

Facility and Program Focus

√Space inclusive of multiple cultures, including community art

- Create a more culturally welcome space
- Holistic, culturally-sensitive and welcoming approach
- Welcoming to immigrants who do not identify as “Americans”
 - Greater outreach by WFC staff to be in community
- Offer training and workshops specific to cultural groups (area for more meaningful partnership)

√Services geared to those with limited English language proficiency

- Scheduled hours at WFC with community language speakers
- Summer 2015 project to translate MFIP documents
- Space for prayer

√Employment Services

- More job development and job creation activities
- More services in placement, assistance and fairs
- More job opportunities for individuals with limited work history
- Greater emphasis on employment opportunities for individuals with criminal backgrounds
- Employment programs for those aging out of manufacturing

Balance safety and welcoming environment

- Do not have first introduction a security guard
- Want to feel welcome
- √Greater emphasis on welcoming environment
- √Room for Nursing Mothers
- √Teen Zone
- √Welcome Center
- Services/ approach to build trust with clients

Greater awareness of programming and services available

- Digital Signage
- More prominent display of programs and services
- More advertisement so prospective clients know it is there.

Training and Development Plan to ensure WBECC has highly competent service and staff

- Staff representing the cultures of clients
- More culturally competent staff
- Training in the language and culture of clientele

Programming that meets immediate need and programming for long term employment and job retention.

- Resources to meet basic needs – employment, housing, and transportation
- Assistance with technology based services for those with little computer proficiency.
- Address barriers: criminal records, unstable work history, housing, mental health issues, financials and soft skills
- “Follow-up” on clients to ensure prepared for job market.
- Provide a balance of training and one: one
- Navigation services

Partner with community groups to deliver basic resources in culturally specific manner

- English Language Instruction
- More meaningful partnerships with community organizations
- √More outreach activities from the WFC
- Community-based approach
- √Conference and “hotel-ing” space for community and social service organizations to support referrals and joint services
- √Space to host community events and to increase awareness of
- √Open to other community service providers
- More space for youth and community events

Education Planning

- Offer self-help and self-development classes
- Facilitate online education
- Training in: Resume building, English, Skills training, use of online applications, computer literacy
- Computer training/ Computer training space
- Training on appropriate workplace behaviors, including communication with employers and coworkers
- Training and practice with interviews

Establish a routine evaluation process to get feedback from stakeholders in the community

Parking Lot – WBECC planners recognize the importance of these items, but do not have the resources to address at this time.

Childcare

- An estimate of the cost of childcare was completed at \$1,000,000 for three years. Space and funding constrain meeting this need. WBECC partners will seek nearby resources to meet needs
- A play space is being designed with windows to the resource room. This will provide quiet and a space for children to play while parents use resources.

Create a food court with options from all communities

A small retail store with healthy food (Chipotle-like)

- Developer recognizes the importance of affordable and healthy food for the open retail space, but there is not room in the public space.

Temp agency with link to permanent jobs

- Not feasible as a WBECC entity, but partners will support through engaging existing temp agencies.

Open longer hours

- Building will be open longer hours with education and health partners. WFC is exploring hours flexibility, such as a later opening and closing 2 days per week or limited services for extended hours.

Community partners have access to WFC systems and database

- Requires further understanding and exploration

More social service agencies and culturally specific organizations

- There is commitment to provide this through greater interaction and partnership with community organizations

A community room with kitchenette space

- Building code and space issues prevent a kitchenette, but rooms will be available for community use

Transportation assistance to and from the WBECC

- Available through specific programs, but not a general service. However, the space is accessible via bus.

More staff to assist community members

- Staff resources are not controllable, but the hope is by collaborative planning and service delivery, staff will be more available.

All electronic and print documents must be available in multiple languages.

- MFIP documents are scheduled for translation in 2015.

Needs Further Consideration	Complete	Outside of Scope
<p>Post opportunities for those who are not computer literate (billboards/ fliers)</p> <p>Programming inclusive of multiple cultures, including language translation in postings and services</p> <p>Nursing, CNA, PCA or Childcare education programs</p> <p>Expand beyond the work of the workforce center to include strategies to reduce employment disparities in Minneapolis</p> <p>Recruit businesses that have potential to create first, second, third shifts</p>	<p>√Bicycle storage racks</p> <p>√Ready access via bus.</p> <p>√More “Employer of the Day” activities and other opportunities to connect with employers</p> <p>√Need basic education</p> <p>√Shared Office Space</p> <p>√Staff who will assist in completing forms and provide help navigating the system.</p> <p>√Available parking</p> <ul style="list-style-type: none"> • Building has 40 parking spots/ additional parking within one block 	<p>House immigrant services at the new site.</p> <p>Use the WBECC to bring new business to North Minneapolis</p> <p>More healthy vending and food options</p> <p>House a Halaal store onsite</p> <p>Space for multi-cultural stores</p> <p>Provide a public playground</p> <p>Interpretation services</p> <ul style="list-style-type: none"> • All effort will be made to provide language services for WBECC activities and services. Translation of unrelated documents cannot be provided. <p>Dress for Success-type program to dress</p> <p>Some basic food available to clients during meetings and trainings (at no cost)</p> <p>Access to services remotely</p> <p>Youth activities and youth specific services</p> <p>Internship opportunities for high school and college students</p> <ul style="list-style-type: none"> • Create a community ambassador / internship <ul style="list-style-type: none"> ○ Engaged with step up program for youth <p>More structured youth programming</p>