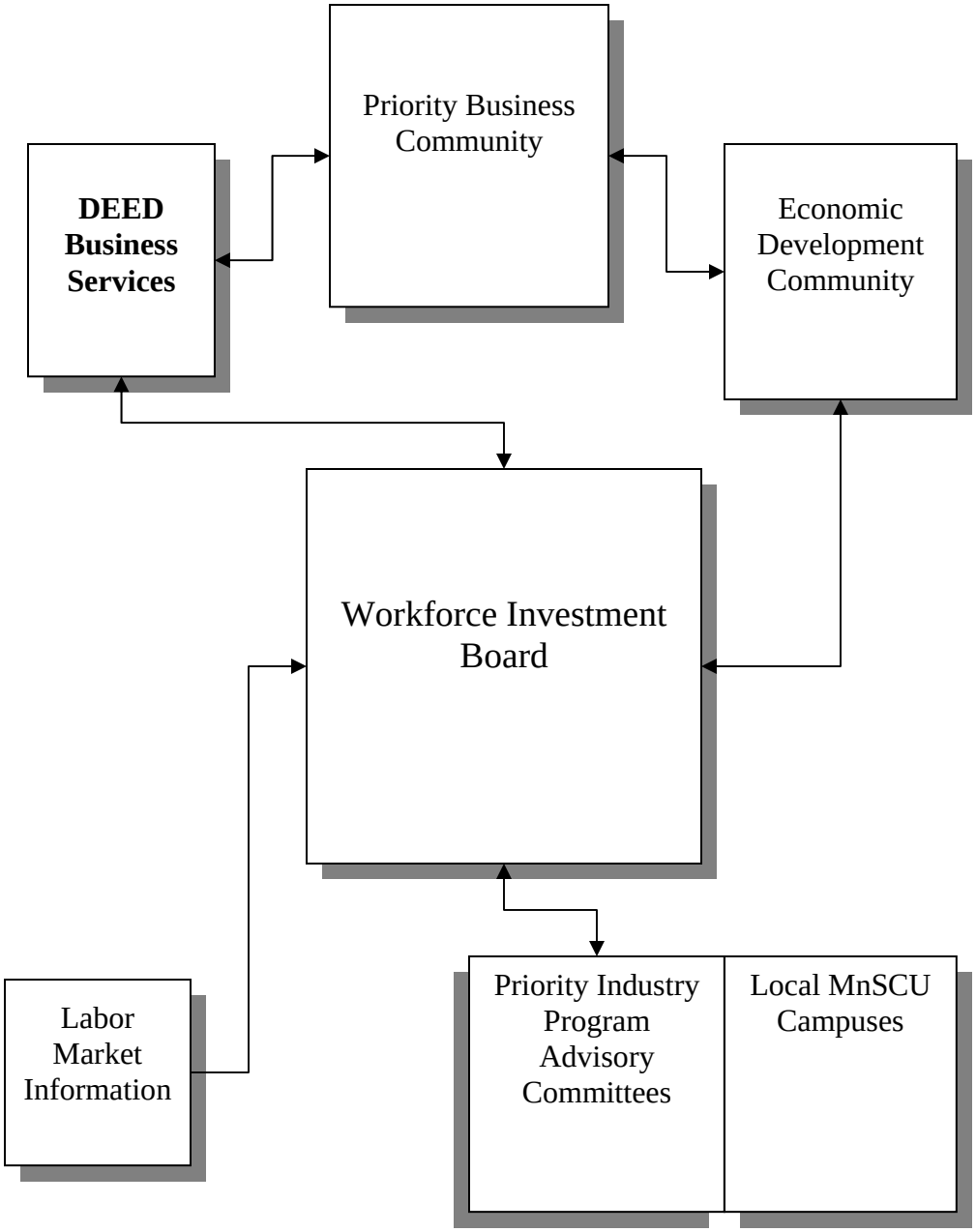Communications Flow Diagram