



## Request for City Council Committee Action from the Department of BIS

Date November 1, 2010

To: **The Honorable Betsy Hodges, Chair, Ways and Means Committee**

Subject: **Authorize an extension of the Sogeti LLC USA contract scope C-20837 to accommodate additional support for WorkForce Director.**

**Recommendation** Authorize City officials to extend the Sogeti LLC USA contract scope C-20837 for three years with an additional two (2) one-year options to renew for support of the Work Force Director™ application to be used by Public Safety. .

Prepared by Robert Arko 673-3984

Submitted by Beth Cousins \_\_\_\_\_ 673-2820  
Interim Chief Information Officer

Approved by Steven Bosacker \_\_\_\_\_  
City Coordinator

Presenter in Committee Beth Cousins

Policy Review Group  Not Applicable

Permanent Review Committee (PRC) Approval -  approved

### Prior Related Directives:

- March 11, 2005 Council adopted and the Mayor approves the authorization for issuing BIS master contracts for up to \$2,500,000 each over a five-year period with technology providers selected through the State of Minnesota Request for Proposal (RFP) process. Further, no individual scope of work under these master contracts will exceed \$500,000 without formal City Council approval.

Financial Impact: No financial impact to BIS. Police Department is funding this initiative through existing enterprise of funds.

**Financial Impact** (Check those that apply):

- No financial impact (If checked, go directly to Background/Supporting Information)
- Action requires an appropriation increase to the Capital Budget
- Action requires an appropriation increase to the Operating Budget
- Action provides increased revenue for appropriation increase
- Action requires use of contingency or reserves
- Other financial impact (Explain):

**Background/Supporting Information**

Professional Service Agreement C-20837 is used to support and enhance a software application called WorkForce Director™. WorkForce Director™ is a timekeeping and scheduling tool used by Public Safety to schedule their employees on a 24x7 pattern to meet the mission of their respective departments. The City currently provides licenses for the application to the Hennepin County Sherriff Department and the Metro Transit Police Department.

WorkForce Director™ is the intellectual property of the City of Minneapolis Police Department and evolved with a collaborative grant with the Hennepin County Sheriff's Office in 2003.

The Sogeti Corporation was selected based upon their response to an RFP and their contracted resources constructed the product per the City of Minneapolis specifications. Under this agreement, Sogeti has contracted resources onsite for the continued growth, support and enhancement of the product. The cost of this support is paid from the Minneapolis Police's Intellectual Properties Initiative (IPI) enterprise fund and the cost of support is borne by the users of the system. This application's functionality is not provided anywhere else in public safety business space.

Under this agreement, the Sogeti Corporation is responsible for nationwide marketing. Revenue generated from the agreement provides service credits for use by IPI for continued development and support of the WorkForce Director™ product.

The Sogeti resources are vital to keeping this application functional. They have core knowledge of the public safety business and are building on it as the business evolves. That evolution created all of the related modules that tie connected business functions together and provide efficiencies in that business functionality that is greater then the sum of the parts. The City's long-term relationship with Sogeti has allowed the application to become a vital and dynamic piece of software for those departments that use it.