



Request for City Council Committee Action From the department of BIS and Purchasing

Date March 29, 2004

To The Honorable Barb Johnson, Chair Ways and Means Committee

Prepared Gary Warnberg Director, Purchasing

Approved by Karl Kaiser Chief Information Officer

Subject Official Publication No. 6225 - Bids for IVR Equipment - Install and Accessories

Presenters in Committee William Beck BIS

Recommendation

Acceptance of the bid of Norstan Communications, Inc. for an estimated expenditure of \$150,000.00 to furnish, deliver and install a integrated voice response unit for BIS-Telecommunications, as follows:

1.	20	Port Expansion	80800050	ea	\$ 1,725.00
2.		InterVoice Multi Port Fax on Demand	18C620512	ea	3,507.00
3.		Auto Attendent		ea	0
4.	1	InterVoice Omvia Framework Text to Speed	IINTV96432	ea	650.00
5.	1	InterVoice InVision Application Development Framework	81400027	ea	7,500.00
6.	1	InterVoice Enhanced Recording Kit	81000642	ea	1,500.00
7.	1	InterVoice Omvia Voice Framework Advanced Speech Recognition	INTV87695	ea	1,675.00
8.		Any necessary additional warranties and/or licenses needed for the above products		lot	9,135.00
9.	3	InVision Programming Fundamentals 5 day class		ea	3,000.00
10.	3	InterVoice System Administration 3 day class		ea	1,800.00
11.	3	Training on system structure, design and basic modification and troubleshooting		ea	N/A
12.	700	Installation and programming of development and migration of 9 VRU applications		hr	160.00
13.	200	Develop Interactive application - Development Workflow		hr	160.00
14.	100	Hourly labor rate for additional programming		hr	160.00

Vendor offers to extend terms, prices and conditions through December 31, 2006 on a month to month basis at the sole option of the City of Minneapolis.

Terms are net 30 days. F.O.B.: Destination.

Contingent on approval of the Civil Rights Department.

Financial Impact (Check those that apply)

- No financial impact (If checked, go directly to Background/Supporting Information)
- Action requires an appropriation increase to the Capital Budget
- Action requires an appropriation increase to the Operating Budget
- Action provides increased revenue for appropriation increase
- Action requires use of contingency or reserves
- Other financial impact (Explain): Action is within Budget
- Request provided to the Budget Office when provided to the Committee Coordinator

Background/Supporting Information

Tabulation of one (1) bid received on Official Publication No. 6225 for IVR Equipment - Install and Accessories is attached.

This is an add on to the current voice response system and is only available from the distributor.

cc: B. Beck
R. Nubbe