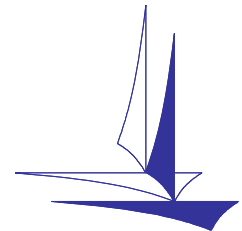


# 911/311 Shared Services Study

Update briefing  
August 10, 2009



## **Staff direction**

- **Add key initiative to business plan to:**
  - **Explore possible partnerships for joint service delivery with Hennepin County and other jurisdictions**

## Potential shared services partners

- Extending 311 services to Hennepin County
- Hosting HCMC EMS dispatching in the MECC facility
- Minneapolis Regional Virtual Data Fusion
- Hennepin County Sheriff's Dispatch.

# 311 Services

- To date, 311 has held introductory meetings with:
  - City of Bloomington
  - Minneapolis Public Housing
  - Minneapolis Park Board
  - Hennepin County
    - Discussions with Hennepin County are continuing at this time.
- Nothing new to report 07/27/09

# Hennepin County EMS - 911

- Hennepin County Emergency Medical Services (HCMC EMS) is a CAD partner and needs expansion space
- Operational advantages
- Impediments are cost, lack of space and expansion capabilities
  - Cost to upgrade radio ~\$100K
- Will not be moving forward at this time

# Virtual Data Fusion

- The Virtual Data Fusion could allow sharing of CAD and other data between agencies having separate databases
- Potential for grant funding
- Proof-of-concept set for September 2009 timeframe

## **\*New\* Governor's Work Group**

- In January, 2009 executive order “Providing for the Governor’s Work Group on Regional Public Safety Answering Points.”
- “By January 4, 2010 the PSAP Work Group will develop a comprehensive strategy for regionally based Public Safety Answering Points throughout the state.
- No updates as of 07/27/2009

# Hennepin County Sheriff 911

- Not actively soliciting any additional cities
- Open to providing services to cities with local council support
- Planned new facility not sized to accommodate Minneapolis
  - Possible option to have Minneapolis operations continue in current space, under Sheriff's Department
- Sheriff provides venue for local input into 911 operational and service issues
- No uniform position between County Board and Sheriff on user fees



## Staff Recommendation - 911

- Insufficient information to actively pursue a city-county 911 consolidation at this time, recommendation continue to monitor and report back in January of 2010 with update on state study and any local developments

# 911/311 Shared Services Study

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