



## Request for City Council Committee Action from the Department of Regulatory Services

**Date:** September 19, 2011

**To:** Council Member Betsy Hodges, Chair – Ways & Means/Budget Committee

**Subject:** Gift Acceptance of Travel Expenses

**Recommendation:** Approve gift of travel (airfare, hotel, and meals) expenses in the amount of approximately \$900.00 for 911 Director Heather Hunt

**Previous Directives:** None

### Department Information

Prepared by: Heather Hunt, 911 Director

Approved by:

Henry Reimer, Interim Director of Regulatory Services

Presenters in Committee: Heather Hunt

### Financial Impact

- No financial impact

### Community Impact

- City Goals – A Safe Place to Call Home

### Supporting Information

Action would approve a gift of travel (airfare, hotel, and meals) expenses in the amount of approximately \$900.00 for 911 Director Heather Hunt to travel to Washington, DC on October 4-5, 2011. Director Hunt will be a participant in a national focus group on 911 issues. Travel expenses are being provided by Intrado, Inc. a vendor of 911 technology products and services.

While in DC Director Hunt will also attend the National Workshop on 911 Overload, a think tank for “senior level policy makers and ranking government officials to participate in a discussion on 9-1-1 Overload with the desired objective to develop policy models that could include:

- Measurement and Reporting of Overload Problems (metrics)
- Recommendations For Public Education Programs

- Recommendations For Building 9-1-1 PSAP Management Awareness
- Policy Responses to Overload Scenarios
- Technology Adjuncts To Mitigate Overload Situations”