



Fourth Ward Report

Council President Barbara Johnson
Minneapolis City Council

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Minneapolis 311

Dial 311 from any phone in the City limits. Outside of the City call: 612-673-3000

E-mail 311:

Minneapolis311@ci.minneapolis.mn.us

311 Online Services:

<http://www.ci.minneapolis.mn.us/311/online-services.asp>

4th Ward Neighborhood Group Links

Cleveland

Folwell

Lind Bohanon

Jordan

Shingle Creek

Victory

Webber Camden

Take Advantage of Higher Temperatures to Clear your Sidewalk



As winter winds down over the coming weeks, warmer days will create opportunities for home and business owners to work on removing ice that may have stuck to sidewalks in bitterly cold temperatures. Ice can be more dangerous and intimidating than snow, and in colder temperatures it can be next to impossible to clear it. With any occasional reprieves from those temperatures, property owners may be able to break through down to the bare pavement so neighbors, mail carriers and emergency responders have a safe route. Sidewalks are a critical part of our city's transportation system. For people on the way to and from their cars, the bus, the train, and even for the entire trip, clear sidewalks make the difference between a comfortable, safe route and a potentially hazardous or even impossible one. That's why it's important for homeowners and businesses to keep their sidewalks cleared down to the bare pavement. You can always file an online complaint or call 311 to report a sidewalk that is not shoveled. Last year, Minneapolis received more than 6,000 reports of unshoveled sidewalks. If the City of Minneapolis gets a report or discovers that a sidewalk is not properly cleared, Public Works will send a warning letter and give the property owners a chance to clear it. If the sidewalk does not get cleared, the property owner may be issued a citation with a fine. Crews will remove the snow and ice from the sidewalk. The property owner will be billed for this service, and unpaid bills will be added to the owner's property tax. For more information on snow removal, go to www.ci.minneapolis.mn.us/snow.



Understand Your Minneapolis Property Taxes

The Minneapolis City Assessor's office is holding their annual meeting:

Thursday, February 24, 2011
4:30 to 7:00 p.m.
North Regional Library
1315 Lowry Avenue North

Agenda items include: Overview of the property tax system; basic terms and concepts; and an explanation of property tax relief programs. In addition, residential and commercial appraisers will be present to speak with owners and taxpayers. For more information visit www.ci.minneapolis.mn.us/assessor

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Help Us Make Minneapolis Better by Taking the Resident Survey

Over the next few weeks, answering your phone could help us improve Minneapolis for you and other residents.



Beginning Monday, Jan. 31 and continuing through February, the City of Minneapolis will survey residents to get their perspectives about the quality of services the City provides. Approximately 1,100 residents will complete the telephone survey, which is being conducted by the National Research Center, Inc., an independent research firm. People contacted to complete the survey will be selected randomly, with the goal of reaching a diverse cross-section of Minneapolis residents.

If you are contacted to participate in the survey, please take the few minutes necessary to provide your honest opinions about how we're doing in Minneapolis. For most people, the survey will take about 20 minutes. The City of Minneapolis is eager to use the results to help create a Minneapolis with the best quality of life for everyone. Please pick up the phone and participate.

Results from the survey are used in the business planning efforts of City department. The survey will be translated for people who prefer to take it in Spanish, Hmong, Somali, Laotian, Oromo or Vietnamese.

The City has conducted similar surveys in 2001, 2003, 2005 and 2008; it's part of Minneapolis' ongoing effort to improve services and involve people in their local government. For more information or to see the past survey results visit www.ci.minneapolis.mn.us/results-oriented-minneapolis and click on "Residents Survey."



2011 Historic Resources Survey

The Historic Preservation Commission (HPC) created the Preservation Study Group in 1999 to research how the existing citywide historic resources inventory should be updated and devised a plan for gathering funds. The plan called for a 10-year phased plan to resurvey the entire city. The 2011 Historic Resources Survey will study the Folwell, Cleveland, Webber-Camden, Victory, Lind Bohanon and Shingle Creek neighborhoods. The historic resource survey serves as a planning tool for the City of Minneapolis, specifically CPED staff and the HPC. Staff and the HPC use the inventory to make informed decisions about the significance and protection of historic resources in reviewing demolition permits as well as reviewing development proposals. The surveys aid to develop goals and strategies for preservation as well as other planning processes, such as neighborhood planning. Two public meetings will be held in the community. The first meeting is scheduled:

Thursday, February 24, 2011

6:30 – 8:00p.m.

Webber Community Center: 4400 Dupont Ave. N.

It will introduce the project and solicit feedback from citizens on potential historic resources, themes and development patterns in the survey area. At the second meeting in April, the preliminary results of the re-survey work will be presented and discussed.



Frequently Asked Question

Q. My garbage and/or recycling wasn't picked up this week. What do I do?

A. Call Solid Waste customer service and they will help correct the problem. Their phone number is (612) 673-2917 or 311. Visit the [Solid Waste & Recycling Web site](#) to learn more. Please note, they will not come back to pick it up if the cart was not out on time.

Top 5 Fourth Ward Service Requests to Minneapolis 311



Minneapolis 311 is a simple, three-digit number residents, businesses and visitors can call to reach the City to inquire about services, report problems, check the status of issues, or get information.

January, 2011

Rank	Department Name	Service Request Type	Number of Service Requests
1	PW Transportation Maintenance & Repair	Sidewalk Snow & Ice Complaint	100
2	PW Transportation Maintenance & Repair	Snow & Ice Complaint	59
3	Regulatory Services	Residential Conditions Complaint	52
4	Regulatory Services	Animal Complaint - Public Health	36
5	Regulatory Services	Parking Violation Complaint	28