



Fourth Ward Report

Council President Barbara Johnson
Minneapolis City Council

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Minneapolis 311

Dial 311 from any phone in the City limits. Outside of the City call: 612-673-3000

E-mail 311:
Minneapolis311@ci.minneapolis.mn.us

311 Online Services:
<http://www.ci.minneapolis.mn.us/311/online-services.asp>

4th Ward Neighborhood Group Links

- Cleveland
- Folwell
- Lind Bohanon
- Jordan
- Shingle Creek
- Victory
- Webber Camden

New Hours, Expanded Online Options are Coming to Minneapolis 311



For four years, residents have called 3-1-1 to get a burned out streetlight fixed, to ask questions about their drinking water service, to report a stray dog to animal control, or to contact the City about the many services it provides. Now, cuts in State funding are prompting Minneapolis 311 to change its call center hours. At the same time, the City is making it easier to get assistance on the Web. Starting on April 12, the hours for Minneapolis 311's call center will be 7 a.m. to 7 p.m., Monday through Friday. Callers after 7 p.m. can leave a message, and a call center agent will help them the following business day. This change in hours affects only 5 percent of the call volume that comes into Minneapolis 311 on a daily basis. At the same time, Minneapolis 311 is improving its online service. There will be more things folks can do at www.ci.minneapolis.mn.us/311 than ever before, making it possible for more people to request service themselves. This improvement should help Minneapolis 311 continue to provide the same access to help in the face of State funding cuts. The online resources of Minneapolis 311 are available 24/7. One of the new Web features will let residents report graffiti online. People will be able to take a digital photo of the graffiti and mail it into the City. Along with being even more convenient to residents, this will help Minneapolis tackle graffiti in town by tracking any emerging patterns.



Fourth Ward Capital Improvement Projects (CIP)

There are several capital improvement projects scheduled in the 4th Ward in 2010. Each of the projects has a web page with project information and contacts.

[Camden Bridge](#) - **scheduled to close Monday, April 12.**

[Dowling Avenue Resurfacing](#)

[Flood Area 5 & the 37th Avenue North Greenway](#)

[Shingle Creek Parkway & 45th Ave. N. Resurfacing](#)

[Lowry Avenue Bridge](#) – Hennepin County project. Currently under construction.

Contact Us

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Spring Street Sweeping

Minneapolis will begin its comprehensive fall street sweeping program on Tuesday, April 13. Watch for temporary 'No Parking' signs on to be posted on Monday, April 12 for streets being swept on Tuesday. Temporary 'No Parking' signs will be posted at least 24 hours before a street is swept. Use the [Street Sweeping Schedule Lookup](#) program to see when your street will be swept. Residents can also call 3-1-1 or (612) 673-3000 to find out more about the street sweeping schedule.



2010 Metro Paint-A-Thon

Metro Paint-A-Thon is looking for houses to paint on August 7-8. To qualify, you must be 60 years of age or have a permanent physical disability; own and live in the house you wish to have painted; meet monthly household income guidelines. House must be located in seven-county metro area and must be a single-family home, structurally sound and free of major repairs. Call 612-721-8687 or visit www.gmcc.org/paint-a-thon for an application. Applications are due by May 7.

Top 5 Fourth Ward Service Requests to 311

Minneapolis 311 is a simple, three-digit number residents, businesses and visitors can call to reach the City to inquire about services, report problems, check the status of issues, or get information.



March, 2010

Rank	Department Name	Service Request Type	Number of Service Requests
1	Regulatory Services	Exterior Nuisance Complaint	114
2	Regulatory Services	Residential Conditions Complaint	86
3	PW Transportation Maintenance & Repair	Pothole	69
4	Regulatory Services	Abandoned Vehicle	64
5	Regulatory Services	Parking Violation Complaint	49