

CITY OF MINNEAPOLIS  
LICENSES AND CONSUMER SERVICES  
350 SOUTH 5<sup>TH</sup> STREET, ROOM 1-C, CITY HALL  
MINNEAPOLIS, MN 55415

**FINDINGS OF FACT  
CONCLUSIONS, AND  
RECOMMENDATIONS**

In the Matter of License No. L017 27058  
for TAXICAB DRIVER

Held by: James Nels Huseby  
322 1<sup>st</sup> Ave N  
Minneapolis, MN 55418

09-0686130

- 1) On June 8, 2006, James Huseby placed a call to Council Member Hofstede's office and left voicemail approximately 18 minutes long, in which he complained about various taxi issues.
- 2) On August 13, 2006, Huseby left four (4) messages on Council Member Hofstede's voicemail, again complaining about taxi issues in the City of Minneapolis.
- 3) On August 20, 2006, Huseby left six (6) messages on Council Member Hofstede's voicemail regarding taxi issues.
- 4) On August 20, 2006, Huseby left five (5) lengthy voicemail messages on Council Member Lilligren's voicemail regarding cab complaints, filling the system to maximum capacity.
- 5) On November 13, 2006, Huseby left eleven (11) messages on Council Member Hofstede's voicemail, regarding the plight of cab drivers.
- 6) On March 31, 2008, Mr. James Huseby was sent an advisory letter from Minneapolis City Council Member Gary Schiff. This letter was in response to fifty-four (54) voicemail messages that were left by Mr. Huseby on Council Member Schiff's voicemail on the dates of March 29th and March 31st. As a result of this action, the voicemail system was filled and the office was unable to receive any other messages. The letter requested that Mr. Huseby immediately cease and desist from calling Schiff's office, and further, that the only communication Schiff's office would accept from Mr. Huseby would be in written format.

- 7) On April 6, 2008, Huseby left one (1) lengthy voicemail message on Council Member Lilligren's voicemail, again regarding cab complaints.
- 8) On April 8, 2008, Mr. Huseby was sent an advisory letter from Minneapolis License Inspector Richard Tuffs. This letter was in follow-up to Council Member Schiff's letter to Mr. Huseby. Tuffs advised Mr. Huseby that all future concerns or issues from Mr. Huseby should be directed to him, and that if Mr. Huseby continued to call Schiff's office repeatedly, Tuffs would be forced to take adverse action against Mr. Huseby's Minneapolis taxi driver's license. Further, Tuffs informed Mr. Huseby that his actions were thought to be in violation of both State of Minnesota statute 609.79 and Minneapolis Code of Ordinances 341.350.
- 9) On February 28 thru March 1, 2009, Huseby left approximately twenty (20) messages on the voicemail of Council Member Colvin-Roy's, filling the voicemail system to maximum capacity.
- 10) On the dates of March 14<sup>th</sup>, 15<sup>th</sup>, 21<sup>st</sup> and 22<sup>nd</sup> of 2009, Mr. Huseby again made repeated calls to Council Member Schiff's office, leaving a total of forty-seven (47) voicemail messages, in violation of the previous warnings issued to him in 2008 by city staff. On April 2, 2009 Mr. Huseby admitted to Business Licensing Supervisor Patrick J. Hilden that he made those telephone calls.
- 11) On April 2, 2009 Business Licensing staff reviewed a Mr. Huseby's Drivers License report. The last moving violation that Mr. Huseby was found guilty of was February 21, 1992. Business Licenses records indicate that Mr. Huseby has continuously held a Minneapolis Taxi Drivers License since 1978.
- 12) On April 11 thru April 13, 2009, Huseby made calls to Council Member's Benson, Lilligren and Colvin-Roy. The calls were made as a form of apology for the various calls he had made over the past 3 years to their offices.

**Conclusions**

- 1. That Mr. Huseby made the telephone calls in 2006, 2008 and 2009.
- 2. The results of the excessive amounts of telephone calls and messages left disrupted the ability of constituents to leave messages.

**Operating Conditions**

Based on the proceeding incidents, Minneapolis Business Licensing hereby requires the following actions from Mr. James Huseby in order for him to continue to hold a Minneapolis Taxi Driver's License, be effective upon the signing of this agreement:

- 1. Mr. Huseby will complete a city-approved anger management course within sixty (60) days of the signing of this agreement. Written proof of this completion shall be submitted to the Minneapolis Business Licensing division within 10 days of completion to be kept in Mr. Huseby's file.
- 2. Mr. Huseby shall limit calls to any City of Minneapolis employee, department, or other representative to one (1) call per day. Or relay his concerns through his service company.

I have read and understand the above findings of fact, conclusions, and recommendations. I agree with their contents and I agree with the above noted Operating Conditions. I understand that the failure to adhere to this agreement may be cause for further suspension, revocation, or denial of my license. I understand that this report must be accepted and approved by the Minneapolis City Council and Mayor.

Based upon the foregoing, this agreement is FREELY & VOLUNTARILY ENTERED INTO IN GOOD FAITH:

James Nels Huseby  
Licensee

For the City of Minneapolis:

By: \_\_\_\_\_  
(signature)

\_\_\_\_\_  
Ricardo X. Cervantes  
Deputy Director of Licenses &  
Consumer Services

Dated: \_\_\_\_\_, 2009.

Dated: \_\_\_\_\_, 2009