



Request for City Council Committee Action

Date: March 26, 2007

To: The Honorable Don Samuels, Chair

Referral to: Ways & Means Committee

Subject: MPD Strategic Business Technology Plan

Submitted by Karl Kaiser _____, 673-3910
Chief Information Officer

Tim Dolan _____,
Chief of Police

Approved by Steven Bosacker _____
City Coordinator

Prepared by: Bill Beck, Deputy Chief Information Officer

Recommendation:

Approve the *draft* MPD Strategic Business Technology Plan. Final plan will be submitted to Ways & Means for approval in April, 2007.

Previous Directives:

Adopted: December 1, 2006

Ways and Means Committee Resolution 2006R-607 directs staff to "create a long term technology plan for the police department."

Permanent Review Committee (PRC) Approval – *Not Applicable*

Policy Review Group (PRG)

Approval ____ Date of Approval ____ Not Applicable X

Presenter in Committee: Bill Beck, Deputy Chief Information Officer

Financial Impact (Check those that apply)

- No financial impact (If checked, go directly to Background/Supporting Information).
- Action requires an appropriation increase to the Capital Budget or Operating Budget.
- Action provides increased revenue for appropriation increase.
- Action requires use of contingency or reserves.
- Business Plan: Action is within the plan. Action requires a change to plan.
- Other financial impact (Explain):
- Request provided to department's finance contact when provided to the Committee Coordinator.

Community Impact (use any categories that apply)

The Minneapolis Police Department (MPD) is working aggressively to incorporate technology into business processes that improve crime prevention, response to crime, and prosecution of crimes as part of the 2007-2008 overall department strategy. While the department will always have financial constraints that limit number of officers to patrol the streets and reduce crime, new technology can provide a means of increasing the department's ability to reduce crime without adding additional staff. The MPD/Public Safety strategic Technology Integration Plans will ensure that these goals are achieved.

Background/Supporting Information Attached

Ways and Means Committee Resolution 2006R-607 directs staff to "create a long term technology plan for the police department."

"Before new technology allocations are disbursed, the MPD must first create a long term technology plan for the police department, including assessment of proposed technologies, impact on performance measures as outlined in the MPD business plan. This plan will be presented to the Public Safety & Regulatory Services and Ways & Means committee for approval before the funds are spent, with a draft presented no later than February 2007. MPD04 Safe Streets Technology Improvements dollars are available for planning purposes."

In response to this Council directive, a five year MPD Technology Plan will be developed that is tied directly to the MPD business plan. The MPD plan will then be incorporated into an Enterprise Public Safety Technology Integration Plan that will include Police, Fire, MECC and City Attorney.

Information technology will continue to play a critical role in achieving future crime reduction goals, improving first response, adding value through partnership efforts with the community and more effectively deploying resources. With the implementation of more sophisticated technologies each year, the City's Public Safety departments will need to more effectively coordinate the acquisition and implementation of new advanced technologies. To avoid redundant purchases of systems and software, these organizations must adhere to a unified enterprise technology plan. For example, MPD technology investments in 2007 through 2012 will focus on crime prevention, incident response and increased conviction rates to achieve their performance metrics and overall goal of reducing crime.

It is important to understand that Technology investments include not only the one time capital investment and implementation cost but also the on-going costs to maintain the systems throughout the life cycle of the technology. The on-going system support cost includes managed services, system/software engineering, and hardware/software maintenance. Complex integrated technology solutions must have adequate funding to sustain a level of performance that consistently meets expectations and produces a reasonable return on investment.