

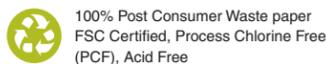
Resources you can use



- **311** is the only number you need for all City of Minneapolis non-emergency services. Call **911** for emergencies and crimes in progress.
- **Elected officials.** Your City Council Member is either Cam Gordon, 673-2202, cam.gordon@ci.minneapolis.mn.us, or Paul Ostrow, 673-2201, paul.ostrow@ci.minneapolis.mn.us. The Mayor of Minneapolis is R.T. Rybak, 673-2100, rt@minneapolis.org.
- **Crime prevention.** Go to www.ci.minneapolis.mn.us/police/crime-prevention. For more safety tips, call your Crime Prevention Specialist Carol Oosterhuis, 673-2874.
- **University Student Legal Services.** Need help with landlord/tenant disputes or other legal issues? Call 624-1001 or e-mail usls@umn.edu.
- **Neighborhood group.** You live in the Southeast Como neighborhood, and you're represented by the Southeast Como Improvement Association (SECIA), 676-1731, www.secomo.org. We welcome your involvement!
- **Register to vote.** Find out where you can register, have a registration application sent to you, or find what to bring so you can register on Election Day here: www.ci.minneapolis.mn.us/elections.
- **Libraries.** To find public library hours and locations, go here: www.mpls.lib.mn.us.
- **Parks.** Van Cleve is your closest park, on 15th Avenue SE, open until 10 p.m. every day. Call 370-4926 to hear about programs they offer. To find other park hours and locations, go here: www.minneapolisparcs.org.
- **Counseling.** If you would like to talk to someone about any problems or stresses that are bothering you, contact University Counseling & Consulting Services at www.uccs.umn.edu or dial 211.
- **Restorative justice.** Been ticketed for a livability offense? Want to make it up to your neighbors and prevent it from going on your permanent record? Contact Restorative Justice Community Action, 746-0786, lneuvill@rjca-inc.org.
- **Volunteering.** Interested in doing something for others? Call 211.
- **Security escort service.** If you would like a free walking or biking security escort from the University Police, call 624-9255.
- **Student government.** Get involved! Undergrads, go to msa.umn.edu, and graduate students go to gapsa.umn.edu.
- **MSA Express.** The undergraduate student government operates a van service for students on the weekends. Go here: msa.umn.edu and click on "MSA Express."



Minneapolis Public Library



University of Minnesota students

Welcome to the neighborhood!



Our neighborhood,

Southeast Como,

is a diverse mix of student renters, long-term homeowners, recent immigrants, businesses and others. Our diversity is what makes our neighborhood great. We're glad you're here, and we hope you like it enough to stay.

Check out the enclosed information for tips on what you can do to stay safe, get around Minneapolis and get along with your neighbors. Hold onto it for a list of resources and coupons for local businesses.

Your Minneapolis
City Council Members,

Cam Gordon
673-2202
cam.gordon@ci.minneapolis.mn.us

Paul Ostrow
673-2201
paul.ostrow@ci.minneapolis.mn.us



Be safe

In our neighborhood, student renters are frequently victims of crime. Here are some tips for staying safe:

- **Stay alert.** Cell phones and iPods are great, but not when they keep you from having any idea what's going on around you. Most robberies of students occur when they are distracted.
- **Walk with a friend.** People on their own are better targets for robbery. Stay in groups and stay safe.
- **Don't leave anything of value in your car.** It will likely be stolen, and you'll have to pay to fix a window, too. If you absolutely must have valuables in the car, put them in the trunk *before* you reach your destination.
- **Lock your bike.** Investing in a heavy U-lock (with a flat key, not a cylindrical one) will help keep you from having to buy a new bike.
- **Lock your doors and windows at home.** And don't leave valuables where they can be seen from outside.
- **Call 911.** If you need an immediate response from police, fire or ambulance service, please call 911. If there's an emergency at a party you've organized and you call 911, you won't be fined.

Party respectfully

You have the right to enjoy yourself with friends, and your neighbors have the right to a good night's sleep. The City has laws that will be enforced against parties that get out of hand. To avoid fines of \$200 or more per person at your party, follow these simple tips:

- **Meet your neighbors.** If your neighbors know you, they're more likely to call you first, rather than calling the police. Give them a good contact number and be available for calls.
- **Let neighbors know you're having a party,** how many guests you'll have, how late you plan to go, etc.
- **Don't advertise the party on the Internet.** Parties put on MySpace, Facebook, etc., can rapidly get out of control, and you'll be held responsible for the actions of people you don't even know.
- **Keep noise to a reasonable level.** Turn music down and bring people inside after 10 p.m.
- **Make sure only people over 21 are drinking** or face a \$3,000 fine.
- **Keep friends from drinking too much.** Every year, many students across the country die from alcohol poisoning. Keep your friends safe.
- **Don't let friends leave alone or drive home drunk** – many crimes against students occur when they're intoxicated, and the consequences for driving drunk can be serious and even fatal.
- **Don't let anyone litter or go to the bathroom outside.** Seriously, some people do this, and it makes neighbors understandably angry.
- **Make sure guests don't park in the yard or across neighbors' driveways.**
- **Control fires.** A recreational fire can be no more than three feet high, must be at least 20 feet away from any structure, and shouldn't be going after 10 p.m. You may only burn untreated wood (nothing painted or varnished).
- **Clean up afterwards.** Pick up any garbage the next day, and ask your neighbors if they had any concerns – they'll be more likely to cut you some slack.



Take care of your house

You deserve to live in safe and well-maintained housing. You have some responsibilities as well.

- **Report housing problems.** If your unit is substandard (mold, structural problems, pests, etc.), you don't have to put up with it. **Call City Inspections at 311.**
- **Garbage and recycling.** To sign up for e-mail alerts on your garbage and recycling pickup days, go here: www.ci.minneapolis.mn.us/solid-waste. If your garbage is picked up on the street, it's your responsibility to put your garbage cart back behind the house within 24 hours. It's OK to leave large items near your collection point for pickup, but please leave them within 24 hours of your next pickup and label them clearly as garbage.
- **Maximum Occupancy.** It's illegal to have more than three unrelated people living in most housing units in the neighborhood, or more than five unrelated people in units in larger apartment buildings.
- **Security deposits.** Take care of your unit so your landlord will give your full deposit back. Be sure to take pictures of your unit when you move in and when you move out, in case you're falsely accused of leaving the unit worse than you found it. Call University Student Legal Services at **624-1001** if your landlord does not return your full deposit without just cause.



How to get around

One of the great things about our neighborhood is the diversity of transportation modes. With the collapse of the I-35W Bridge, it's more important than ever to use alternative modes of transportation whenever possible.

- **Take mass transit.** Save money with the U Pass: www.umn.edu/pts/upass.htm. To see transit routes, go here: metrotransit.org. For other transportation and parking options, go here: www.umn.edu/pts.
- **Ride a bike.** For a map of bike routes, go here: www.ci.minneapolis.mn.us/bicycles. Ride on the street, not the sidewalk – it's safer and in some places the only legal place to ride. You can legally lock your bike to any street sign, but not to trees and not blocking the sidewalk. Light up your bike at night and please, *please* wear a helmet.
- **Don't get a ticket when you park your car.** You can't legally park within 30 feet of an intersection, within five feet of a driveway, on grass or blocking a sidewalk. It's also illegal to leave a car in the same place on the street for more than 72 hours at a time. And please check your rearview mirror for bikes *before* opening your door!
- **Snow Emergencies.** Every year, hundreds of students' cars get towed during Snow Emergencies. To sign up for e-mail alerts when Snow Emergencies are declared and to see where you can park during one, go here: www.ci.minneapolis.mn.us/snow, or call **348-SNOW**. U area parking ramps are **free** on the first night of a Snow Emergency – go here for more info: www.ci.minneapolis.mn.us/snow/SnOasis-home.asp.
- **Street sweeping.** Your car can also be towed for street sweeping in the fall and spring. Look out for temporary No Parking signs posted in October and April, and go here for more info: www.ci.minneapolis.mn.us/streetsweep.

