



Request for City Council Committee Action from the Department of BIS

Date March 8, 2010

To: **The Honorable Betsy Hodges, Chair, Ways and Means Committee**

Subject: **Amend Computer Aided Dispatch contract with Unisys Corporation.**

Recommendation Authorize proper city officials to amend the Computer Aided Dispatch contract C-22831 with Unisys Corporation for: a) an increase of \$35,870 for the remaining 36 months to reflect a cost of living increase, and b) to revise contract language to allow for more flexibility on how the technology refresh funds are used.

Prepared by Robert Arko, Contract Administrator, 673-3984

Submitted by Lynn Willenbring _____, 673-2927
Chief Information Officer

Approved by Steven Bosacker _____
City Coordinator

Presenter in Committee Lynn Willenbring

Policy Review Group Not Applicable

Permanent Review Committee (PRC) Approval Not Applicable

Prior Related Directives:

- January 13, 2006 the Council authorized execution of a seven-year contract with Unisys for Managed Services that provide technology infrastructure to host the Tri Tech Computer Aided Dispatch System at a fixed monthly fee of \$69,744 for 72 months.

- May 16, 2008 the Council authorized increasing the contract by \$62,796.60 for the remaining 45 months to reflect a cost of living increase.

Financial Impact: None. Customer departments of the Computer Aided Dispatch System will fund the increase.

Financial Impact (Check those that apply)

- No financial impact (If checked, go directly to Background/Supporting Information)
- Action requires an appropriation increase to the Capital Budget
- Action requires an appropriation increase to the Operating Budget
- Action provides increased revenue for appropriation increase
- Action requires use of contingency or reserves
- Other financial impact (Explain):
- Request provided to department's finance contact prior to the Committee Coordinator

Background/Supporting Information

The City of Minneapolis entered into a seven-year contract with Unisys Corporation on February 1, 2006 for managed services of the TriTech Computer-Dispatch system (CAD) for \$69,744 per month over 72 months.

Within the Agreement, both parties agreed to discuss cost of living increases annually and adjust the monthly rate if deemed acceptable. After two years, the parties agreed that a two percent increase for cost of living beginning May 1, 2009 going forward was reasonable. The revised monthly amount was \$71,169.48. This increase over the remaining 45 months of the contract totaled \$62,796.60.

The parties agreed that a cost of living increase was not necessary for the year 2009 but is necessary starting in the year 2010 and continuing through the life of the contract. An increase of 1.4 percent was agreed upon based on Consumer Price Index metrics. Beginning February 1, 2010, the revised monthly amount is \$72,165.85. This increase over the remaining 36 months of the contract totals \$35,869.32.

In addition to the cost of living adjustment, BIS is seeking approval to amend the contract's language to establish a technology refresh "pool" that will be used for technology initiatives related to CAD, similar to what's currently in effect with the City's main outsourcing agreement with Unisys. Currently, the CAD contract places restrictions on the types and number of computer devices refreshed each year. By amending this language to establish a "pool", the City will be able to take advantage of improvements in technology as well as allowing for more flexibility on the types of technology entering the environment.