



WELCOME TO MINNEAPOLIS

The City of Lakes

Make the most of your time in Minneapolis.

Help us serve you and other taxi customers the best we can. Each time you take a taxi in Minneapolis, please complete the simple postage-paid taxi survey on the back page.

Tear on the perforation and drop the survey in the mail. Hang onto the Minneapolis information for future reference, then you'll be ready to enjoy all our great city has to offer.



**NO POSTAGE
NECESSARY IF
MAILED IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 13042 MPLS MN

POSTAGE WILL BE PAID BY ADDRESS

**Licenses and Consumer Services
Room 1-C City Hall
350 South 5th Street
Minneapolis, MN 55415**



Take advantage of all Minneapolis has to offer!

Minneapolis – All the information you need is right at your fingertips – find out all about our restaurants, things to do, places to go, shopping, maps, weather, transportation, arts and anything else you’re looking for at www.minneapolis.org.

Or call Meet Minneapolis, the Convention and Visitors Association, Monday through Friday, 8 a.m. to 5 p.m., at (888) 676-6757.

City of Minneapolis – www.ci.minneapolis.mn.us

City of St. Paul – www.ci.stpaul.mn.us

State of Minnesota – www.state.mn.us

Other important phone numbers:

Weather: Say “menu,” “weather,” “Minneapolis” 511

For Police, Fire or Ambulance 911

For information about City services or general info..... 311

Public transportation including light rail.... (612) 373-3333

Minnesota Relay Service (800) 627-3529

Attention: If you want help translating this information, call 612-673-2080;

Hmong - Ceeb toom. Yog koj xav tau kev pab txhais cov xov no rau koj dawb, hu 612-673-2800;

Spanish - Atención. Si desea recibir asistencia gratuita para traducir esta información, llama 612-673-2700;

Somali - Ogow. Haddii aad dooneyso in lagaa kaalmeeyo tarjamadda macluumaadkani oo lacag la' aan wac 612-673-3500.



If you need this material in an alternative format, please contact Business Licenses at (612) 673-2080.

TAXI SURVEY FORM

Taxi company: _____ Cab number: _____

Name of driver: _____

Driver:

GOOD FAIR POOR

Behavior and attitude	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appearance and attire	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to communicate clearly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge of area attractions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge of routes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Driving skills – safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Willingness to assist – open door, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Vehicle condition:

Clean inside and out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appeared to be in safe condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rode smoothly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Doors and windows worked properly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall condition of vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Overall satisfaction with trip

Other information:

How did you get your cab: Phoned Doorman Hailed on street

Main purpose of tourney: Work Shopping Social event

Airport Medical Special event

Other _____

Time of day _____ Day of week _____

Number of times you have used a taxi in Minneapolis in last six months _____

How much was your fare \$ _____ tip \$ _____