Minneapolis, MN

Resident Survey

Final Report of Results
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Acknowledgements

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Summary of Results

Survey Background and Purpose

- The City of Minneapolis contracted with National Research Center, Inc. (NRC) to conduct a citywide resident survey. The Minneapolis Resident Survey provides residents the opportunity to rate the quality of life in the city, as well as service delivery and their satisfaction with local government. The survey also permits residents to provide feedback to government on what is working well and what is not, and to share their priorities for community planning and resource allocation.
- Resident perspectives are key in providing context that will be used by the City of Minneapolis to assess trends in its performance.
- This is the fifth iteration of the Minneapolis Resident Survey since the baseline study conducted in 2001. This is the third iteration conducted by NRC.

Methods

- The Minneapolis Resident Survey was administered by phone to a representative sample of Minneapolis residents from February 1, 2011 to March 10, 2011. A total of 1,172 surveys were completed. About a quarter of the interviews were completed with people of color, about a quarter with cell phone users and at least 95 interviews were completed with respondents in each of the 11 community planning districts. Nineteen interviews were completed in a language other than English. The overall response rate was 23%.
- Survey results were weighted so that respondent age, gender, ethnicity, ownership status (rent vs. own) and location of residence (community planning district) were represented as closely as possible to the proportions reflective of the entire city. (For more information see *Appendix IV: Detailed Survey Methodology*.) The margin of error is plus or minus three percentage points around any given percent.
- For comparisons by survey year, the margin of error is plus or minus four percentage points around any given percentage point.

Summary of Findings

Quality of Life and Community

A majority of residents continue to rate Minneapolis and their neighborhoods as "good" or "very good" places to live, with ratings similar to or higher than ratings in jurisdictions across the country and when compared to a select list of cities[1].

- Respondents who reported living in the Near North community planning district were less likely to give positive ratings for Minneapolis as a place to live than were other residents. When asked to rate their neighborhood as a place to live, Camden, Near North and Phillips residents tended to give less positive ratings than those living in other areas of the city.
- Younger women respondents, residents of color, those of Latino/Hispanic origin, renters and lower income residents tended to give lower quality of life ratings than did their counterparts.

[1] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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The top three unprompted answers most frequently given by 2011 respondents about the three biggest challenges Minneapolis will face in the next five years were: education (35%); public safety (28%); and maintaining public infrastructure (23%). Other responses, mentioned by about one in five respondents, were: property and real estate taxes; job opportunities; economic development; and transportation related issues.

Survey participants were asked the extent to which they agreed or disagreed with two statements about the City. Almost all respondents agreed or strongly agreed that they are proud to live in the City of Minneapolis and would recommend it as a great place to live; at least two in five reported strong agreement with each of these statements. Few, if any, respondents strongly disagreed with either statement.

Neighborhood Perception & Image

A strong majority respondents agreed that their neighborhood is a safe place to live (84% "agreed" or "strongly agreed"); their neighborhood is clean and well maintained (83%); street lighting in their neighborhood is adequate (82%); people in their neighborhood look out for one another (80%); and that their neighborhood has a good selection of stores and services that meet their needs (76%). These ratings have steadily increased or remained stable over time. Perception of neighborhood safety was much below the national average.

- Camden, Central, Near North and Phillips residents tended to report less positive neighborhood perception and image ratings than did residents living in other districts.

- Younger females, residents of color, Latino/Hispanic residents, renters and low income residents were less likely to agree with each statement, while respondents who reported living in Minneapolis for more than 20 years were more likely to agree.

About 7 in 10 (72%) felt that their current residence was just the right size, 21% said it was too small or much too small and 6% said it was too big. No respondents thought their current place of residence was much too big. Responses to this question have remained stable over time.

Most respondents agreed that the location of their home is convenient for the household's needs; that the physical condition of their house was adequate; and that their housing costs were affordable and within the household's budget. About a third of respondents (35%) reported they intend to move within the next two years, down from 41% in 2005.

- Near North residents were less likely than other residents to agree that their housing costs were affordable or that the location of their home was convenient for their needs and reported a higher likelihood of moving within the next two years when compared to responses from other residents.

- Younger respondents, respondents of color, renters and lower income residents said they were more likely to move in the next two years than other residents.

Downtown Usage & Image

Downtown Use

The 76% of respondents who said they do not live or work Downtown were asked how often, if ever, they visited the Downtown area in the last year. About 9 in 10 of those respondents said they had visited the Downtown area at least once in the last year, similar to previous years' reports. Few (6%) reported never visiting the area in the last year.

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Of those who rarely or never visit Downtown Minneapolis (17%), about a quarter said it was "just don't want to go Downtown." Other common answers were related to a lack of parking (17%), having nowhere to go (15%), traffic congestion (12%) and the cost of parking (11%).

Downtown Safety

Almost all (93%) reported that that they felt "somewhat" or "very" safe in Downtown Minneapolis; these positive ratings have improved over time and were much higher than the national average for perception of Downtown safety.

Access to Information

About two-thirds of 2011 respondents reported at least some familiarity with Minneapolis 311 services, up from 59% in 2008.

- Younger residents (ages 18-34), residents of color, those of reporting a shorter length of residency (less than 5 years), renters and low income residents tended to be less familiar with Minneapolis 311.

A slightly higher proportion of respondents in 2011 than in 2008 reported contacting the City. Those who mentioned having contacted the City in the last 12 months were asked to indicate, in an open-ended question format, how they contacted the City. About 8 in 10 respondents reported using telephone to contact the City (40% of whom contacted the City using 311 services). Approximately 3 in 10 reported visiting the City's Web site.

City Employees

Respondents who reported contacting the City in the last 12 months (except for those who only visited the City's Web site), were asked to rate various characteristics about the City employee with which they most recently had contact. Most respondents rated each employee characteristic as "good" or "very good," similar to 2008 reports. Ratings of employee knowledge and respectfulness have improved since 2005. When compared to the national benchmarks, ratings of City employees' courteousness and the ease of getting in touch with the employee were below average; ratings of employees' knowledge and timeliness were similar to national averages; and employees' willingness to help or understand was rated higher than the national benchmark. When compared to jurisdictions in select cities[2] in the database, employees' knowledge was rated much above average.

- Respondents residing in the Central planning district, renters, lower income residents and residents of color were least likely to give positive employee ratings than were their counterparts.

City Web Site

Respondents who reported only contacting the City via the City's Web site were asked to rate specific characteristics of the Web site. A majority of respondents reported that the usefulness of information, the design and graphics used and the convenience of the City's Web site were good or very good (76%, 73% and 73%, respectively). Ratings for the design and graphics used on the City's Web site and the usefulness of information on the site declined slightly over time, while ratings of the convenience of the Web site showed an upward trend across survey years.

Snow Emergency Information

Nearly half of residents reported relying on the automated phone call from the city when a snow emergency is declared and about a quarter refer to radio or television for this information. A mixed bag of information

[2] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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sources was used by Minneapolis residents for understanding snow emergency rules: City of Minneapolis Web site (17%), radio or television (13%), the 348-snow phone hotline (13%) were sources most commonly mentioned.

Emergency Services

Residents responding to the survey were asked if they had any contact with emergency services in the past two years. At least a third of respondents reported that they had contacted the police (38%), 911 operators (32%) and 311 agents (36%), while 13% reported having contacted the fire department in the last two years.

Those who reported having contacted an emergency service in the past two years were asked to rate their satisfaction with the professionalism shown by the staff with which they had contact. Most respondents reported that they were satisfied or very satisfied with the professionalism shown by Fire Department staff (96%), 911 operators (94%), 311 agents (96%) and Police Department staff (83%), similar to or higher than in 2008. Satisfaction ratings for Fire Department staff and Police Department staff were much below the national average.

Satisfaction with Public Education in Minneapolis

While 54% of respondents reported satisfaction with public education in Minneapolis, 46% thought it had declined in the two years prior to the 2011 survey administration. Almost equal proportions were very satisfied and very dissatisfied. About a third thought public education had remained the same over the last two years, while a quarter thought it had improved and two in five thought it had declined. About three times as many respondents thought it had declined a lot as opposed to those who felt it had improved a lot (13% versus 4%).

- Residents living in the Central community planning district were less satisfied with public education in Minneapolis than were those living in other areas of the city.
- Home-owners were less satisfied with public education in the city than were renters.

City Services

Satisfaction with City Services

Survey participants were read a list of services provided by the City of Minneapolis government and asked to rate their level of satisfaction or dissatisfaction with each. At least half of all respondents said that they were satisfied or very satisfied with each service from the list of services provided by the City of Minneapolis, except for street repair (40% gave positive ratings).

- When comparing results by community planning district, Near North residents tended to give lower satisfaction ratings than did respondents living in other districts, except for ratings of drinking water.
- People of color and renters were less likely to give high marks to City services when asked to rate their satisfaction with each service than were other residents.

In general, quality ratings of Minneapolis City services remained stable or showed improvement from 2008 to 2011.

Twelve of 20 services were compared to National Research Center's national database. One service (affordable housing development) received ratings that were much higher than the national average; two services (providing park and recreation services and animal control services) received ratings similar to the national benchmark; ratings for keeping streets clean were lower than the national average; and eight services

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were rated much below the national benchmark. Six of the 20 services were compared to select cities[3] from NRC's database. Keeping streets clean and animal control services were rated similarly to ratings given in select cities and four services received ratings much below the select cities average.

Prioritization of City Services

After rating their satisfaction with City services, residents were asked to rate the importance of each service using a 5-point scale with 5 representing "extremely important" and 1 equaling "not at all important." At the top of the list were: fire protection and emergency medical response (78% rating as extremely important), providing quality drinking water (69%) and police services (66%). Despite the change in some importance ratings, the rank order of service importance was largely the same in 2011 and 2008.

Balancing Satisfaction and Priorities

Most government services are considered to be important, but when competition for limited resources demands that efficiencies or cutbacks be instituted, it is wise not only to know what services are deemed most important to residents' satisfaction, but which services among the most important are perceived to be delivered with the lowest quality.

As is found in many jurisdictions, the services identified by Minneapolis residents as the most important were the core health and safety services such as police, fire, trash collection and drinking water. Because these services tend to be considered the most important everywhere in the U.S., it can be especially illuminating to dig deeper, to identify services that are the best predictors of whether residents would support a tax increase to maintain or improve services. NRC performed a Key Driver Analysis (KDA) which measures the strength of the relationship between service ratings and willingness to support a tax increase. The services most closely related to that willingness to pay are considered key drivers. The residents who gave higher ratings to the key drivers were more likely to support a tax increase to maintain or improve services, but those who gave lower ratings to the key drivers were less likely to support a tax increase to maintain or improve services. The key drivers for Minneapolis were: snow removal, street repair and providing parks and recreation services.

Not only are some "important" services more essential targets for study or improvement – the key drivers – but the ratings of some important services tend always to be better than the ratings of others – irrespective of community. For example, fire and police ratings always receive better ratings than street repair or snow removal. To help identify where ratings are better or worse than should be expected, a comparison is made to resident ratings of those services in other locales. The higher importance services that rated lower compared to other places included: fire protection and emergency medical response, providing quality drinking water, police services, garbage collection and recycling services, snow removal and street repair.

Because snow removal and street repair were both below the benchmark and were key drivers (while the other key driver, providing parks and recreation services was similar to the benchmark) their improvement is likely the best place to focus resources to have the biggest payoff in resident willingness to pay for better or sustained service.

Community Engagement

Community Participation

As in 2008, about 9 in 10 respondents reported that they are likely to vote in the next election for mayor and city council in November 2013, with 72% in 2011 stating that they are very likely to vote.

[3] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver (City and County), CO; Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA

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Those who reported they were unlikely to vote in the next election for Mayor and City Council gave reasons such as: not having any interest, a lack of awareness on how to vote, having a belief that voting would not make a difference, or that they were too busy to vote.

The proportion of respondents reporting that they would be likely to contact an elected official was higher in 2011 than in 2008, while fewer 2011 respondents than 2008 respondents reported that they would work with a group not affiliated with the City to try to influence a City decision.

City Government Performance

At least 6 in 10 respondents gave good or very good ratings when asked to rate various aspects of Minneapolis City government and, in general, government performance ratings mostly trended upward over time.

When compared to the nation, quality ratings for providing meaningful opportunities for citizens to give input on important issues received ratings above average, while ratings for providing value for tax dollars were below the national benchmark. The overall direction that the City is taking was rated similarly to other jurisdictions across the country. The City received below average ratings when compared to select cities[4] from the database for the overall direction the City is taking and similar ratings for the value for tax dollars paid.

- Southeast residents tended to give lower ratings when asked to rate Minneapolis City government performance than did other residents.

- Younger residents, residents of color, those reporting their ethnicity to be Latino/Hispanic and residents who own their homes were more likely to give positive ratings to Minneapolis government performance than were their counterparts.

Discrimination

Seventeen percent of respondents reported that they had experienced some type of discrimination in Minneapolis during the past 12 months, similar to previous survey years. Of those who reported experiencing discrimination, 21% reported it was in getting a job or at work, or that the situation arose in their neighborhood. Responses were generally similar to 2005 reports of discrimination. Few respondents reported that the discrimination occurred when dealing with the City.

[4] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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Survey Background

Survey Purpose

The City of Minneapolis contracted with National Research Center, Inc. (NRC) to conduct a citywide resident survey. The Minneapolis Resident Survey serves as a consumer report card for Minneapolis by providing residents the opportunity to rate the quality of life in the city, as well as the community's amenities, service delivery and their satisfaction with local government. The survey also permits residents to provide feedback to government on what is working well and what is not, and to communicate their priorities for community planning and resource allocation.

The focus on the quality of service delivery and the importance of services helps council, staff and the public to set priorities for decisions and lays the groundwork for tracking community opinions about the core responsibilities of Minneapolis City government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government controls to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect to competition or before other problems from dissatisfied customers arise.

This is the fifth iteration of the Minneapolis Resident Survey since the baseline study conducted in 2001. This is the third iteration conducted by NRC.

Methods

A random digit dial sample (RDD) of Minneapolis residents was purchased for this project, where part of the sample was geocoded using reverse directory look-up to help determine in which Community Planning District potential respondents lived. Phone numbers of Minneapolis residents were randomly selected for interviewing. Phone calls were made from February 1, 2011 to March 10, 2011. A majority of the interviews was completed during the evening hours, although calls were made on the weekend and during weekdays also. All phone numbers were dialed at least eight times before replacing with another number, with at least one of the attempts on either a weekend or weekday evening.

Once interviews were completed using the RDD list, respondent address information was geocoded to determine in which of 11 community planning districts a respondent resided. Community planning districts were chosen as the geographic unit of analysis below the City level. The districts were the same geographic units selected for prior surveys. Datasets are available for a wide variety of demographics based upon the community planning districts. To complete the minimum number of responses determined for each community (95), a set of numbers was pre-coded for location and called to fill the quota for each community planning district. An additional quota system based on racial groups was used to ensure that a representative number of these populations participated in the survey. Another quota of cell phone users was implemented for this iteration and residents using Text Telephone (TTY) (use of telephones for the hearing impaired) also were dialed.

Interviewers who spoke Spanish, Vietnamese, Somali, Hmong, Lao and Oromo were available for this survey; 12 surveys were conducted in Spanish, one in Hmong, one in Vietnamese, one in Oromo and four in Somali. While interviewers were available to conduct the survey in Lao, no interviews were completed in this language. About a quarter of completed interviews were conducted with residents of color and about a quarter were completed with cell phone users. Also, while TTY capabilities were offered this year, no surveys were completed with TYY users. The overall response rate was 23%.

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Understanding the Results

"Don't Know" Responses and Rounding

On the questions in the survey, respondents could answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix III: Complete Set of Frequencies*. However, the "don't know" responses have been removed from the analyses presented in the body of the report. In other words, the tables and graphs in the report body display the responses from respondents who had an opinion about a specific item. This approach to presenting data is used in order to allow the fairest comparisons across items.

Though a somewhat small percentage of respondents offer "don't know" for most items, inevitably some items have a larger "don't know" percentage. Comparing responses to a set of items on the same scale can be misleading when the "don't know" responses have been left in. If two items have disparate "don't know" percentages (2% vs. 15%, for example), any apparent similarities or differences across the remaining response options may disappear once the "don't know" responses are removed.

Resident survey reports prior to 2005 for the City of Minneapolis have included "don't know" responses in the report bodies. In this report, comparisons to previous data omit the "don't know" responses.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because the answers from some respondents are counted in multiple categories. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice of rounding percentages to the nearest whole number.

"Resident" and "Respondent"

As the results of the survey are intended to reflect the City of Minneapolis population as a whole, the terms "resident" and "respondent" are used interchangeably throughout this report.

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" (or margin of error). The 95 percent confidence level for the survey is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (1,172 completed interviews). For each community planning district from the survey, the margin of error rises to as much as plus or minus 10% for a sample size of 95 (in the smallest district response) to plus or minus 9% for 129 completed surveys (in the largest district response). Where estimates are given for subgroups, they may be less precise. Generally the 95% confidence interval is plus or minus five percentage points for samples of about 400 to 10 percentage points for samples as small as 100. (For comparisons made across community planning districts, the margin of error is equivalent to that for the smallest group.)

Comparing Survey Results

Certain kinds of services tend to be thought better of by residents in many communities across the country. For example, public safety services tend to be received better than transportation services by residents of most American communities. Where possible, the better comparison is not from one service to another in Minneapolis, but from Minneapolis services to services like them provided by other jurisdictions. This way we can better understand if "good" is good enough for Minneapolis service evaluations.

Comparison of Results Over Time and by Subgroup

Because this survey was the fifth iteration of the resident survey, the current results are presented along with past ratings when available. For comparisons by survey year, the margin of error is plus or minus four

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percentage points around any given percentage point, which means that differences from 2008 to 2011 must be five percentage points or higher before they should be considered real changes in population sentiment.

Finally, selected results for all Minneapolis residents were compared to results from subgroups of the population (community planning district and sociodemographics) in Minneapolis and are presented *Appendix II: Crosstabulations of Select Survey Questions*.

Normative Database

National comparisons and comparisons to select cities[5] also have been included in the report when available (jurisdictions to which Minneapolis was compared can be found in *Appendix V: Jurisdictions Included in the Database*). NRC has been leading the strategic use of surveys for local governments since 1991, when the principals of the company wrote the first edition of what became the classic text on resident surveying. In *Resident surveys: how to do them, how to use them, what they mean*, published by the International City/County Management Association (ICMA), we not only articulated the principles for quality survey methods, we pioneered both the idea of benchmark data for citizen opinion and the method for gathering benchmark data. We called it, "In Search of Standards," and argued for norms. "What has been missing from a local government's analysis of its survey results is the context that school administrators can supply when they tell parents how an 80 percent score on the social studies test compares to test results from other school systems…"

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in resident surveys from approximately 500 jurisdictions whose residents evaluated local government services. Conducted with typically no fewer than 400 residents in each jurisdiction, opinions are intended to represent over 30 million Americans. NRC has innovated a method for quantitatively integrating the results of surveys that we have conducted with those that others have conducted. We have described our integration methods thoroughly in *Public Administration Review, Journal of Policy Analysis and Management* and in our first book on conducting and using resident surveys. Scholars who specialize in the analysis of resident surveys regularly have relied on our work (e.g., Kelly, J. & Swindell, D. (2002). Service quality variation across urban space: First steps towards a model of citizen satisfaction, *Journal of Urban Affairs*, 24, 271-288.; Van Ryzin, G., Muzzio, D., Immerwahr, S., Gulick, L. & Martinez, E. (2004). Drivers and consequences of citizen satisfaction: An application of the American Customer Satisfaction Index Model to New York City, *Public Administration Review*, 64, 331-341). The method described in those publications is refined regularly and statistically tested on a growing number of resident surveys in our proprietary databases.

NRC's work on calculating national norms for resident opinions about service delivery and quality of life won the Samuel C. May award for research excellence from the Western Governmental Research Association.

The Role of Comparisons

Normative comparisons are used for benchmarking. Jurisdictions use the comparative information to help interpret their own resident survey results, to create or revise community plans, to evaluate the success of policy or budget decisions, to measure local government performance. We don't know what is small or large without comparing. Taking the pulse of the community has little meaning without knowing what pulse rate is too high and what is too low. When surveys of service satisfaction turn up "good" citizen evaluations, we need to know how others rate their services to understand if "good" is good enough. Furthermore, in the absence of national or peer community comparisons, a jurisdiction is left with comparing its fire protection

[5] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA;

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rating to its street maintenance rating. That comparison is unfair. Streets always lose to fire. We need to ask more important and harder questions. We need to know how residents' ratings of fire service compare to opinions about fire service in other communities.

Jurisdictions in the normative database are distributed geographically across the country and range from small to large in population size. Comparisons may be made to subsets of jurisdictions (within a given region or population category such as jurisdictions in the Minnesota region). Most commonly comparisons are made to all jurisdictions. In this report, comparisons were made to all jurisdictions in the database. Despite the differences in jurisdiction characteristics, all are in the business of providing local government services to residents. Though individual jurisdiction circumstances, resources and practices vary, the objective in every community is to provide services that are so timely, tailored and effective that residents conclude the services are of the highest quality. High ratings in any jurisdiction, like SAT scores in any teen household, bring pride and a sense of accomplishment.

Comparison of Minneapolis to the Normative Database

In this report, comparisons are made both to the entire database ("National Database") and a portion of the database ("Select Cities")[6], featuring communities identified by Minneapolis, when available. Normative comparisons have been provided when similar questions on the Minneapolis survey are included in NRC's database and there are at least five jurisdictions in which the question was asked, though most questions are compared to more than five other jurisdictions across the country.

Where comparisons for quality ratings were available, the City of Minneapolis's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, residents contacting the City in the last 12 months). In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of Minneapolis's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more," or "less" if the difference between Minneapolis's rating and the benchmark is greater than the margin of error; and "much above," "much below," "much more" or "much less" if the difference between Minneapolis's rating and the benchmark is more than twice the margin of error.

[6] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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Report of Results

Quality of Life and Community

Survey respondents were asked to rate various aspects of quality of life in Minneapolis. When residents were asked to rate Minneapolis and their neighborhood as a place to live, a majority rated each as good or very good. About 9 in 10 thought Minneapolis was a "good" or "very good" place to live and about 8 in 10 said the same for their neighborhood as a place to live. These ratings were similar to ratings given by Minneapolis residents in previous survey years.

When compared to cities across the nation and to select cities[7] from National Research Center's database, quality of life ratings given by Minneapolis respondents were similar to or higher than ratings given in other jurisdictions.

Respondents who reported living in the Near North community planning district were less likely to give positive ratings for Minneapolis as a place to live than were other residents. When asked to rate their neighborhood as a place to live, Camden, Near North and Phillips residents tended to give less positive ratings than those living in other areas of the city. Younger women respondents, residents of color, those of Latino/Hispanic origin, renters and lower income residents tended to give lower quality of life ratings than did their counterparts. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

[7] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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Figure 1: Minneapolis as a Place to Live

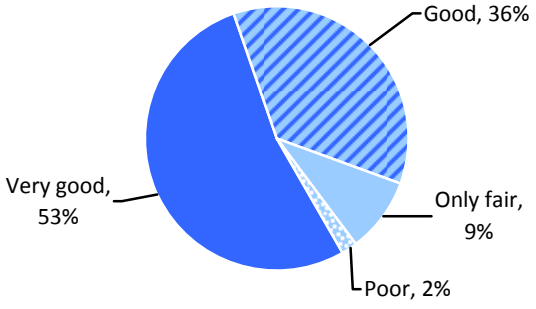


Figure 2: Neighborhood as a Place to Live

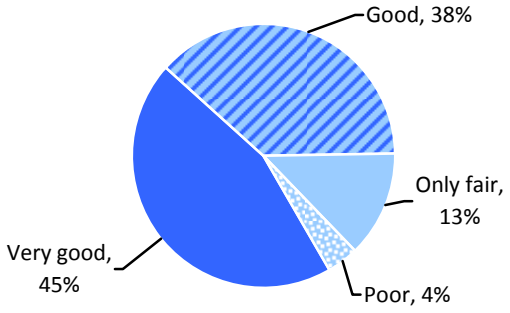
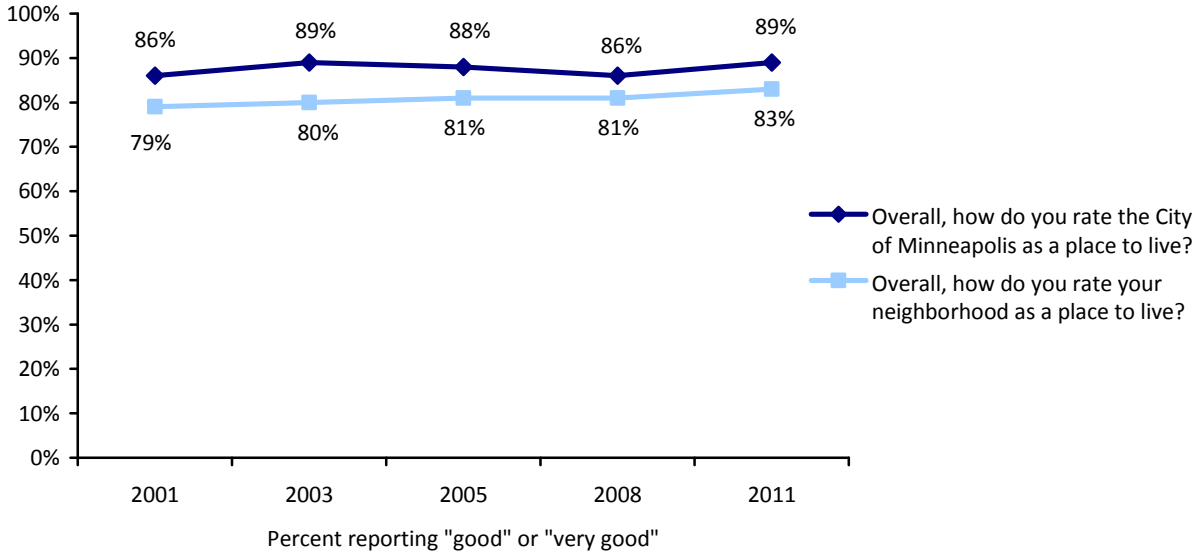


Figure 3: Minneapolis as a Place to Live Compared Over Time



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Residents responding to the survey were asked if they thought the City as a place to live had gotten better, worse or stayed about the same in the past two years. Six in ten felt that it had stayed about the same as a place to live, 18% felt it had gotten worse and 22% said it had gotten better.

Generally, these ratings have remained stable over time. However, a higher proportion of 2011 respondents felt the City had stayed about the same and fewer thought it had gotten worse than did respondents to the 2008 survey. Please note that the 2001 questionnaire asked respondents to rate the change in livability over the past *three* years and the more recent surveys asked to rate the past *two* years.

Survey participants residing in Near North were more likely to think that Minneapolis has gotten better as a place to live in the last two years than those living in other community planning districts. When compared to other residents in Minneapolis, older residents (age 55 or older) were more likely to think Minneapolis has gotten worse as a place to live in the last two years while residents of color were more likely to think it had improved over time. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

Figure 4: Perceived Change in City Livability

Over the past two years, do you think Minneapolis has gotten better, gotten worse, or stayed about the same as a place to live?

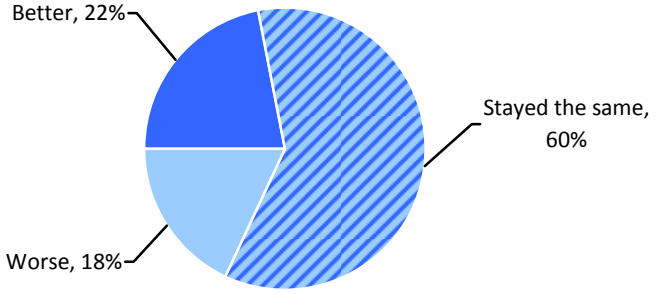
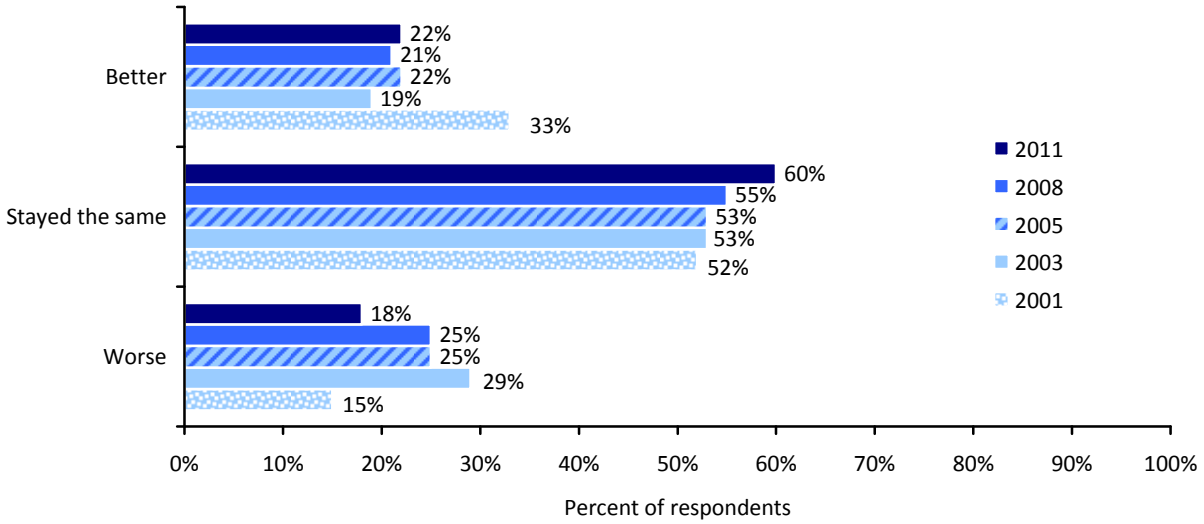


Figure 5: Perceived Change in City Livability Compared Over Time



The 2001 questionnaire asked respondents to rate changes in livability over the past three years versus the past two years as in 2003, 2005, 2008 and 2011.

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Challenges Facing the City

Survey respondents provided unprompted responses to a question about the three biggest challenges Minneapolis will face in the next five years. This was an open-ended question where respondents were able to give any answer. Many potential categories of response were available to interviewers; interviewers selected the one category that best fit each respondent's stated issue. Many respondents mentioned "other" items that could not be coded into a specific category.

The top three unprompted answers most frequently given by 2011 respondents were education (35%), public safety (28%) and maintaining public infrastructure (23%). About one in five respondents mentioned that property and real estate taxes, job opportunities, economic development and transportation related issues will be challenges for the City in the next five years.

When compared to previous years, a higher proportion of respondents in 2011 than in 2008 commented about maintaining public infrastructure, education and job opportunities as issues in Minneapolis over the next five years; a smaller proportion of respondents in 2011 than in 2008 suggested concerns about foreclosures, economic development, housing, public safety and transportation related issues. Please note that maintaining public infrastructure (including bridge and road maintenance) and foreclosures were added to the list of potential response categories in 2008. This question was added after the collapse of the I-35W Bridge in 2007.

Respondents were allowed three responses to this question, identifying the first, second and third biggest challenges that they saw facing Minneapolis. For the purpose of comparing to previous years' data, the responses for each category have been summed into a single number. Changes in response wording between survey years are as follows: "managing City government" in 2001 and 2003 versus "City government" in 2005, 2008 and 2011; "economic development – job creation/unemployment" in 2001 versus "economic development" in 2003, 2005, 2008 and 2011. "Property taxes" was added in 2011.

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Figure 6: Three Biggest Challenges Minneapolis Will Face in the Next Five Years

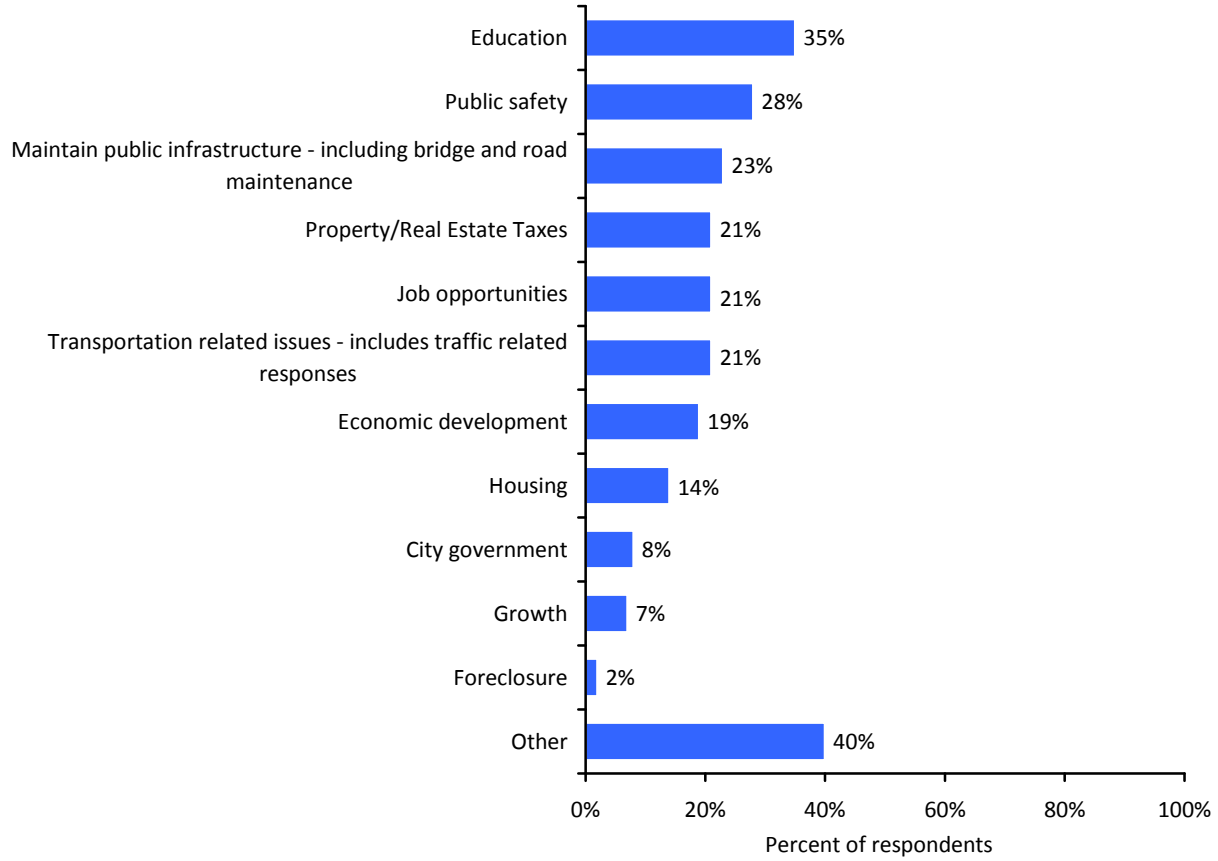

Table 1: Biggest Challenges Minneapolis Will Face Compared Over Time

In your opinion, what are the three biggest challenges Minneapolis will face in the next five years?	2011	2008	2005	2003	2001
Education	35%	29%	38%	29%	30%
Public safety	28%	44%	44%	42%	37%
Maintain public infrastructure - including bridge and road maintenance	23%	16%	NA	NA	NA
Job opportunities	21%	17%	17%	NA	NA
Property/Real Estate taxes	21%	NA	NA	NA	NA
Transportation related issues - includes traffic related responses	21%	37%	35%	32%	30%
Economic development	19%	26%	21%	24%	22%
Housing	14%	26%	30%	24%	47%
City government	8%	9%	10%	38%	NA
Growth	7%	11%	10%	9%	8%
Foreclosure	2%	7%	NA	NA	NA
Other	40%	29%	43%	22%	30%

Total may exceed 100% as respondents were able to choose more than one response.
"Other" responses were not recorded and not available for analysis.
"Property/Real Estate taxes" was added in 2011.
Grey shading notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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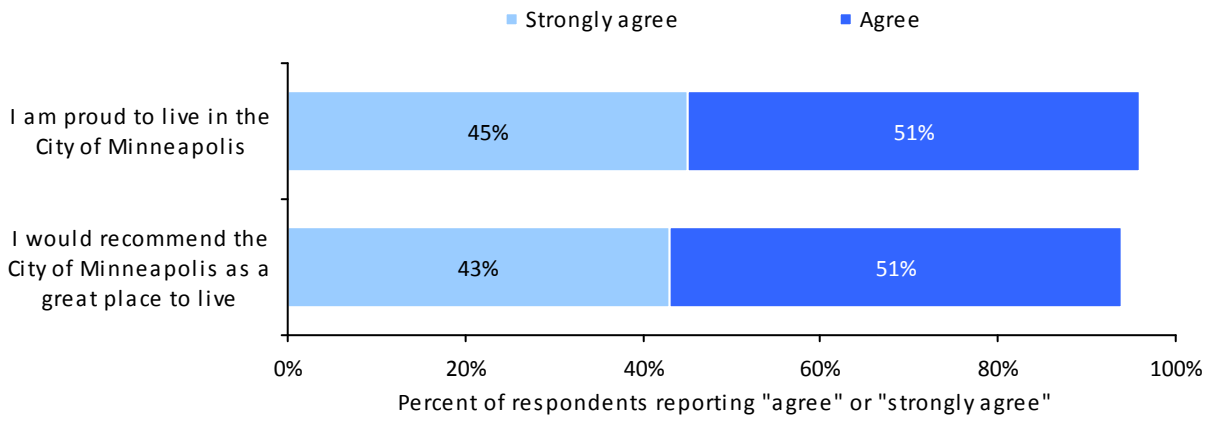
In 2011, the Human Resources department added a question to assess resident perceptions of living in the City. The following section addresses neighborhood perception and image.

Survey participants were asked the extent to which they agreed or disagreed with two statements about the City. Almost all respondents agreed or strongly agreed that they are proud to live in the City of Minneapolis and would recommend it as a great place to live; at least two in five reported strong agreement with each of these statements. Few, if any, respondents strongly disagreed with either statement.

Table 2: Perceptions of Living in Minneapolis

Please indicate whether you strongly agree, agree, disagree, or strongly disagree with the following statements:	Strongly agree	Agree	Disagree	Strongly disagree	Total
I am proud to live in the City of Minneapolis	45%	51%	4%	0%	100%
I would recommend the City of Minneapolis as a great place to live	43%	51%	5%	1%	100%

Figure 7: Summary of Perceptions of Living in Minneapolis



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Neighborhood Perception & Image

Residents were asked the extent to which they agreed or disagreed with various positive statements about their neighborhood. At least three-quarters of respondents said they agreed or strongly agreed with each statement; at least one in five was in strong agreement. These ratings have steadily increased or remained stable over time.

When compared to jurisdictions across the nation, perception of neighborhood safety was much below average. National comparisons for other neighborhood qualities were not available. Comparisons to select cities[8] from the database also were not available.

Camden, Central, Near North and Phillips residents tended to report less positive neighborhood perception and image ratings than did residents living in other districts. Younger females, residents of color, Latino/Hispanic residents, renters and low income residents were less likely to agree with each statement, while respondents who reported living in Minneapolis for more than 20 years were more likely to agree. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

Table 3: Neighborhood Perceptions and Image

Now I'm going to read some statements. For each, please tell me whether you strongly agree, agree, disagree, or strongly disagree with each statement.	Strongly agree	Agree	Disagree	Strongly disagree	Total	National comparison	Select cities comparison
My neighborhood is a safe place to live	20%	64%	12%	3%	100%	Much below	Not available
My neighborhood is clean and well maintained	24%	59%	14%	3%	100%	Not available	Not available
Street lighting in my neighborhood is adequate	19%	63%	15%	4%	100%	Not available	Not available
People in my neighborhood look out for one another	23%	57%	17%	2%	100%	Not available	Not available
My neighborhood has a good selection of stores and services that meet my needs	26%	50%	18%	6%	100%	Not available	Not available

[8] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver (City and County), CO; Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA

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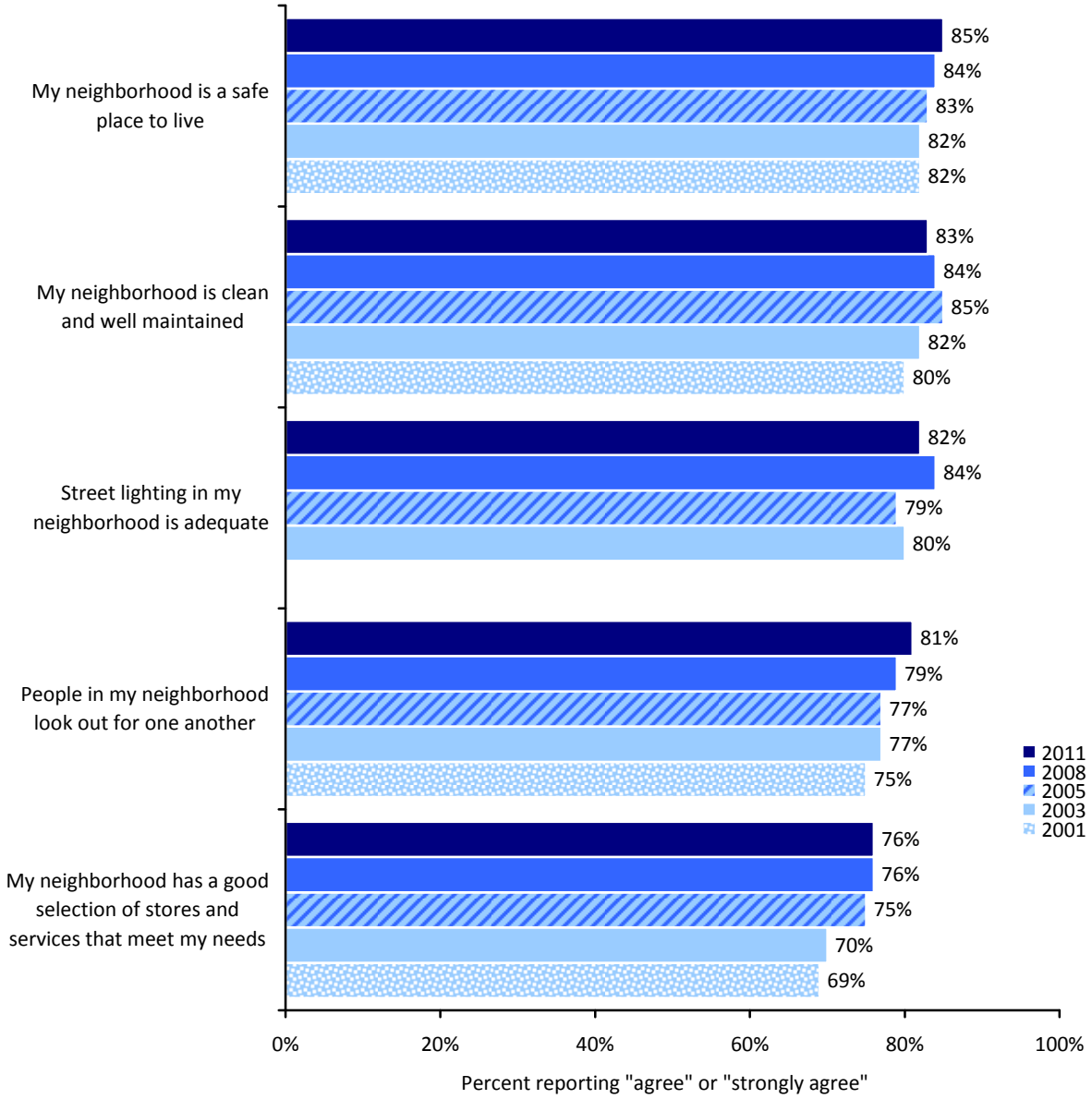
Figure 8: Neighborhood Perceptions and Image Compared Over Time



"Street lighting in my neighborhood is adequate" was not asked in 2001.

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Survey respondents were asked how they felt about the size of their current place of residence based on their household's needs. About 7 in 10 (72%) felt that their current residence was just the right size, 21% said it was too small or much too small and 6% said it was too big. No respondents thought their current place of residence was much too big. Responses to this question have remained stable over time.

Figure 9: Size of Current Residence

Which of the following best describes the size of your current place of residence based on your household's needs?

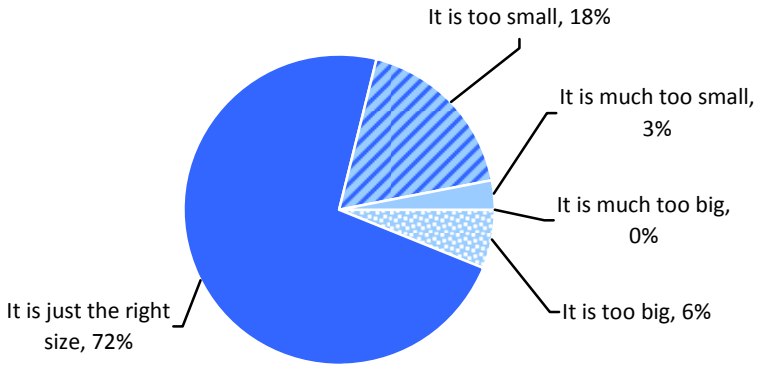
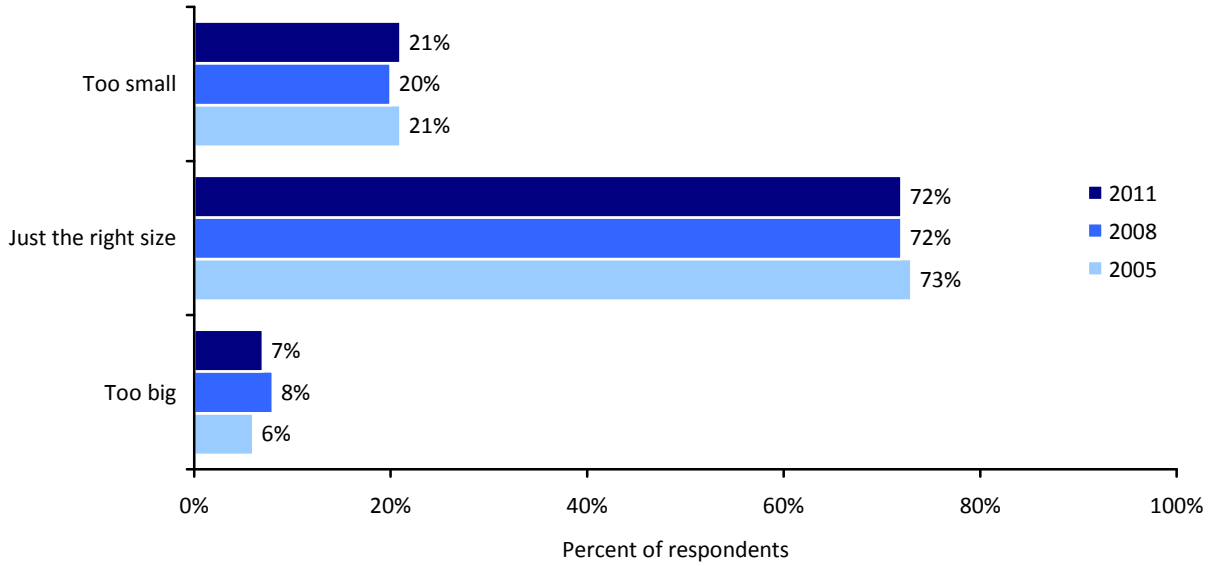


Figure 10: Size of Current Residence Compared Over Time



This question was not asked in 2003 or 2001.

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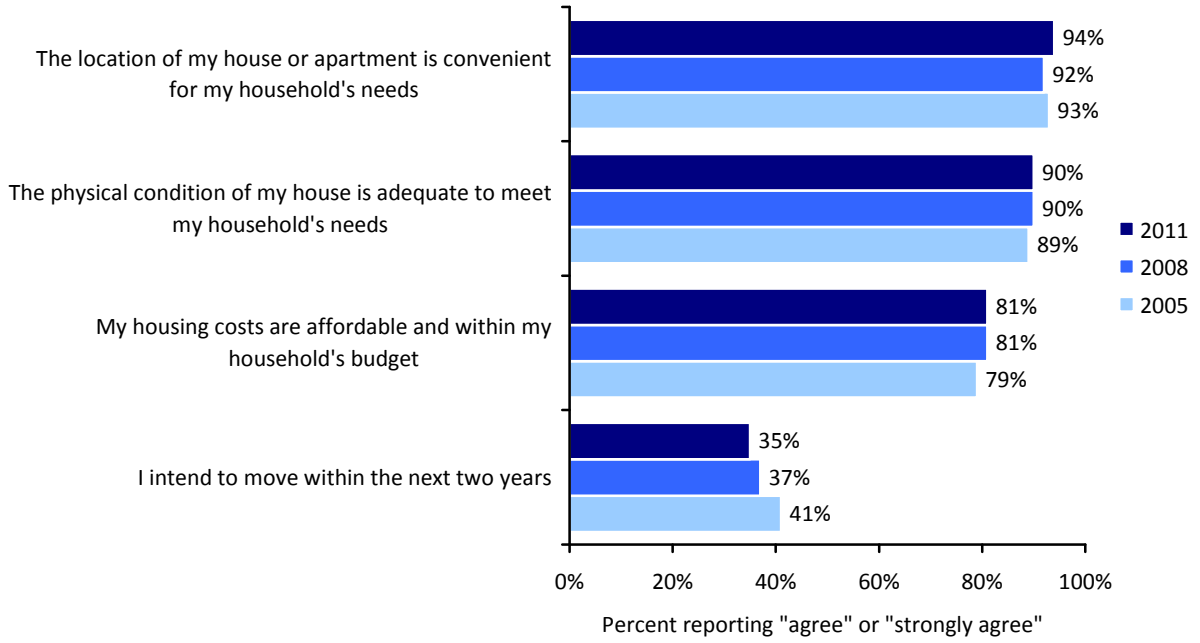
A related question asked Minneapolis residents to indicate the extent to which they agreed or disagreed with statements about their current place of residence. Almost all respondents agreed that the location of their home is convenient for the household's needs. Nine in ten respondents felt similarly that the physical condition of their house was adequate. Eight in ten agreed that their housing costs were affordable and within the household's budget. About a third of respondents (35%) reported they intend to move within the next two years, down from 41% in 2005.

Near North residents were less likely than other residents to agree that their housing costs were affordable or that the location of their home was convenient for their needs and reported a higher likelihood of moving within the next two years when compared to responses from other residents. Comparing sociodemographics, younger respondents, respondents of color, renters and lower income residents said they were more likely to move in the next two years than other residents. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

Table 4: Perceptions of Current Place of Residence

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence using the scale strongly agree, agree, disagree, or strongly disagree.	Strongly agree	Agree	Disagree	Strongly disagree	Total
The location of my house or apartment is convenient for my household's needs	46%	48%	5%	1%	100%
The physical condition of my house is adequate to meet my household's needs	30%	60%	9%	1%	100%
My housing costs are affordable and within my household's budget	20%	62%	16%	3%	100%
I intend to move within the next two years	10%	25%	37%	28%	100%

Figure 11: Perceptions of Current Place of Residence Compared Over Time



This question was not asked in 2003 or 2001.

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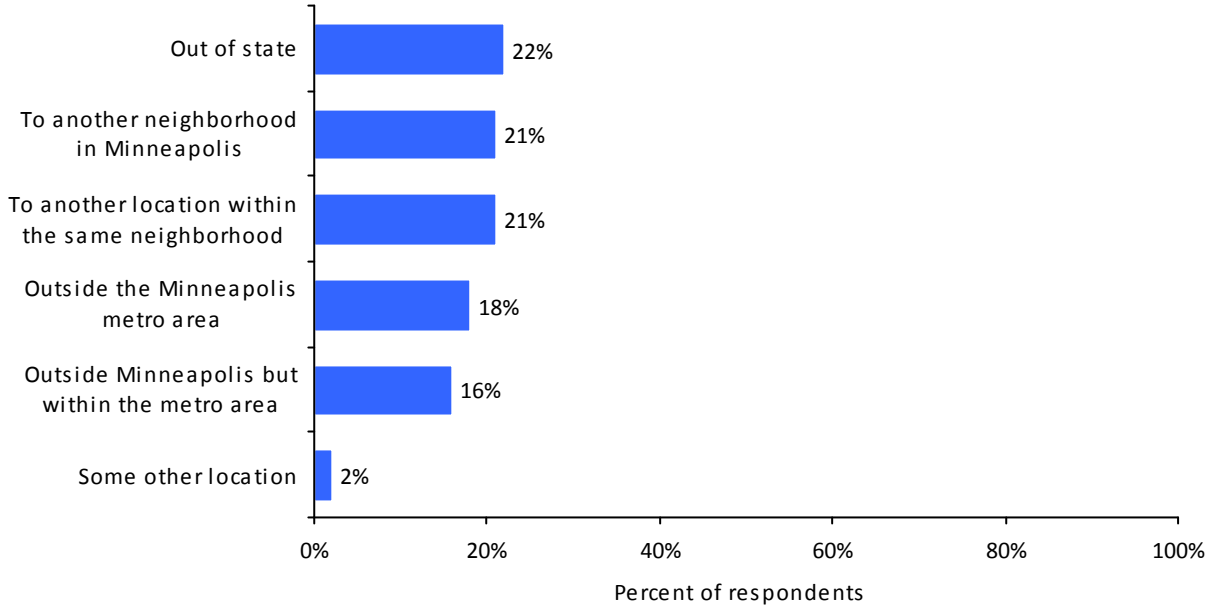
Follow-up questions were asked of those respondents who are likely to move within the next two years. Of the 10% of respondents who strongly agreed that they intend to so, about one in five said they would either move out of state, to another neighborhood in Minneapolis or to another location within the same neighborhood. Another 18% said they would move outside the Minneapolis metro area and 16% reported they would move outside Minneapolis, but within the metro area.

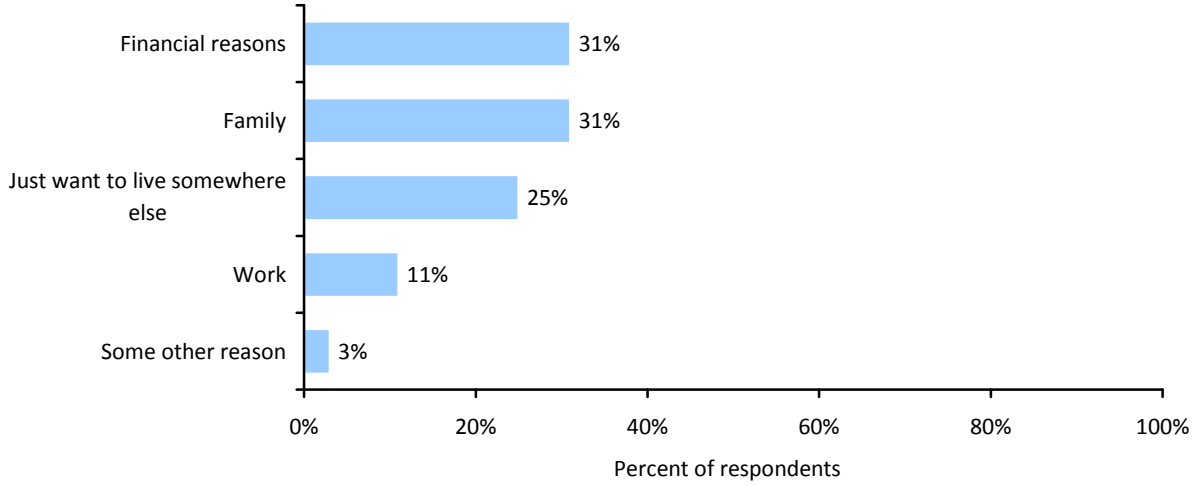
When asked why they intend to move, about 3 in 10 mentioned financial reasons (31%) or family (31%). About a quarter reported that they just want to live somewhere else.

Figure 12: Intended Location of Move



This question was asked only of those who reported "strongly agree" when asked if they intend to move within the next two years. N=110

Figure 13: Reason for Intended Move



This question was asked only of those who reported "strongly agree" when asked if they intend to move within the next two years. N=110

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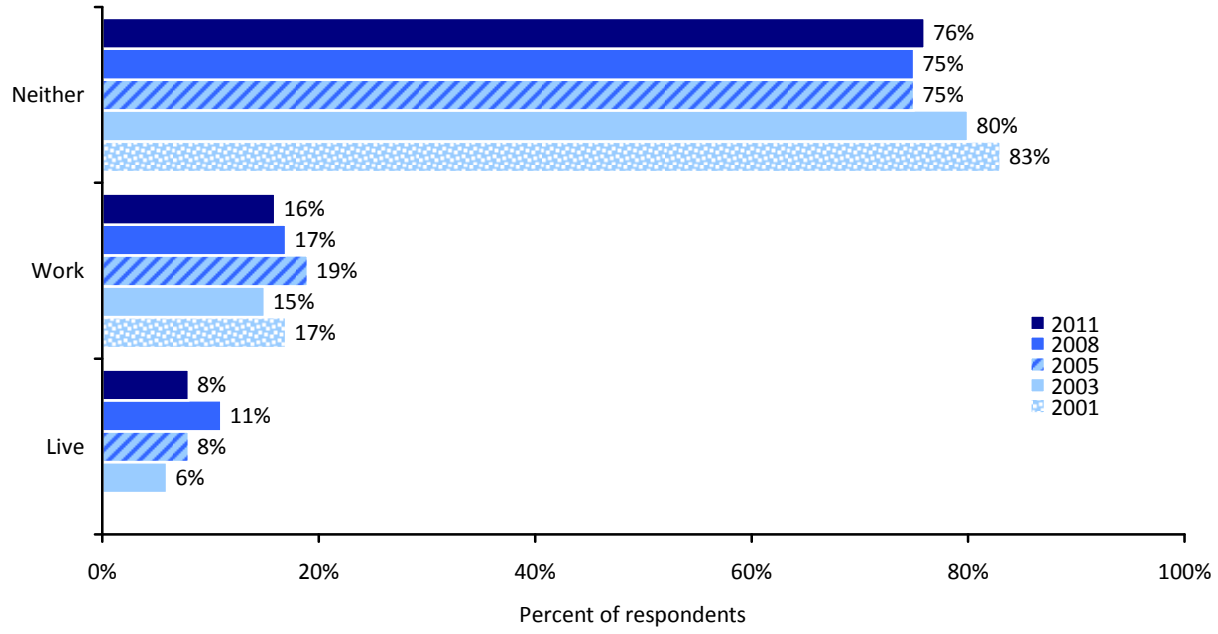
Downtown Usage & Image

Downtown Use

The survey instrument asked a series of questions about residents' use and perceptions of Downtown Minneapolis.

A majority of respondents (76%) reported they neither live nor work in Downtown Minneapolis, similar to 2008 and 2005. A similar proportion of respondents to the 2011 survey reported living or working in Downtown Minneapolis when compared to 2008 results.

Figure 14: Living and Working in Downtown Minneapolis Compared Over Time



In 2001, respondents were only asked if they work Downtown. In this instance, "no" is equivalent to "neither." If respondents reported that they did not live or work Downtown, they were asked how frequently they visited the area in the last year.

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Respondents who said they do not live or work Downtown (N=867) were asked how often, if ever, they visited the Downtown area in the last year. About 9 in 10 respondents (94%) said they had visited the Downtown area at least once in the last year, similar to previous years' reports. About two in five (39%) reported visiting 26 times or more. About a quarter said they had visited Downtown Minneapolis 3 to 12 times in the past year, while 16% said they had visited 13 to 26 times and 11% reported visiting once or twice in the last year. Six percent reported never visiting the area in the last year. The percentage of respondents who have visited Downtown Minneapolis has remained stable over time.

Figure 15: Frequency of Visiting Downtown Minneapolis in the Last Year

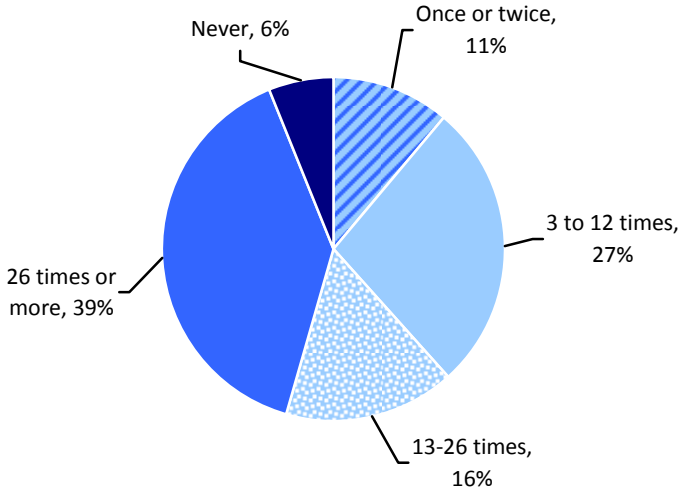
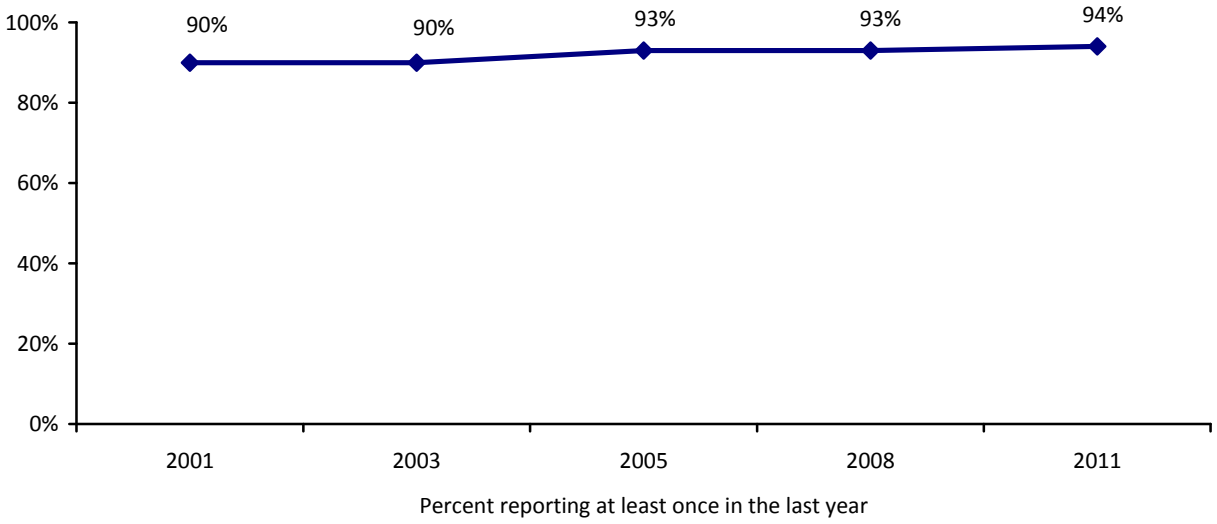


Figure 16: Frequency of Visiting Downtown Minneapolis in the Last Year Compared Over Time



The 2011, 2008, 2005 and 2003 questionnaire asked this question of only those people who did not live or work Downtown.
The 2001 questionnaire asked this question only of people who did work Downtown.
The 2001 and 2003 questionnaires contained more response options than the 2005, 2008 and 2011 surveys.

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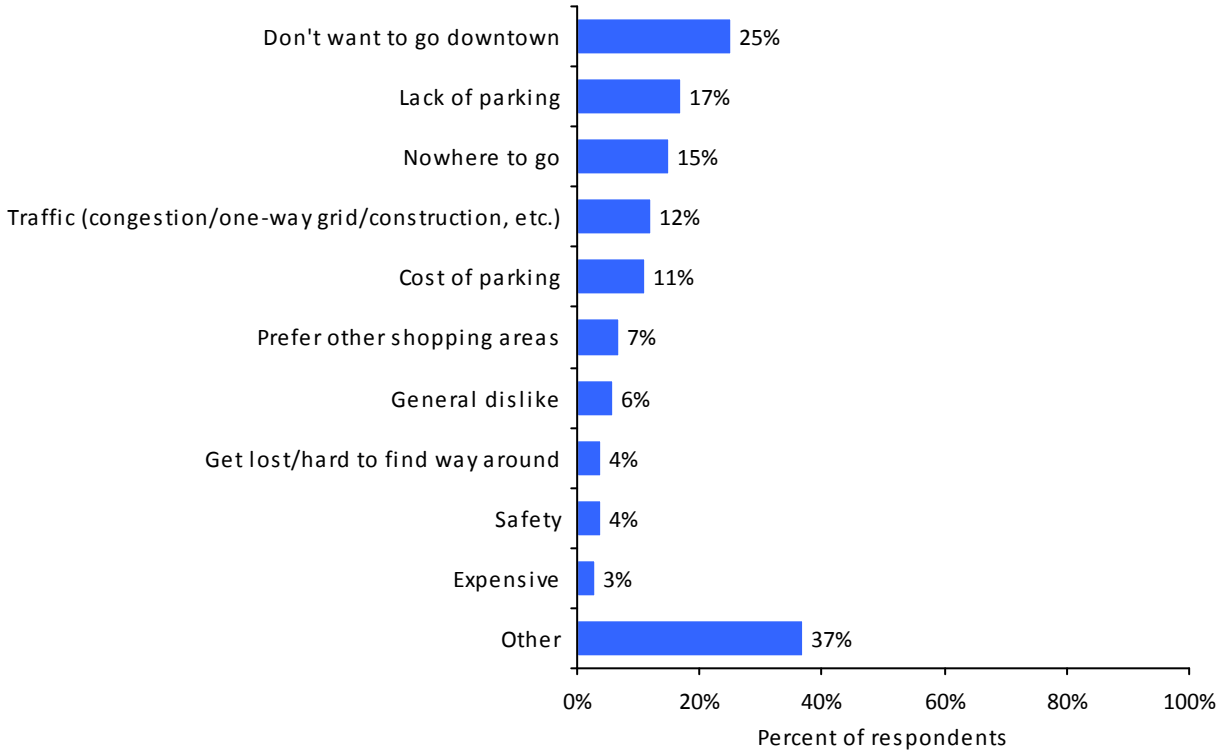
The 17% of respondents (N=199) who reported never going Downtown or only going once or twice in the last year were asked to give major reasons that kept them from spending more time in the Downtown area. This was an open-ended question where respondents were able to give any answer. Many potential categories of response were available to interviewers; they selected the one that best fit each respondent's stated response. Many respondents mentioned "other" items that could not be coded into a specific category. In addition to the 25% of respondents stating that they "just don't want to go Downtown," other common answers were related to a lack of parking (17%), having nowhere to go (15%), traffic congestion (12%) and the cost of parking (11%).

Comparisons to answers given to this question in previous years appear in the table on the following page. Some categories were combined in previous survey years or not recorded by interviewers in previous years. Safety issues appeared to be less of a deterrent in 2011 compared to 2008.

Figure 17: Reasons for Avoiding Downtown Minneapolis



Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who reported going Downtown twice or less in the last year.
"Other" responses were not recorded and not available for analysis.

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Table 5: Reasons for Avoiding Downtown Minneapolis Compared Over Time

What are the major reasons that keep you from spending more time Downtown?	2011	2008	2005	2003	2001
Don't want to go Downtown	25%	26%	14%	NA	NA
Lack of parking	17%	13%	20%	36%	29%
Nowhere to go	15%	15%	7%	16%	26%
Traffic (congestion/one-way grid/construction, etc.)	12%	8%	7%	13%	15%
Cost of parking	11%	13%	16%	NA	NA
Prefer other shopping areas	7%	8%	10%	17%	20%
General dislike	6%	2%	3%	2%	4%
Get lost/hard to find way around	4%	4%	2%	NA	NA
Safety	4%	13%	10%	7%	NA
Expensive	3%	2%	5%	11%	6%
Dirty	0%	1%	0%	1%	0%
Other	37%	28%	30%	30%	33%

Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who reported going Downtown twice or less in the last year.
"Other" responses were not recorded and not available for analysis.
Some categories were combined or categorized slightly differently in 2003 and 2001. Comparisons are of the closest matches to data from those years.

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Downtown Safety

Survey respondents were asked to rate how safe they felt in Downtown Minneapolis, in general. Almost all (93%) reported that that they felt "somewhat" or "very" safe in Downtown Minneapolis, 6% said "not very safe" and 1% said "not at all safe." These positive ratings were much higher than the national average for perception of Downtown safety. Perceptions of Downtown safety in Minneapolis have improved over time.

Figure 18: Perception of Downtown Safety

In general, how safe do you feel in downtown Minneapolis?

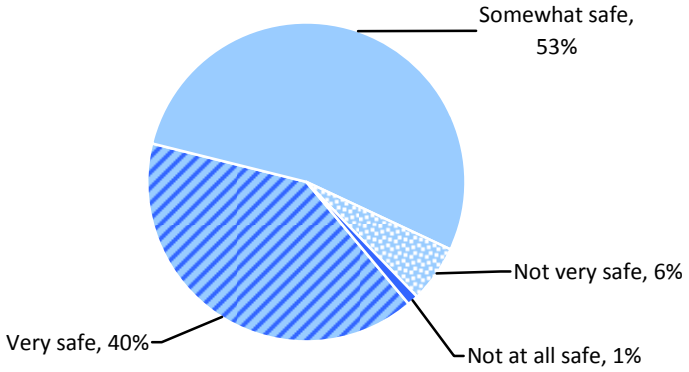
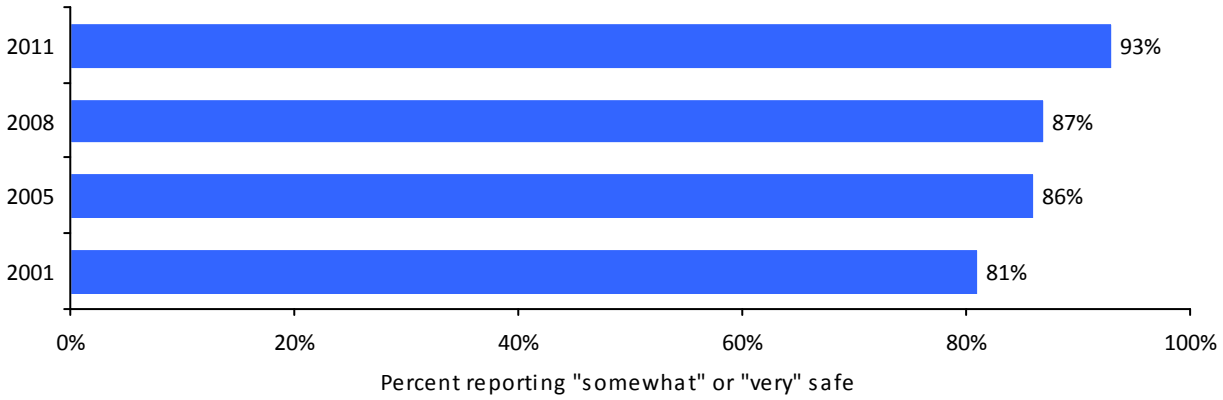


Figure 19: Perception of Downtown Safety Compared Over Time



The 2001 survey asked respondents how safe they felt walking through Downtown during evening hours; the 2011, 2008 and 2005 surveys asked how safe they felt in Downtown Minneapolis.
This question was not asked on the 2003 survey.

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Access to Information

When asked how familiar they were with Minneapolis 311, about two-thirds of 2011 respondents reported at least some familiarity, up from 59% in 2008. A third said they were not at all familiar with Minneapolis 311.

Respondents were asked if they had contacted the City to get information or services in the last 12 months. A slightly higher proportion of respondents in 2011 than in 2008 (44% and 39%, respectively) reported contacting the City. Contact with the City was similar to contact reports given in other jurisdictions throughout the nation.

Younger residents (ages 18-34), residents of color, those of reporting a shorter length of residency (less than 5 years), renters and low income residents tended to be less familiar with Minneapolis 311. (See *Appendix II: Crosstabulations of Select Survey Questions*.)

Figure 20: Familiarity with Minneapolis 311

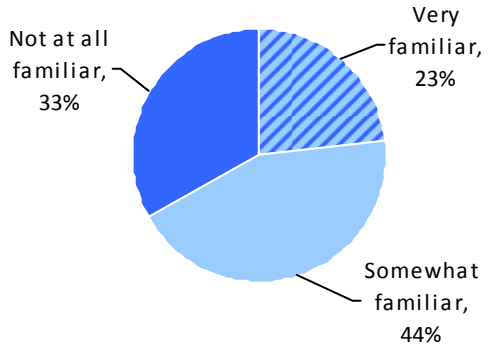


Figure 22: Familiarity with Minneapolis 311 Compared Over Time

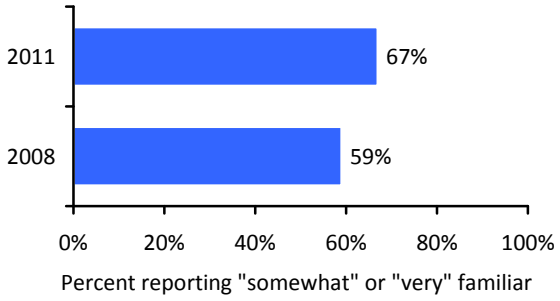


Figure 21: Contact with the City in Last 12 Months

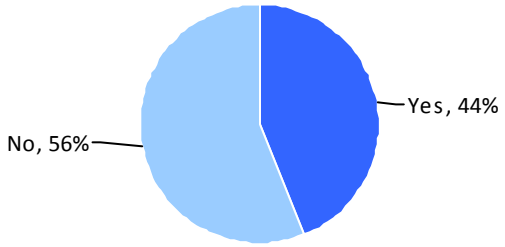
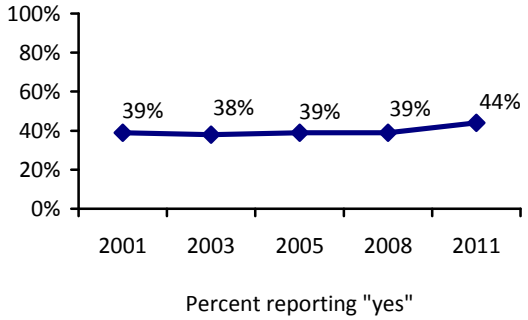


Figure 23: Contact with the City in Last 12 Months Compared Over Time



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Respondents who mentioned having contacted the City in the last 12 months were asked to indicate, in an open-ended question format, how they contacted the City. About 8 in 10 respondents reported using telephone to contact the City (40% of whom contacted the City using 311 services). Approximately 3 in 10 reported visiting the City's Web site. Few respondents reported using mail or other methods to contact the City (1% and 2%, respectively).

Table 6: Method of Contact Among Those With Contact Compared Over Time

How did you contact the City?	2011	2008	2005	2003	2001
By telephone - other	43%	48%	73%	83%	90%
By telephone - 311	40%	46%			
Visit the City's Web site	29%	22%	22%	32%	0%
By email	8%	14%	10%	13%	18%
In person	11%	12%	16%	24%	24%
By mail	1%	7%	4%	10%	10%
Other	2%	3%	2%	0%	0%

Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who said they had contacted the City in the last 12 months.
N=869
Note: "by telephone using 311" was not a pre-coded category in previous survey years.

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City Employees

Respondents who reported contacting the City in the last 12 months (except for those who only visited the City's Web site), were asked to rate various characteristics about the City employee with which they most recently had contact. At least a third of respondents rated each employee characteristic as very good. About 9 in 10 respondents felt that employee respectfulness and courteousness was good or better. Eighty-six percent of residents rated employees' knowledge as good or very good. Employees' willingness to help or understand, timeliness, their willingness to accommodate the need for foreign language and/or sign language interpreting and the ease of getting in touch with the employee were rated as good or better by approximately 8 in 10 respondents. Please note that 71%% of respondents said "don't know" when asked to rate the quality of the City employees' willingness to accommodate the need for foreign language and/or sign language interpreting. The complete set of frequencies for this question can be found in *Appendix III: Complete Set of Frequencies*. These ratings were similar to 2008 reports and ratings of knowledge and respectfulness showed an upward trend since 2005.

Ratings of City employees' courteousness and ease of getting in touch with the employee were below the national average. Ratings of employees' knowledge and timeliness were similar to national averages. Employees' willingness to help or understand was rated higher than the national benchmark. When compared to jurisdictions in select cities[9] in the database, employees' knowledge was rated much above average. Comparisons were not available for all characteristics, particularly for the select cities comparisons.

Respondents residing in the Central planning district, renters, lower income residents and residents of color were least likely to give positive employee ratings than were their counterparts. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

Table 7: City Employee Ratings Compared Over Time

Please tell me how you would rate each of the following characteristics of the City employee with which you most recently had contact.	Very good	Good	Only fair	Poor	Total	National comparison	Select cities comparison
Knowledge	40%	46%	10%	4%	100%	Similar	Much above
Courteousness	44%	43%	8%	4%	100%	Below	Not available
Timely response	37%	41%	15%	7%	100%	Similar	Not available
Ease of getting in touch with the employee	33%	44%	16%	7%	100%	Much below	Much above
Respectfulness	46%	44%	7%	3%	100%	Not available	Not available
Willingness to help or understand	42%	41%	12%	5%	100%	Above	Not available
Willingness to accommodate the need for foreign language and/or sign language interpreting	45%	41%	12%	2%	100%	Not available	Not available

This question was only asked of respondents who had contacted the City in the last 12 months via a method other than email.

[9] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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Table 8: City Employee Ratings Compared Over Time

Please tell me how you would rate each of the following characteristics of the City employee with which you most recently had contact.	Year of Survey				
	2011	2008	2005	2003	2001
Knowledge	86%	83%	79%	NA	NA
Courteousness	88%	90%	81%	95%	NA
Timely response	79%	79%	70%	81%	75%
Ease of getting in touch with the employee	78%	77%	65%	75%	NA
Respectfulness	90%	88%	83%	NA	NA
Willingness to help or understand	83%	85%	72%	NA	80%
Willingness to accommodate the need for foreign language and/or sign language interpreting	83%	80%	78%	NA	NA

Percent reporting "good" or "very good"
This question was only asked of respondents who had contacted the City in the last 12 months via a method other than email. Question wording differed slightly for "ease of getting in touch" and "willingness to help or understand" on the 2001 and 2003 questionnaires where the questions asked how satisfied respondents were with the time it took to reach the right person and how satisfied respondents were with the helpfulness of the City employee. The scale used in 2001 was: satisfied, very satisfied, dissatisfied, very dissatisfied; the scale used in 2003 was yes or no when asked if they were satisfied with the characteristic of the contact..

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City staff were interested in the increase in the proportion of respondents giving fair and poor ratings in 2005 for "ease of getting in touch" with City employees. A comparison of the full set of frequencies (not including "don't know" responses) over time is shown in the table below. As shown, the proportion of respondents giving "fair" and "poor" ratings has decreased from 2005 and the proportion giving "very good" ratings has increased from 2005. When comparing 2008 and 2011 responses, ratings are similar.

Table 9: Ease of Getting in Touch with City Employee Compared Over Time

Please tell me how you would rate the ease of getting in touch with the City employee with which you most recently had contact?	Year of Survey				
	2011	2008	2005	2003	2001
Very good	33%	35%	21%	NA	NA
Good	44%	42%	44%	NA	NA
Only fair	16%	17%	24%	NA	NA
Poor	7%	6%	11%	NA	NA
Total	100%	100%	100%	NA	NA

This question was only asked of respondents who had contacted the City in the last 12 months via a method other than email. Question wording differed slightly for "ease of getting in touch" on the 2001 and 2003 questionnaires where the questions asked how satisfied respondents were with the time it took to reach the right person. The scale used in 2001 was: satisfied, very satisfied, dissatisfied, very dissatisfied; the scale used in 2003 was yes or no when asked if they were satisfied with the characteristic of the contact.

City staff also wanted to know how ratings for "ease of getting in touch" with City employees differed between residents who had contacted the City using 311 and those who had not contacted the City via the 311 contact method. As shown in the following table, those who had not contacted the City using the 311 service were more likely to give "poor" ratings for the ease of getting in touch with the City employee with which they most recently had contact, while those who had used the 311 contact method were more likely to give a rating of "very good."

Table 10: Ease of Getting in Touch with City Employee by Contact with 311

Please tell me how you would rate the ease of getting in touch with the City employee with which you most recently had contact?	311 agents	
	Yes	No
Very good	39%	24%
Good	43%	47%
Only fair	15%	17%
Poor	3%	12%
Total	100%	100%

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City Web Site

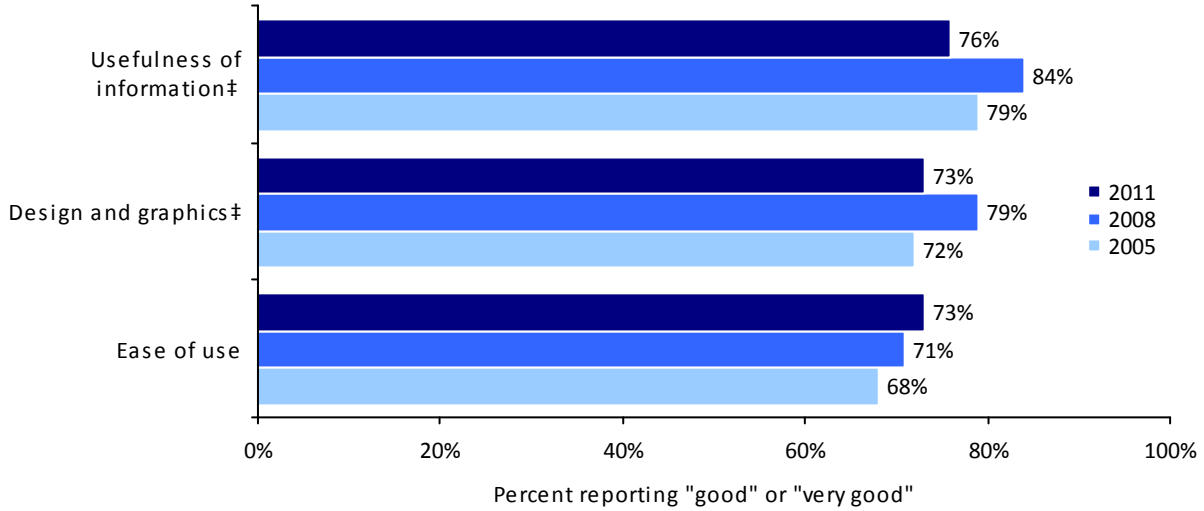
Respondents who reported only contacting the City via the City's Web site (N=186) were asked to rate specific characteristics of the Web site. Approximately three-quarters of respondents reported that the usefulness of information, the design and graphics used and the convenience of the City's Web site were good or very good (76%, 73% and 73%, respectively). Ratings for the design and graphics used on the City's Web site decreased from 84% rating as good or better in 2008 to 76% in 2011; usefulness of information also declined over time (79% in 2008 versus 73% in 2011). Ratings of the convenience of the Web site show an upward trend over time.

Table 11: City Web Site Ratings

Please tell me how you would rate each of the following characteristics of the City Web site.	Very good	Good	Only fair	Poor	Total
Usefulness of information	34%	43%	20%	3%	100%
Ease of use	15%	59%	20%	7%	100%
Design and graphics	11%	62%	21%	6%	100%

This question was only asked of respondents who had contacted the City via its Web site.
N=186

Figure 24: City Web Site Ratings Compared Over Time



This question was only asked of respondents who had contacted the City via its Web site.
This question was not asked in 2003 or 2001.
‡Notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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Snow Emergency Information

In the past, one unprompted, open-ended question was included on the survey to obtain information about how Minneapolis residents get snow emergency information. In the current iteration of the survey, City staff chose to ask two questions: 1) to find out what information source residents use to determine whether or not a snow emergency has been declared and 2) to find out the source of information residents use to understand snow emergency rules and to know where to park during a snow emergency.

Nearly half of residents reported relying on the automated phone call from the city when a snow emergency is declared and about a quarter refer to radio or television for this information. Fewer than 10% of respondents mentioned various other information sources. A mixed bag of information sources was used by Minneapolis residents for understanding snow emergency rules; City of Minneapolis Web site (17%), radio or television (13%), the 348-snow phone hotline (13%) were sources most commonly mentioned.

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Table 12: Information Source for Snow Emergency Declaration

How do you typically find out that a Snow Emergency has been declared?	Percent of respondents
Automated phone call from the city	45%
Radio or television	24%
I call 348-snow	5%
Facebook message from the city	4%
Word of mouth/friends/family	4%
E-mail notification from the city	3%
I check the City Web site	3%
Newspapers	1%
Text message from the city	1%
Twitter feed from the city	1%
I call 311	1%
E-mail notification from other than city	0%
Other	5%
I have off-street parking so this doesn't apply to me	1%
I don't have a car so this doesn't apply to me	1%

"Other" responses were not recorded and not available for analysis.

Table 13: Information Source to Understand Snow Emergency Rules

What information source do you use to understand the Snow Emergency rules and to know where to park?	Percent of respondents
City of Minneapolis Web site	17%
Radio or television	13%
348-snow phone hotline	13%
Word of mouth/friends/family	4%
Newspapers	3%
311	3%
Facebook messages from the city	3%
Snow emergency email subscription	2%
Twitter feed from the city	1%
Other	21%
I have off-street parking so this doesn't apply to me	11%
I don't have a car so this doesn't apply to me	10%

"Other" responses were not recorded and not available for analysis.

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Emergency Services

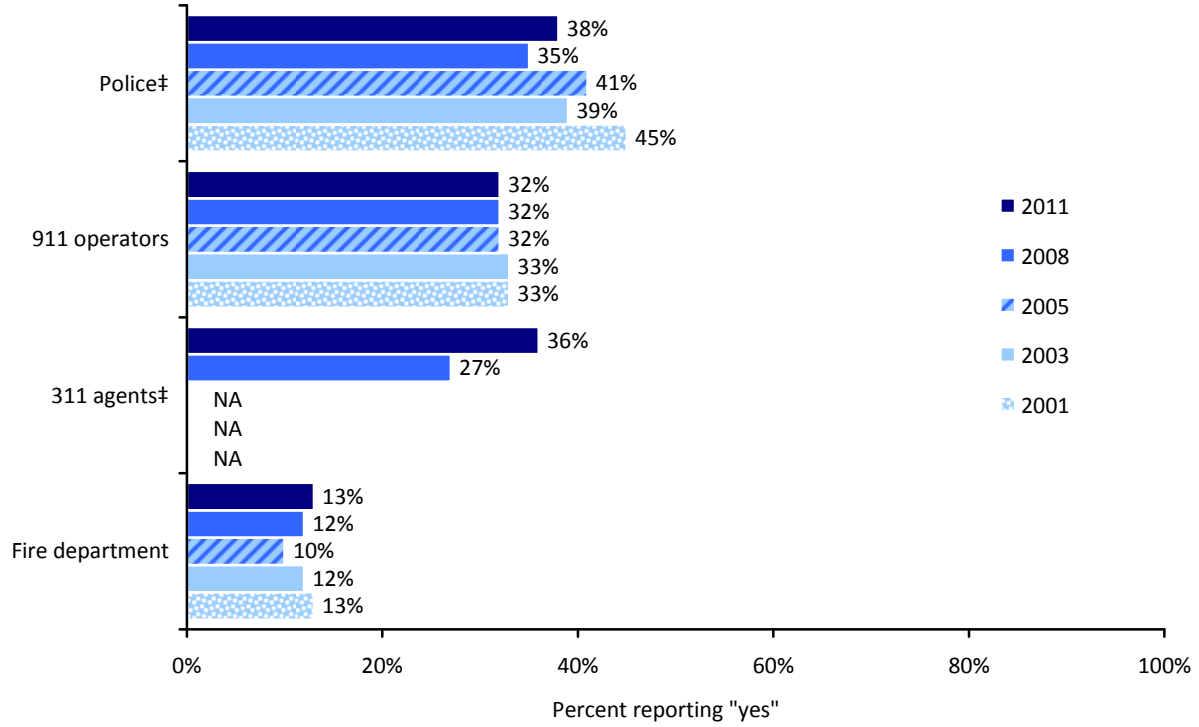
Residents responding to the survey were asked if they had any contact with emergency services in the past two years. At least a third of respondents reported that they had contacted the police (38%), 911 operators (32%) and 311 agents (36%) in the last two years; 13% reported having contacted the fire department.

Results generally remained stable, except that resident contact with 311 agents rose by 9% from 2008 to 2011 (27% and 36%, respectively). Residents were first asked about their contact with 311 agents in 2008.

Table 14: Contact with Emergency Services

In the past two years, have you had any contact with...?	Yes	No	Total
The Fire department	13%	87%	100%
Police	38%	62%	100%
911 operators	32%	68%	100%
311 agents	36%	64%	100%

Figure 25: Contact with Emergency Services Compared Over Time



This question was only asked of respondents who had any contact with emergency services in the past two years.
This question was not asked in 2003 or 2001 and 2008 was the first year to include "311 agents."
‡Notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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Respondents who reported having contacted an emergency service in the past two years were asked to rate their satisfaction with the professionalism shown by the staff with which they had contact. Nearly all respondents reported that they were satisfied or very satisfied with the professionalism shown by Fire Department staff (96%), 911 operators (94%) and 311 agents (96%). About 8 in 10 respondents (83%) reported satisfaction with Police Department staff with which they had contact.

Satisfaction ratings for Fire Department staff and Police Department staff were much below the national average. A comparison to the nation for 911 operators and 311 agents was not available. Also, comparisons to ratings given by select cities were not available.

In general, ratings of emergency services have remained stable over time, except for satisfaction with 911 operators. A larger proportion of 2011 respondents than 2008 respondents reported satisfaction with 911 operators (94% reporting that they were satisfied or very satisfied in 2011 versus 88% in 2008).

Table 15: Satisfaction with Emergency Services

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Total	National comparison	Select cities comparison
How satisfied were you with the professionalism shown by the Fire Department staff including firefighters?	75%	21%	4%	0%	100%	Much below	Not available
How satisfied were you with the professionalism shown by the 311 agent?	57%	38%	3%	1%	100%	Not available	Not available
How satisfied were you with the professionalism shown by the 911 operator?	67%	28%	2%	3%	100%	Not available	Not available
How satisfied were you with the professionalism shown by the Police Department staff including police officers?	47%	36%	9%	8%	100%	Much below	Not available

This question was only asked of respondents who had contacted each City service/department.
Fire: N=150
Police: N=441
911 operators: N=375
311 agents: N=422

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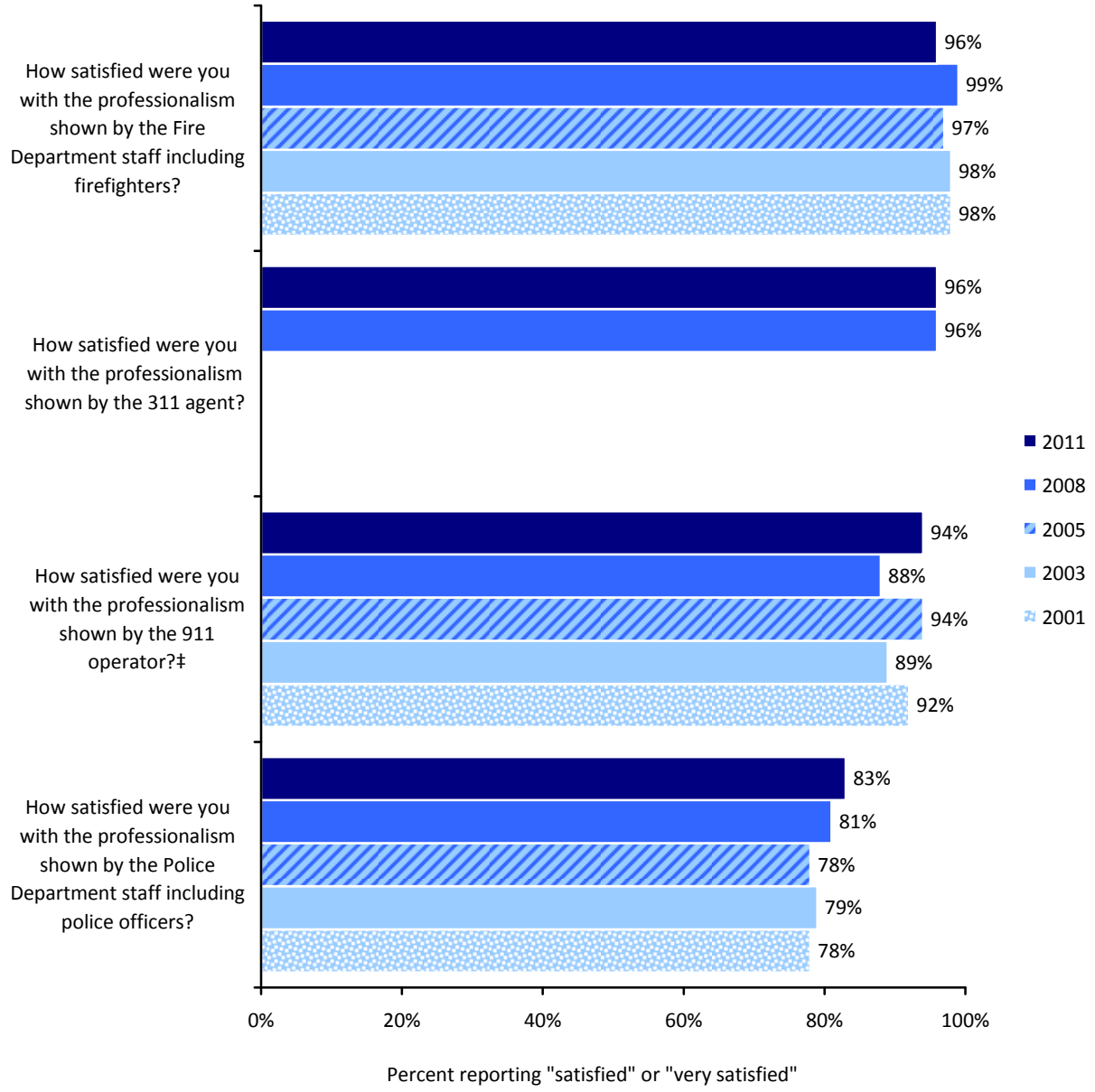
Figure 26: Satisfaction with Emergency Services Compared Over Time



This question was only asked of respondents who had contacted each City service/department
‡Notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)
Respondents were not asked about satisfaction with 311 in 2005, 2003, 2001.

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Satisfaction with Public Education in Minneapolis

In 2011, two new questions were added to the survey to gather resident opinions about public education (Kindergarten through 12th grade) in Minneapolis. While 54% of respondents reported satisfaction with public education in Minneapolis, 46% thought it had declined in the two years prior to the 2011 survey administration. Almost equal proportions were very satisfied and very dissatisfied. About a third thought public education had remained the same over the last two years, while a quarter thought it had improved and two in five thought it had declined. About three times as many respondents thought it had declined a lot as opposed to those who felt it had improved a lot (13% versus 4%).

Approximately a quarter of respondents reported "don't know" when asked to rate their level of satisfaction with public education in Minneapolis and their perceptions of whether or not the quality of public education in Minneapolis has improved over the last two years.

Residents living in the Central community planning district were less satisfied with public education in Minneapolis than were those living in other areas of the city. Owners were less satisfied with public education in the city than were renters. (See *Appendix II: Crosstabulations of Select Survey Questions*.)

Figure 27: Satisfaction with Minneapolis Public Education

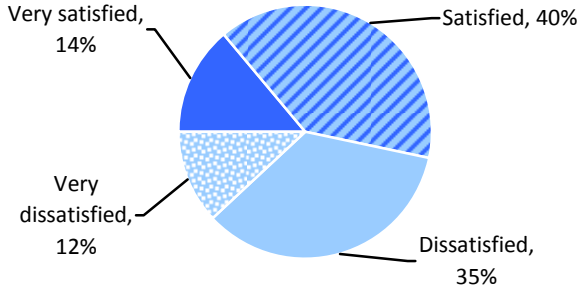
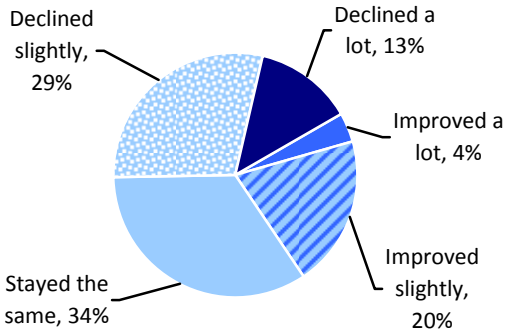


Figure 28: Perceived Change in Minneapolis Public Education Over Last Two Years



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Satisfaction with City Services

Survey participants were read a list of services provided by the City of Minneapolis government and asked to rate their level of satisfaction or dissatisfaction with each. At least half of all respondents said that they were satisfied or very satisfied with each service from the list, except for street repair (40% gave positive ratings). Nearly all respondents reported satisfaction with fire protection and sewer services (97% and 96% reporting satisfied or very satisfied, respectively). About 9 in 10 respondents reported satisfaction with providing park and recreation services (92%), animal control services (91%), garbage collection and recycling programs (89%), protecting health and wellbeing of residents (90%), preparing for disasters (89%), providing quality drinking water (88%) and police services (88%).

For the first time in 2011, residents were asked to rate their satisfaction with snow removal. Two-thirds respondents (67%) gave positive ratings and very few (8%) were "very dissatisfied." Please note that 57% of respondents reported "don't know" when asked to rate this service.

Also note that a high proportion of respondents said "don't know" when asked to rate the quality of disaster preparedness (31%), affordable housing development (28%), repairing alleys (23%), dealing with problem businesses and unkempt properties (21%), animal control services (21%) and mortgage foreclosure assistance (63%). Results appearing in the report body have removed "don't know" responses for discussion of responses only of those who had an opinion. A complete set of frequencies for each survey question can be found in *Appendix III: Complete Set of Frequencies*.

Twelve of 20 services were compared to National Research Center's national database. Affordable housing development services received ratings that were much higher than the national average, providing park and recreation services and animal control services received ratings similar to the national benchmark and ratings for keeping streets clean were lower than average. Eight services were rated much below the national benchmark: fire protection and emergency medical response, providing sewer services, garbage collection and recycling programs, providing quality drinking water, police services, cleaning up graffiti, snow removal, repairing streets.

Six of the 20 services were compared to select cities[10] from NRC's database. Keeping streets clean and animal control services were rated similarly to ratings given in select cities and four services (providing quality drinking water, police services, repairing streets, affordable housing development) received ratings much below the select cities average.

When comparing results by community planning district, Near North residents tended to give lower satisfaction ratings than did respondents living in other districts, except for ratings of drinking water. People of color and renters were less likely to give high marks to City services when asked to rate their satisfaction with each service than were other residents. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

[10] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver (City and County), CO; Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA

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Table 16: City Services Quality Ratings

Please tell me how satisfied or dissatisfied you are with the new way the City provides the service.	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Total	National comparison	Select cities comparison
Fire protection and emergency medical response	34%	63%	2%	1%	100%	Much below	Not available
Providing sewer services	19%	77%	4%	1%	100%	Much below	Not available
Providing park and recreation services	38%	54%	7%	1%	100%	Similar	Not available
Animal control services	15%	76%	7%	3%	100%	Similar	Similar
Garbage collection and recycling programs	32%	57%	8%	2%	100%	Much below	Not available
Protecting health and wellbeing of residents	13%	77%	9%	1%	100%	Not available	Not available
Preparing for disasters	11%	78%	10%	1%	100%	Not available	Not available
Providing quality drinking water	26%	62%	11%	1%	100%	Much below	Much below
Police services	21%	67%	9%	3%	100%	Much below	Much below
Keeping streets clean	15%	71%	12%	3%	100%	Below	Similar
Revitalizing Downtown	15%	69%	13%	3%	100%	Not available	Not available
Protecting the environment, including air, water and land	14%	69%	15%	2%	100%	Not available	Not available
Cleaning up graffiti	11%	69%	17%	3%	100%	Much below	Not available
Revitalizing Neighborhoods	8%	69%	21%	2%	100%	Not available	Not available
Dealing with problem businesses and unkempt properties	7%	64%	24%	4%	100%	Not available	Not available
Affordable housing development	9%	60%	27%	4%	100%	Much above	Much above
Mortgage foreclosure assistance	4%	57%	30%	10%	100%	Not available	Not available
Snow removal	15%	52%	25%	8%	100%	Much below	Not available
Repairing alleys	6%	58%	32%	4%	100%	Not available	Not available
Repairing streets	3%	37%	45%	15%	100%	Much below	Much below

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In general, quality ratings of Minneapolis City services remained stable from 2008 to 2011. Revitalizing Downtown Minneapolis received slightly more positive ratings in the current iteration than in 2008. Ratings of satisfaction of the City's efforts to protect the health and well-being of residents; police services; protecting the environment, including air, water and land; cleaning up graffiti; and affordable housing development showed an upward trend since 2005.

It is important to note that in 2003 and 2001, residents were asked how satisfied they were with the City's efforts at providing the service, while the 2011, 2008 and 2005 surveys asked residents the extent to which they were satisfied or dissatisfied with the new way that the City provides each service. Also, "affordable housing development" was worded as "preserving and providing affordable housing for low-income residents" in 2001 and 2003 and "Revitalizing neighborhoods" was worded as "revitalizing neighborhood commercial areas" in 2001 and 2003. In prior years, street and alley repair were combined. Snow removal was added to the list in 2011.

Table 17: City Services Quality Ratings Compared Over Time

Please tell me how satisfied or dissatisfied you are with the new way the City provides the service.	Year of Survey				
	2011	2008	2005	2003	2001
Fire protection and emergency medical response	97%	97%	97%	96%	99%
Providing sewer services	96%	94%	94%	NA	NA
Providing park and recreation services	92%	92%	91%	NA	91%
Animal control services	91%	88%	92%	NA	92%
Garbage collection and recycling programs	90%	91%	92%	93%	94%
Protecting health and well-being of residents	90%	88%	84%	NA	NA
Preparing for disasters	88%	87%	78%	NA	89%
Providing quality drinking water	88%	87%	86%	84%	NA
Police services	88%	86%	81%	84%	89%
Keeping streets clean	85%	87%	89%	86%	83%
Revitalizing Downtown	84%	80%	83%	NA	79%
Protecting the environment, including air, water and land	83%	81%	77%	79%	77%
Cleaning up graffiti	80%	77%	74%	NA	79%
Revitalizing neighborhoods	77%	76%	81%	76%	74%
Dealing with problem businesses and unkempt properties	71%	68%	73%	67%	69%
Affordable housing development	69%	66%	55%	51%	40%
Snow removal	66%	NA	NA	NA	NA
Mortgage foreclosure assistance	61%	64%	NA	NA	NA
Repairing alleys	64%	56%	70%	83%	68%
Repairing streets	40%				

Percent reporting "satisfied" or "very satisfied"
Question wording differed between survey years. In 2003 and 2001, residents were asked how satisfied they were with the City's efforts at providing the service. Also, "affordable housing development" was worded as "preserving and providing affordable housing for low-income residents" in 2001 and 2003 and "Revitalizing neighborhoods" was worded as "revitalizing neighborhood commercial areas" in 2001 and 2003.
"Repairing streets" and "Repairing alleys" were combined in survey years previous to 2011; "snow removal" was added in 2011.
Grey shading notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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Prioritization of City Services

After rating their satisfaction with City services, residents were asked to rate the importance of each service using a 5-point scale with 5 representing "extremely important" and 1 equaling "not at all important." At the top of the list were: fire protection and emergency medical response (78% rating as extremely important), providing quality drinking water (69%), and police services (66%). Animal control services were thought to be less important by survey participants. Fewer than 10% of respondents rated each service as "not at all important."

Table 18: City Services Importance Ratings

Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important."	Extremely important	4	3	2	Not at all important	Total
Fire protection and emergency medical response	78%	17%	3%	1%	1%	100%
Providing quality drinking water	69%	23%	6%	0%	1%	100%
Police services	66%	23%	7%	2%	2%	100%
Snow removal	51%	34%	12%	3%	1%	100%
Protecting health and wellbeing of residents	57%	27%	12%	2%	2%	100%
Protecting the environment, including air, water and land	53%	28%	14%	4%	1%	100%
Providing sewer services	52%	29%	16%	3%	1%	100%
Garbage collection and recycling programs	46%	32%	17%	3%	2%	100%
Providing park and recreation services	37%	37%	19%	7%	1%	100%
Revitalizing Neighborhoods	33%	35%	25%	5%	2%	100%
Preparing for disasters	34%	31%	24%	8%	3%	100%
Keeping streets clean	29%	35%	29%	7%	0%	100%
Affordable housing development	35%	29%	23%	9%	4%	100%
Dealing with problem businesses and unkempt properties	25%	31%	31%	9%	3%	100%
Revitalizing Downtown	18%	34%	33%	9%	7%	100%
Mortgage foreclosure assistance	22%	26%	31%	13%	9%	100%
311 services	18%	29%	36%	10%	7%	100%
Cleaning up graffiti	17%	23%	34%	17%	9%	100%
Animal control services	15%	24%	38%	17%	7%	100%
Repairing streets	45%	37%	14%	2%	2%	100%
Repairing alleys	17%	24%	34%	18%	7%	100%

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Respondents to the 2011 survey in lower percents rated the following services as important compared to 2008 survey participants: protecting the environment, including air, water and land; garbage collection and recycling programs; providing park and recreation services; revitalizing neighborhoods; preparing for disasters; keeping streets clean; affordable housing development; dealing with problem businesses and unkempt properties; revitalizing Downtown; mortgage foreclosure assistance; cleaning up graffiti; and animal control services, averaging about an 8% decrease from 2008 to 2011. Despite the change in importance ratings, the rank order of service importance was largely the same in 2011 and 2008.

It should be noted that the scale used in 2003 and 2001 was a 10-point scale. Also, question wording differed in 2001, where residents were asked "how much attention" each service should get. In prior years, street and alley repair were combined. Snow removal and 311 services were added to the list in 2011.

Table 19: City Services Importance Ratings Compared Over Time

Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important."	Year of Survey				
	2011	2008	2005	2003	2001
Fire protection and emergency medical response	95%	93%	94%	97%	38%
Providing quality drinking water	92%	90%	90%	92%	NA
Police services	89%	90%	89%	94%	51%
Snow removal	85%	NA	NA	NA	NA
Protecting health and well-being of residents	84%	86%	85%	88%	NA
Protecting the environment, including air, water and land	81%	85%	84%	90%	62%
Providing sewer services	80%	82%	82%	NA	NA
Garbage collection and recycling programs	78%	83%	82%	89%	27%
Providing park and recreation services	74%	78%	76%	80%	NA
Revitalizing neighborhoods	67%	78%	75%	68%	57%
Preparing for disasters	65%	73%	69%	75%	52%
Keeping streets clean	64%	69%	66%	NA	38%
Affordable housing development	63%	71%	72%	76%	73%
Dealing with problem businesses and unkempt properties	56%	62%	61%	70%	57%
Revitalizing Downtown	52%	61%	58%	NA	39%
Mortgage foreclosure assistance	48%	56%	NA	NA	NA
311 services	47%	NA	NA	NA	NA
Cleaning up graffiti	40%	56%	52%	NA	40%
Animal control services	39%	49%	46%	NA	21%
Repairing streets	82%	75%	71%	78%	54%
Repairing alleys	41%				

Percent reporting "4" or "extremely important"
Question wording differed between survey years. In 2003, residents were asked how to rate the importance of each service on a 1-10 scale. Also, quality drinking water and sewer services were combined into one category on the 2003 questionnaire. In 2001, residents were asked how much attention each service should get.
"Repairing streets" and "Repairing alleys" were combined in survey years previous to 2011; snow removal and 311 services were added in 2011.
Grey shading notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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Balancing Satisfaction and Priorities

Most government services are considered to be important, but when competition for limited resources demands that efficiencies or cutbacks be instituted, it is wise not only to know what services are deemed most important to residents' satisfaction, but which services among the most important are perceived to be delivered with the lowest quality. It is these services – more important services delivered with lower satisfaction – to which attention needs to be paid first (see *Figure 29: Balancing Satisfaction and Priorities* on the following page).

To identify the services perceived by residents to have relatively lower satisfaction at the same time as relatively higher importance, all services were ranked from highest perceived satisfaction to lowest perceived satisfaction and from highest perceived importance to lowest perceived importance. While most services were rated as important and with high quality, some services were in the top half of both lists (higher satisfaction and higher importance); some were in the top half of one list but the bottom half of the other (higher satisfaction and lower importance or lower satisfaction and higher importance) and some services were in the bottom half of both lists.

Ratings of importance were compared to ratings of satisfaction as well as to benchmark comparisons. Services were classified as "more important" if 71% or more of respondents gave an importance rating of "4" or "5" – extremely important). Services were rated as "less important" if fewer than 71% of respondents gave an importance rating of "4" or "5." Services receiving a "satisfied" or "very satisfied" rating by 85% or more of respondents were considered of "higher satisfaction" and those receiving a "satisfied" or "very satisfied" rating by fewer than 85% of respondents were considered "lower satisfaction." Services above the national benchmark were typed in green; similar were yellow and red was below. If a comparison was not available, the service was typed in blue.

Key Driver Analysis

As is found in many jurisdictions, the services identified by residents as the most important were the core health and safety services such as police, fire, trash collection and drinking water. Because these services tend to be considered the most important everywhere in the U.S., it can be especially illuminating to dig deeper, to identify services that are the best predictors of whether residents would support a tax increase to maintain or improve services. NRC performed a Key Driver Analysis (KDA) which measures the strength of the relationship between service ratings and willingness to support a tax increase. The services most closely related to that willingness to pay are considered key drivers and are represented by this key (🔑) in the graphic. So, the residents who gave higher ratings to the key drivers were more likely to support a tax increase to maintain or improve services, but those who gave lower ratings to the key drivers were less likely to support a tax increase to maintain or improve services. The key drivers for Minneapolis were snow removal, street repair and providing parks and recreation services, together a subset of the services self-reported to be important that are worth greater staff and council focus.

Not only are some "important" services more essential targets for study or improvement – the key drivers – but the ratings of some important services tend always to be better than the ratings of others – irrespective of community. For example, fire and police ratings always are receive better ratings than street repair or snow removal. To help identify where ratings are better or worse than should be expected, a comparison is made to resident ratings of those services in other locales. The higher importance services that rated lower compared to other places included: fire protection and emergency medical response, providing quality drinking water, police services, garbage collection and recycling services, snow removal and street repair.

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Because snow removal and street repair were both below the benchmark and were key drivers (while the other key driver, providing parks and recreation services was similar to the benchmark) their improvement is likely the best place to focus resources to have the biggest payoff in resident willingness to pay for better or sustained service.

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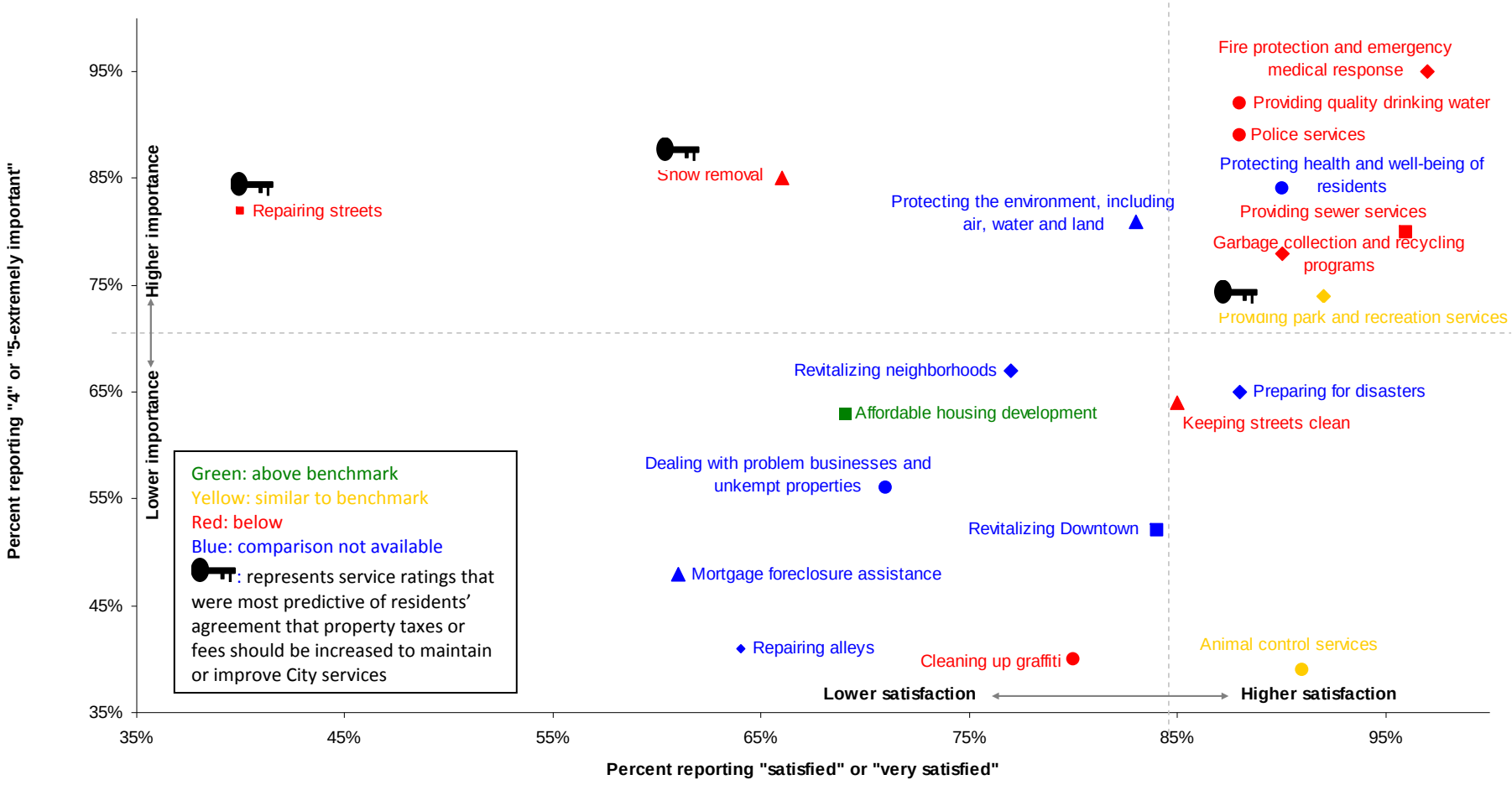
Figure 29: Balancing Satisfaction and Priorities



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Property Taxes

When asked the extent to which they agreed or disagreed that property taxes or fees should be increased to maintain or improve City services, about half (53%) of respondents agreed with this statement, with 12% in strong agreement. A higher proportion of respondents strongly disagreed with this statement (17%) than did those who strongly agreed (12%) with it.

While the proportion of respondents agreeing that property taxes or fees should be increased to maintain or improve City services was similar between 2011 and 2008, there has been a small decline in support for this idea over time. However, the question was asked differently in 2011, 2008 and 2005 than in 2001 or 2003, so the decline in recent support is not significant. The comparison across years required a calculation described in the footnote to Figure 31 on the following page.

Powderhorn, Nokomis, Northeast and Southwest residents were less likely to agree that property taxes should be increased to maintain or improve City services than were residents living in other areas of the city. Older residents (age 55 and older), those reporting a longer length of residency (20 years or more) and respondents who own their homes were less likely than other respondents to agree that property taxes should be increased to maintain or improve City services. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

Figure 30: Agreement with Property Tax Increases to Maintain or Improve City Services

To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?

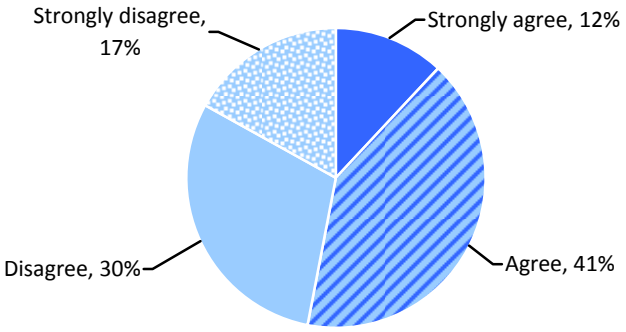

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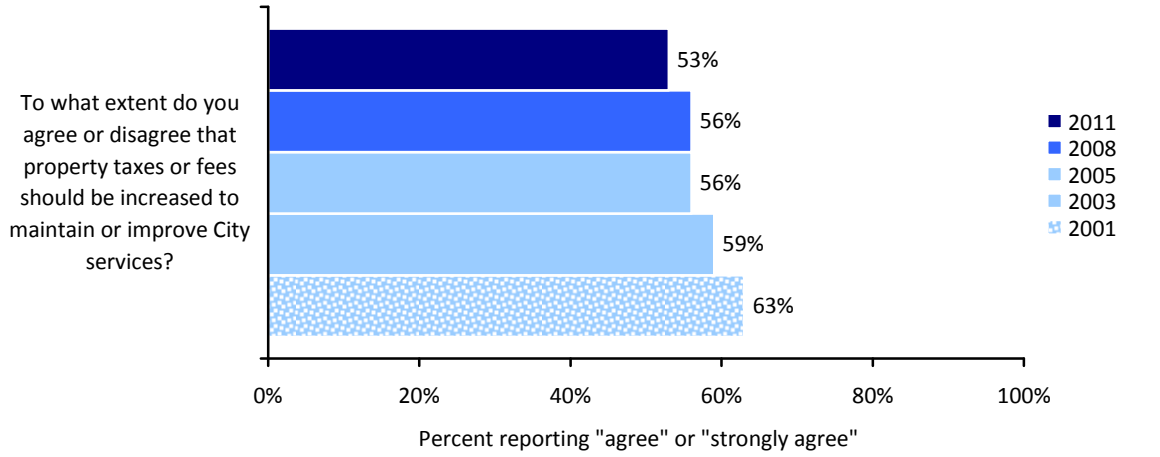
Figure 31: Agreement with Property Tax Increases to Maintain or Improve City Services Compared Over Time



The surveys in 2001 and 2003 provided a list of 14 (2001) to 17 (2003) City services and asked residents how much they agreed or disagreed with a property tax increase to maintain or improve each service. The 2011, 2008 and 2005 surveys simply asked whether residents agreed or disagreed that property taxes should be increased to maintain or improve services in general. Though the data are not directly comparable, the" agree" and "strongly agree" responses were summed for each service in 2001 and 2003, and then an average across the set of services in the two years was calculated. This average is shown in the comparison chart above.

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Community Engagement

Community Participation

Residents were asked to respond to a series of questions related to community engagement. As in 2008, about 9 in 10 respondents reported that they are likely to vote in the next election for mayor and city council in November 2013, with 72% stating that they were very likely to vote.

The 8% of respondents who reported they were unlikely to vote in the next election for Mayor and City Council were asked to give reasons that they most likely would not participate. This was an open-ended question where respondents were able to give any answer. Potential categories of response were available to interviewers; they selected the one that best fit each respondent's stated issue. Many respondents mentioned "other" items that could not be coded into a specific category. About one in five (17%) said they did not have any interest in voting in the 2013 election. Other responses pertained to lack of awareness on how to vote or having a belief that voting would not make a difference. Five percent said they were too busy to vote.

Figure 32: Likelihood of Voting in Next Election for Mayor and City Council

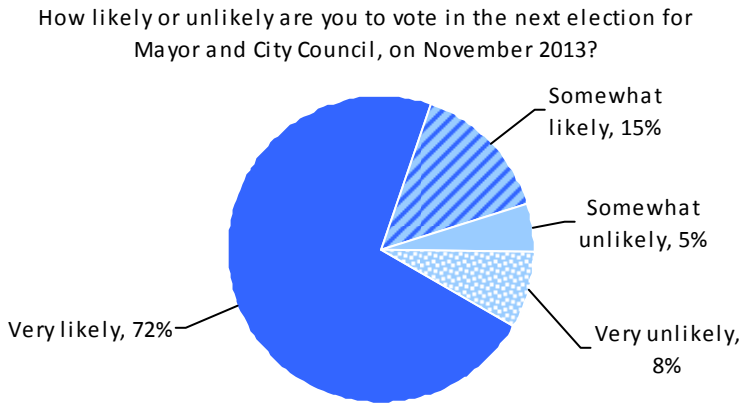

Figure 33: Likelihood of Voting in Next Election for Mayor and City Council Compared Over Time

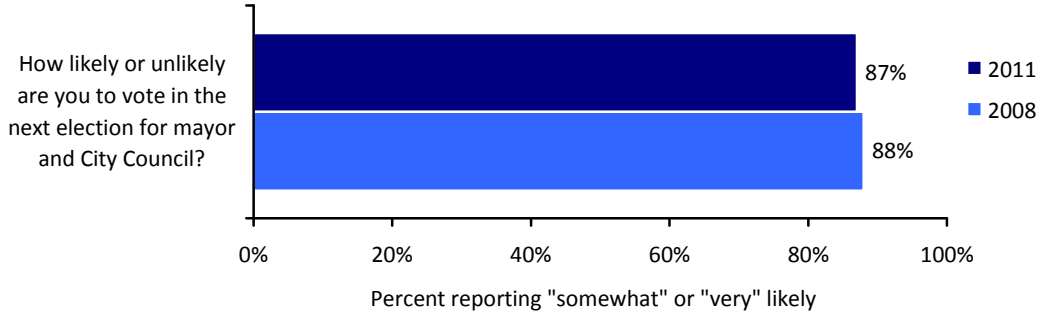

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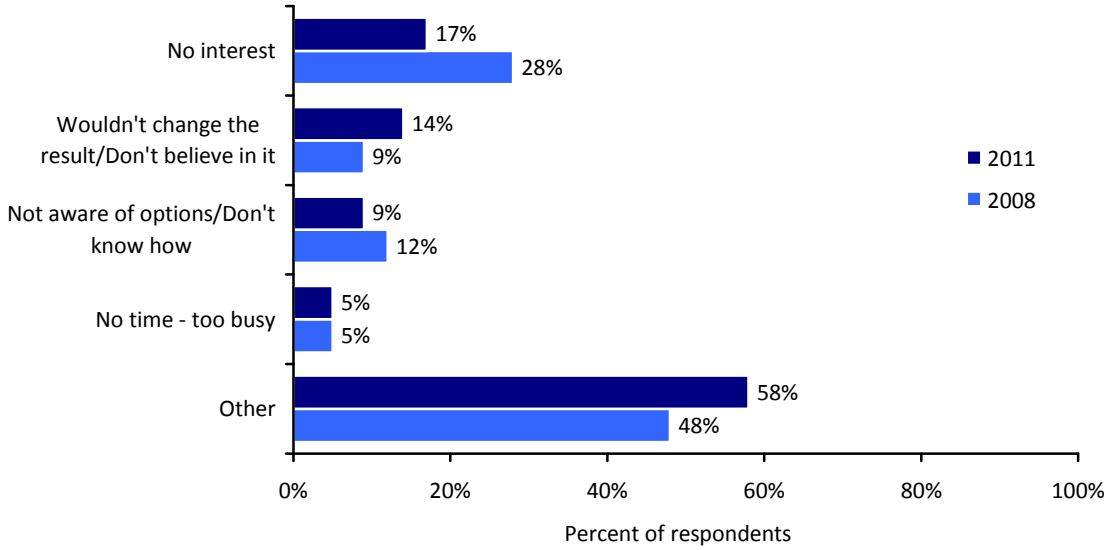
Figure 34: Reasons for Not Voting in the Next Election for Mayor and City Council Compared Over Time



Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who said they were somewhat or very unlikely to vote in the election for mayor and City Council on November 2013.
N=159

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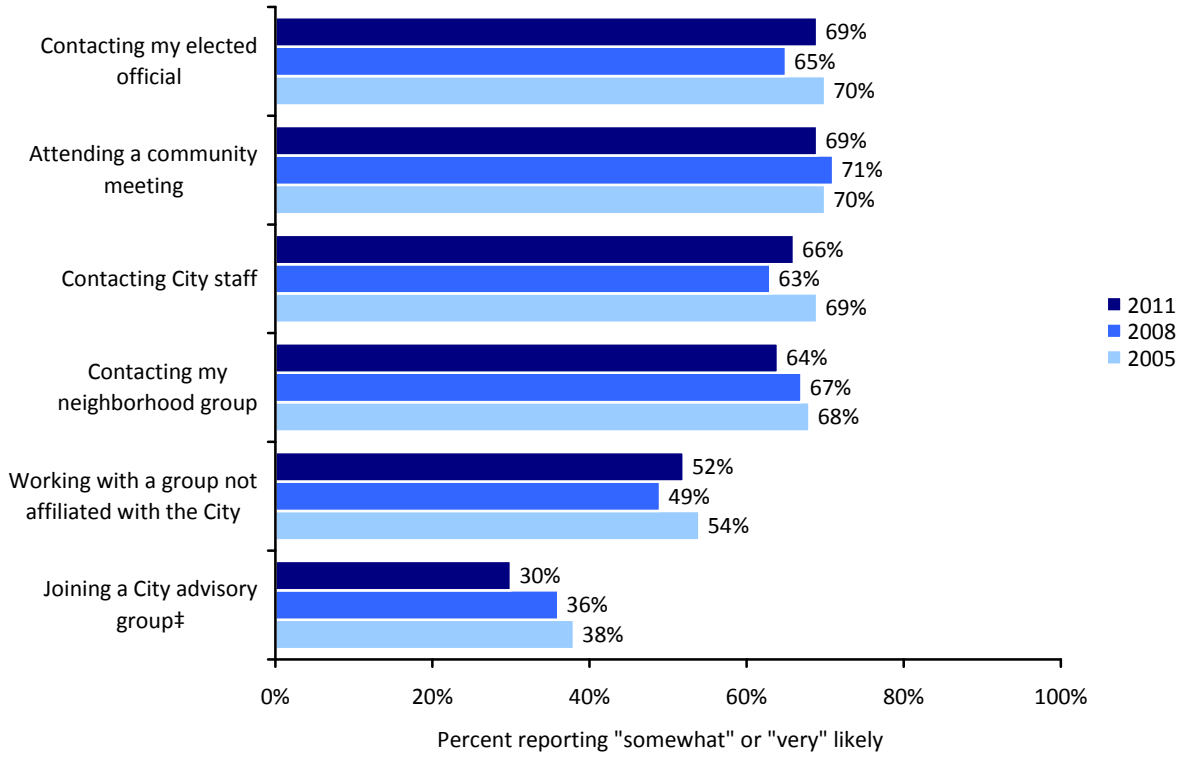
Survey respondents were asked how likely or unlikely they would be to use various approaches to try to influence a City decision on an issue they cared about. About 7 in 10 respondents reported that they would be somewhat or very likely to attend a community meeting and to contact an elected official. About two-thirds mentioned that they would be likely to contact a neighborhood group or City staff. Fewer respondents reported that they would be at least somewhat likely to work with a group not affiliated with the City (52%) or join a City advisory group (30%).

The proportion of respondents reporting that they would be likely to contact an elected official was similar in 2011 and 2008, while fewer 2011 respondents than 2008 respondents reported that they would work with a group not affiliated with the City to try to influence a City decision.

Table 20: Likelihood of Participation in City Government Decision

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Total
Contacting my elected official	27%	43%	17%	14%	100%
Attending a community meeting	26%	42%	17%	14%	100%
Contacting City staff	22%	43%	19%	15%	100%
Contacting my neighborhood group	25%	39%	21%	15%	100%
Working with a group not affiliated with the City	16%	36%	29%	19%	100%
Joining a City advisory group	8%	22%	37%	33%	100%

Figure 35: Likelihood of Participation in City Government Decision Compared Over Time



This question was not asked in 2003 or 2001.
‡Notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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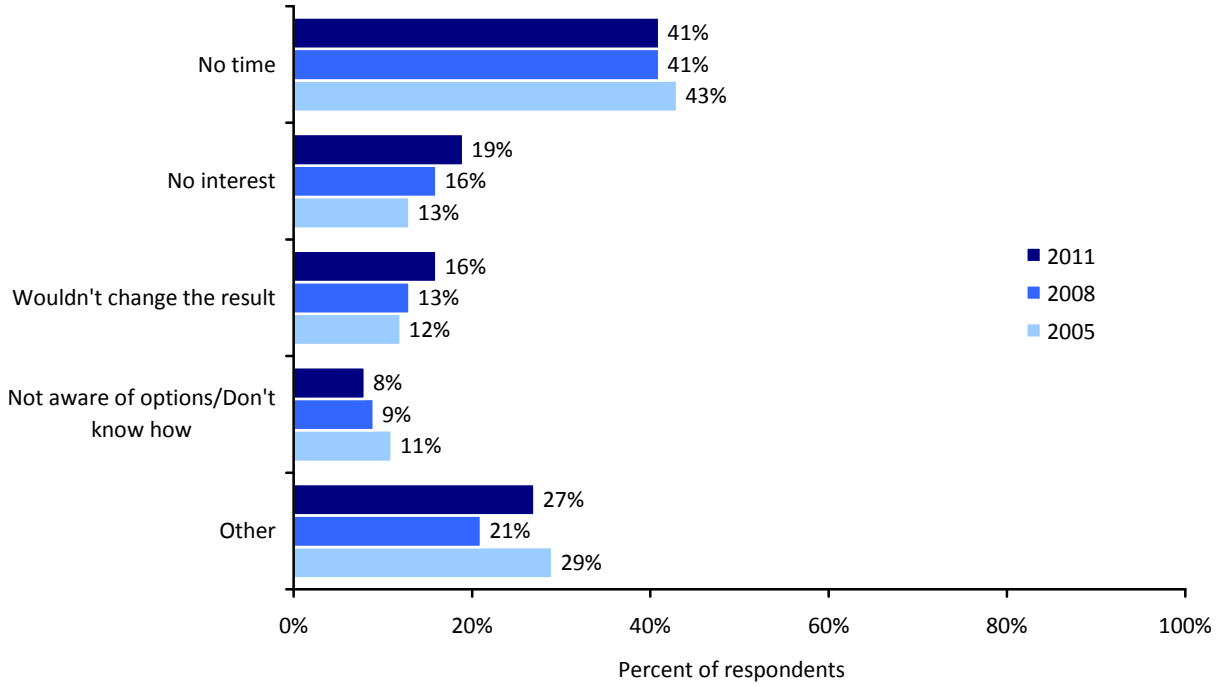
The respondents who answered "somewhat" or "very" unlikely to three or more of the scenarios in the previous question were asked to give unprompted reasons why they would be less likely to participate in City government decision-making. Nearly 3 in 10 respondents were unable to highlight their reasons. Two in five of the remaining respondents (41%) reported having "no time" to participate and one in five mentioned having "no interest" (19%). While the proportion of respondents mentioning that they were not aware of participation options has declined since 2005, the proportion of respondents reporting no interest or that it wouldn't change results is increasing over time. The relative order of responses in 2011 is similar to 2005.

Figure 36: Reasons for Not Participating in City Government Decision Compared Over Time



"Other" responses were not recorded and not available for analysis. Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of respondents who said they were somewhat or very unlikely to use three or more approaches in the previous question.
This question was not asked in 2003 or 2001. N=524

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City Government Performance

Residents participating in the survey were asked to give their opinions about Minneapolis City government performance, using a very good to poor scale. At least 6 in 10 respondents gave good or very good ratings for each statement about City government. In general, government performance ratings mostly trended upward over time.

When compared to the nation, quality ratings for providing meaningful opportunities for citizens to give input on important issues received ratings above average, while ratings for providing value for tax dollars were below the national benchmark. The overall direction that the City is taking was rated similarly to other jurisdictions across the country. The City received below average ratings when compared to select cities[11] from the database for the overall direction the City is taking and similar ratings for the value for tax dollars paid.

Southeast residents tended to give lower ratings when asked to rate Minneapolis City government performance than did other residents. Younger residents, residents of color, those reporting their ethnicity to be Latino/Hispanic and residents who own their homes were more likely to give positive ratings to Minneapolis government performance than were their counterparts. (See *Appendix II: Crosstabulations of Select Survey Questions.*)

Table 21: City Government Ratings

How would you rate the Minneapolis City government on...	Very good	Good	Only fair	Poor	Total	National comparison	Select cities comparison
The overall direction that the City is taking	12%	54%	23%	10%	100%	Similar	Much below
Providing meaningful opportunities for citizens to give input on important issues	15%	48%	28%	9%	100%	Above	Not available
Informing residents on major issues in the City of Minneapolis	15%	47%	27%	11%	100%	Not available	Not available
Representing and providing for the needs of all its citizens	12%	49%	30%	9%	100%	Not available	Not available
Effectively planning for the future	10%	47%	34%	9%	100%	Not available	Not available
Providing value for your tax dollars	11%	46%	31%	12%	100%	Below	Similar

[11] Ann Arbor, MI; Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Phoenix, AZ; Portland, OR; San Francisco, CA.

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Table 22: City Government Ratings Compared Over Time

How would you rate the Minneapolis City government on...	Year of Survey				
	2011	2008	2005	2003	2001
The overall direction that the City is taking	66%	61%	62%	NA	NA
Providing meaningful opportunities for citizens to give input on important issues	63%	56%	55%	46%	NA
Informing residents on major issues in the City of Minneapolis	62%	58%	55%	42%	50%
Representing and providing for the needs of all its citizens	61%	55%	49%	47%	49%
Effectively planning for the future	57%	54%	54%	41%	53%
Providing value for your tax dollars	57%	54%	54%	53%	56%

Percent reporting "good" or "very good"
Question wording differed between survey years. In 2003 and 2001, "Informing residents on major issues in the City of Minneapolis" was worded "Minneapolis City government on communicating with its citizens."
Grey shading notes statistically significant differences between 2011 and 2008. (Significant at p<.05.)

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Discrimination

Seventeen percent of respondents reported that they had experienced some type of discrimination in Minneapolis during the past 12 months, similar to previous survey years.

Figure 37: Discrimination in Minneapolis

During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?

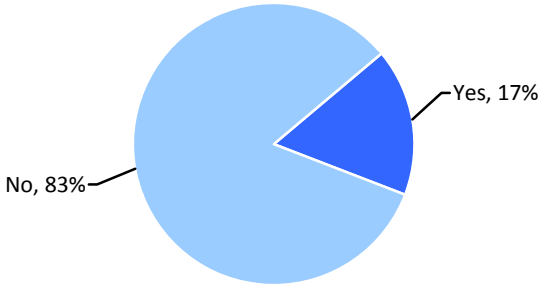
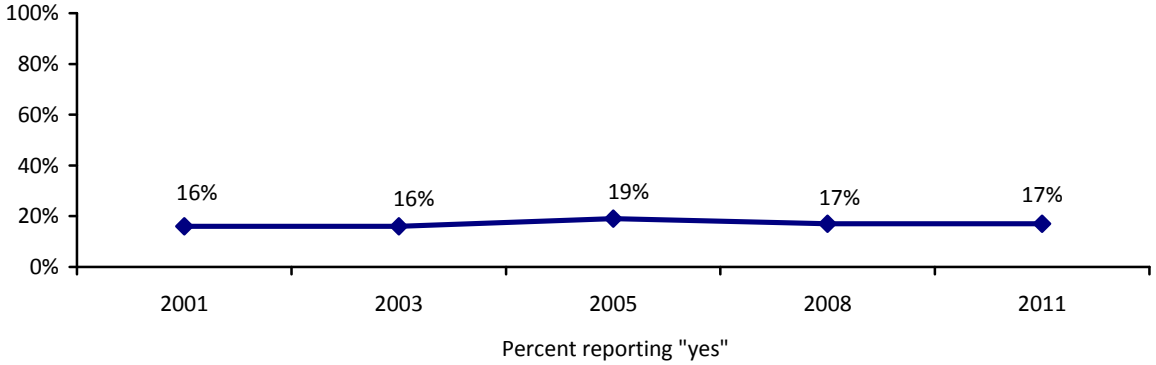


Figure 38: Discrimination in Minneapolis Compared Over Time



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Of those who reported experiencing discrimination (N=192), 21% reported it was in getting a job or at work or that the situation arose in their neighborhood, 14% said it occurred in their neighborhood and 11% reported that it was when getting service in a restaurant or store. Fewer than 10% reported experiencing discrimination in other situations. Responses were generally similar to 2005 reports of discrimination.

Table 23: Type of Situation Where Discrimination Was Experienced Compared Over Time

In what type of situation did you experience the discrimination?	Year of Survey				
	2011	2008	2005	2003	2001
Getting a job, or at work	21%	16%	18%	NA	NA
In my neighborhood	14%	16%	15%	NA	NA
Getting service in a restaurant or store	11%	11%	11%	NA	NA
On public transportation (bus)	8%	2%	2%	NA	NA
In dealing with the City	7%	8%	12%	NA	NA
General public statements	6%	14%	9%	NA	NA
Getting housing	4%	4%	1%	NA	NA
Other	30%	30%	30%	NA	NA

"Other" responses were not recorded and not available for analysis.
This question was asked only of respondents who said they had experienced discrimination.
Question wording differed between survey years. In 2003 and 2001, the question was worded "Was the discrimination you faced in getting…?"

Of those respondents who experienced discrimination in dealing with the City of Minneapolis (N=14), 36% reported the discrimination was due to social status, 18% said it was due to race or color, 17% to disability and 13% because of economic status. Fewer than 10% of respondents reported that the discrimination in dealing with the City was because of their age (7%) or their ethnic background or country of origin (4%).

Table 24: Reasons for Discrimination Compared Over Time

For what reason or reasons do you feel you were discriminated against?	Year of Survey				
	2011	2008	2005	2003	2001
Social status	36%	4%	11%	4%	7%
Race or color	18%	51%	24%	49%	51%
Disability	17%	4%	3%	4%	4%
Economic status	13%	5%	27%	10%	10%
Age	7%	11%	4%	11%	11%
Ethnic background or country of origin	4%	14%	19%	5%	6%
Gender	0%	10%	20%	11%	12%
Religion	0%	5%	0%	2%	2%
Language or accent	0%	3%	8%	1%	3%
Affectional preference	0%	2%	0%	9%	7%
Marital status	0%	1%	0%	0%	2%
Other	18%	17%	28%	25%	18%

"Other" responses were not recorded and not available for analysis.
Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of respondents who said they had experienced discrimination in dealing with the City.
Also, "affectional preference" was worded as "sexual orientation" in 2003 and 2001.

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The 14 respondents who reported experiencing discrimination "in dealing with the City" were asked which department was involved. The responses were unprompted. Three respondents said that police were involved, three mentioned Public Works and one mentioned Human Resources. Five respondents gave "other" responses that could not be grouped with the pre-existing list of potential responses. The relative order of City departments mentioned as being responsible for discrimination in 2011 was similar to the order in 2008. Police remained at the top of the list. This question was not asked in 2001.

Table 25: City Department Responsible for Discrimination Compared Over Time

Do you recall which City department was involved?	Year of Survey				
	2011	2008	2005	2003	2001
Police	3	11	13	24	NA
Public Works	3	3	1	5	NA
Human Resources	1	0	5	1	NA
Community Planning and Economic Development (CPED)	0	2	6	1	NA
City Attorney	0	0	0	0	NA
Fire	0	0	0	0	NA
Inspections/Licensing	0	0	1	2	NA
Other	5	4	2	7	NA
Don't know	2	0	5	0	NA
Refused	0	0	0	0	NA
Total	14	20	33	40	NA

Please note: this table shows the total count of respondents instead of the percent of respondents, due to the low number of total respondents answering this question.
"Other" responses were not recorded and not available for analysis.
This question was asked only of the respondents who said they experienced discrimination "in dealing with the City."
Question wording differed between survey years (CPED is the successor to the MCDA).
This question was not asked on the 2001 questionnaire.

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Appendix I: Respondent Demographics

Characteristics of the survey respondents are displayed in the tables and charts on the following pages of this appendix.

Respondent Housing Tenure	
Do you currently own or rent your current residence?	**Percent of respondents**
Own	52%
Rent	48%
Total	100%

Household Members			
Please tell me if each of the following statements is true of your household/members of your household? What about…	**Yes**	**No**	**Total**
There are children under the age of 18	38%	62%	100%
There are adults age 70 or older	12%	88%	100%

Respondent Primary Mode of Transportation	
What is your primary mode of transportation?	**Percent of respondents**
Bus	21%
Bike	5%
Car	66%
Taxi	1%
Walk	5%
Training/lightrail	2%
Other	1%
Total	100%

Household Primary Language	
Is English the primary language spoken in the house?	**Percent of respondents**
Yes	90%
No	10%
Total	100%

Respondent Age	
Please stop me when I reach the category that includes your age.	**Percent of respondents**
18 to 24 years	9%
25 to 34 years	32%
35 to 44 years	15%
45 to 54 years	20%
55 to 64 years	12%
65 years and over	11%
Total	100%

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Household Income	
Please stop me when I reach the category that includes your household's annual income for 2011.	**Percent of respondents**
Less than $10,000	9%
$10,000 to less than $15,000	12%
$15,000 to less than $25,000	9%
$25,000 to less than $35,000	14%
$35,000 to less than $50,000	16%
$50,000 to less than $75,000	14%
$75,000 to less than $100,000	9%
$100,000 to less than $150,000	11%
$150,000 to less than $200,000	3%
$200,000 or more	3%
Total	100%

Respondent Ethnicity	
For statistical purposes only, could you please tell me if you are of Latino or Hispanic origin?	**Percent of respondents**
Latino/Hispanic	7%
Not Latino/Hispanic	93%
Total	100%

Question 32	
Now, can you tell me what best describes your racial origin?	**Percent of respondents**
White	72%
Black, African American or African	13%
American Indian/Native American or Alaskan Native	3%
Asian, Native Hawaiian or other Pacific Islander	2%
Hmong	<1%
Somali	1%
Vietnamese	<1%
Laotian	0%
Ethiopian	<1%
Hispanic/Spanish	5%
Two or more races	4%

Respondent Gender	
Record gender	**Percent of respondents**
Male	51%
Female	49%
Total	100%

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Community District	
District	Percent of respondents
Calhoun-Isle	10%
Camden	7%
Central	9%
Longfellow	8%
Near North	7%
Nokomis	9%
Northeast	10%
Phillips	4%
Powderhorn	14%
Southeast	11%
University	8%
Unknown	2%
Total	100%

Cell Phone Use	
Which of the following applies to your phone usage?	Percent of respondents
Cell only or cell primary	35%
Landline only or landline primary	65%
Total	100%

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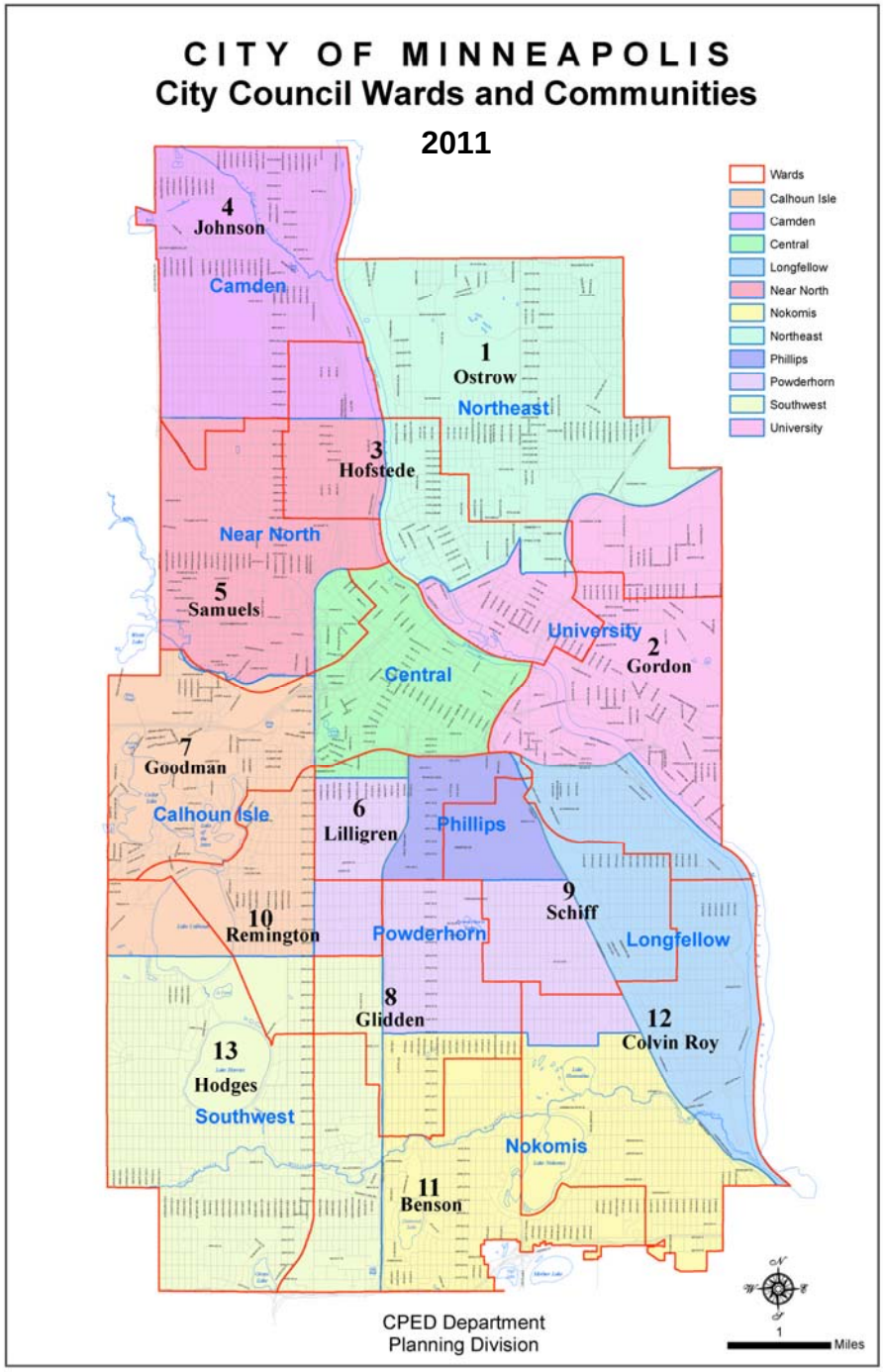
Appendix II: Crosstabulations of Select Survey Questions

Crosstabulations of select survey questions are shown in this appendix. Responses that are statistically significantly different ($p < .05$) by subgroup are marked with gray shading. Below is a map that illustrates the 11 community planning districts.



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Community Planning District Comparisons

Questions 1 and 2 by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Overall, how do you rate the City of Minneapolis as a place to live?	98%	83%	87%	98%	66%	89%	92%	82%	87%	95%	96%	89%
Overall, how do you rate your neighborhood as a place to live?	99%	68%	84%	95%	62%	91%	83%	42%	78%	90%	93%	83%

Percent reporting "good" or "very good"

Question 3 by Community Planning District												
Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Better	14%	24%	39%	16%	48%	9%	23%	33%	24%	11%	16%	22%
Stayed the same	70%	50%	38%	73%	38%	75%	51%	49%	58%	74%	74%	60%
Worse	15%	26%	23%	11%	14%	17%	26%	18%	18%	15%	9%	18%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 4a by Community Planning District

Please indicate whether you strongly agree, agree, disagree, strongly disagree with the following statements:	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
I am proud to live in the City of Minneapolis	98%	90%	98%	99%	87%	98%	93%	94%	97%	99%	94%	96%
I would recommend the City of Minneapolis as a great place to live	97%	87%	88%	99%	89%	97%	92%	93%	94%	97%	96%	94%

Percent reporting "agree" or "strongly agree"

Question 5 by Community Planning District

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
People in my neighborhood look out for one another	94%	84%	62%	84%	69%	91%	81%	49%	84%	96%	66%	81%
My neighborhood is a safe place to live	96%	78%	77%	98%	65%	94%	90%	48%	81%	95%	78%	84%
My neighborhood has a good selection of stores and services that meet my needs	88%	45%	67%	94%	34%	77%	76%	75%	84%	94%	75%	76%
My neighborhood is clean and well maintained	97%	73%	79%	89%	58%	91%	84%	57%	85%	90%	83%	83%
Street lighting in my neighborhood is adequate	90%	79%	63%	84%	57%	85%	87%	73%	86%	94%	83%	82%

Percent reporting "agree" or "strongly agree"

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Question 6 by Community Planning District

Which of the following best describes the size of your current place of residence based on your household's needs?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Too big	16%	5%	1%	7%	9%	5%	4%	2%	7%	9%	3%	7%
Just the right size	79%	64%	61%	73%	61%	79%	71%	61%	86%	73%	72%	73%
Too small	4%	31%	38%	20%	30%	17%	24%	37%	7%	18%	25%	21%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 7 by Community Planning District

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
My housing costs are affordable and within my household's budget	81%	74%	87%	83%	65%	78%	83%	86%	85%	76%	92%	81%
The location of my house or apartment is convenient for my household's needs	98%	86%	98%	99%	81%	98%	96%	85%	91%	98%	89%	94%
The physical condition of my house is adequate to meet my household's needs	99%	90%	91%	91%	77%	90%	90%	89%	84%	94%	92%	90%
I intend to move within the next two years	36%	35%	27%	33%	52%	24%	27%	52%	44%	22%	45%	35%

Percent reporting "agree" or "strongly agree"

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Question 7 by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
In general, how safe do you feel in downtown Minneapolis?	96%	87%	96%	96%	93%	92%	87%	87%	97%	95%	89%	93%

Percent reporting "somewhat safe" or "very safe"

Question 11a by Community Planning District												
How familiar or unfamiliar are you with Minneapolis 311?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Very familiar	28%	23%	13%	26%	36%	30%	25%	29%	27%	17%	9%	24%
Somewhat familiar	39%	44%	38%	49%	35%	34%	45%	33%	50%	51%	49%	44%
Not at all familiar	33%	33%	50%	25%	29%	36%	30%	38%	22%	32%	42%	33%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 14 by Community Planning District												
Please tell me how you would rate each of the following characteristics of the City employee with which you most recently had contact.	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Knowledge	97%	81%	59%	92%	89%	89%	83%	77%	93%	85%	82%	86%
Courteousness	95%	82%	81%	95%	88%	79%	81%	91%	97%	86%	88%	88%
Timely response	92%	69%	67%	88%	80%	78%	75%	84%	96%	67%	55%	78%
Ease of getting in touch with the employee	87%	76%	51%	91%	85%	86%	66%	78%	82%	78%	77%	78%
Respectfulness	94%	86%	81%	93%	89%	80%	96%	83%	96%	92%	87%	89%
Willingness to help or understand	93%	76%	83%	95%	88%	76%	88%	84%	89%	64%	71%	83%
Willingness to accommodate the need for foreign language and/or sign language interpreting	100%	100%	78%	100%	68%	100%	71%	79%	100%	87%	94%	85%

Percent reporting "good" or "very good"
This question was only asked of those who reported contacting the City in that last 12 months.

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Question 14d by Community Planning District

Please tell me how you would rate the ease of getting in touch with the City employee with which you most recently had contact?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Very good	63%	30%	24%	54%	36%	23%	26%	33%	30%	29%	22%	33%
Good	25%	45%	28%	37%	49%	64%	40%	45%	52%	49%	55%	45%
Only fair	10%	9%	38%	7%	11%	8%	31%	20%	14%	15%	21%	16%
Poor	3%	15%	11%	2%	3%	6%	4%	2%	5%	8%	2%	6%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 14g by Community Planning District

Please tell me how you would rate the ease of getting in touch with the City employee with which you most recently had contact?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Very good	78%	46%	16%	72%	29%	36%	57%	45%	83%	13%	40%	46%
Good	22%	54%	62%	28%	39%	64%	14%	33%	17%	73%	54%	39%
Only fair	0%	0%	22%	0%	28%	0%	29%	16%	0%	0%	0%	13%
Poor	0%	0%	0%	0%	4%	0%	0%	5%	0%	13%	6%	2%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 18 by Community Planning District												
For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Protecting the environment, including air, water and land	93%	91%	81%	72%	81%	81%	77%	84%	83%	89%	87%	83%
Preparing for disasters	97%	89%	75%	93%	84%	85%	82%	85%	94%	89%	98%	89%
Affordable housing development	74%	77%	74%	84%	57%	78%	59%	68%	64%	57%	74%	69%
Revitalizing Downtown	87%	95%	78%	83%	83%	83%	77%	88%	89%	88%	79%	84%
Revitalizing Neighborhoods	92%	59%	85%	83%	68%	79%	64%	78%	80%	80%	69%	77%
Repairing streets	45%	41%	31%	36%	26%	40%	50%	36%	46%	26%	53%	40%
Repairing alleys	77%	61%	59%	62%	41%	64%	63%	79%	64%	56%	79%	63%
Keeping streets clean	93%	79%	84%	91%	69%	89%	83%	80%	84%	86%	88%	85%
Cleaning up graffiti	84%	75%	85%	86%	63%	81%	81%	77%	71%	88%	83%	80%
Dealing with problem businesses and unkempt properties	89%	60%	59%	72%	62%	70%	59%	71%	82%	73%	80%	71%
Garbage collection and recycling programs	92%	89%	82%	83%	92%	83%	91%	98%	90%	94%	92%	89%
Animal control services	98%	88%	93%	97%	77%	85%	91%	93%	86%	94%	96%	91%
Police services	96%	87%	88%	87%	77%	84%	91%	82%	86%	89%	93%	88%
Fire protection and emergency medical response	100%	99%	95%	99%	92%	100%	97%	90%	95%	95%	100%	97%
Providing quality drinking water	83%	92%	89%	78%	93%	87%	84%	94%	87%	93%	93%	88%
Providing sewer services	97%	95%	98%	93%	95%	95%	91%	94%	95%	98%	99%	96%
Protecting health and wellbeing of residents	97%	89%	83%	97%	85%	84%	89%	82%	93%	90%	95%	90%
Providing park and recreation services	98%	91%	95%	91%	81%	96%	90%	90%	90%	95%	94%	92%
Mortgage foreclosure assistance	79%	45%	63%	65%	25%	69%	69%	44%	84%	48%	85%	61%
Snow removal	58%	65%	80%	68%	56%	69%	66%	64%	67%	49%	89%	66%

Percent reporting "satisfied" or "very satisfied"

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Question 18a by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools.	60%	52%	41%	52%	57%	47%	58%	70%	50%	56%	59%	54%

Percent reporting "satisfied" or "very satisfied"

Question 18b by Community Planning District												
Over the last two years, would you say that the quality of public education (Kindergarten trough 12th grade) in the Minneapolis Public Schools has...	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Improved	13%	25%	27%	14%	38%	17%	24%	31%	30%	25%	15%	24%
Stayed the same	50%	34%	27%	45%	21%	31%	30%	41%	26%	40%	42%	34%
Declined	37%	41%	45%	41%	41%	52%	46%	28%	44%	35%	43%	42%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 20 by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	58%	52%	53%	73%	54%	43%	44%	54%	42%	41%	81%	53%

Percent reporting "agree" or "strongly agree"

Question 20a by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	83%	93%	87%	86%	84%	89%	81%	87%	87%	97%	78%	87%

Percent reporting "somewhat likely" or "very likely"

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Question 21 by Community Planning District

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Contacting my elected official	75%	69%	68%	68%	66%	69%	72%	52%	77%	58%	74%	69%
Joining a City advisory group	17%	31%	33%	26%	43%	25%	35%	39%	34%	26%	28%	30%
Contacting my neighborhood group	64%	70%	56%	64%	75%	69%	54%	56%	69%	59%	64%	64%
Attending a community meeting	67%	71%	66%	69%	87%	65%	63%	68%	76%	57%	68%	69%
Contacting City staff	76%	74%	62%	71%	74%	58%	66%	55%	71%	51%	65%	66%
Working with a group not affiliated with the City	54%	65%	51%	67%	48%	39%	57%	51%	55%	38%	44%	51%

Percent reporting "somewhat likely" or "very likely"

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Question 23 by Community Planning District												
How would you rate the Minneapolis City Government on...?	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
Informing residents on major issues in the City of Minneapolis	78%	46%	56%	64%	54%	67%	55%	58%	61%	64%	69%	62%
Representing and providing for the needs of all its citizens	84%	48%	63%	60%	47%	58%	52%	71%	61%	60%	68%	61%
Effectively planning for the future	72%	53%	52%	55%	54%	56%	42%	65%	59%	51%	69%	57%
Providing value for your tax dollars	70%	55%	56%	57%	41%	56%	36%	55%	58%	58%	80%	57%
Providing meaningful opportunities for citizens to give input on important issues	78%	63%	60%	59%	47%	63%	47%	56%	65%	67%	75%	63%
The overall direction that the City is taking	83%	63%	58%	73%	52%	68%	51%	65%	67%	70%	75%	66%

Percent reporting "good" or "very good"

Question 24 by Community Planning District												
	Community District											
	Calhoun-Isle	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southeast	University	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	12%	19%	27%	7%	32%	4%	19%	31%	21%	6%	12%	16%

Percent reporting "yes"

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Sociodemographic Comparisons

Questions 1 and 2 by Gender, Age, Race and Ethnicity	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Overall, how do you rate the City of Minneapolis as a place to live?	94%	89%	89%	81%	92%	94%	89%	94%	80%	90%	72%	91%	90%
Overall, how do you rate your neighborhood as a place to live?	87%	81%	88%	78%	82%	85%	83%	88%	72%	84%	66%	85%	83%

Percent reporting "good" or "very good"

Questions 1 and 2 by Length of Residency, Housing Tenure and Income	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Overall, how do you rate the City of Minneapolis as a place to live?	89%	88%	89%	91%	89%	92%	86%	89%	84%	89%	98%	89%
Overall, how do you rate your neighborhood as a place to live?	79%	85%	82%	85%	83%	89%	76%	83%	70%	88%	89%	83%

Percent reporting "good" or "very good"

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Question 3 by Gender, Age, Race and Ethnicity

Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Better	27%	18%	15%	25%	23%	20%	22%	18%	32%	22%	33%	21%	22%
Stayed the same	66%	57%	55%	62%	58%	59%	60%	65%	49%	60%	51%	61%	60%
Worse	7%	25%	30%	13%	18%	21%	18%	17%	20%	18%	16%	18%	18%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 3 by Length of Residency, Housing Tenure and Income

Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Better	19%	22%	32%	18%	22%	22%	22%	22%	28%	19%	24%	23%
Stayed the same	65%	65%	52%	60%	60%	59%	62%	60%	55%	62%	60%	59%
Worse	15%	13%	16%	22%	18%	19%	16%	18%	17%	19%	16%	18%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 4a by Gender, Age, Race and Ethnicity													
Please indicate whether you strongly agree, agree, disagree, strongly disagree with the following statements:	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
I am proud to live in the City of Minneapolis	98%	92%	93%	96%	95%	97%	96%	96%	95%	95%	92%	96%	96%
I would recommend the City of Minneapolis as a great place to live	98%	90%	89%	95%	95%	94%	94%	94%	93%	94%	92%	94%	94%

Percent reporting "agree" or "strongly agree"

Question 4a by Length of Residency, Housing Tenure and Income												
Please indicate whether you strongly agree, agree, disagree, strongly disagree with the following statements:	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
I am proud to live in the City of Minneapolis	95%	95%	96%	96%	95%	96%	95%	95%	92%	97%	97%	95%
I would recommend the City of Minneapolis as a great place to live	93%	96%	95%	93%	94%	95%	93%	94%	94%	93%	96%	94%

Percent reporting "agree" or "strongly agree"

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Question 5 by Gender, Age, Race and Ethnicity													
Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
People in my neighborhood look out for one another	82%	82%	82%	74%	86%	81%	81%	83%	75%	81%	75%	81%	81%
My neighborhood is a safe place to live	93%	80%	87%	75%	86%	87%	85%	87%	77%	85%	77%	85%	85%
My neighborhood has a good selection of stores and services that meet my needs	82%	71%	79%	75%	77%	73%	76%	80%	70%	77%	75%	77%	77%
My neighborhood is clean and well maintained	85%	80%	87%	77%	85%	88%	83%	86%	78%	84%	71%	84%	83%
Street lighting in my neighborhood is adequate	86%	81%	82%	77%	80%	86%	82%	85%	75%	82%	74%	82%	82%

Percent reporting "agree" or "strongly agree"

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Question 5 by Length of Residency, Housing Tenure, Income

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
People in my neighborhood look out for one another	75%	78%	81%	85%	81%	88%	72%	81%	72%	81%	94%	81%
My neighborhood is a safe place to live	83%	79%	90%	85%	85%	90%	79%	84%	74%	88%	89%	84%
My neighborhood has a good selection of stores and services that meet my needs	83%	74%	68%	79%	76%	79%	73%	76%	71%	77%	84%	77%
My neighborhood is clean and well maintained	78%	85%	82%	85%	83%	87%	79%	83%	77%	84%	87%	83%
Street lighting in my neighborhood is adequate	78%	89%	75%	84%	82%	87%	76%	82%	76%	83%	90%	82%

Percent reporting "agree" or "strongly agree"

Question 6 by Gender, Age, Race and Ethnicity

Which of the following best describes the size of your current place of residence based on your household's needs?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Too big	2%	9%	13%	3%	6%	12%	7%	7%	5%	7%	5%	7%	7%
Just the right size	82%	64%	73%	69%	69%	77%	72%	74%	69%	72%	79%	72%	72%
Too small	16%	26%	14%	28%	25%	11%	21%	19%	26%	21%	16%	21%	21%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 6 by Length of Residency, Housing Tenure and Income

Which of the following best describes the size of your current place of residence based on your household's needs?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Too big	4%	4%	7%	9%	7%	10%	2%	6%	6%	6%	9%	6%
Just the right size	74%	72%	72%	72%	72%	77%	68%	73%	62%	77%	75%	72%
Too small	21%	24%	22%	19%	21%	13%	29%	21%	32%	17%	16%	22%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 7 by Gender, Age, Race and Ethnicity

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
My housing costs are affordable and within my household's budget	88%	80%	87%	80%	71%	84%	81%	83%	78%	81%	73%	82%	81%
The location of my house or apartment is convenient for my household's needs	92%	92%	96%	94%	94%	96%	94%	96%	89%	94%	80%	95%	94%
The physical condition of my house is adequate to meet my household's needs	93%	91%	95%	83%	86%	94%	90%	92%	84%	90%	83%	90%	90%
I intend to move within the next two years	47%	33%	21%	47%	29%	16%	35%	30%	46%	35%	46%	34%	35%

Percent reporting "agree" or "strongly agree"

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Question 7 by Length of Residency, Housing Tenure, Income

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
My housing costs are affordable and within my household's budget	86%	88%	80%	77%	81%	82%	81%	81%	77%	80%	90%	81%
The location of my house or apartment is convenient for my household's needs	91%	91%	97%	95%	94%	96%	91%	94%	89%	95%	99%	94%
The physical condition of my house is adequate to meet my household's needs	86%	89%	93%	91%	90%	95%	85%	90%	84%	90%	95%	89%
I intend to move within the next two years	45%	43%	34%	27%	35%	19%	53%	35%	40%	36%	26%	35%

Percent reporting "agree" or "strongly agree"

Question 11 by Gender, Age, Race and Ethnicity

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
In general, how safe do you feel in downtown Minneapolis?	93%	93%	89%	94%	94%	89%	93%	94%	90%	93%	95%	92%	93%

Percent reporting "somewhat safe" or "very safe"

Question 11 by Length of Residency, Housing Tenure and Income

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
In general, how safe do you feel in downtown Minneapolis?	92%	96%	96%	89%	93%	95%	90%	93%	91%	93%	97%	93%

Percent reporting "somewhat safe" or "very safe"

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Question 11a by Gender, Age, Race and Ethnicity													
How familiar or unfamiliar are you with Minneapolis 311?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Very familiar	18%	31%	19%	19%	28%	26%	23%	22%	24%	23%	20%	23%	23%
Somewhat familiar	46%	33%	50%	41%	54%	46%	44%	47%	37%	44%	49%	44%	44%
Not at all familiar	37%	36%	32%	41%	19%	28%	33%	31%	38%	33%	31%	33%	33%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 11a by Length of Residency, Housing Tenure and Income												
How familiar or unfamiliar are you with Minneapolis 311?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Very familiar	14%	19%	28%	27%	23%	26%	19%	23%	25%	23%	22%	23%
Somewhat familiar	33%	49%	42%	47%	44%	50%	38%	44%	37%	45%	54%	44%
Not at all familiar	53%	31%	30%	26%	33%	23%	43%	33%	38%	32%	24%	33%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 14 by Gender, Age, Race and Ethnicity													
Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Knowledge	81%	86%	87%	88%	88%	87%	86%	88%	82%	86%	88%	86%	86%
Courteousness	82%	90%	91%	87%	89%	90%	88%	90%	80%	88%	88%	88%	88%
Timely response	67%	80%	82%	78%	84%	83%	79%	81%	71%	78%	83%	79%	79%
Ease of getting in touch with the employee	71%	76%	85%	80%	80%	75%	78%	79%	72%	77%	79%	78%	78%
Respectfulness	92%	88%	90%	87%	89%	92%	90%	91%	86%	90%	92%	90%	90%
Willingness to help or understand	83%	81%	86%	78%	88%	84%	83%	83%	83%	83%	81%	83%	83%
Willingness to accommodate the need for foreign language and/or sign language interpreting	77%	92%	100%	81%	88%	95%	86%	96%	77%	87%	100%	84%	86%

Percent reporting "good" or "very good"

This question was only asked of those who reported contacting the City in that last 12 months.

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Question 14 by Length of Residency, Housing Tenure, Income												
Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Knowledge	86%	85%	82%	89%	86%	89%	82%	86%	86%	84%	94%	87%
Courteousness	88%	89%	88%	87%	88%	89%	86%	88%	87%	89%	84%	87%
Timely response	76%	75%	76%	83%	79%	81%	75%	79%	82%	77%	80%	79%
Ease of getting in touch with the employee	84%	76%	72%	79%	78%	80%	74%	78%	70%	82%	81%	78%
Respectfulness	98%	88%	90%	87%	90%	91%	87%	90%	91%	88%	89%	89%
Willingness to help or understand	83%	80%	85%	83%	83%	84%	81%	83%	86%	80%	83%	82%
Willingness to accommodate the need for foreign language and/or sign language interpreting	100%	82%	78%	90%	86%	95%	78%	86%	80%	88%	100%	85%

Percent reporting "good" or "very good"
This question was only asked of those who reported contacting the City in that last 12 months.

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Question 18 by Gender, Age, Race and Ethnicity													
For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Protecting the environment, including air, water and land	77%	83%	89%	85%	83%	87%	83%	84%	82%	84%	83%	83%	83%
Preparing for disasters	88%	91%	94%	81%	89%	92%	88%	92%	82%	89%	95%	88%	88%
Affordable housing development	80%	63%	73%	66%	63%	67%	69%	70%	66%	69%	65%	69%	69%
Revitalizing Downtown	89%	73%	82%	90%	88%	83%	85%	83%	87%	85%	92%	84%	85%
Revitalizing Neighborhoods	77%	70%	79%	83%	76%	80%	77%	80%	72%	77%	80%	77%	77%
Repairing streets	50%	38%	45%	34%	34%	37%	40%	38%	45%	40%	51%	39%	40%
Repairing alleys	60%	59%	76%	65%	63%	67%	64%	66%	60%	64%	68%	64%	64%
Keeping streets clean	89%	80%	87%	80%	87%	89%	85%	87%	80%	85%	84%	85%	85%
Cleaning up graffiti	80%	75%	84%	79%	81%	81%	80%	80%	78%	79%	76%	80%	80%
Dealing with problem businesses and unkempt properties	83%	68%	75%	65%	69%	67%	71%	75%	64%	72%	74%	71%	71%
Garbage collection and recycling programs	86%	91%	95%	86%	91%	93%	90%	90%	88%	90%	77%	91%	90%
Animal control services	97%	91%	94%	84%	87%	93%	91%	93%	88%	91%	88%	91%	91%
Police services	85%	84%	91%	88%	91%	93%	88%	89%	85%	88%	87%	88%	88%
Fire protection and emergency medical response	95%	99%	98%	94%	98%	98%	97%	98%	95%	97%	96%	97%	97%
Providing quality drinking water	86%	88%	91%	91%	87%	87%	88%	88%	89%	88%	86%	88%	88%
Providing sewer services	96%	95%	95%	97%	95%	96%	96%	97%	92%	96%	95%	96%	96%
Protecting health and wellbeing of residents	94%	85%	90%	93%	88%	87%	90%	92%	85%	90%	90%	90%	90%
Providing park and recreation services	94%	93%	95%	90%	91%	92%	92%	94%	88%	92%	93%	92%	92%
Mortgage foreclosure assistance	75%	64%	53%	55%	57%	38%	61%	67%	52%	61%	66%	61%	61%
Snow removal	81%	62%	67%	55%	64%	69%	66%	66%	68%	67%	76%	66%	67%

Percent reporting "satisfied" or "very satisfied"

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Question 18 by Length of Residency, Housing Tenure, Income												
For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Protecting the environment, including air, water and land	90%	80%	80%	83%	83%	86%	81%	83%	84%	80%	91%	83%
Preparing for disasters	83%	91%	90%	89%	88%	94%	83%	89%	86%	87%	94%	88%
Affordable housing development	69%	67%	77%	66%	69%	69%	69%	69%	64%	73%	67%	69%
Revitalizing Downtown	91%	85%	82%	82%	84%	83%	86%	85%	87%	83%	84%	85%
Revitalizing Neighborhoods	89%	77%	71%	75%	77%	75%	79%	77%	82%	71%	84%	77%
Repairing streets	36%	41%	39%	42%	40%	40%	39%	40%	41%	41%	36%	40%
Repairing alleys	67%	67%	52%	67%	64%	66%	61%	64%	62%	66%	62%	64%
Keeping streets clean	87%	82%	87%	85%	85%	86%	84%	85%	82%	85%	90%	85%
Cleaning up graffiti	85%	78%	79%	78%	80%	80%	79%	80%	76%	80%	82%	79%
Dealing with problem businesses and unkempt properties	76%	73%	70%	69%	71%	71%	71%	71%	68%	71%	77%	71%
Garbage collection and recycling programs	81%	91%	86%	95%	90%	91%	89%	90%	88%	90%	91%	89%
Animal control services	92%	94%	86%	91%	91%	92%	89%	91%	89%	91%	93%	91%
Police services	86%	84%	91%	90%	88%	88%	87%	88%	87%	89%	87%	88%
Fire protection and emergency medical response	96%	93%	97%	99%	97%	98%	95%	97%	98%	97%	95%	97%
Providing quality drinking water	81%	87%	92%	90%	88%	91%	85%	88%	87%	87%	90%	88%
Providing sewer services	98%	98%	92%	95%	96%	96%	96%	96%	94%	96%	96%	95%
Protecting health and wellbeing of residents	92%	90%	91%	88%	90%	92%	88%	90%	89%	89%	95%	90%
Providing park and recreation services	92%	95%	91%	92%	92%	93%	92%	93%	89%	94%	92%	92%
Mortgage foreclosure assistance	84%	63%	61%	49%	61%	65%	56%	61%	56%	62%	71%	61%
Snow removal	66%	67%	63%	68%	66%	66%	67%	66%	71%	65%	63%	67%

Percent reporting "satisfied" or "very satisfied"

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Question 18a by Gender, Age, Race and Ethnicity													
	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools.	56%	47%	51%	52%	59%	52%	53%	52%	57%	53%	60%	53%	53%

Percent reporting "satisfied" or "very satisfied"

Question 18a by Length of Residency, Housing Tenure, Income												
	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools.	49%	52%	52%	56%	53%	50%	57%	54%	58%	52%	50%	53%

Percent reporting "satisfied" or "very satisfied"

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Question 18b by Gender, Age, Race and Ethnicity													
Over the last two years, would you say that the quality of public education (Kindergarten trough 12th grade) in the Minneapolis Public Schools has...	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Improved	39%	18%	18%	25%	23%	14%	24%	16%	40%	24%	39%	23%	24%
Stayed the same	34%	37%	41%	23%	36%	32%	34%	38%	24%	34%	33%	34%	34%
Declined	27%	45%	41%	52%	40%	54%	42%	46%	36%	42%	28%	43%	42%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Question 18b by Length of Residency, Housing Tenure, Income												
Over the last two years, would you say that the quality of public education (Kindergarten trough 12th grade) in the Minneapolis Public Schools has...	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Improved	21%	24%	34%	20%	24%	19%	30%	24%	33%	19%	25%	24%
Stayed the same	29%	37%	34%	33%	34%	35%	32%	33%	30%	34%	41%	34%
Declined	50%	39%	31%	46%	42%	46%	38%	42%	37%	46%	34%	42%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

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Question 20 by Gender, Age, Race and Ethnicity													
	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	64%	48%	48%	54%	52%	47%	53%	55%	49%	54%	57%	53%	53%

Percent reporting "agree" or "strongly agree"

Question 20 by Length of Residency, Housing Tenure, Income												
	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	59%	59%	47%	51%	53%	50%	57%	53%	53%	54%	54%	54%

Percent reporting "agree" or "strongly agree"

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Question 20a by Gender, Age, Race and Ethnicity													
	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	78%	89%	90%	84%	91%	95%	87%	90%	81%	87%	80%	87%	87%

Percent reporting "somewhat likely" or "very likely"

Question 20a by Length of Residency, Housing Tenure, Income												
	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	73%	91%	85%	92%	87%	93%	81%	87%	81%	88%	96%	87%

Percent reporting "somewhat likely" or "very likely"

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Question 21 by Gender, Age, Race and Ethnicity

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Contacting my elected official	66%	69%	68%	65%	76%	74%	69%	71%	66%	69%	78%	69%	69%
Joining a City advisory group	27%	31%	29%	34%	36%	20%	30%	22%	48%	30%	43%	29%	30%
Contacting my neighborhood group	55%	64%	58%	66%	80%	61%	64%	61%	70%	64%	71%	64%	64%
Attending a community meeting	66%	65%	61%	76%	77%	63%	69%	68%	70%	69%	72%	68%	68%
Contacting City staff	73%	67%	65%	55%	69%	67%	66%	64%	71%	66%	74%	65%	66%
Working with a group not affiliated with the City	54%	54%	42%	53%	59%	41%	52%	48%	59%	51%	55%	52%	52%

Percent reporting "somewhat likely" or "very likely"

Question 21 by Length of Residency, Housing Tenure, Income

How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Contacting my elected official	70%	67%	77%	66%	69%	74%	65%	70%	67%	68%	76%	69%
Joining a City advisory group	19%	34%	37%	29%	30%	28%	32%	30%	39%	24%	33%	30%
Contacting my neighborhood group	57%	62%	71%	64%	64%	70%	58%	64%	65%	60%	75%	64%
Attending a community meeting	69%	71%	74%	65%	69%	71%	66%	69%	71%	64%	79%	69%
Contacting City staff	65%	69%	67%	64%	66%	69%	63%	66%	63%	68%	70%	67%
Working with a group not affiliated with the City	55%	46%	61%	48%	52%	51%	53%	52%	53%	50%	56%	52%

Percent reporting "somewhat likely" or "very likely"

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Question 23 by Gender, Age, Race and Ethnicity													
How would you rate the Minneapolis City Government on...?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Informing residents on major issues in the City of Minneapolis	66%	59%	60%	62%	62%	64%	62%	66%	54%	62%	58%	63%	62%
Representing and providing for the needs of all its citizens	60%	65%	62%	62%	61%	56%	61%	63%	57%	61%	63%	61%	61%
Effectively planning for the future	56%	51%	60%	59%	61%	58%	57%	58%	55%	57%	58%	57%	57%
Providing value for your tax dollars	59%	54%	58%	54%	57%	61%	57%	61%	50%	57%	58%	57%	57%
Providing meaningful opportunities for citizens to give input on important issues	68%	58%	61%	68%	59%	60%	63%	65%	57%	63%	60%	63%	63%
The overall direction that the City is taking	69%	63%	59%	68%	71%	64%	66%	69%	60%	67%	55%	67%	66%

Percent reporting "good" or "very good"

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Question 23 by Length of Residency, Housing Tenure, Income												
How would you rate the Minneapolis City Government on...?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Informing residents on major issues in the City of Minneapolis	71%	55%	63%	62%	62%	62%	63%	62%	63%	61%	63%	62%
Representing and providing for the needs of all its citizens	62%	58%	65%	60%	61%	60%	63%	61%	62%	59%	68%	61%
Effectively planning for the future	60%	57%	53%	57%	57%	53%	62%	57%	58%	58%	50%	57%
Providing value for your tax dollars	60%	53%	57%	58%	57%	56%	59%	57%	54%	57%	56%	56%
Providing meaningful opportunities for citizens to give input on important issues	70%	67%	57%	61%	63%	63%	64%	63%	60%	64%	67%	63%
The overall direction that the City is taking	68%	70%	67%	63%	66%	64%	69%	66%	65%	68%	66%	67%

Percent reporting "good" or "very good"

Question 24 by Gender, Age, Race and Ethnicity													
	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	18%	18%	7%	21%	18%	10%	17%	12%	29%	17%	31%	16%	17%

Percent reporting "yes"

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Question 24 by Length of Residency, Housing Tenure, Income												
	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	14%	22%	20%	14%	17%	11%	23%	17%	27%	14%	8%	17%

Percent reporting "yes"

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Appendix III: Complete Set of Frequencies

The following pages contain a complete set of survey frequencies. The number of respondents for each question is 1,172 unless noted otherwise.

Question B	
How long have you lived in the City of Minneapolis?	**Percent of respondents**
Less than one year	3%
1 to 4 years	16%
5 to 9 years	21%
10 to 19 years	20%
20 years or more	41%
Don't know	0%
Refused	0%
Total	100%

Question C	
What is your home zip code?	**Percent of respondents**
55111	0%
55401	2%
55402	0%
55403	7%
55404	9%
55405	7%
55406	10%
55407	9%
55408	7%
55409	4%
55410	3%
55411	6%
55412	5%
55413	6%
55414	6%
55415	0%
55416	1%
55417	5%
55418	5%
55419	5%
55421	0%
55422	0%
55423	0%
55424	0%
55429	0%
55430	1%
55435	0%

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Question C	
What is your home zip code?	**Percent of respondents**
55450	0%
55454	1%
55455	0%
55487	0%
55488	0%
Other	0%
Don't know	0%
Refused	0%
Total	100%

Question D	
Which of the following applies to your phone usage?	**Percent of respondents**
I only have a cell phone which is my primary phone	6%
I only have a landline which is my primary phone	27%
I have a cell phone and a landline with my cell phone being my primary phone	29%
I have a landline and a cell phone with my landline being my primary phone	38%
Total	100%

Question 1	
Overall, how do you rate the City of Minneapolis as a place to live?	**Percent of respondents**
Very good	53%
Good	36%
Only fair	9%
Poor	2%
Don't know	0%
Refused	0%
Total	100%

Question 2	
Overall, how do you rate your neighborhood as a place to live?	**Percent of respondents**
Very good	45%
Good	37%
Only fair	13%
Poor	4%
Don't know	1%
Refused	0%
Total	100%

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Question 3	
Over the past two years, do you think Minneapolis has gotten better, gotten worse or stayed about the same as a place to live?	**Percent of respondents**
Better	21%
Stayed the same	58%
Worse	17%
Don't know	4%
Refused	0%
Total	100%

Question 4	
In your opinion, what are the three biggest challenges Minneapolis will face in the next five years?	**Percent of respondents**
Public safety	24%
City government	7%
Transportation related issues - includes traffic related responses	18%
Education	30%
Economic development	16%
Housing	12%
Growth	6%
Job opportunities	18%
Maintain public infrastructure - including bridge and road maintenance	20%
Foreclosure	2%
Property/Real Estate Taxes	18%
Other	34%
Don't know	14%
Refused	0%

Total may exceed 100% as respondents were able to choose more than one response.

Question 4a							
Please indicate whether you strongly agree, agree, disagree, or strongly disagree with the following statements:	**Strongly agree**	**Agree**	**Disagree**	**Strongly disagree**	**Don't know**	**Refused**	**Total**
I am proud to live in the City of Minneapolis	44%	50%	4%	0%	0%	0%	100%
I would recommend the City of Minneapolis as a great place to live	42%	50%	5%	1%	1%	0%	100%

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Question 5							
Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	**Strongly agree**	**Agree**	**Disagree**	**Strongly disagree**	**Don't know**	**Refused**	**Total**
People in my neighborhood look out for one another	23%	55%	16%	2%	4%	0%	100%
My neighborhood is a safe place to live	20%	63%	12%	3%	2%	0%	100%
My neighborhood has a good selection of stores and services that meet my needs	26%	50%	17%	6%	1%	0%	100%
My neighborhood is clean and well maintained	24%	58%	13%	3%	1%	0%	100%
Street lighting in my neighborhood is adequate	18%	63%	14%	4%	1%	0%	100%

Question 6	
Which of the following best describes the size of your current place of residence based on your household's needs?	**Percent of respondents**
It is much too big	0%
It is too big	6%
It is just the right size	72%
It is too small	18%
It is much too small	3%
Don't know	0%
Refused	0%
Total	100%

Question 7							
Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence using the scale strongly agree, agree, disagree or strongly disagree.	**Strongly agree**	**Agree**	**Disagree**	**Strongly disagree**	**Don't know**	**Refused**	**Total**
My housing costs are affordable and within my household's budget	19%	60%	16%	3%	2%	0%	100%
The location of my house or apartment is convenient for my household's needs	45%	48%	5%	1%	0%	0%	100%
The physical condition of my house is adequate to meet my household's needs	29%	60%	9%	1%	1%	0%	100%
I intend to move within the next two years	9%	24%	35%	27%	4%	0%	100%

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Question 7aa	
Which of the following best describes where you intend to move?	**Percent of respondents**
To another location within the same neighborhood	20%
To another neighborhood in Minneapolis	20%
Outside Minneapolis but within the metro area	15%
Outside the Minneapolis metro area	18%
Out of state	21%
Some other location	2%
Don't know	3%
Refused	0%
Total	100%

This question was asked only of those who reported a likelihood of moving in the next two years.
N=110

Question 7bb	
Which one of the following best describes why you intend to move?	**Percent of respondents**
Work	5%
Family	15%
Financial reasons	15%
Just want to live somewhere else	12%
Children are grown/moved out – don't need the big house anymore	1%
Current Property Taxes are too high	4%
Schools – I want to get my child(ren) into better schools	9%
Some other reason	38%
Don't know	1%
Refused	0%
Total	100%

This question was asked only of those who reported a likelihood of moving in the next two years.
N=110

Question 8	
Do you live or work Downtown	**Percent of respondents**
Live	7%
Work	15%
Neither	73%
Both	3%
Don't know	1%
Refused	0%
Total	100%

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Question 9	
In the last year, how often, if ever, did you go Downtown?	**Percent of respondents**
Once or twice	11%
3 to 12 times	27%
13-26 times	16%
26 times or more	39%
Never	6%
Don't know	1%
Refused	0%
Total	100%

This question was asked only of those people who did not live or work Downtown.
N=867

Question 10	
What are the major reasons that keep you from spending more time Downtown?	**Percent of respondents**
Lack of parking	16%
Cost of parking	11%
Traffic (congestion/one-way grid/construction, etc.)	12%
Safety	4%
Prefer other shopping areas	7%
Nowhere to go	15%
Expensive	3%
General dislike	6%
Get lost/hard to find way around	4%
Don't want to go downtown	24%
Other	36%
Don't know	1%
Refused	1%

Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who reported going downtown twice in the last year or less.
N=210

Question 11	
In general, how safe do you feel in Downtown Minneapolis?	**Percent of respondents**
Very safe	39%
Somewhat safe	52%
Not very safe	6%
Not at all safe	1%
Don't know	2%
Refused	0%
Total	100%

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Question 11a	
How familiar or unfamiliar are you with Minneapolis 311?	Percent of respondents
Very familiar	23%
Somewhat familiar	44%
Not at all familiar	33%
Refused	0%
Total	100%

Question 11b					
Please indicate if you have access to the Internet at any of the following locations.	Yes	No	Don't know	Refused	Total
At home	80%	19%	0%	0%	100%
At school	29%	51%	20%	0%	100%
At work	63%	34%	3%	0%	100%
On a mobile device	40%	60%	0%	0%	100%

Question 12	
In the last 12 months, have you contacted the City to get information or services?	Percent of respondents
Yes	44%
No	55%
Don't know	1%
Refused	0%
Total	100%

Question 13	
How did you contact the City (i.e., in person, by telephone, by mail, by email or visit the City's Web site?)?	Percent of respondents
In person	11%
By telephone - other	43%
By telephone - 311	40%
By mail	1%
By email	8%
Visit the City's Web site	29%
Other	2%
Don't know	0%
Refused	0%

Total may exceed 100% as respondents were able to choose more than one response.
This question was only asked of those who reported contacting the City in that last 12 months.
N=869

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Question 14							
Please tell me how you would rate each of the following characteristics of the City employee with which you most recently had contact, using the scale very good, good, only fair or poor.	Very good	Good	Only fair	Poor	Don't know/No opinion	Refused	Total
Knowledge	39%	45%	10%	3%	2%	0%	100%
Courteousness	43%	43%	8%	4%	2%	0%	100%
Timely response	36%	40%	14%	6%	3%	0%	100%
Ease of getting in touch with the employee	33%	44%	16%	6%	2%	0%	100%
Respectfulness	45%	43%	7%	3%	2%	0%	100%
Willingness to help or understand	42%	40%	12%	5%	1%	0%	100%
Willingness to accommodate the need for foreign language and/or sign language interpreting	13%	12%	3%	1%	71%	0%	100%

This question was only asked of those who reported contacting the City in that last 12 months.
N=859

Question 15							
Please tell me how you would rate each of the following characteristics of the City Web site.	Very good	Good	Only fair	Poor	Don't know/No opinion	Refused	Total
Usefulness of information	33%	42%	20%	3%	2%	0%	100%
Ease of use	14%	57%	19%	7%	3%	0%	100%
Design and graphics	11%	58%	20%	6%	6%	0%	100%

This question was asked only of those who reported contacting the city via the City's Web site.
N=186

Question 16a	
How do you typically find out that a Snow Emergency has been declared?	Percent of respondents
I don't have a car so this doesn't apply to me	1%
Automated phone call from the city	45%
Radio or television	24%
I call 348-snow	5%
Facebook message from the city	4%
Word of mouth/friends/family	4%
E-mail notification from the city	3%
I check the city web site	3%
I have off-street parking so this doesn't apply to me	1%
Newspapers	1%
Text message from the city	1%
Twitter feed from the city	1%
I call 311	1%
E-mail notification from other than city	0%
Other	5%
Don't know	1%
Declined or refused	0%
Total	100%

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Question 16b	
What information source do you use to understand the Snow Emergency rules and to know where to park?	**Percent of respondents**
I don't have a car so this doesn't apply to me	1%
Automated phone call from the city	45%
Radio or television	24%
I call 348-snow	5%
Facebook message from the city	4%
Word of mouth/friends/family	4%
E-mail notification from the city	3%
I check the city web site	3%
I have off-street parking so this doesn't apply to me	1%
Newspapers	1%
Text message from the city	1%
Twitter feed from the city	1%
I call 311	1%
E-mail notification from other than city	0%
Other	5%
Don't know	1%
Declined or refused	0%
Total	100%

Question 17					
Now I would like to ask a series of questions related to City services. In the past two years, have you had any contact with…?	**Yes**	**No**	**Don't know**	**Refused**	**Total**
Fire department	13%	87%	0%	0%	100%
Police	38%	62%	0%	0%	100%
911 operators	32%	68%	0%	0%	100%
311 agents	36%	63%	1%	0%	100%

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Question 17aa to 17dd							
How satisfied were you with the professionalism shown by:	**Very satisfied**	**Satisfied**	**Dissatisfied**	**Very dissatisfied**	**Don't know**	**Refused**	**Total**
How satisfied were you with the professionalism shown by the Fire Department staff including firefighters?	75%	20%	4%	0%	1%	0%	100%
How satisfied were you with the professionalism shown by the Police Department staff including police officers?	47%	36%	9%	8%	0%	0%	100%
How satisfied were you with the professionalism shown by the 911 operator?	66%	27%	2%	3%	1%	0%	100%
How satisfied were you with the professionalism shown by the 311 agent?	56%	37%	3%	1%	2%	0%	100%

Respondents were only asked these questions if they reported having contact with each in the past two years.
Fire: N=150
Police: N=441
911 operators: N=375
311 agents: N=422

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Question 18							
I will now read a list of services provided by the City of Minneapolis government. For each please tell me how satisfied or dissatisfied you are with the way the City provides the service.	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Don't know/No opinion	Refused	Total
Protecting the environment, including air, water and land	13%	63%	14%	2%	9%	0%	100%
Preparing for disasters	7%	53%	7%	1%	31%	0%	100%
Affordable housing development	6%	43%	19%	3%	28%	0%	100%
Revitalizing Downtown	14%	62%	12%	2%	10%	0%	100%
Revitalizing Neighborhoods	7%	61%	18%	2%	12%	0%	100%
Repairing streets	3%	37%	44%	15%	1%	0%	100%
Repairing alleys	4%	45%	25%	3%	23%	0%	100%
Keeping streets clean	14%	70%	12%	3%	1%	0%	100%
Cleaning up graffiti	10%	62%	15%	3%	10%	0%	100%
Dealing with problem businesses and unkempt properties	5%	51%	19%	3%	21%	0%	100%
Garbage collection and recycling programs	31%	55%	8%	2%	4%	0%	100%
Animal control services	12%	60%	5%	2%	21%	0%	100%
Police services	19%	63%	9%	3%	6%	0%	100%
Fire protection and emergency medical response	30%	55%	2%	1%	12%	0%	100%
Providing quality drinking water	26%	61%	11%	1%	2%	0%	100%
Providing sewer services	17%	69%	3%	1%	10%	0%	100%
Protecting health and wellbeing of residents	12%	70%	8%	1%	9%	0%	100%
Providing park and recreation services	37%	52%	6%	1%	3%	1%	100%
Mortgage foreclosure assistance	1%	21%	11%	4%	63%	0%	100%
Snow removal	15%	51%	25%	8%	1%	0%	100%

Question 18a	
Please tell me how satisfied or dissatisfied you are with public education (K-12) in the Minneapolis Public Schools.	Percent of respondents
Very satisfied	10%
Satisfied	30%
Dissatisfied	27%
Very dissatisfied	9%
Don't know/No opinion	23%
Refused	0%
Total	100%

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Question 18b	
Over the last two years, would you say that the quality of public education (K-12) in the Minneapolis Public Schools has....	**Percent of respondents**
Improved a lot	3%
Improved slightly	15%
Stayed the same	24%
Declined slightly	21%
Declined a lot	10%
Don't know/No opinion	27%
Refused	0%
Total	100%

Question 19							
Minneapolis is facing increasing financial challenges in providing City services. Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important."	**Not at all important**	**2**	**3**	**4**	**Extremely important**	**Don't know/No opinion**	**Total**
Protecting the environment, including air, water and land	1%	4%	14%	28%	53%	1%	100%
Preparing for disasters	3%	8%	23%	30%	33%	3%	100%
Affordable housing development	4%	9%	23%	28%	34%	3%	100%
Revitalizing Downtown	7%	9%	32%	33%	18%	2%	100%
Revitalizing Neighborhoods	2%	5%	25%	34%	32%	1%	100%
Repairing streets	2%	2%	14%	37%	44%	0%	100%
Repairing alleys	6%	18%	33%	23%	16%	3%	100%
Keeping streets clean	0%	7%	28%	35%	29%	1%	100%
Cleaning up graffiti	9%	17%	34%	22%	17%	1%	100%
Dealing with problem businesses and unkempt properties	3%	9%	31%	30%	24%	2%	100%
Garbage collection and recycling programs	1%	3%	17%	32%	45%	1%	100%
Animal control services	7%	16%	37%	23%	15%	3%	100%
Police services	2%	2%	7%	23%	66%	1%	100%
Fire protection and emergency medical response	1%	1%	2%	17%	77%	1%	100%
Providing quality drinking water	1%	0%	6%	23%	68%	1%	100%
Providing sewer services	1%	3%	16%	28%	51%	2%	100%
Protecting health and wellbeing of residents	2%	2%	12%	26%	57%	1%	100%
Providing park and recreation services	1%	7%	18%	36%	36%	1%	100%
Mortgage foreclosure assistance	8%	11%	27%	23%	20%	10%	100%
Snow removal	1%	3%	12%	34%	50%	0%	100%
311 services	7%	9%	32%	26%	16%	11%	100%

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Question 20	
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	**Percent of respondents**
Strongly agree	11%
Agree	39%
Disagree	28%
Strongly disagree	16%
Don't know/No opinion	5%
Refused	0%
Total	100%

Question 20a	
How likely or unlikely are you to vote in the next election for mayor and City Council, on November 2013?	**Percent of respondents**
Very likely	71%
Somewhat likely	15%
Somewhat unlikely	5%
Very unlikely	8%
Don't know/No opinion	1%
Refused	0%
Total	100%

Question 20b	
What are some reasons you are less likely to vote in the election for mayor and City Council on November 2013?	**Percent of respondents**
No interest	16%
No time - too busy	5%
Not aware of options/Don't know how	9%
Wouldn't change the result/Don't believe in it	14%
Other	55%
Don't know	5%
Refused	0%

Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who reported they would be unlikely to vote in the 2009 election.
N=159

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Question 21							
How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about?	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know/No opinion	Refused	Total
Contacting my elected official	26%	42%	17%	14%	1%	0%	100%
Joining a City advisory group	8%	21%	37%	33%	1%	0%	100%
Contacting my neighborhood group	25%	38%	21%	14%	1%	0%	100%
Attending a community meeting	26%	42%	17%	14%	1%	0%	100%
Contacting City staff	22%	43%	19%	15%	1%	0%	100%
Working with a group not affiliated with the City	15%	35%	28%	18%	3%	0%	100%

Question 22	
What are some reasons you are less likely to participate in City Government decisions?	Percent of respondents
No interest	18%
No time	39%
Not aware of options/Don't know how	7%
Wouldn't change the result	15%
Other	25%
Don't know	6%
Refused	1%

This question was only of those who said unlikely or very unlikely to three or more items in question 21.

Question 23							
Now I'd like your opinion on how you feel the City governs. How would you rate the Minneapolis City Government on…	Very good	Good	Only fair	Poor	Don't know	Refused	Total
Informing residents on major issues in the City of Minneapolis	15%	45%	26%	10%	4%	0%	100%
Representing and providing for the needs of all its citizens	12%	47%	29%	9%	4%	0%	100%
Effectively planning for the future	9%	43%	31%	9%	8%	0%	100%
Providing value for your tax dollars	11%	44%	29%	12%	5%	0%	100%
Providing meaningful opportunities for citizens to give input on important issues	14%	45%	26%	9%	6%	0%	100%
The overall direction that the City is taking	11%	51%	22%	10%	5%	0%	100%

Question 24	
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	Percent of respondents
Yes	16%
No	83%
Don't know	0%
Refused	0%
Total	100%

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Question 24a	
In what type of situation did you experience the discrimination?	**Percent of respondents**
Getting a job, or at work	21%
Getting housing	4%
Getting service in a restaurant or store	10%
In dealing with the City	7%
In my neighborhood	14%
General public statements	6%
On public transportation (bus)	8%
Other	30%
Don't know	0%
Refused	1%
Total	100%

This question was asked only of those who reported experiencing discrimination within the last 12 months.
N=192

Question 24b	
For what reason or reasons do you feel you were discriminated against?	**Number of respondents**
Gender	0
Age	1
Economic status	2
Marital status	0
Social status	5
Race or color	2
Affectional preference	0
Disability	2
Ethnic background or country of origin	0
Language or accent	0
Religion	0
Other	2
Don't know	0
Refused	0
Total	15

This question was asked only of those who reported experiencing discrimination within the last 12 months.

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Question 24c	
Do you recall which City department was involved?	**Number of respondents**
Police	3
Public Works	3
Community Planning and Economic Development (CPED)	0
City Attorney	0
Fire	0
Human Resources	1
Inspections/Licensing	0
Other	5
Don't know	2
Refused	0
Total	14

This question was asked only of those who reported experiencing discrimination in dealing with the City within the last 12 months.

Question 25	
Do you currently own or rent your current residence?	**Percent of respondents**
Own	51%
Rent	48%
Don't know	1%
Refused	0%
Total	100%

Question 26					
Please tell me if each of the following statements is true of your household/members of your household? What about…	**Yes**	**No**	**Don't know**	**Refused**	**Total**
There are children under the age of 18	38%	62%	0%	0%	100%
There are adults age 70 or older	12%	88%	0%	0%	100%

Question 27	
What is your primary mode of transportation?	**Percent of respondents**
Car	66%
Bus	21%
Bike	5%
Walk	5%
Training/lightrail	2%
Taxi	1%
Other	1%
Don't know	0%
Refused	0%
Total	100%

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Question 28	
Is English the primary language spoken in the house?	**Percent of respondents**
Yes	90%
No	10%
Don't know	0%
Refused	0%
Total	100%

Question 29	
Please stop me when I reach the category that includes your age.	**Percent of respondents**
18 to 24 years	9%
25 to 34 years	32%
35 to 44 years	15%
45 to 54 years	20%
55 to 64 years	12%
65 years and over	11%
Refused	0%
Total	100%

Question 30	
Please stop me when I reach the category that includes your household's annual income for 2011.	**Percent of respondents**
Less than $10,000	8%
$10,000 to less than $15,000	11%
$15,000 to less than $25,000	9%
$25,000 to less than $35,000	13%
$35,000 to less than $50,000	15%
$50,000 to less than $75,000	13%
$75,000 to less than $100,000	9%
$100,000 to less than $150,000	10%
$150,000 to less than $200,000	2%
$200,000 or more	2%
Don't know	4%
Refused	5%
Total	100%

Question 31	
For statistical purposes only, could you please tell me if you are of Latino or Hispanic origin?	**Percent of respondents**
Yes	7%
No	92%
Don't know	0%
Refused	1%
Total	100%

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Question 32	
Now, can you tell me what best describes your racial origin?	**Percent of respondents**
White	70%
Black, African American or African	12%
American Indian/Native American or Alaskan Native	3%
Asian, Native Hawaiian or other Pacific Islander	2%
Hmong	<1%
Somali	1%
Vietnamese	<1%
Laotian	0%
Ethiopian	<1%
Hispanic/Spanish	5%
Two or more races	4%
Some other race	2%
Refused	2%
Total	100%

Question 38	
Record gender	**Percent of respondents**
Male	51%
Female	49%
Total	100%

Community District	
District	**Percent of respondents**
Calhoun-Isle	10%
Camden	7%
Central	9%
Longfellow	8%
Near North	7%
Nokomis	9%
Northeast	10%
Phillips	4%
Powderhorn	14%
Southeast	11%
University	8%
Unknown	2%
Total	100%

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Survey Language	
Language	**Percent of respondents**
English	98%
Spanish	1%
Vietnamese	<1%
Hmong	<1%
Somali	<1%
Oromo	<1%
Laotian	0%
Total	100%

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Appendix IV: Detailed Survey Methodology

Developing the Interview Script

The Minneapolis Resident Survey was first administered in 2001. While some survey questions have been modified over time, residents typically have been asked their perspectives about the quality of life in the city, their use of City amenities, their opinion on policy issues facing the City and their assessment of City service delivery. Other than a few additions to the current survey, the instrument was almost identical to the survey instrument used in 2008. The instrument averaged about 20 minutes in length.

Sample Selection

A company specializing in phone survey services conducted the interviewing, purchased a random digit dial sample (RDD) where part of the sample was geocoded up-front using reverse directory look-up. Phone numbers of Minneapolis residents were randomly selected for interviewing. Once interviews were completed using the RDD list, those that had respondent address information were geocoded to determine in which of 11 community planning districts a respondent resided. The pre-geocoded list was used at the end of data collection to meet quotas set by community planning district.

If records were unable to be geocoded, they were manually examined to see if the community planning district could be identified from the information in the record. Failing obvious identification, a reverse phone directory was used to generate address information for numbers with incomplete or inaccurate information.

Quotas

An overall quota of at least 95 completed interviews was obtained for each of the 11 community planning districts within the City of Minneapolis. Additional quota systems based on racial groups and cell phone users were used.

Survey Administration and Response Rate

The survey was administered by a company specializing in phone survey services, and the data were recorded electronically using a Computer-Assisted Telephone Interviewing system (CATI).[12] Phone calls were made from February 1, 2011 to March 10, 2011. A majority of the interviews was completed during the evening hours, although calls were made on the weekend and during weekdays also. All phone numbers were dialed at least eight times before replacing with another number, with at least one of the attempts on either a weekend or weekday. Interviewers who spoke Spanish, Vietnamese, Somali, Hmong, Lao and Oromo were available for this survey; 12 surveys were conducted in Spanish, one in Hmong, one in Vietnamese, one in Oromo and four in Somali. No interviews were conducted in Vietnamese. About a quarter (279) of the completed interviews were conducted with residents of color and a similar proportion (271) were conducted with cell phone users. Although TTY capabilities were offered, no surveys were completed by TTY users.

A total of 28,787 phone numbers were dialed during the survey administration. Some of these numbers are considered ineligible[13] for the survey. Of the approximately 5,190 households called, 1,172 completed interviews providing a response rate of 23%. Approximately 863 households refused the survey.

[12] CATI is a software program that automatically dials phone numbers, logs dispositions and records responses to completed interviews.

[13] Disconnected, fax/data line, or business phone numbers were not included as eligible households. For 8,936 phone numbers where the eligibility status of the household was unknown, 18% were estimated to be eligible. This proportion was assumed to hold for those households not contacted, or where the household refused, and therefore prevented knowing the eligibility status, and only 18% of these numbers were included in the final response rate calculation.

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The dispositions of the numbers dialed during the survey are listed in the table on the following page.

Disposition of All Numbers Called for the 2008 City of Minneapolis, MN Resident Survey	
Complete	1,172
Partial	0
Refusal	863
Break off	66
Respondent never available	1,120
No interviewer available for needed language (other than the 7 languages in which the survey was conducted)	358
Always busy	202
No answer/answering machine	8,668
Out of sample - other strata than originally coded	448
Fax/data line	1,047
Non-working/disconnected number	13,774
Pager	54
Business, government office, other organizations number	711
Quota filled	213
Other	25
Total phone numbers used	28,787
I=Complete Interviews	1,172
P=Partial Interviews	0
R=Refusal and break off	929
NC=Non Contact	1,120
O=Other	358
e14=estimated proportion of cases of unknown eligibility that are eligible	18%
UH=Unknown household	8,936
UO=Unknown other	0
Response Rate15	23%

Survey Processing (Data Entry)

Use of a CATI system means that all collected data were entered into the dataset at the time of the interview. Skip patterns were programmed into CATI so interviewers were automatically "skipped" to the appropriate question based on the individual responses being given. Before the data were analyzed, an in-depth cleaning of the data was conducted as part of the standard quality control procedures.

Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a "level of confidence" (or margin of error). The 95 percent confidence level for the survey is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (1,172 completed interviews). For each community planning district from the survey, the margin of error rises to as much as plus or minus 10% for a sample size of 95 (in smallest) to plus or minus 9% for 129 completed surveys (in largest). Where

[14] Estimate of e is based on proportion of eligible households among all numbers for which a definitive determination of status was obtained (a very conservative estimate).

[15] The response rate was calculated as I/((I+P) + (R+NC+O) + e(UH+UO)).

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estimates are given for subgroups, they are less precise. Generally the 95 percent confidence interval is plus or minus five percentage points for samples of about 400 to 10 percentage points for samples as small as 100.

The relationship between sample size and precision (the 95 percent confidence interval or margin of error) is shown in the table to the side. Though the margin of error decreases as sample size increases, higher cost and diminishing benefit often prohibit sample sizes larger than 1,500 to 2,000, with resident survey samples most commonly in the range of 400 to 1,000.

Sample Size	Margin of Error
100	10%
300	5.5%
400	5%
800	3.5%
1,000	3%
1,500	2.5%
2,000	2.2%

Weighting the Data

The demographic characteristics of the survey sample were compared to those found in the U.S. Census Bureau, 2007-2009 American Community Survey estimates (and City estimates for each of the 11 community districts) for the City of Minneapolis and were statistically adjusted to reflect the larger population when necessary. Other discrepancies between the whole population and the sample were also aided by the weighting due to the intercorrelation of many socioeconomic characteristics.

The variables used for weighting were respondent gender, age, ethnicity, housing tenure (rent or own) and geographic location (community planning district). This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. This is done by: 1) reviewing the sample demographics and comparing them to the population norms from the most recent Census or other sources and 2) comparing the responses to different questions for demographic subgroups. The demographic characteristics that are least similar to the Census and yield the most different results are the best candidates for data weighting. A third criterion sometimes used is the importance that the community places on a specific variable. For example, if a jurisdiction feels that accurate race representation is key to staff and public acceptance of the study results, additional consideration will be given in the weighting process to adjusting the race variable.

A special software program using mathematical algorithms is used to calculate the appropriate weights. A limitation of data weighting is that only 2-3 demographic variables can be adjusted in a single study. Several different weighting "schemes" are tested to ensure the best fit for the data. The results of the weighting scheme are presented in the table on the following page.

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Minneapolis 2011 Citizen Survey Weighting Table			
Characteristic	**Population Norm[1]**	**Unweighted Data**	**Weighted Data**
Housing			
Own home	51%	66%	52%
Rent home	49%	34%	48%
Race and Ethnicity			
White alone, not Hispanic	71%	75%	70%
Hispanic and/or other race	29%	25%	30%
Sex and Age			
18-34 years of age	44%	12%	42%
35-54 years of age	34%	39%	35%
55+ years of age	22%	49%	23%
Male	51%	44%	51%
Female	49%	56%	49%
Males 18-34	22%	6%	22%
Males 35-54	18%	19%	19%
Males 55+	10%	20%	11%
Females 18-34	21%	6%	20%
Females 35-54	16%	20%	16%
Females 55+	12%	29%	12%
Household Income			
Less than $25,000	29%	31%	30%
$25,000 to $99,999	53%	53%	54%
$100,000 or more	18%	16%	16%
Community District[2]			
Calhoun	11%	9%	10%
Camden	7%	9%	7%
Central	9%	9%	9%
Longfellow	8%	9%	8%
Near North	7%	9%	7%
Nokomis	9%	9%	9%
Northeast	10%	9%	10%
Phillips	4%	8%	4%
Powderhorn	14%	11%	14%
Southwest	13%	9%	12%
University	8%	9%	8%

1 Source: 2007-2009 ACS Estimates - US Census

2 Source: 2000 City of Minneapolis estimates

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Data Analysis

The results were analyzed by National Research Center, Inc. staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix III: Complete Set of Frequencies*.

Also included are crosstabulations of select survey questions (see *Appendix II: Crosstabulations of Select Survey Questions*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of our sample represent "real" differences among those populations. Where differences between subgroups are statistically significant, they are marked with grey shading in the appendices.

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Appendix V: Jurisdictions Included in the Database

Listed below are the jurisdictions included in the National benchmark comparisons provided for the City of Minneapolis followed by its 2000 population according to the U.S. Census. At the end of this appendix, we also list the jurisdictions included in the "select cities" comparison.

Jurisdictions included in the National comparison

Agoura Hills, CA	20,537
Alamogordo, NM	35,582
Albany, GA	76,939
Albany, OR	40,852
Albemarle County, VA	79,236
Alpharetta, GA	34,854
Ames, IA	50,731
Andover, MA	31,247
Ankeny, IA	27,117
Ann Arbor, MI	114,024
Arapahoe County, CO	487,967
Archuleta County, CO	9,898
Arkansas City, KS	11,963
Arlington County, VA	189,453
Arvada, CO	102,153
Asheville, NC	68,889
Ashland, OR	19,522
Aspen, CO	5,914
Auburn, AL	42,987
Auburn, WA	40,314
Aurora, CO	276,393
Austin, TX	656,562
Avondale, AZ	35,883
Baltimore County, MD	754,292
Barnstable, MA	47,821
Batavia, IL	23,866
Battle Creek, MI	53,364
Bedford, MA	12,595
Beekman, NY	11,452
Belleair Beach, FL	1,751
Bellflower, CA	72,878
Bellingham, WA	67,171
Benbrook, TX	20,208
Bend, OR	52,029
Benicia, CA	26,865
Bettendorf, IA	31,275
Billings, MT	89,847
Blacksburg, VA	39,573
Bloomfield, NM	6,417
Blue Ash, OH	12,513
Blue Earth, MN	3,621
Bonita Springs, FL	32,797
Borough of Ebensburg, PA	3,091
Botetourt County, VA	30,496
Boulder County, CO	291,288
Boulder, CO	94,673
Bowling Green, KY	49,296
Bozeman, MT	27,509
Branson, MO	6,050
Brea, CA	35,410
Breckenridge, CO	2,408
Brevard County, FL	476,230
Brisbane, CA	3,597
Broken Arrow, OK	74,839
Broomfield, CO	38,272
Burlingame, CA	28,158
Burlington, MA	22,876
Calgary, Canada	878,866
Cambridge, MA	101,355
Canandaigua, NY	11,264
Cape Coral, FL	102,286
Carlsbad, CA	78,247
Carson City, NV	52,457
Cartersville, GA	15,925
Carver County, MN	70,205
Cary, NC	94,536
Casa Grande, AZ	25,224
Castle Rock, CO	20,224
Cedar Creek, NE	396
Centennial, CO	103,000
Centralia, IL	14,136
Chandler, AZ	176,581
Chanhassen, MN	20,321
Chanute, KS	9,411
Charlotte County, FL	141,627
Charlotte, NC	540,828
Chesapeake, VA	199,184
Cheyenne, WY	53,011
Chittenden County, VT	146,571
Chula Vista, CA	173,556
Clark County, WA	345,238
Clay County, MO	184,006
Clear Creek County, CO	9,322
Clearwater, FL	108,787
Cococino County, AZ	116,320
College Park, MD	24,657
Collier County, FL	251,377
Collinsville, IL	24,707
Colorado Springs, CO	360,890
Columbus, WI	4,479
Concord, CA	121,780
Concord, NC	55,977
Conyers, GA	10,689
Cooper City, FL	27,939
Coppell, TX	35,958
Coral Springs, FL	117,549
Corpus Christi, TX	277,454
Corvallis, OR	49,322

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Coventry, CT	11,504
Craig, CO	9,189
Cranberry Township, PA	23,625
Crested Butte, CO	1,529
Creve Coeur, MO	16,500
Crystal Lake, IL	38,000
Cumberland County, PA	213,674
Dakota County, MN	355,904
Dallas, TX	1,188,580
Dania Beach, FL	20,061
Davenport, IA	98,359
Davidson, NC	7,139
Daviess County, KY	91,545
Davis, CA	60,308
Daytona Beach, FL	64,112
De Pere, WI	20,559
Decatur, GA	18,147
DeKalb, IL	39,018
Del Mar, CA	4,389
Delaware, OH	25,243
Delhi Township, MI	22,569
Delray Beach, FL	60,020
Denton, TX	80,537
Denver Public Library, CO	NA
Denver, CO	554,636
Des Moines, IA	198,682
Destin, FL	11,119
Dewey-Humboldt, AZ	6,295
District of Saanich,Victoria, Canada	103,654
Douglas County, CO	175,766
Dover, DE	32,135
Dover, NH	26,884
Downers Grove, IL	48,724
Dublin, CA	29,973
Dublin, OH	31,392
Duluth, MN	86,918
Duncanville, TX	36,081
Durango, CO	13,922
Durham, NC	187,038
Duval County, FL	778,879
Eagle County, CO	41,659
East Providence, RI	48,688
Eau Claire, WI	61,704
Edmond, OK	68,315
Edmonton, Canada	666,104
El Cerrito, CA	23,171
El Paso, TX	563,662
Elk Grove, CA	59,984
Ellisville, MO	9,104
Elmhurst, IL	42,762
Englewood, CO	31,727
Ephrata Borough, PA	13,213
Escambia County, FL	294,410
Escanaba, MI	13,140
Eugene, OR	137,893
Eustis, FL	15,106
Evanston, IL	74,239
Fairway, KS	3,952
Farmington, NM	37,844
Farmington, UT	12,081
Fayetteville, AR	58,047
Federal Way, WA	83,259
Fishers, IN	37,835
Flagstaff, AZ	52,894
Florence, AZ	17,054
Flower Mound, TX	50,702
Flushing, MI	8,348
Fort Collins, CO	118,652
Fort Worth, TX	534,694
Freeport, IL	26,443
Fridley, MN	27,449
Fruita, CO	6,478
Gainesville, FL	95,447
Gaithersburg, MD	52,613
Galt, CA	19,472
Gardner, KS	9,396
Georgetown, CO	1,088
Georgetown, TX	28,339
Gig Harbor, WA	6,465
Gilbert, AZ	109,697
Gillette, WY	19,646
Gladstone, MI	5,032
Grand County, CO	12,442
Grand Island, NE	42,940
Grand Junction, CO	41,986
Grand Prairie, TX	127,427
Grandview, MO	24,881
Green Valley, AZ	17,283
Greenville, SC	56,002
Greenwood Village, CO	11,035
Guelph, Ontario, Canada	114,943
Gulf Shores, AL	5,044
Gunnison County, CO	13,956
Gurnee, IL	28,834
Hampton, VA	146,437
Hanau, Germany	NA
Hanover County, VA	86,320
Hartford, CT	121,578
Henderson, NV	175,381
Hermiston, OR	13,154
High Point, NC	85,839
Highland Park, IL	31,365
Highlands Ranch, CO	70,931
Hillsborough County, FL	998,948
Honolulu, HI	876,156
Hopewell, VA	22,354
Hoquiam, WA	9,097
Hot Sulphur Springs, CO	521
Howell, MI	9,232
Hudson, OH	22,439
Hurst, TX	36,273
Hutchinson, MN	13,080
Hutto, TX	1,250
Indianola, IA	12,998
Irving, TX	191,615
Jackson County, MI	158,422

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Jackson County, OR	181,269
James City County, VA	48,102
Jefferson County, CO	527,056
Joplin, MO	45,504
Jupiter, FL	39,328
Kamloops, Canada	77,281
Kannapolis, NC	36,910
Keizer, OR	32,203
Kelowna, Canada	96,288
Kettering, OH	57,502
Kirkland, WA	45,054
Kissimmee, FL	47,814
Kitsap County, WA	231,969
Kutztown Borough, PA	5,067
La Mesa, CA	54,749
La Plata, MD	6,551
La Vista, NE	11,699
Laguna Beach, CA	23,727
Lakewood, CO	144,126
Lane County, OR	322,959
Laramie, WY	27,204
Larimer County, CO	251,494
Lawrence, KS	80,098
League City, TX	45,444
Lebanon, NH	12,568
Lebanon, OH	16,962
Lee County, FL	454,918
Lee's Summit, MO	70,700
Lenexa, KS	40,238
Lexington, VA	6,867
Liberty, MO	26,232
Lincolnwood, IL	12,359
Little Rock, AR	183,133
Livermore, CA	73,345
Lodi, CA	56,999
Lone Tree, CO	4,873
Long Beach, CA	461,522
Longmont, CO	71,093
Louisville, CO	18,937
Loveland, CO	50,608
Lower Providence Township, PA	22,390
Lyme, NH	1,679
Lynchburg, VA	65,269
Lynnwood, WA	33,847
Lynwood, CA	69,845
Maple Grove, MN	50,365
Marana, AZ	13,556
Marion, IA	7,144
Maryland Heights, MO	25,756
Maryville, MO	10,581
Mauldin, SC	15,224
Mayer, MN	554
McAllen, TX	106,414
McMinnville, OR	26,499
Mecklenburg County, NC	695,454
Medina, MN	4,005
Melbourne, FL	71,382
Menlo Park, CA	30,785
Meridian Charter Township, MI	38,987
Merriam, KS	11,008
Merrill, WI	10,146
Mesa County, CO	116,255
Mesa, AZ	396,375
Miami Beach, FL	87,933
Milton, GA	30,180
Mission Viejo, CA	93,102
Mission, KS	9,727
Missoula, MT	57,053
Montgomery County, MD	873,341
Montpelier, VT	8,035
Montrose, CO	12,344
Mooresville, NC	18,823
Morgan Hill, CA	33,556
Morgantown, WV	26,809
Moscow, ID	21,291
Mountain View, CA	70,708
Mountlake Terrace, WA	20,362
Multnomah County, OR	660,486
Munster, IN	21,511
Muscatine, IA	22,697
Naperville, IL	128,358
Nashville, TN	545,524
Needham, MA	28,911
New Orleans, LA	484,674
New York City, NY	8,008,278
Newport Beach, CA	70,032
Newport News, VA	180,150
Newport, RI	26,475
Noblesville, IN	28,590
Normal, IL	45,386
North Branch, MN	8,023
North Las Vegas, NV	115,488
North Palm Beach, FL	12,064
North Port, FL	22,797
Northampton County, VA	13,093
Northern Tier Coalition Community Survey, PA	NA
Northglenn, CO	31,575
Novi, MI	47,386
Oak Park, IL	39,803
Oak Ridge, TN	27,387
Oakland Park, FL	30,966
Oakland Township, MI	13,071
Oakville, Canada	144,738
Ocala, FL	45,943
Ocean City, MD	7,173
Ocean Shores, WA	3,836
O'Fallon, IL	21,910
O'Fallon, MO	46,169
Oklahoma City, OK	506,132
Olathe, KS	92,962
Oldsmar, FL	11,910
Olmsted County, MN	124,277
Olympia, WA	42,514
Orange Village, OH	3,236
Ottawa County, MI	238,314

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Overland Park, KS	149,080
Oviedo, FL	26,316
Ozaukee County, WI	82,317
Palatine, IL	65,479
Palm Bay, FL	79,413
Palm Beach County, FL	1,131,184
Palm Beach Gardens, FL	35,058
Palm Beach, FL	10,468
Palm Coast, FL	32,732
Palm Springs, CA	42,807
Palo Alto, CA	58,598
Panama City, FL	36,417
Park Ridge, IL	37,775
Parker, CO	23,558
Pasadena, TX	141,674
Pasco County, FL	344,765
Pasco, WA	32,066
Peoria County, IL	183,433
Peoria, AZ	108,364
Peters Township, PA	17,556
Petoskey, MI	6,080
Philadelphia, PA	1,517,550
Phoenix, AZ	1,321,045
Pinal County, AZ	179,727
Pinellas County, FL	921,482
Pinellas Park, FL	45,658
Pitkin County, CO	14,872
Plano, TX	222,030
Platte City, MO	3,866
Port Orange, FL	45,823
Port St. Lucie, FL	88,769
Portland, OR	529,121
Post Falls, ID	17,247
Poway, CA	48,044
Prescott Valley, AZ	25,535
Prince William County, VA	280,813
Prior Lake, MN	15,917
Queen Creek, AZ	4,316
Radford, VA	15,859
Rancho Cordova, CA	55,060
Rapid City, SD	59,607
Raymore, MO	11,146
Redding, CA	80,865
Redmond, WA	45,256
Reno, NV	180,480
Renton, WA	50,052
Richmond Heights, MO	9,602
Richmond, CA	99,216
Rio Rancho, NM	51,765
Riverdale, UT	7,656
Riverside, IL	8,895
Roanoke, VA	94,911
Rochester, MI	10,467
Rock Hill, SC	49,765
Rockville, MD	47,388
Roeland Park, KS	6,817
Roswell, GA	79,334
Round Rock, TX	61,136
Rowlett, TX	44,503
Saco, ME	16,822
Salida, CO	5,504
Salina, KS	45,679
San Francisco, CA	776,733
San Juan County, NM	113,801
San Luis Obispo County, CA	247,900
San Marcos, TX	34,733
San Rafael, CA	56,063
Sandusky, OH	27,844
Sandy City, UT	88,418
Sandy Springs, GA	85,781
Sanford, FL	38,291
Santa Barbara County, CA	399,347
Santa Monica, CA	84,084
Sarasota, FL	52,715
Sault Sainte Marie, MI	16,542
Savannah, GA	131,510
Scott County, MN	89,498
Scottsdale, AZ	202,705
Sedona, AZ	10,192
Seminole, FL	10,890
Shenandoah, TX	1,503
Sherman, IL	2,871
Shorewood, IL	7,686
Shrewsbury, MA	31,640
Silverthorne, CO	3,196
Sioux Falls, SD	123,975
Skokie, IL	63,348
Smyrna, GA	40,999
Snellville, GA	15,351
Snoqualmie, WA	1,631
South Daytona, FL	13,177
South Haven, MI	5,021
South Lake Tahoe, CA	23,609
Southlake, TX	21,519
Sparks, NV	66,346
Spokane Valley, WA	75,203
Spotsylvania County, VA	90,395
Springboro, OH	12,380
Springville, UT	20,424
St. Cloud, FL	20,074
St. Cloud, MN	59,107
St. Louis County, MN	200,528
Stafford County, VA	92,446
Starkville, MS	21,869
State College, PA	38,420
Staunton, VA	23,853
Steamboat Springs, CO	9,815
Sterling, CO	11,360
Stillwater, OK	39,065
Stockton, CA	243,771
Suamico, WI	8,686
Sugar Grove, IL	3,909
Sugar Land, TX	63,328
Summit County, CO	23,548
Sunnyvale, CA	131,760
Surprise, AZ	30,848

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Suwanee, GA 8,725
Tacoma Public Works, WA 193,556
Tacoma, WA 193,556
Takoma Park, MD 17,299
Tallahassee, FL 150,624
Temecula, CA 57,716
Tempe, AZ 158,625
Temple, TX 54,514
Teton County, WY 18,251
The Colony, TX 26,531
Thornton, CO 82,384
Thunder Bay, Canada 109,016
Titusville, FL 40,670
Tomball, TX 9,089
Troy, MI 80,959
Tualatin, OR 22,791
Tuskegee, AL 11,846
Twin Falls, ID 34,469
Upper Arlington, OH 33,686
Upper Merion Township, PA 28,863
Urbandale, IA 29,072
Vail, CO 4,531
Valdez, AK 4,036
Vancouver, WA 143,560
Victoria, Canada 78,057
Village of Howard City, MI 1,585
Virginia Beach, VA 425,257
Visalia, CA 91,565
Volusia County, FL 443,343
Wahpeton, ND 8,586
Walnut Creek, CA 64,296
Walton County, FL 40,601
Washington City, UT 8,186
Washington County, MN 201,130
Washoe County, NV 339,486
Waukee, IA 5,126
Wausau, WI 38,426
Western Eagle County Metro Recreation District, CO ..... NA
Westerville, OH 35,318
Westminster, CO 100,940
Wethersfield, CT 26,271
Wheat Ridge, CO 32,913
White House, TN 7,220
Whitehorse, Canada 19,058
Whitewater, WI 13,437
Wichita, KS 344,284
Williamsburg, VA 11,998
Wilmington, IL 5,134
Windsor, CT 28,237
Winnipeg, Canada 619,544
Winston-Salem, NC 185,776
Winter Garden, FL 14,351
Winter Park, FL 24,090
Woodbury, MN 46,463
Woodridge, IL 30,934
Worcester, MA 172,648
Yellowknife, Canada 16,541
Yuma County, AZ 160,026
Yuma, AZ 77,515

Jurisdictions included in the “select cities” comparison

Ann Arbor, MI 114,024
Austin, TX 656,562
Boulder, CO 94,673
Charlotte, NC 540,828
Denver, CO (City and County) 554,636
Durham, NC 187,038
Oklahoma City, OK 506,132
Phoenix, AZ 1,321,045
Portland, OR 529,121
San Francisco, CA 776,733

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Appendix VI: Survey Instrument

The following pages contain the survey instrument.

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City of Minneapolis 2011 Residents Survey

Introduction & Screening questions

Introduction

Hello, my name is [YOUR NAME] and I am conducting a study on behalf of the City of Minneapolis to gather the opinions of a variety of Minneapolis residents and would like to include your opinions. We are not selling anything. The information from this research study will be used for planning purposes. All your responses will remain confidential and reported in group form only.

In order to keep our survey representative, I would like to speak to the adult member in your household who most recently had a birthday. [YEAR OF BIRTH IS NOT TO BE CONSIDERED AS LONG AS THE PERSON IS 18 YEARS OR OLDER] Is that you? [IF NOT:] May I speak with that person, please?

[REPEAT FIRST PARAGRAPH IF THE BIRTHDAY PERSON IS NOT THE PERSON WHO ANSWERED THE PHONE. IF THAT PERSON IS NOT AT HOME, GET THAT PERSON'S FIRST NAME AND SCHEDULE A CALL BACK]

[IF RESPONDENT ASKS THE SURVEY WILL TAKE ABOUT 20 MINUTES DEPENDING ON THEIR RESPONSES]

A. Do you live within the Minneapolis City limits?

1. YES
2. NO **[THANK AND TERMINATE]**
98. DON'T KNOW **[THANK AND TERMINATE]**
99. REFUSED **[THANK AND TERMINATE]**

B. How long have you lived in the City of Minneapolis? [DO NOT READ LIST]

1. LESS THAN ONE YEAR
2. 1 TO 4 YEARS
3. 5 TO 9 YEARS
4. 10 TO 19 YEARS
5. 20 YEARS OR MORE
98. DON'T KNOW **[THANK AND TERMINATE]**
99. REFUSED **[THANK AND TERMINATE]**

C. What is your home zip code? [DO NOT READ LIST]

1. 55111
2. 55401
3. 55402
4. 55403
5. 55404
6. 55405
7. 55406
8. 55407
9. 55408
10. 55409
11. 55410
12. 55411
13. 55412
14. 55413
15. 55414
16. 55415
17. 55416
18. 55417
19. 55418
20. 55419
21. 55421
22. 55422
23. 55423
24. 55424
25. 55429
26. 55430
27. 55435
28. 55450
29. 55454

30. 55455
31. 55487
32. 55488
97. OTHER **[THANK AND TERMINATE]**
98. DON'T KNOW **[THANK AND TERMINATE]**
99. REFUSED **[THANK AND TERMINATE]**

D. Which of the following applies to your phone usage? [MUST READ ALL ANSWER OPTIONS] – [ROTATE ORDER]

1. I only have a cell phone which is my primary phone
2. I only have a landline which is my primary phone
3. I have a cell phone and a landline with my cell phone being my primary phone
4. I have a landline and a cell phone with my landline being my primary phone

Quality of Life

1. Overall, how do you rate the City of Minneapolis as a place to live? Would you say…?

1. Very good
2. Good
3. Only fair
4. Poor
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

2. Overall, how do you rate your neighborhood as a place to live? Would you say…?

1. Very good
2. Good
3. Only fair
4. Poor
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

3. Over the past two years, do you think Minneapolis has gotten better, gotten worse, or stayed about the same as a place to live?

1. Better
2. Stayed the same
3. Worse
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

4. In your opinion, what are the three biggest challenges Minneapolis will face in the next five years? [DO NOT READ LIST]

1. PUBLIC SAFETY
2. CITY GOVERNMENT
3. TRANSPORTATION RELATED ISSUES – INCLUDES TRAFFIC RELATED RESPONSES
4. EDUCATION
5. ECONOMIC DEVELOPMENT
6. HOUSING
7. GROWTH
8. JOB OPPORTUNITIES
9. MAINTAIN PUBLIC INFRASTRUCTURE – INCLUDING BRIDGE AND ROAD MAINTENANCE
10. FORECLOSURE
11. PROPERTY/REAL ESTATE TAXES
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

4a. Please indicate whether you strongly agree, agree, disagree, or strongly disagree with the following statements: [ROTATE LIST]. What about…?

a. I am proud to live in the City of Minneapolis
b. I would recommend the City of Minneapolis as a great place to live

Would you say you…[READ SCALE AS NECESSARY]

1. Strongly agree
2. Agree
3. Disagree

4. Strongly disagree
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Neighborhood Perception & Image

5. Now I'm going to read some statements. For each please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement. What about…[ROTATE LIST]

a. People in my neighborhood look out for one another
b. My neighborhood is a safe place to live
c. My neighborhood has a good selection of stores and services that meet my needs
d. My neighborhood is clean and well-maintained
e. Street lighting in my neighborhood is adequate

Would you say you…[READ SCALE AS NECESSARY]

1. Strongly agree
2. Agree
3. Disagree
4. Strongly disagree
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

6. Which of the following best describes the size of your current place of residence based on your household's needs? Would you say…[REPEAT SCALE AS NECESSARY]

1. It is much too big
2. It is too big
3. It is just the right size
4. It is too small
5. It is much too small
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

7. Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence using the scale strongly agree, agree, disagree or strongly disagree: [READ STATEMENT]. What about the…[ROTATE LIST]

a. My housing costs **[E.G., RENT OR MORTGAGE PAYMENT PLUS UTILITIES]** are affordable and within my household's budget
b. The location of my house or apartment is convenient for my household's needs **[E.G., WORK, SCHOOL, ETC.]**
c. The physical condition of my house is adequate to meet my household's needs
d. I intend to move within the next two years **[SKIP TO QUESTION #7A IF RESPONDENT ANSWERS STRONGLY AGREE TO THIS ITEM]**

Would you say you…[READ SCALE AS NECESSARY]

1. Strongly agree
2. Agree
3. Disagree
4. Strongly disagree
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

[QUESTION 7A AND 7B ONLY GET ASKED OF RESPONDENTS WHO ANSWER STRONGLY AGREE TO ITEM 7D]

7aa. Which one of the following best describes where you intend to move?

1. To another location within the same neighborhood
2. To another neighborhood in Minneapolis
3. Outside Minneapolis but within the metro area
4. Outside the Minneapolis metro area
5. Out of state
6. Some other location
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

7bb. Which <u>one</u> of the following best describes why you intend to move? [PROBE IF NECESSARY; ALLOW ONLY ONE RESPONSE.]

1. Work

2. Family
3. Financial reasons
4. Just want to live somewhere else
5. Children are grown/moved out – don't need the big house anymore
6. Current Property Taxes are too high
7. Schools – I want to get my child(ren) into better schools
8. Some other reason
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Downtown Usage & Image

8. Moving now to Downtown Minneapolis. Do you live or work Downtown?

1. LIVE **[SKIP TO Q11]**
2. WORK **[SKIP TO Q11]**
3. NEITHER
4. BOTH [SKIP TO Q11]
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

9. In the last year, how often, if ever, did you go Downtown? [PROBE IF NECESSARY; CHECK ONLY ONE.]

1. Once or twice **[SKIP TO Q10]**
2. 3 to 12 times **[SKIP TO Q11]**
3. 13-26 times **[SKIP TO Q11]**
4. 26 times or more **[SKIP TO Q11]**
5. NEVER **[SKIP TO Q10]**
98. DON'T KNOW **[SKIP TO Q11]**
99. REFUSED **[SKIP TO Q11]**

10. What are the major reasons that keep you from spending more time Downtown? [DO NOT READ LIST, CHECK ALL THAT APPLY.]

1. LACK OF PARKING
2. COST OF PARKING
3. TRAFFIC (CONGESTION/ONE-WAY GRID/CONSTRUCTION, ETC.)
4. SAFETY
5. PREFER OTHER SHOPPING AREAS
6. NOWHERE TO GO
7. EXPENSIVE
8. GENERAL DISLIKE
9. DIRTY
10. GET LOST/HARD TO FIND WAY AROUND BECAUSE OF ONE-WAY STREETS, ETC.
11. DON'T WANT TO GO DOWNTOWN
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

11. In general, how safe do you feel in downtown Minneapolis? Would you say you feel…[READ SCALE AS NECESSARY]

1. Very safe
2. Somewhat safe
3. Not very safe
4. Not at all safe
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Access to Information

11a. How familiar or unfamiliar are you with Minneapolis 311? Would you say you are…[READ SCALE AS NECESSARY]

1. Very familiar
2. Somewhat familiar
3. Not at all familiar
99. REFUSED **[DO NOT READ]**

11b. Please indicate if you have access to the Internet at any of the following locations. What about… [ROTATE LIST]?

a. At home
b. At school

c. At work
d. On a mobile device such as a blackberry, iphone or cell phone

Would you say ...[READ SCALE AS NECESSARY]

1. Yes
2. No
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

12. In the last 12 months, have you contacted the City to get information or services?

1. YES
2. NO **[SKIP TO Q16a]**
98. DON'T KNOW **[SKIP TO Q16a]**
99. REFUSED **[SKIP TO Q16a]**

[ASKED ONLY IF ANSWERED "YES" TO Q12]

13. How did you contact the City (i.e., in person, by telephone, by mail, by email or visit the City's Web site?) [CHECK ALL THAT APPLY] [IF RESPONDENT ANSWERS BY TELEPHONE – WILL NEED TO PROBE FOR 'USING THE 311 SERVICE']

1. IN PERSON
2. BY TELEPHONE – OTHER
3. BY TELEPHONE – 311
4. BY MAIL
5. BY EMAIL
6. VISIT THE CITY'S WEB SITE **[IF ONLY CHECKED "VISIT THE CITY'S WEB SITE", SKIP TO Q15]**
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

14. Please tell me how you would rate each of the following characteristics of the City employee with which you most recently had contact, using the scale very good, good, only fair or poor. What about...[ROTATE LIST]

a. Knowledge
b. Courteousness
c. Timely response
d. Ease of getting in touch with the employee
e. Respectfulness
f. Willingness to help or understand
g. Willingness to accommodate the need for foreign language and/or sign language interpreting

Would you say...[READ SCALE AS NECESSARY]

1. Very good
2. Good
3. Only fair
4. Poor
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

15. [ONLY ASK IF ANSWERED "6-VISITED CITY'S WEB SITE"- TO QUESTION 13] Please tell me how you would rate each of the following characteristics of the City Web site. What about the...[ROTATE LIST]

a. Usefulness of information
b. Ease of use
c. Design and graphics

Would you say...[READ SCALE AS NECESSARY]

1. Very good
2. Good
3. Only fair
4. Poor
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

16a. How do you typically find out that a Snow Emergency has been declared? [PROBE AS NECESSARY: That is, how do you know a Snow Emergency is on?] [SELECT ONLY ONE]

1. I DON'T HAVE A CAR SO THIS DOESN'T APPLY TO ME
2. I HAVE OFF-STREET PARKING SO THIS DOESN'T APPLY TO ME

3. NEWSPAPERS
4. RADIO OR TELEVISION
5. E-MAIL NOTIFICATION FROM THE CITY
6. E-MAIL NOTIFICATION FROM OTHER THAN CITY
7. AUTOMATED PHONE CALL FROM THE CITY
8. TEXT MESSAGE FROM THE CITY
9. FACEBOOK MESSAGE FROM THE CITY
10. TWITTER FEED FROM THE CITY
11. WORD OF MOUTH/FRIENDS/FAMILY
12. I CALL 348-SNOW
13. I CHECK THE CITY WEB SITE
14. I CALL 311
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. DECLINED OR REFUSED **[DO NOT READ]**

16b. What information source do you use to understand the Snow Emergency rules and to know where to park? [SELECT ONLY ONE]

1. I DON'T HAVE A CAR SO THIS DOESN'T APPLY TO ME
2. I HAVE OFF-STREET PARKING SO THIS DOESN'T APPLY TO ME
3. NEWSPAPERS
4. RADIO OR TELEVISION
5. 348-SNOW PHONE HOTLINE
6. 311
7. CITY OF MINNEAPOLIS WEB
8. SNOW EMERGENCY EMAIL SUBSCRIPTION
9. FACEBOOK MESSAGES FROM THE CITY
10. TWITTER FEED FROM THE CITY
11. WORD OF MOUTH/FRIENDS/FAMILY
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. DECLINED OR REFUSED **[DO NOT READ]**

Satisfaction with City Services

17. Now I would like to ask a series of questions related to City services. In the past two years, have you had any contact with…?

a. The Fire Department **[SKIP TO Q17a]**
b. Police **[SKIP TO Q17b]**
c. 911 operators **[SKIP TO Q17c]**
d. 311 agents **[SKIP TO Q17d]**

[RESPONSE SCALE, DO NOT READ]

1. YES
2. NO
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

17a. How satisfied were you with the professionalism shown by the Fire Department staff including firefighters? Would you say you were very satisfied, satisfied, dissatisfied or very dissatisfied? [CHECK ONLY ONE]

1. Very satisfied
2. Satisfied
3. Dissatisfied
4. Very dissatisfied
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

17b. How satisfied were you with the professionalism shown by the Police Department staff including police officers? Would you say you were very satisfied, satisfied, dissatisfied or very dissatisfied? [CHECK ONLY ONE]

1. Very satisfied
2. Satisfied
3. Dissatisfied
4. Very dissatisfied
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

17c. How satisfied were you with the professionalism shown by the 911 operator? Would you say you were very satisfied, satisfied, dissatisfied or very dissatisfied? [CHECK ONLY ONE]

1. Very satisfied
2. Satisfied
3. Dissatisfied
4. Very dissatisfied
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

17d. How satisfied were you with the professionalism shown by the 311 agent? Would you say you were very satisfied, satisfied, dissatisfied or very dissatisfied? [CHECK ONLY ONE]

1. Very satisfied
2. Satisfied
3. Dissatisfied
4. Very dissatisfied
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

18. I will now read a list of services provided by the City of Minneapolis government. For each please tell me how satisfied or dissatisfied you are with the way the City provides the service. What about…? [ROTATE LIST]

a. Protecting the environment, including air, water and land
b. Preparing for disasters
c. Affordable housing development
d. Revitalizing Downtown
e. Revitalizing neighborhoods
f. Repairing streets
g. Repairing alleys
h. Keeping streets clean
i. Cleaning up graffiti
j. Dealing with problem businesses and unkempt properties
k. Garbage collection and recycling programs
l. Animal control services
m. Police services
n. Fire protection and emergency medical response
o. Providing quality drinking water
p. Providing sewer services
q. Protecting health and well-being of residents
r. Providing park and recreation services
s. Mortgage foreclosure assistance
t. Snow removal

Would you say you are… [READ SCALE AS NECESSARY]

1. Very satisfied
2. Satisfied
3. Dissatisfied
4. Very dissatisfied
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

18a. Please tell me how satisfied or dissatisfied you are with public education (Kindergarten through 12th grade) in the Minneapolis Public Schools. Would you say you are…[READ SCALE AS NECESSARY]

1. Very satisfied
2. Satisfied
3. Dissatisfied
4. Very dissatisfied
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

18b. Over the last two years, would you say that the quality of public education (Kindergarten through 12th grade) in the Minneapolis Public Schools has… . READ SCALE AS NECESSARY]?

1. Improved a lot
2. Improved slightly
3. Stayed the same

4. Declined slightly
5. Declined a lot
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Prioritization of City Services

19. Minneapolis is facing increasing financial challenges in providing City services. Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important." Please rate the importance of...[ROTATE LIST]

a. Protecting the environment, including air, water and land
b. Preparing for disasters
c. Affordable housing development
d. Revitalizing Downtown
e. Revitalizing neighborhoods
f. Repairing streets
g. Repairing alleys
h. Keeping streets clean
i. Cleaning up graffiti
j. Dealing with problem businesses and unkempt properties
k. Garbage collection and recycling programs
l. Animal control services
m. Police services
n. Fire protection and emergency medical response
o. Providing quality drinking water
p. Providing sewer services
q. Protecting health and well-being of residents
r. Providing park and recreation services
s. Mortgage foreclosure assistance
t. Snow removal
u. 311 services

Would you say...[READ AS NECESSARY}

1. 1/ "NOT AT ALL IMPORTANT"
2. 2
3. 3
4. 4
5. 5/ "EXTREMELY IMPORTANT"
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

20. To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?

Would you say you... [READ SCALE AS NECESSARY]

1. Strongly agree
2. Agree
3. Disagree
4. Strongly disagree
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

20a. How likely or unlikely are you to vote in the next election for mayor and City Council, in November 2013?

Would you say you are... [READ SCALE AS NECESSARY]

1. Very likely **[SKIP TO QUESTION #21]**
2. Somewhat likely **[SKIP TO QUESTION #21]**
3. Somewhat unlikely **[SKIP TO QUESTION #20B]**
4. Very unlikely **[SKIP TO QUESTION #20B]**
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

[ASK IF RATED SOMEWHAT OR VERY UNLIKELY IN PREVIOUS QUESTON].

20b. What are some reasons you are less likely to vote in the election for mayor and City Council, in November 2013? [DO NOT READ LIST – ONLY PROBE IF NECESSARY] [ALLOW MORE THAN ONE RESPONSE]

1. NO INTEREST
2. NO TIME-TOO BUSY
3. NOT AWARE OF OPTIONS / DON'T KNOW HOW
4. WOULDN'T CHANGE THE RESULT – DON'T BELIEVE IN IT
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Community Engagement

21. How likely or unlikely are you to use each of the following approaches to try to influence a City decision on an issue you care about? What about…[ROTATE LIST]

a. Contacting my elected official
b. Joining a City advisory group
c. Contacting my neighborhood group
d. Attending a community meeting
e. Contacting City staff
f. Working with a group not affiliated with the City

Would you say you… [READ SCALE AS NECESSARY]

1. Very likely
2. Somewhat likely
3. Somewhat unlikely
4. Very unlikely
98. DON'T KNOW/NO OPINION **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

22. [ASK IF RATED SOMEWHAT OR VERY UNLIKLELY TO 3 OR MORE IN PREVIOUS QUESTON]. What are some reasons you are less likely to participate in City Government decisions? [DO NOT READ LIST – ONLY PROBE IF NECESSARY] [CHECK ALL THAT APPLY]

1. NO INTEREST
2. NO TIME
3. NOT AWARE OF OPTIONS / DON'T KNOW HOW
4. WOULDN'T CHANGE THE RESULT
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

23. Now I'd like your opinion on how you feel the City governs. How would you rate the Minneapolis City Government on…[ROTATE LIST]?

a. Informing residents on major issues in the City of Minneapolis
b. Representing and providing for the needs of all its citizens
c. Effectively planning for the future
d. Providing value for your tax dollars
e. Providing meaningful opportunities for citizens to give input on important issues
f. The overall direction that the City is taking

Would you say…[READ SCALE AS NECESSARY]

1. Very good
2. Good
3. Only fair
4. Poor
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Discrimination

24. During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis? [INTERVIEWER EXPLANATION OF "DISCRIMINATION" –WHEN YOU ARE TREATED DIFFERENTLY FROM A SIMILARLY SITUATED PERSON AND YOU BELIEVE IT IS BECAUSE OF YOUR PROTECTED CLASS STATUS. PROTECTED CLASSES INCLUDE: RACE, RELIGION, SEX, AFFECTIONAL PREFERENCE, STATUS WITH REGARD TO PUBLIC ASSISTANCE, FAMILY STATUS, AGE, DISABILITY, RELIGION, NATIONAL ORIGIN.]

1. YES
2. NO **[SKIP TO Q25]**

98. DON'T KNOW **[SKIP TO Q25]**
99. REFUSED **[SKIP TO Q25]**

24a. In what type of situation did you experience the discrimination? [DO NOT READ LIST; PROBE ONLY IF NECESSARY] [CHECK ONLY ONE]

1. GETTING A JOB, OR AT WORK
2. GETTING HOUSING
3. GETTING SERVICE IN A RESTAURANT OR STORE
4. IN DEALING WITH THE CITY **[ASK Q24B AND Q24C]**
5. IN MY NEIGHBORHOOD
6. GENERAL PUBLIC STATEMENTS
7. ON PUBLIC TRANSPORTATION (BUS)
97. OTHER
98. DON'T KNOW
99. REFUSED

24b. [ONLY ASK IF ANSWER TO Q24A WAS "IN DEALING WITH THE CITY"] For what reason or reasons do you feel you were discriminated against? [DO NOT READ LIST; CHECK ALL THAT APPLY]

1. GENDER
2. AGE
3. ECONOMIC STATUS
4. MARITAL STATUS
5. SOCIAL STATUS
6. RACE OR COLOR
7. AFFECTIONAL PREFERENCE
8. DISABILITY
9. ETHNIC BACKGROUND OR COUNTRY OF ORIGIN
10. LANGUAGE OR ACCENT
11. RELIGION
97. OTHER
98. DON'T KNOW **[SKIP TO Q25]**
99. REFUSED **[SKIP TO Q25]**

24c. [ONLY ASK IF ANSWER TO Q24A WAS "IN DEALING WITH THE CITY"] Do you recall which City department was involved? [DO NOT READ LIST; CHECK ALL THAT APPLY]

1. CITY ATTORNEY
2. FIRE
3. HUMAN RESOURCES
4. INSPECTIONS/LICENSING
5. POLICE
6. PUBLIC WORKS
7. COMMUNITY PLANNING AND ECONOMIC DEVELOPMENT (CPED)
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

Demographic/Classification Questions

My last questions are about you and your household and will be used in group form only. We collect this information to make sure we have gathered the opinions from a variety of people.

25. Do you currently own or rent your current residence?

1. Own
2. Rent
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

26. Please tell me if each of the following statements is true of your household/members of your household? What about…[ROTATE LIST]

a. There are children under the age of 18
b. There are adults age 70 or older

Would you say…[READ SCALE AS NECESSARY]

1. YES

2. NO
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

27. What is your primary mode of transportation?

1. BUS
2. BIKE
3. CAR
4. TAXI
5. WALK
6. TRAIN/LIGHT RAIL
97. OTHER
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

28. Is English the primary language spoken in the house?

1. YES
2. NO
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

29. Please stop me when I reach the category that includes your age. [READ LIST]

1. 18 to 24 years
2. 25 to 34 years
3. 35 to 44 years
4. 45 to 54 years
5. 55 to 64 years
6. 65 years and over
99. REFUSED **[DO NOT READ]**

30. Please stop me when I reach the category that includes your household's annual income for 2010. [READ LIST]

1. Less than $10,000
2. $10,000 to less than $15,000
3. $15,000 to less than $25,000
4. $25,000 to less than $35,000
5. $35,000 to less than $50,000
6. $50,000 to less than $75,000
7. $75,000 to less than $100,000
8. $100,000 to less than $150,000
9. $150,000 to less than $200,000
10. $200,000 or more
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

31. For statistical purposes only, could you please tell me if you are of Latino or Hispanic origin?

1. YES
2. NO
98. DON'T KNOW **[DO NOT READ]**
99. REFUSED **[DO NOT READ]**

32. Now, can you tell me what best describes your racial origin? [DO NOT READ LIST]

1. WHITE
2. BLACK, AFRICAN AMERICAN OR AFRICAN
3. AMERICAN INDIAN/NATIVE AMERICAN OR ALASKAN NATIVE
4. ASIAN, NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER
5. HMONG
6. SOMALI
7. VIETNAMESE
8. LAO
9. ETHIOPIAN/OROMO
10. HISPANIC/SPANISH
11. TWO OR MORE RACES
12. SOME OTHER RACE
99. REFUSED **[DO NOT READ]**

33. To help us ensure we have received survey responses from all areas of the City, would you please give me your current street address? [THIS DATA WILL NOT BE ATTACHED TO THE RESPONSES NRC GIVES THE CITY] [RECORD COMPLETE HOUSE NUMBER AND STREET NAME: IT IS CRITICAL TO GET PROPER SPELLING, DIRECTION (N, S, E, W) AND DESCRIPTION – STREET, AVENUE, BOULAVARD, DRIVE, CIRCLE, LANE ETC.] THEN SKIP TO Q37.

98. DON'T KNOW **[SKIP TO Q34]**
99. REFUSED **[SKIP TO Q34]**

[IT IS CRITICAL FOR INTERVIEWER CONFIRM COMPLETE ADDRESS]

34. The names of the nearest two streets that form the intersection nearest your home will be sufficient. Would you please give me the names of these two streets?

[RECORD VERBATIM: IT IS CRITICAL TO GET PROPER SPELLING, DIRECTION (N, S, E, W) AND DESCRIPTION – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE ETC.] [IN ANSWER IS PROVIDED, SKIP TO Q37.]

98. DON'T KNOW **[SKIP TO Q35]**
99. REFUSED **[SKIP TO Q35]**

35. In which Minneapolis neighborhood do you live? [SELECT ONE; DO NOT PROBE]

1. AUDUBON PARK
2. BANCROFT
3. BELTRAMI
4. BOTTINEAU
5. BRYANT
6. BRYN-MAWR
7. CAMDEN/WEBER-CAMDEN
8. CARAG/CALHOUN AREA
9. CEDAR-ISLES-DEAN
10. CEDAR-RIVERSIDE
11. CENTRAL
12. CLEVELAND
13. COLUMBIA PARK
14. COMO
15. COOPER
16. CORCORAN
17. DIAMOND LAKE
18. DOWNTOWN EAST
19. DOWNTOWN WEST
20. EAST CALHOUN (ECCO)
21. EAST HARRIET FARMSTEAD
22. EAST ISLES

22_1. EAST PHILLIPS

23. ELLIOT PARK
24. ERICSSON
25. FIELD
26. FOLWELL
27. FULLER/TANGLETOWN
28. FULTON
29. HALE
30. HARRISON
31. HAWTHORNE
32. HIAWATHA
33. HOLLAND
34. HOWE
35. HUMBOLDT INDUST AREA
36. JORDAN
37. KEEWAYDIN
38. KENNY
39. KENWOOD
40. KING FIELD
41. LIND-BOHANON
42. LINDEN HILLS
43. LOGAN PARK
44. LONGFELLOW

45. LORING PARK
46. LOWRY HILL
47. LOWRY HILL EAST (WEDGE)
48. LYNDALE
49. LYNNHURST
50. MARCY-HOLMES
51. MARSHALL TERRACE
52. MCKINLEY
53. MINNEHAHA
54. MORRIS PARK
55. NEAR NORTH
56. NICOLLET ISLAND/EAST BANK
57. NOKOMIS
58. NORTH LOOP
59. NORTHEAST PARK
60. NORTHROP
61. PAGE
62. PHILLIPS
62_1. PHILLIPS WEST
63. POWDERHORN PARK
64. PROSPECT PARK E RIVER RD
65. REGINA
66. SEWARD
67. SHERIDAN
68. SHINGLE CREEK
69. ST. ANTHONY EAST
70. ST. ANTHONY WEST
71. STANDISH
72. STEVENS SQUARE
73. SUMNER-GLENWOOD
74. UNIVERSITY
75. VENTURA VILLAGE
76. VICTORY
77. WAITE PARK
78. WENONAH
79. WEST CALHOUN
80. WHITTIER
81. WILLARD-HAY
82. WINDOM
83. WINDOM PARK
84. UPTOWN
85. WAREHOUSE DISTRICT
97. OTHER **[SKIP TO Q36]**
98. DON'T KNOW **[SKIP TO Q36]**
99. REFUSED **[SKIP TO Q36]**

[ASK Q36 ONLY IF Q35 IS DON'T KNOW, REFUSED OR OTHER]

36. Could you please give me the name of your nearest Park or public school?

[RECORD VERBATIM; IT IS CRITICAL TO GET PROPER SPELLING] _____

37. In case my supervisor needs to verify my work could you give me your first name only?

[RECORD VERBATIM] _____

That is all the questions I have. Thank you for your time. The information you have provided will help the City of Minneapolis to understand the priorities and concerns of its residents.

38. RECORD GENDER [DO NOT ASK]

1. MALE
2. FEMALE

City of Minneapolis 2011 Residents Survey

Hordhaca & Su'aalaha Kala Saaridda

Hordhac

Hello, magacayga waxaa la yiraahdaa [MAGACAAGA]. Waxaan sameyneynaa daraasad annagoo wakiil ka ah Magaalada Minneapolis si aan u ururinno aragtiyada kala geddisan ee dadka deggan Minneapolis waxaanna jeclaan lahayn in aan aragtiyadaada ku soo darno. Wax aan iibineynaa ma jiraan. Warka laga soo qaatay daraasadda cilmi baaristaan waxaa loo isticmaali doonaa ujeeddooyin qorsheyn. Jawaabahaaga oo dhan waxay ahaan doonaan kuwo qarsoodi ah la iskuna wargeliyo qaab kooxeed oo keliya.

Si aan u xafidno wakiilkeenna u kuurgelidda, waxaan jeclaan lahaa in aan la hadlo qof weyn oo guriga ka tirsan oo mar dhwona ciiddii dhalashadu ay soo gashay. [SANADKA DHALASHADU MA AHAN MID TIXGELIN LA SIINAYO HADDIIBA UU QOFKU JIR 18 SANADOOD AMA KA WEYN] Adiga ma yahay qofkaasu? [HADDII AADAN AHAYN:] Fadlan, qofkaas ma la hadli karaa?

[JUMLADDA KOOWAAD KU SOO CELI HADDII QOF DHALASHADIISA AY TAHAY UUSAN AHAYN QOFKA TELEFOONKA KA JAWAABAY. HADDII UUSAN QOFKAAS GURIGA JOOGIN, QORO QOFKAAS MAGACIISA KOOWAAD IYO QORSHAHA AAD DIB UGU WACAYSO]

[HADDII JAWAABUHU UU KU WEYDIIYO U KUURGELIDDU WAXAY QAADANAYSAA 20 DAQIIQADOOD IYADOO KU XIRAN JAWAABAHOODA]

A. Miyaad ku nooshahay dhulka ku kooban Magaalada Minneapolis?

1. HAA
2. MAYA **[U MAHAD CELI KA DIBNA GOY]**
98. MA GARANAYO **[U MAHAD CELI KA DIBNA GOY]**
99. DIIDAY **[U MAHAD CELI KA DIBNA GOY]**

B. Ilaa iyo intee ayaad ku noolayd Magaalada Minneapolis? [TAXANAHA AMA LIISKA HA AKHRIN]

1. IN KA YAR HAL SANO
2. 1 ILAA 4 SANADOOD
3. 5 ILAA 9 SANADOOD
4. 10 ILAA 19 SANADOOD
5. 20 SANADOOD AMA KA BADAN
98. MA GARANAYO **[U MAHAD CELI KA DIBNA GOY]**
99. DIIDAY **[U MAHAD CELI KA DIBNA GOY]**

C. Waa maxay summadda boostada gurigaagu? [TAXANAHA AMA LIISKA HA AKHRIN]

1. 55111
2. 55401
3. 55402
4. 55403
5. 55404
6. 55405
7. 55406
8. 55407
9. 55408
10. 55409
11. 55410
12. 55411
13. 55412
14. 55413
15. 55414
16. 55415
17. 55416
18. 55417
19. 55418
20. 55419
21. 55421
22. 55422
23. 55423
24. 55424
25. 55429
26. 55430
27. 55435
28. 55450
29. 55454
30. 55455
31. 55487
32. 55488

97. WAX KALE **[U MAHAD CELI KA DIBNA GOY]**
98. MA GARANAYO **[U MAHAD CELI KA DIBNA GOY]**
99. DIIDAY **[U MAHAD CELI KA DIBNA GOY]**

D. Doorashooyinka soo socda kuwee ayaa si sax uga tarjumaya sida aad u isticmaasho telefoonka [**WAA IN AAD AKHRISAA DHAMAAN DOORAASHOOYINKA] – [ISKU DHEX DAR]**

1.Waxa aan haystaa telefoonka gacanta oo kaliya oo ah kan aasaaska ah
2. Waxa aan haystaa telefoonka guriga oo kaliya oo ah kan aasaaska ah
3. Waxa aan haystaa telefoonka guriga iyo kan gacanta kaas oo kan gacanta uu yahay kan aasaaska ii ah
4. Waxa aan haystaa telefoonka guriga iyo kan gacanta kaas oo kan guriga uu yahay kan aasaaska ii ah

Tayada Nolosha

1. Guud ahaan, sidee ayaad u kala xaddideysaa in ay Magaalada Minneapolis tahay meel lagu noolaado? Ma waxaad dhihi lahayd …?

1. Aad ayey u wanaagsan tahay
2. Way wanaagsan tahay
3. Waa iska fiican tahay oo keliya

4. Way liidataa
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

2. Guud ahaan, sidee ayaad u kala xaddideysaa in xaafaddaadu ay tahay meel lagu noolaado? Ma waxaad dhihi lahayd …?

1. Aad ayey u wanaagsan tahay
2. Way wanaagsan tahay
3. Waa iska fiican tahay oo keliya
4. Way liidataa
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

3. Labadii sano ee la soo dhaafay, ma kula tahay in Minneapolis meel lagu noolaado ahaan ay ka soo fiicnaatay sidii hore, ka sii dartay, ama sideedii iska ahayd?

1. Way ka soo fiicnaatay
2. Sideedii ayey iska sii ahayd
3. Way ka sii dartay
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

4. Adiga fikradddaada, waa maxay saddexda caqabadood ee ugu waaweyn ee ay Minneapolis la kulmi doonto shanta sano ee soo socota? [TAXANAHA AMA LIISKA HA AKHRIN]

1. AMMAANKA DADWEYNAHA
2. DOWLADDA MAGAALADA
3. ARRIMAHA GAADIIDKA LA XIRIIRA – WAXA KA MIDA JAWAABAHA LA XIRIIRA GAADIIDKA
4. WAXBARASHADA
5. HORUMARINTA DHAQAALAHA
6. GURIYEYNTA
7. KOBCINTA
8. FURSADAHA SHAQOOYINKA
9. HAGAAJINTA KAABAYAASHA DHAQAALAHA – WAXA KA MIDA KAABADAHA IYO HAGAAJINTA DARIIQYADA
10. LA WAREEGISTA HANTIDA
11. CANSHUURTA HANTIDA MA GUURTADA AH
97. WAXYAABO KALE
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

4a. Fadlan caddee haddii aad aad ugu raacsan tahay, ku raacsan tahay, ku diidan tahay ama aad ugu diidan tahay jumladaha soo socda [IS DHEX GALI DOO RASHOOYINKA] Maxay ay kula tahay.....?

a. Waxa aan ku faraxsanahay in aan ku noolaado Magaalada Mineapolis
b. Waan kula talin lahaa qof kale in Magaalada Minneapolis ay tahay meel aad u wanaagsan

Ma waxa aad oran lahayd [AKHRI DARAJOOYINKAN SIDA AY U KALA MUHIIMSAN YIHIIN]

1. Aad baan ugu raacsanahay
2. Waan ku raacsanahay

3. Kuma raacsani
4. Aad aab ugu diidanahay
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

Aragtida & Muuqaalka Xaafadda

5. Hadda waxaan akhrinayaa waxoogaa odhaahyo ah. Mid kasta iiga sheeg haddii aad si aad ah ugu raacsan tahay, raacsan tahay, ka soo horjeeddo ama aad si xooggan uga soo horjeeddo odhaah kasta. Ka warran …[TAXANAHA AMA LIISKA WAREEEJI]

a. Dadka xaafaddayda deggan way is ilaaliyaan
b. Xaafaddaydu waa meel nabad u ah in lagu noolaado
c. Xaafaddaydu waxay leedahay dukaanno fiican oo xul ah iyo adeegyo baahidayda kaba
d. Xaafaddaydu waa nadiif si wanaagsan ayaana loo xafidaa
e. Ileyska waddooyinka xaafaddaydu wuu ku filan yahay

Miyaad odhan lahayd in aad…[CABBIRKA U AKHRI HADBA SIDA LAGAMA MAARMAANKA KU AH]

1. Si aad ah ayaan ugu raacsanahay
2. Waan ku raacsanahay
3. Waan ka soo horjeedaa
4. Si aad ah ayaan uga soo horjeedaa
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

6. Arrinkee kuwa soo socda sida ugu wanaagsan u sharraxaya cabbirka meesha aad hadda ku nooshahay iyadoo ku saleysan baahiyaha dadka guriga kugula nool? Miyaad odhan lahayd …[CABBIRKA UGU SOO CELI HADBA SIDII LAGAMA MAARMAAN AH]

a. Aad ayuu u weyn yahay
b. Wuu weyn yahay
c. Waa cabbirka nagu habboon
d. Wuu yar yahay
e. Aad ayuu u yar yahay
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

7. Fadlan tilmaan ka bixi xaddiga aad ku raacsan tahay ama kaga soo horjeeddo mid kasta oo ka mid ah odhaahyada soo socda ee ku saabsan meesha hadda aad ku nooshahay adigoo isticmaalaya cabbirka ah aad ayaan ugu raacsanahay, waan ku raacsanahay, waan ka soo horjeedaa ama aad ayaan uga soo horjeedaa: [ODHAAHDA AKHRI]. Ka warran …[TAXANAHA AMA LIISKA WAREEEJI]

a. Qiimaha guriyeynteydu **[TUSAALE, KIRADA AMA LACAG BIXINTA DEYNTA GURIGA LAGU QAATO IYO TAS-HIILAADKA GAASKA, KORONTADA BIYAHA]** waa kuwo la iska bixin karo waxayna ku kooban tahay miisaaniyadda dadka guriga ku nool
b. Meesha gurigaygu ama qolalka aan degganahay ay ku yaallaan waa meel munaasab ku ah baahida dadka gurigayga ku nool **[TUSAALE, SHAQADA, ISKUULKA, IWM.]**
c. Xaaladda guri ahaaneed ee gurigaygu way ku filan tahay in ay la kulanto baahida dadka guriga ku nool

d. Waxaan ku talo jiraa in aan ka guuro labada sano ee soo socota **[KU BOOD SU'AASHA #7A HADDII UU JAWAABUHU KU JAWAABO SI XOOG LEH OGOLOW QODOKAN]**

Miyaad odhan lahayd in aad …[CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Si aad ah ayaan ugu raacsanahay
2. Waan ku raacsanahay
3. Waan ka soo horjeedaa
4. Si aad ah ayaan uga soo horjeedaa
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

[SU'AASHA 7A IYO 7B KELIYA HA LA WEYDIIYO JAWAABAYAASHA SIDA XOOGLE UGA JAWAABAY EE OGOL QODOBKA 7D]

7aa. Midkee kuwa soo socda si fiican u sharxaya meesha aad rabto inaad u guurto?

1. Meel kale oo isla xaafada ah
2. Xaafad kale oo ku taal Minneapolis
3. Minneapolis dibadeeda laakiin isla jiidda maagalada guud ah
4. Ka baxsan jiida maaglada guud ee Minneapolis
5. Caruurtii ayaa koray/guuray – uma baahni guri weyn wixii inta kadambeeya
6. Canshuurta iminka laga qaado hantida ma guurtada ah waa mid aad u badan.
7. Sababo kale
6. Meel kale
98. MA GARANAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

7bb. Midkee kuwa soo socda si fiican u sharxaya sababta aad u guurayso? [MALEE HADDII AAD DOONTO; OGOLOW JAWAAB KELIYA.]

1. Shaqo
2. Qoys
3. Sababo dhaqaale
4. Waxaan doonayaa inaan meel kale ku noolaado
5. Caruurtii ayaa koray/guuray. Uma baahni inta ka dib guri aad u wayn.
6. Canshuurta aan iminka bixino waa mid aad u sareysa
7. Dugsiyada – Waxa aan ilmahayga u doonayaa dugsiyo kuwan ka wanaagsan
8. Sababo kale
98. MA GARANAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

Isticmaalka & Muuqaalka Faras Magaalaha

8. Iyadoo hadda loo dhaqaaqayo dhinaca Faras Magaalaha Minneapolis. Miyaad ku nooshahay ama ka shaqaysaa Faras Magaalaha?

1. WAAN KU NOOLAHAY **[UGA GUDUB S11]**
2. WAAN KA SHAQEEYAA **[UGA GUDUB S 11]**
3. KUMANA NOOLI KAMANA SHAQEEYO
4. LABADABA [U GUDUB SU'AASHA 11AAD]
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

9. Sanadkii la soo dhaafay, intee ugu badan, haddiiba ay dhacday, ayaad aadday Faras Magaalaha? [SII DABAGAL HADDII AY LAGAMA MAARMAAN TAHAY; HAL MID OO KELIYA XARRIIQ.]

1. Hal mar ama labo goor **[AAD S10]**
2. 3 ilaa 12 goor **[UGA GUDUB S 11]**
3. 13-26 goor **[UGA GUDUB S 11]**
4. 26 goor ama ka badan **[UGA GUDUB S 11]**
5. MARNA MA AADIN **[AAD S 10]**
98. GARAN MAAYO **[UGA GUDUB S 11]**
99. DIIDAY **[UGA GUDUB S 11]**

10. Waa maxay sababaha ugu waaweyn ee kaa celinaya in aad waqti badan ku qaadato Faras Magaalaha? [TAXANAHA AMA LIISKA HA AKHRIN, XARRIIQ MARI DHAMMAAN KUWA KU DABBAQMAYA.]

1. MEEL BAABUUR LA DHIGTO LA'AAN
2. QIIMAHA MEESHA BAABUURTA LA DHIGTO
3. BAABUUR (CIDHIIDHI/HAL DHINAC OO LOO SOCON KARO /DHISME DHISID, IWM.)
4. AMMAANKA
5. WAXAAN KA DOORBIDAA IN AAN KA SOO ADEEGTO MEELAHA KALE
6. MEEL LA AADO MA AHAN
7. QAALI
8. GUUD AHAAN AYAAN ISKAGA NEBCAHAY
9. WAA WASAQ
10. WAAN KU LUMAA/WAY ADAG TAHAY IN MEESHAAD U SOCOTAY LA HELO MAXAA YEELAY HAL DHINAC UUN BAA LOO SOCON KARAA WADDOOYINKA, IWM.
11. MA DOONAYO IN AAN AADO FARASA MAGAALAHA
97. ARRIMO KALE
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

11. Guud ahaan, sidee ayaad ammaan ugu dareentaa faras magaalaha Minneapolis? Ma waxaad odhan lahayd in aad dareensan tahay …[CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad ayey ammaan u tahay
2. Xoogaa ayey ammaan tahay
3. Aad ammaan uma ahan
4. Ammaanba ma ahan
98. Ma garanayo/fikrad kama dhiibanayo **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

Helista Macluumaadka

11a. Sideed uga warqabtaa ama aanad uga warqabin Minneapolis 311? Ma odhan kartaa…[CABIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad ayaan uga warqabaa
2. Xoogaa ayaan ka warqabaa
3. Kama warqabo dhammaanteed
99. DIIDAY **[HA AKHRIN]**

11b. Fadlan caddee haddii aad internetka ka hesho mid ka mid ah meelaha hoos ku xusan [WAAD IS DABA MARIN KARTAA]

a. Guriga
b. Dugsiga
c. Shaqada
d. Telefoonka gacanta sida blackberry, iphone

Ma waxa aad dhihi kartaa ...[U AKHRI SIDA KU XUSAN SHAXDA]

1. Haa
2. Maya
98. Ma garanayo/fikrad kama dhiibanayo **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

12. 12-kii bilood ee la soo dhaafay, ma la xiriirtay Magaalada si aad u heshid war ama adeegyo?

1. HAA
2. MAYA **[UGA GUDUB S 16a]**
98. GARAN MAAYO **[UGA GUDUB S 16a]**
99. DIIDAY **[UGA GUDUB S 16a]**

[WEYDII OO KELIYA HADDII UU QOFKU KU JAWAABAY "HAA" S12]

13. Sidee ayaad Magaalada ula xiriirtay (taasoo loola jeedo, shakhsi ahaan, telefoon, warqad, email ama booqashada Shabakadda internetka ee Magaalada?) [XARRIIQ DHAMMAAN KUWA KU DABBAQMAYA] [JAWAABUHU WUXU KU JAWAABAYAA TELEFON – WAXA LOO BAAHAN YAHAY IN LA BAADHO 'ADEEGSIGA ADEEGA 311']

1. SHAKHSI AHAAN
2. TELEFOON – KALE
3. TELEFONKA – 311
4. WARQAD
5. EMAIL
6. BOOQASHADA SHABAKADDA INTERNETKA MAGAALADA **[HADDII AAD XARRIIQDAY "BOOQASHADA SHABAKADDA INTERNETKA MAGAALADA" OO KELIYA, GA GUDUB S15]**
97. SI KALE
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

14. Fadlan ii sheeg sida aad u kala sarreysiin lahayd astaamaha soo socda ee shaqaalaha Magaalada ee mar dhow la xiriirtay, adigoo isticmaalaya cabbirka aad u wanaagsan, wanaagsan, iska fiican oo keliya ama liita. Ka warran …[TAXANAHA AMA LIISKA WAREEEJI]

a. Aqoonta
b. Xushmeynta
c. Waqtiga ku soo jawaabidda
d. Fududaanta la xiriiridda shaqaalaha
e. Ixtiraamidda
f. Rabitaanka in ay dadka caawiyaan ama fahmaan
g. Rabitaanka in ay meesha ku soo daraan baahida luqadda ajnabiga iyo/ama turjumidda luqadda calaamadda

Miyaad odhan lahayd …[CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad u wanaagsan
2. Wanaagsan
3. Iska fiican oo keliya
4. Liita
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

15. [WEYDII OO KELIYA HADDII UU QOFKU KA JAWAABAY "6- BOOQDAY SHABAKADDA INTERNETKA MAGAALADA"- ILAA SU'AASHA 13] Fadlan ii sheeg sida aad u kala sarreysiin lahayd mid kasta oo ka mid ah astaamaha soo socda ee Shabakadda Internetka Magaalada. What about the…[TAXANAHA AMA LIISKA WAREEEJI]

a. Wax ku oolnimada warka
b. Fududaanta isticmaalka
c. Naqshadda iyo sawirrada

Miyaad odhan lahayd …[CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad u wanaagsan
2. Wanaagsan
3. Iska fiican oo keliya
4. Liita
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

16a. Sidee ayaad ku ogaataa marka lagu dhawaaqo xaaladaha gurmadka degdegga ah ee barafka? [KA RAADI HADBA SIDA AY MUHIM U NOQOTO: Taas waxaa loola jeedaa sidee ayaad ku ogaataa in lagu dhaqaaqay xaaladda gurmadka degdegga ah ee barafka?] [MID KA DOORO]

1. MA LIHI GAARI OO TAASI IMA KHUSAYSO ANIGA
2. WAXA AAN DHIGTAA MEEL AAN AHAYN WADOOYINKA OO IMA KHUSAYSO
3. WARGEYSKA
4. RAADIYAHA AMA TELEFISHINKA
5. IIMAYLKA OGEYSIISKA OO MAGAALADU AY SOO DIRTO
6. IIMAYLKA OGEYSIISKA OO AY SOO DIRAAN MAGAALOOYINKA KALE
7.TELEFOONKA OGEYSIISKA AH EE AY SOO DIRTO MAGAALADA
8. FARIINTA QORAALKA AH EE TELEFOONKA LA ISUGU DIRO
9. FARIINTA MAGAALADA EE LA ISUGU DIRO BOGGA FEYS BUUGGA
10. FARIINTA MAGAALADA LAGULA SOCDO
11. WAXA AAN KA MAQLAY QOYSKAYAGA IYO SAAXIIBADAY
12. WAXA AAN SOO WACAY 348-SNOW
13. WAXA AAN FIIRIYEY BOGGA INTERNETKA EE MAGAALADA
14. WAXA AAN SOO WACAY 311
97. SIYAABO KALE
98. MA GARANAYO **[HA U AKHRIN]**
99. DOONAYN INUU KA JAWAABAO AMA DIIDAY **[HA U AKHRIN]**

16b. Macluumaadkee ayaad adeegsataa si aad u ogaato in magaaladu ku dhawaaqday sharciyada gurmadka degdegga ah iyo halka aad gaariga dhigan lahayd ? [MID KA DOORO]

1. MA LIHI GAARI OO TAASI IMA KHUSAYSO ANIGA
2. WAXA AAN DHIGTAA MEEL AAN AHAYAN WADOOYINKA OO IMA KHUSAYO
3. WARGEYSKA
4. RAADIYAHA AMA TELEFISHINKA
5. WAXA AAN SOO WACAY 348-SNOW
6. 311
7. BOGGA INTERNETKA EE MAGAALADA EE MINNEAPOLIS
8. IIMAYLKA OGEYSIISKA OO MAGAALADU AY SOO DIRTO
9. FARIINTA MAGAALADA EE LA ISUGU DIRO BOGGA FEYS BUUGGA
10. FARIINTA MAGAALADA LAGULA SOCDO
11. WAXA AAN KA MAQLAY QOYSKAYAGA IYO SAAXIIBADAY

97. SIYAABO KALE
98. MA AGARANAYO **[HA U AKHRIN]**
99. DOONAYN INUU KA JAWAABAO AMA DIIDAY **[HA U AKHRIN]**

Ku Qanacsanaanta Adeegyada Magaalada

17. Hadda waxaan jeclaan lahaa in aan ku weydiiyo taxane dheer oo su'aalo ah oo la xiriira adeegyada Magaalada. Labadii sano ee la soo dhaafay, miyaad la xiriirtay …?

a. Waaxda Dab demiska **[UGA GUDUB S 17a]**
b. Booliiska **[UGA GUDUB S 17b]**
c. Hawl wadeennada 911 **[UGA GUDUB S 17c]**
d. Wakiilada 311 **[UGA GUDUB S17d]**

[CABBIRKA JAWAABTA, HA AKHRIN]

1. HAA
2. MAYA

98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

17a. Sidee ayaad ugu qanacday aqoonyahannimada ay muujiyeen shaqaalaha Waaxda Dab demisku marka lagu daro kuwa dabka demiya? Ma waxaad odhan lahayd aad ayaan ugu qancay, ku qancay, kuma qanicn ama aad ayaanan ugu qancin? [HAL MID OO KELIYA KA XARRIIQ]

1. Aad ayaan ugu qancay
2. Waan ku qancay
3. Kuma qancin
4. Aad ayaanan ugu qancin

98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

17b. Sidee ayaad ugu qanacday aqoonyahannimada ay muujiyeen shaqaalaha Waaxda Booliisku marka lagu daro saraakiisha booliiska? Ma waxaad odhan lahayd aad ayaan ugu ugu qancay, ku qancay, kuma qanicn ama aad ayaanan ugu qancin? [HAL MID OO KELIYA KA XARRIIQ]

1. Aad ayaan ugu qancay
2. Waan ku qancay
3. Kuma qancin

4. Aad ayaanan ugu qancin
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

17c. Sidee ayaad ugu qanacday aqoonyahannimada uu muujiyey hawl wadeenka 911? Ma waxaad odhan lahayd aad ayaan ugu ugu qancay, ku qancay, kuma qanicn ama aad ayaanan ugu qancin? [HAL MID OO KELIYA KA XARRIIQ]

1. Aad ayaan ugu qancay
2. Waan ku qancay
3. Kuma qancin
4. Aad ayaanan ugu qancin
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

17d. Sideed ugu qanacday xirfadyahanimada uu muujiyey wakiilka 311? Ma odhan kartaa aad baan ugu qancay, waan ku qancay, kuma qancin ama aad uguma qancin? [MID KELIYA KA XARIIQ]

1. Aad baan ugu qancay
2. Waan ku qancay
3. Kuma qancin
4. Aad uguma qancin
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

18. Hadda waxaan akhrin doonaa adeegyada ay bixiso dowladda Magaalada Minneapolis. Mid kasta fadlan iiga sheeg sida aad ugu qanacday ama aad ugu qanci weyday habka ay Magaaladu adeegga u bixiso. Ka warran …? [TAXANAHA AMA LIISKA WAREEEJI]

a. Dhowridda bay'adda, marka lagu daro hawada, biyaha iyo dhulka
b. U diyaar garowga bur-burka
c. Horumarinta guriyeyn lacagtooda la iska bixin karo
d. Dib u soo nooleynta Faras Magaalaha
e. Dib u soo nooleynta Xaafadaha
f. Dayactiridda waddooyinka
g. Dayactiridda dariiqyada
h. Nadiifinta waddooyinka
i. Nadiifinta qoraallada xun-xun
j. Wax ka qabashada dhibaatooyinka ganacsiyada iyo hantida aan la xannaaneyn
k. Barnaamijyada qashin ururinta iyo dib uga faa'iideysiga
l. Adeegyada koontaroolidda xayawaanka
m. Adeegyada booliiska
n. Ka hortagga dabka iyo ka jawaabidda xaaladaha caafimaad ee deg-degta ah
o. Bixinta biyo tayo leh oo la cabbo
p. Bixinta adeegyada bullaacadaha
q. Dhowridda caafimaadka iyo fayoobaanta dadka deggan
r. Bixinta adeegyo beero nasasho iyo meel lagu tamashleeyo
s. Taageerada la wareegista deynta guryaha
t. Xaaqidda barafka

Miyaad odhan lahayd in aad … [CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad ayaan ugu qancay
2. Waan ku qancay
3. Kuma qancin
4. Aad ayaanan ugu qancin
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

18a. Fadlan ii sheeg sida aad ugu qanacsan tahay ama aadan ugu qanacsanayn adeegga waxbarashada (ka bilaabanta xanaanada caruurta ilaa fasalka 12aad) ee waxbarashada dugsiyada Minneapolis. Ma oran lahayd …[AKHRI DARAJOOYINKA SIDA AY U TAHAY MUHIM]

1. Aad ugu qanacsan
2. Ku qanacsan
3. Aan ku qanacsaneyn
4. Aan aad ugu qanacsaneyn
98. MA AGARANAYO **[HA U AKHRIN]**
99. DOONAYN INUU KA JAWAABAO AMA DIIDAY **[HA U AKHRIN]**

18b. Labadii sano ee la soo dhaafay, Ma oran lahayd tayada waxbarashada dadweynaha (ka bilaabanta xanaanada caruurta ilaa fasalka 12aad)ee maamulka waxbarashada ee Minneapolis … . AKHRI DARAJOOYINKAN SIDA AY U TAHAY MUHIM]?

1. Horumar badan ayey samaysay
2. Wax yar oo horumar ah ayey samaysay
3. Waa sideedii hore
4. Wax yar bay hoos u dhacday
5. Wax badan ayay hoos u dhacday
98. MA GARANAYO/FIKRAD KAMA DHIIOBANAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

Kala Ahmiyad siinta Adeegyada Magaalada

19. Minneapolis waxay la kulmeysaa caqabado maaliyadeed oo sii kordhaya oo ka haysta dhinaca bixinta adeegyada Magaalada. Fadlan kala sarreysii muhimmadda ay kala leeyihiin adeegyada soo socda adigoo kala siinaya cabbirka 5-dhibcood, iyadoo 5 ay noqoneyso "si aad ah muhiim u ah" halka 1 uu ka noqonayo "muhiim maba ahan." Fadlan kala sarreysii muhimmadda …[TAXANAHA AMA LIISKA WAREEEJI]

a. Dhowridda bay'adda, marka lagu daro hawada, biyaha iyo dhulka
b. U diyaar garowga bur-burka
c. Horumarinta guriyeyn lacagtooda la iska bixin karo
d. Dib u soo nooleynta Faras Magaalaha
e. Dib u soo nooleynta Xaafadaha
f. Dayactiridda waddooyinka
g. Dayactiridda dariiqyada
h. Nadiifinta waddooyinka
i. Nadiifinta qoraallada xun-xun
j. Wax ka qabashada dhibaatooyinka ganacsiyada iyo hantida aan la xannaaneyn
k. Barnaamijyada qashin ururinta iyo dib uga faa'iideysiga
l. Adeegyada koontaroolidda xayawaanka

m. Adeegyada booliiska
n. Ka hortagga dabka iyo ka jawaabidda xaaladaha caafimaad ee deg-degta ah
o. Bixinta biyo tayo leh oo la cabbo
p. Bixinta adeegyada bullaacadaha
q. Dhowridda caafimaadka iyo fayoobaanta dadka deggan
r. Bixinta adeegyo beero nasasho iyo meel lagu tamashleeyo
s. Taageerada la wareegista deynta guryaha
t. Xaaqidda barafka
u. Adeegga 311

Miyaad odhan lahayd …[U AKHRI HADBA SIDA LAGAMA MAARMAANKA AH }

1. 1/ "MUHIIMBA MA AHAN"
2. 2
3. 3
4. 4
5. 5/ "SI AAD AH AYEY MUHIIM U TAHAY"
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

20. Ilaa iyo xadkee ayaad ku raacsan tahay in canshuuraha gurigu ama lacagaha la kordhiyo si loo sii hanto ama loo hagaajiyo adeegyada Magaalada?

Miyaad odhan lahayd in aad … [CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Si aad ah ayaan ugu raacsanahay
2. Waan ku raacsanahay
3. Waan ka soo horjeedaa
4. Si aad ah ayaan uga soo horjeedaa
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

20a. Sidee ayey suuragal u tahay ama aysan suuragal u ahayn inaad footayso doorashada ina xigta ee duqa iyo Guddiga Magaalada, Noofambar 2013?

Miyaad odhan kartaa inaad tahay… [CABIRKA U AKHRI SIDA LAGAMA MAARMAANKA AH]

1. Si aad ah ayaan u raacsanahay **[TAG SU'AASHA #21]**
2. Waan ku raacsanahay **[TAG SU'AASHA #21]**
3. Waan ka soo horjeeda **[TAG SU'AASHA #20B]**
4. Si aad ah ayaan uga soo horjeedaa **[TAG SU'AASHA #20B]**
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

[WEYDII HADDII QOFKU KU CABIRO XOOGAA AMA AAD AYEYSAN SUURAGAL U AHAYN SU'AALIHII HORE].

20b. Waa maxay sababaha ay u yartahay suurtaglnimada inaad footayso doorashada duqa iyi Guddiga Magaalada Noofambar 2013? [HA AKHRIN LIISTADA – BAAR KELIYA HADDII AY TAHAY LAGAMA MAARMAAN [OGOLOW HAL JAWAAB WAX KA BADAN]

1. XIISO MA LEH
2. WAKHTI MA HAYO-AAD BAAN MASHQUUL U AHAY

3. MA OGI IKHTIYAARADA /MA GARANAYO SIDAY TAHAY
4. MA BEDDELI KARO NATIIJADA– MA AAMINSANI
97. KALE
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

Ka Qayb Gelinta Bulshada

21. Sidee ayey suuragal u tahay ama aysan suuragal u ahayn in aad isticmaasho mid kasta oo ka mid ah qaab hawleedyada si aad isugu daydo in aad saameyn ugu yeelato go'aanka Magaalada ee laga gaarayo arrimaha aad daneyneyso? Ka warran …[TAXANAHA AMA LIISKA WAREEEJI]

a. La xiriiridda sarkaalka aan doortay
b. Ku biiridda kooxda talobixinta Magaalada
c. La xiriiridda kooxda xaafaddayda
d. Imaanshada kulan bulsho
e. La xiriiridda shaqaalaha Magaalada
f. La shaqaynta koox aan Magaalada ka tirsaneyn

Miyaad odhan lahayd in aad … [CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad ayey suuragal u tahay
2. Xoogaa ayey suuragal tahay
3. Xoogaa ayeysan suuragal ahayn
4. Aad ayeysan suuragal u ahayn
98. GARAN MAAYO/FIKRAD KAMA HAYSTO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

22. [WEYDII HADDII UU QOFKU KU CABBIRO XOOGAA AMA AAD AYEYSAN SUURAGAL U AHAYN 3 AMA IN KA BADAN EE KU JIRA SU'AASHII HORE]. Maxay yihiin sababo dhowr ah oo aysan ugu badneyn in aad ka qayb qaadato go'aammada Dowladda Magaalada? [HA AKHRIN TAXANAHA AMA LIISKA – SII DABAGAL OO KELIYA HADDII AY LAGAMA MAARMAAN TAHAY] [XARIIQ MID KELIYA]

1. MA DANEYNAYO
2. WAQTI UMA HAYO
3. LAMA SOCDO KALA DOORASHOOYINKA/GARAN MAAYO SIDA
4. NATIIJADA WAXBA KA BEDDELI MAYSO
97. WAX KALE
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

23. Hadda waxaan jeclaan lahaa aragtidaada ku saabsan sida aad ka dareemeyso maamulka Magaalada. Sidee ayaad u kala sarreysiin lahayd Dowladda Magaalada Minneapolis …[TAXANAHA AMA LIISKA WAREEEJI]?

a. In ay dadka deggan ku wargeliyaan arrimaha waaweyn ee ka dhacaya Magaalada Minneapolis
b. Matalidda iyo bixinta baahiyaha muwaadiniinta oo dhan
c. Si waafi ah u qorsheynta mustaqbalka

d. Bixinta qiimo loogu talogalay canshuurtaada doollarka ah
e. Bixinta fursado macno u leh muwaadiniinta si ay wax ugu darsadaan arrimaha muhiimka ah
f. Jihada guud ee ay Magaaladu ku socoto

Miyaad odhan lahayd …[CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. Aad u wanaagsan
2. Wanaagsan
3. Iska fiican oo keliya
4. Liita
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

Takooridda

24. Muddadii 12-kii bilood ee la soo dhaafay, miyaad, adiga naftaadu Minneapolis kula kulantay wax takoorid ah? [SHARRAXAADDA WAREYSI QAADAHA EE "TAKOORIDDA" –MARKA LAGUULA DHAQMO SI KA DUWAN SIDA QOF KULA MID AH AADNA RUMEYSAN TAHAY IN AY TAHAY AQOONSIGAAGA DARAJADA LA DHOWRAY AWGIIS. DARAJADA LA DHOWRAY WAXAA KA MID AH: HAYBTA, DIINTA, JINSIGA, KALA JECLEYSASHO, AQOONSIGA LA XIRIIRA KAALMADA DADWEYNAHA, XAALAD QOYS, DA', NAAFONNIMO, DIIN, ASAL QARAN.]

1. HAA
2. MAYA **[UGA GUDUB S 25]**
98. GARAN MAAYO **[UGA GUDUB S 25]**
99. DIIDAY **[UGA GUDUB S 25]**

24a. Xaalad noocee ah ayaad kula kulantay takooridda? [HA AKHRIN TAXANAHA AMA LIISKA – SII DABAGAL OO KELIYA HADDII AY LAGAMA MAARMAAN TAHAY] [XARIIQ MID KELIYA]

1. SHAQO HELID, AMA SHAQADA ANOO JOOGA
2. GURIYEYN HELID
3. ADEEG KA HELIDDA MAQAAYAD AMA DUKAAN
4. HADDII AY HAWSHA MAGAALADA **[WEYDII S24B IYO S24C]**
5. XAAFADDAYDA
6. BAYAANNADA DADWEYNAHA EE GUUD
7. GAADIID DADWEYNE (BAS)
97. SI KALE
98. GARAN MAAYO
99. DIIDAY

24b. [WEYDII OO KALIYA HADDII JAWAABTA SU'AASHA 24A UU KU JAWAABAY "LA DHAQANKA MAGAALADA"] Sababtee ama sababahee ayaad dareensan tahay in laguu takooray? [HA AKHRIN TAXANAHA AMA LIISKA; XARIIQ DHAMMAAN KUWA KU DABAQMAYA]

1. SINJI
2. DA'
3. XAALAD DHAQAALE
4. XAALAD GUUR
5. XAALAD BULSHEED

6. HAYB AMA MIDAB
7. KALA JECLEYSASHO
8. NAAFONNIMO
9. HAYBTA AAD KA SOO JEEDDO AMA ASALKA WADDANKAAGII
10. LUQADDA AMA LAHJADDA
11. DIIN
97. SI KALE
98. GARAN MAAYO **[UGA GUDUB S25]**
99. DIIDAY **[UGA GUDUB S 25]**

24c. [WEYDII OO KELIYA HADDII JAWAABTA S24A AY AHAYD "HAWSHA MAGAALADA"] Miyaad xusuusataa waaxda Magaalada ee arrinkaas ku lugta lahayd? [HA AKHRIN TAXANAHA AMA LIISKA; XARRIIQ DHAMMAAN KUWA KU DABBAQMAYA]

1. QAREENKA MAGAALADA
2. DAB DEMISKA
3. WAAXDA ARRIMAHA SHAQAALAHA
4. KORMEERKA/SHATI SIINTA
5. BOOLIISKA
6. SHAQOOYINKA DADWEYNAHA
7. QORSHEYNTA BULSHADA IYO HORUMARINTA DHAQAALAHA (CPED)
97. WAAX KALE
98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

Su'aalaha Baahsanaanta Degganaanshaha/Kala Isireynta

Su'aalahayga ugu danbeeya waxay ku saabsan yihiin adiga iyo dadka guriga kugula nool waxaana loo isticmaali doonaa sidii qaab koox oo keliya. Waxaan warka u ururineynaa si aan u xaqiijinno in aan isu keennay fikradaha dad kala geddisan.

25. Miyaad xilligaan la joogo leedahay guriga aad deggan tahay mise waad kireysatay?

1. Anaa leh
2. Kiro
98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

26. Fadlan ii sheeg haddii mid kasta oo ka mid ah odhaahyada soo socda ay run ku tahay dadka gurigaaga deggan/xubnaha gurigaaga? Ka warran …[TAXANAHA AMA LIISKA WAREEEJI]

a. Waxaa jira carruur ka yar da'da 18
b. Waxaa jira dad waayeel oo da'doodu tahay 70 ama ka weyn

Miyaad odhan lahayd …[CABBIRKA U AKHRI HADBA SIDII LAGAMA MAARMAAN AH]

1. HAA
2. MAYA
98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

27. Waa maxay gaadiidka aasaasiga ku ah ee aad raacdo?

1. BAS

2. BUSHKULEETI
3. BAABUUR
4. TAGSI
5. WAAN SOCDAA
6. TAREEN/TAREEN ISKA FUDUD
97. WAX KALE
98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

28. Ingiriisku ma luqadda aasaasiga ah ee guriga lagaga hadlaa?

1. HAA
2. MAYA
98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

29. Fadlan i jooji marka aan gaaro qaybta da'daadu ku jirto. [AKHRI TAXANAHA AMA LIISKA]

1. 18 ilaa 24 sanadood
2. 25 ilaa 34 sanadood
3. 35 ilaa 44 sanadood
4. 45 ilaa 54 sanadood
5. 55 ilaa 64 sanadood
6. 65 sanadood iyo ka weyn
99. DIIDAY **[HA U AKHRIN]**

30. Fadlan i jooji marka aan gaaro qaybta dakhliga sanadlaha ah ee gurigaagu ay ku jirto ee 2010. [AKHRI TAXANAHA AMA LIISKA]

1. in ka yar $10,000
2. $10,000 ilaa in ka yar $15,000
3. $15,000 ilaa in ka yar $25,000
4. $25,000 ilaa in ka yar $35,000
5. $35,000 ilaa in ka yar $50,000
6. $50,000 ilaa in ka yar $75,000
7. $75,000 ilaa in ka yar $100,000
8. $100,000 ilaa in ka yar $150,000
9. $150,000 ilaa in ka yar $200,000
10. $200,000 ama ka badan
98. GARAN MAAYO **[HA U AKHRIN]**
99. DIIDAY **[HA U AKHRIN]**

31. Ujeeddooyin istaatistiko oo keliya awgood, miyaad fadlan ii sheegi kartaa haddii aad tahay qof asalkiisu ka soo jeedo Latino ama Hispanic?

1. HAA
2. MAYA
98. GARAN MAAYO **[HA AKHRIN]**
99. DIIDAY **[HA AKHRIN]**

32. Hadda, ma ii sheegi kartaa waxa ugu wanaagsan ee sharraxaya asalka haybtaada? [TAXANAHA AMA LIISKA HA AKHRIN]

1. CADDAAN
2. MADOW, AFRIKAAN AMEERIKAAN AH AMA AFRIKAAN

3. HINDI AMEERIKAAN AH/DHALADKA AMEERIKA AMA DHALADKA ALASKA
4. AASIYAAN, DHALADKA HAWAYIIYANKA AH AMA KUWO KALE OO JASIIRADDA BAASIFIGGA U DHASHAY
5. HMONG
6. SOOMAALI
7. FIYETNAAMEES
8. LA'OSHIYAAN
9. ETOBIYAAN/OROMO
10. HISBANIK/ISBAANISH
11. LABO AMA IN KA BADAN OO HAYBOOD
12. HAYB KALE
99. DIIDAY **[HA AKHRIN]**

33. Si aad nooga caawiso in aan xaqiijinno in aan helnay jawaabaha u kuurgelidda xaafadaha Magaalada oo dhan, miyaad fadlan i siineysaa cinwaanka waddada aad hadda deggan tahay? [MACLUUMAADKAAN LAGUMA LIFAAQI DOONO JAWAABAHA AY NRC SIINEYSO MAGAALADA] [KA DUUB LAMBARKA GURIGA OO BUUXA IYO MAGACA WADDADA: : WAA MUHIIM IN LA HELO SIDA SAXA EE UU U QORMO, TILMAANTA (W, K, B, G) IYO ASTAAMAHEEDA – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE IWM.] KA DIBNA AAD S37.

98. GARAN MAAYO **[AAD S34**]
99. DIIDAY **[AAD S 34]**

[WAA MUHIIM INUU WARAYSTUHU XAQIIJIYO CINWAANKA OO DHAN]

34. Magacyada labada waddo ee ugu dhow ee sameeya is goyska gurigaaga ugu dhow ayaa igu filan. Miyaad fadlan i siineysaa magacyada labada waddo?

[DIIWAAN GELI EREYADA AAD KA SOO XIGATAY: WAA MUHIIM IN LA HELO SIDA SAXA EE UU U QORMO, TILMAANTA (W, K, B, G) IYO ASTAAMAHA – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE IWM.] [HADDII JAWAAB LAGU SIIYEY, AAD S37.]

98. GARAN MAAYO **[AAD S35]**
99. DIIDAY **[AAD S35]**

35. Xaafaddee Minneapolis kaga nooshahay? [HAL MID KA XULO; HA DABA GELIN]

1. AUDUBON PARK
2. BANCROFT
3. BELTRAMI
4. BOTTINEAU
5. BRYANT
6. BRYN-MAWR
7. CAMDEN/WEBER-CAMDEN
8. CARAG/CALHOUN AREA
9. CEDAR-ISLES-DEAN
10. CEDAR-RIVERSIDE
11. CENTRAL
12. CLEVELAND
13. COLUMBIA PARK

14. COMO
15. COOPER
16. CORCORAN
17. DIAMOND LAKE
18. DOWNTOWN EAST
19. DOWNTOWN WEST
20. EAST CALHOUN (ECCO)
21. EAST HARRIET FARMSTEAD
22. EAST ISLES

22_1. EAST PHILLIPS

23. ELLIOT PARK
24. ERICSSON
25. FIELD
26. FOLWELL
27. FULLER/TANGLETOWN
28. FULTON
29. HALE
30. HARRISON
31. HAWTHORNE
32. HIAWATHA
33. HOLLAND
34. HOWE
35. HUMBOLDT INDUST AREA
36. JORDAN
37. KEEWAYDIN
38. KENNY
39. KENWOOD
40. KING FIELD
41. LIND-BOHANON
42. LINDEN HILLS
43. LOGAN PARK
44. LONGFELLOW
45. LORING PARK
46. LOWRY HILL
47. LOWRY HILL EAST (WEDGE)
48. LYNDALE
49. LYNNHURST
50. MARCY-HOLMES
51. MARSHALL TERRACE
52. MCKINLEY
53. MINNEHAHA
54. MORRIS PARK
55. NEAR NORTH
56. NICOLLET ISLAND/EAST BANK
57. NOKOMIS
58. NORTH LOOP
59. NORTHEAST PARK
60. NORTHROP
61. PAGE
62. PHILLIPS

62_1. PHILLIPS WEST

63. POWDERHORN PARK
64. PROSPECT PARK E RIVER RD

65. REGINA
66. SEWARD
67. SHERIDAN
68. SHINGLE CREEK
69. ST. ANTHONY EAST
70. ST. ANTHONY WEST
71. STANDISH
72. STEVENS SQUARE
73. SUMNER-GLENWOOD
74. UNIVERSITY
75. VENTURA VILLAGE
76. VICTORY
77. WAITE PARK
78. WENONAH
79. WEST CALHOUN
80. WHITTIER
81. WILLARD-HAY
82. WINDOM
83. WINDOM PARK
84. UPTOWN
85. WAREHOUSE DISTRICT
97. MEEL KALE **[AAD S36]**
98. GARAN MAAYO **[AAD S 36]**
99. DIIDAY **[AAD S 36]**

[WEYDII S36 KELIYA HADDII S35 AY TAHAY GARAN MAAYO, UU QOFKU DIIDAY AMA MEEL KALE]

36. Miyaad fadlan i siin kartaa magaca Beerta nasashada ama iskuulka kuugu dhow?

[DIIWAAN GELI EREYADA AAD KA SOO XIGATAY; WAA MUHIIM IN LA HELO SIDA SAXA EE UU U QORMO] _____

37. Haddii uu kor joogahaygu u baahdo in uu caddeeyo shaqadayda magacaaga ugu horreeya oo keliya ma i siin kartaa?

[DIIWAAN GELI EREYADA AAD KA SOO XIGATAY]_____

Waa intaas su'aalaha aan qabo. Waad ku mahadsan tahay waqtiga aad i siisay. Warka aad na siisay wuxuu Magaalada Minneapolis ka caawin doonaa in ay fahamto ahmiyadaha iyo walaacyada dadkeeda deggan.

38. QOR JINSIGA QOFKA [HA WEYDIIN]

1. LAB
2. DHEDDIG

City of Minneapolis 2011 Residents Survey

Seennaa fi gaafilee qulqulleessaa

Seennaa

Akkam jirtu. Maqaan koo [MAQAA KEESSAN]. Maqaa Magaalaa Miniiyaapoolisiitiin yaadawwan adda-addaa jiraatoota magaalichaa walittiqabuf qorannoo adeemsisa jirra. Qorannoo kana keessatti yaada keessan itti dabalu barbadna. Gurgurtaa gosa kamiyyuu gaggeessaa kan jirru miti. Garuu ragaan qorannoo kanarraa argamu tajaajila pilaaniif kan oolu dha. Deebiiwwan isin nuf kennitan hundi iccitii dhan eegun akkuma eegametti tahee bifa garee qofaa dhan gabaasa kan godhaman dha.

Bakka bu'aan qorannoo keenyaa eeguf jecha yeroo dhihootti guyyaa dhaloota saa kan kabajate miseensa maatii keessani (umurii dhan guddaa kan tahe) dubbisun fedha. [NAMNI KUN UMURIIN SAA WAGGAA 18 KAN GUUTE YOOKAAN WAGGAA 18 OL KAN TAHE YOO TAHE BARRI DHALOOTAA TILMAAMA KEESSA HIN GALU] Isini dhaahii? [YOO TAHU BAATTAN:] Maaloo nama sanaa waliin haasawu ni danda'aa?

[Namni bilibilicha kaasee nama guyyaa dhalootasa kabajatu yoo tahu baate keewwata isa jalqabaa irra deebi'a. Namni jedhame yoo manatti argamu baate maqaa isa jalqabaa qabadhaatii bilbiluf haala mijjeessaa]

[Warri deebii kennan yoo gaaffii dhiyeessan akkuma gosa deebii isaanitti qorannichi daqiiqaa 20 fixu ni danda'a]

A. Isin jiraataa Naanno Magaalaa Miniiyaapoolisii keessaa?

1. EEYYEE
2. MITII **[GALATEEFFADHUTII GAAFFICHA DHAABII]**
98. HIN BEEKU **[GALATEEFFADHUTII GAAFFICHA DHAABII]**
99. MORMII **[GALATEEFFADHUTII GAAFFICHA DHAABII]**

B. Magaalaa Miniiyaapoolisii keessa yeroo hammamiif jirattani jirtu? [TARREEFAMA HIN DUBBIISA]

1. YEROO WAGGAA TOKKO GAD TAHEEF
2. WAGGOOTA 1 HANGA 4 ITTI
3. WAGGOOTA 5 HANGA 9 ITTI
4. WAGOOTA 10 HANGA 19 ITTI
5. WAGGOOTA 20 FI SANAA OL
98. HIN BEEKU **[GALATEEFFADHUTII GAAFFICHA DHAABII]**
99. MORMII **[GALATEEFFADHUTII GAAFFICHA DHAABII]**

C. Koodiin ziippii keessani meeqaa dha? [TARREEFAMA HIN DUBBIISA]

1. 55111
2. 55401
3. 55402
4. 55403
5. 55404

6. 55405
7. 55406
8. 55407
9. 55408
10. 55409
11. 55410
12. 55411
13. 55412
14. 55413
15. 55414
16. 55415
17. 55416
18. 55417
19. 55418
20. 55419
21. 55421
22. 55422
23. 55423
24. 55424
25. 55429
26. 55430
27. 55435
28. 55450
29. 55454
30. 55455
31. 55487
32. 55488
97. WAAN BIROO **[GALATEEFFADHUTII GAAFFICHA DHAABII]**
98. HIN BEEKU **[GALATEEFFADHUTII GAAFFICHA DHAABII]**
99. MORMII **[GALATEEFFADHUTII GAAFFICHA DHAABII]**

D. Kanneen irra gare kamitti fayyadamta yeroo bilbiltu. [DUBBISU QABDAN FILLANO DEEBI TANA-[JIJIIRU DANDEESSA AJAJA]

1. Bilbila harkaati fayyadama yeroo hedduu
2. Bilbila manaati fayyadama yeroo hedduu
3. Bilbila manaa fi harkaa qaba ammoo yeroo hedduu ka harkaati fayyadama
4. Bilbila manaa fi harkaa qaba ammoo yeroo heeddu ka manaati fayyadama

Qulqulliina /Sadarkaa/jireenyaa

1. Walumaagalatti jireenyaaf tolu magaalaa Miniiyaapoolisii akkamitti ilaaltu? Magaalichi?

1. Baayyee gaarii dha
2. Gaarii dha
3. Homaa hin jedhu
4. Dadhabaa dha /Gaarii miti
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

2. Walumaagalatti jireenyaf toluu naannichaa akkamiti ilaaltuu?

Naannichi:-

1. Baayyee gaarii dha
2. Gaarii dha
3. BUU'URA MIISOOMAA UMATAA AKKA ITII FUFUU GODHUU – SUPHAA RIQIICHA FII DAANDII DHAABATE. DABALATEE
4. Dadhabaa dha /Gaarii miti
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

3. Waggootii laman dabra keessati Miniiyaapoolisiin foyyofte jirti, itti caalera moo sanuma jettani yaadduu?

1. Kan foyya'e dha
2. Sanuma
3. Itti caalera
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

4. Akka yaada keessanitti waggootii shanan dhufan keessatti rakkoolee gurguudhoo sadi magaalaa Miniiyaapoolisii mudachu danda'an warra kam tahu jettani yaadduu? [TARREEFAMA DUBBIISAA]

1. NAGEENYAA UUMMATAA
2. BULCHIINSA MAGAALAA
3. DHIMMOOTA GEEJIBA WALIIN WALQABATAN - HOMAA HIN JEDHU
4. BARNOOTA
5. GUDDIINA DINAGDEE
6. MANA JIREENYAA
7. GUDDIINA WALIIGALAA
8. CARRAA HOJII
9. DEEBIIWAAN TRAAFIIKII WALIIN WALQABATE DABALATAA
10. QABEENYAA KAFALTIIDHAAF QABAMEE
11. ANSHUURA MANAA
97. KAN BIROO
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

4a. Tilmaami kabajaan yoo akkaan siif taate, naaf taate, naaf hin taane, yookan akkaamale naaf hin tahin haassawan as deemu kan wajiin:
[JIJIIRI TARREEFAMA KANA]. Akkaata Kamiti?

a. Ittiin boona magaalaa Minneapolis itti jiraachuuf
b. Magalaa Minneapolis akka magaala guddoo itti jiraatan taate hin raggaasisa

Waarra kanaa olitti caqasamaniif…[AKKA BARBAACHISUMAA SAATTI HANGASAA DUBBIISAA]

1. Baayyeen waliigala
2. Waliigala
3. Waliin hin galu
4. Baayyee walii hin galu
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

Haala naannichaa

5. Ammaa ibsa tokkon isiniif dubbiisa. Maaloo tokkoon-tokkon ibsa kanaf yaada qabdan itti waliigalu cimaa, waliigaluu, waliigaluu dhabu keessa yookaan ciminaan waliigaluu dhabu keessan naaf ibsa. Waa'ee... [TAREEFFAMA SAA GEGGEDDARA]

a. Namoonni naannoo koo jiran tokkon isaanii isa kaaniif kununsa ni godhu
b. Naannoon koo jireenyaaf iddoo namatti tolu dha
c. Naanoon koo bifa haala gaarii taheen fedhii koo guutuu kan dand'u suuqii fi kenninsa tajaajila biroo ni qaba.
d. Naannoon koo qulqulluu fi haalan kan qopha'e dh a
e. Naanno kootti ifaan dandii gaha tahe jira

Haallawwan kanaa olitti caqasamaniif …[AKKA BARBAACHISUMMA SATTI HANGASAA DUBBIISAA]

1. Baayyeen waliigala
2. Waliigala
3. Waliin hin galu
4. Baayyee walii hin galu
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

6. Fedhii keessan irratti hunda'udhan kan armaa gadi keessan mana jireenyaa amma keessa jiraattan kan ibsu isa kamidha [Akka Barbaachisuma Saatti Hangasa Irra Deebi'a]

a. Baa'ee guddaa dha
b. G uddaa dha
c. Hangan barbaadu dha
d. Baa'ee xiqqoo dha
e. Haalan baa'ee xiqqoodha
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

7. Maalo mana jireenyaa keessan ilaalchisee haala sirriidhan itti waliigalu keessan yookaan itti waliigalu dhabu keessan haalawwan armaa gaditti baa'een itti waligalaa, itti walii hin galu fi baa'ee itti walii hin galu kan jedhan ibsawwanitti fayyadamudhan deebisa: [IBSICHA DUBBISAA]. Waa'ee…[TARREEFAMICHA GEGEDDARA]

a. Baasiilee koo mana jireenyaa **[FAKKEENYAA KIRAAYI YOOKAAN KAFALTI MEESHAALEE]** humnan qabu waliin kan gitu dha
b. Teessumni iddoo jireenyaa **[APAARTAAMAA]** fedhiiwwan koo fi hojii koo, barnoota koo wajjin kan waltahu dha.
c. Haalli dhaabbi mana koo meeshaalee koo manaf gaha dha
d. Waggooti laman dhufan keessatti gad-lakkiisuf yaaden jira **[DEEBIIWAAN DEEBII'AN DHIMMA KANAAN WAJIIN YOO WALSIIMA NA JABAA QABAATANII GAAFIII # 7a TII DARIBII]**

Waarra kanaa olitti caqasamaniif…[AKKA BARBAACHISUMAA SAATTI HANGASAA DUBBIISAA]

1. Baa'ee itti waligaltuu
2. Waliigaltu

3. Walii hin galtan
4. Baa'ee itti walii hin galtan
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

NAMOOTA DEEBII DEEBIISAN KEESAA DEEBII SAANII JABATE DHIMMA 7D WAJIIN KAN WALSIIMATE YOO TAHE QOFA GAAFII 7A FII 7B GAAFATAMUU.

7a. Kan armaan gadii caqafaman keesaa kamfuu atii eesatii akka gad-lakiisuu. Karbaade haala gaariin ibsaa ?

1) Iddoo biraa Garuu naannoo olla keessatii
2) Ollaa Biraa Miniiyaapoolis keesatii
3) Miniiyaapoolis alaa Garuu naannoo meetroo keesatii
4) Miniiyaapoolis alaa naannoo meetroo
5) Mootummaa naannoo olaa
6) Iddo Biraa
98) HIN BEEKU [**HIN DUBBISIINA]**
99) MORMII [**HIN DUBBISIINA]**

7b. Kan armaangad caqafaman keesaa kamtuu akka atii gad-lakiisuu barbaadee haala gaariin ibsaa? [YOO BAR BAACHISAA TAHE YAALII: DEEBII TOKKOL QOFA AYYAMII]

1) Hojii
2) Maatii
3) Sababaa mahalaqaa
4) Waan iddoo biraa jiiraachu barbaadeef
5) Guddina ijoollee/ iddoo bira godaanu-mana jireenna guddaa hin barbachisu
6) Haala ammaati ashuuri mana haalan qaalidha
7) Ijoollee tiyaaf Maneen barmoota gagaari barbaachisa
8) Haala biraatiif
98) HIN BEEKU [**HIN DUBBISIINA]**
99) MORMII [**HIN DUBBISIINA]**

Itti fayyadama fi haala Daawun Taawun

8. Amma garaa Daawun Taawuni Miniiyaapoolisiitti dabarra. Kan hojjattan yookaan kan jiraattan Daawun Taawun keessadhaa?

1. Jireenya **[GARA GAAFFI 11 DABRAA]**
2. Hojii **[GARA GAAFFI 11 DABRAA]**
3. Lachu hin raawwadhu
4. Gaafi lamaan **[GARA GAAFFI 11 DABRAA]**
98. HIN BEEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

9. Gara Daawun Taawun dhaqxani kan beektan yoo tahe waggaa dabre yeroo meeqa dhaqxani jirtuu? [YOO BARBAACHISAA TAHE GAD FAGEENYAAN GAAFADHANI]

1. Yeroo tokko yookaan lama **[GARA GAAFFI 10 DABRAA]**
2. Yeroo 3 hanga 12 **[GARA GAAFFI 11 DABRAA]**

3. Yeroo 13 hanga 26 **[GARA GAAFFI 11 DABRAA]**
4. Yeroo 26 fi sanaa ol **[GARA GAAFFI 11 DABRAA]**
5. Gonkumaa dhaqee hin bekku **[GARA GAAFFI 10 DABRAA]**
98. Hin beku **[GARA GAAFFI 11 DABRAA]**
99. Mormii **[GARA GAAFFI 11 DABRAA]**

10. Akka yeroo Daawun Taawunitti isin hin dabarsinef sababiiwwan gurguddoo isin dhorkan warra kami dha? [TARREEFAMA HIN DUBBIISA. WARRA FAAYIDARRA OOLU DANDA'AN HUNDA MIRKANEESSA]

1. IDDOO KONKOLAATAA DHAABAN DHABUU
2. GATII IDDOO KONKOLAATA DHAABAN
3. TIRAAFIIKII (DAANDII AMARTII, DAANDII TOKKO, DAANDII HOJIIF CUFAME ETC)
4. NAGEENYA
5. IDDOOWWA GABAN BIRAAN FILADHA
6. IDDOON DHAQAN HIN JIRU
7. QALA'U GATII
8. WALUMAAGALATTI JIBBUU
9. XURAA'A DHA
10. DAANDIILEE QIXA TOKKOO QOFAA WAAN JIRANIIF DAANDII ARGACHUN NA DHIBA
11. GARA DAAWUN TAAWUN DHAQU HIN BARBAADU
97. KAN BIROO
98. HIN BEKU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

11. Walumaagalatti Daawun Taawun Mniiyaapoolisii keessatti nageenyi hamma isinitti dhagahama? [AKKA BARBAACHISUMA SAATTI HANGASA IRRA DEEBI'AA]

1. Nageenya akka gaariitti
2. Nageenya hamma tokko
3. Gonkumaa nageenyi natti hin dhagahamu
4. Nageenyi natti hin dhagamu
98. HIN BEEKU /YAADA HIN QABU [**HIN DUBBISIINA]**
99. MORMII [**HIN DUBBISIINA]**

Odeefannoof dhiheenya qabu

11a. Hammam Miniiyaapoolis 311 Najin walbarte yookiin walaalte? Anii… [AKKA BARBAACHISUMA SAATTI HANGASA IRRA DEEBI'AA]

1. Haala gaanin beekaa
2. Hamma tahe nibeekaa
3. Gonkuma hin beekuu
99. Mormii **[HIN DUBBISIINA]**

11b. Tilmaami kabajaan karaa ittiin interneeti fayyadamtu Akkamiti [TARREEFAMICHA GEGEDDARA]

a. Mana
b. Mana barmoota
c. idoo hujii
d. Bilbila harkaarati kaneen akka blackberry, iphone

Waarra kanaa olitti caqasamaniif…[AKKA BARBAACHISUMAA SAATTI HANGASAA DUBBIISAA]

1. Eeyee
2. Hi'o
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

12. Ji'oota 12 dabran, keessatti ragaa argachuf bulchiinsa magaalchaa wajjin qunnamtii gootani beektuu?

1. EEYYEE
2. LAKKII **[GARA GAAFFI 16a. DABRAA]**
98. HIN BEEKU **[GARA GAAFFI 16a. DABRAA]**
99. MORMII **[GARA GAAFFI 16a. DABRAA]**

[YOO GAAFII Q12 "EEYYEE" DEEBIIFAMEE QOFA GAAFATAMAA]

13. Bifa haala kamiin bulchiinsa magaalicha waliin wajjin qaamtan: (Jechuunis qaaman, bilbilan , e-mail dhan yookaanis intarneetii magaalichaa ilaaludhan?) [WARRA FAAYIDARRA OOLU DANDA'AN HUNDA MIRKANEESSA] [DEEBII SIILKIIN YOO DEEBIISEETAHE – TAJAAJILAA 311 ITII FAYYADAMUUF TAALII GODHUU QABAA.]

1. QAAMAN
2. BILBILAN SIILKII BIROON
3. SIILKII 311niin
4. XALAYAAN
5. E-MAIL DHAN
6. INTARNEETI MAGAALICHAA ILAALUDHAN **[YOO MIRKANAHE "INTARNEETI MAGAALICHAA ILAALA" GARA GAAFFII 15 DABRA]**
97. KAN BIROO
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

14. Maaloo sadarkaalee baa'ee gaarii, gaarii, gidduu galeessa yookaan xiqqaa kan jedhutti fayyadamun warra armaan gadi keessaa kan isiniif dhihoo tahe haala hojii magaalichaa akkamitti akka gamagamtan nutti hima?…[TAREEFAMA SAA GEGEDDARI]

a. Beekumsa
b. Cimina
c. Deebii ariitii
d. Haala qunnamtii hojjataa waliin jiru
e. Nama kabajuu
f. Nama gargaaruf yookaan gargaramuf heeyyamamaa tahu
g. Afaan didaatin fayyadamuf yookaan hiikka isaani mirkaneessuf fedhiin jiru

Warra kana ilaalchisee…[AKKA BARBAACHISUMA SAATTI HANGASA IRRA DEEBI'AA]

1. Baa'ee gaarii dha jettuu
2. Gaarii dha jettuu
3. Gidduu galeessa jettuu
4. Gad aana dha jettuu
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

15. [GAAFFII KANA KAN GAAFATTAN GAAFFII LAKK 13 IRRA "INTARNEETI MAGAALICHAA ILAALEN JIRA" JEDHEE NAMA DEEBII KENNE QOFAAF DHA] Intarneetii magaalichaaf ilaalchi keessan maal dha…[TARREEFAMA SAA GEGGEDDARAA]

a. Faayidaa qabeessumaa odeefanicha
b. Akkaatan salphina fayyadamsa
c. Dizaayinnii fi giraafiksii

Kanaa olitti kan caqasamef isin maal jettu…[AKKA BARBAACHISUMA SAATTI HANGASA IRRA DEEBI'A]

1. Baa'ee gaarii dha
2. Gaarii dha
3. Hamma tokko
4. Gad aana dha
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

16a. Odeeffannoo kamiti argata hatatama qilleensa hancabi? [HAALA KAMIN BEEKTA AKKA HAALI QILEENSI HANCABI JIRU] [TOKKO FILADHU KEESSAA]

1. Konkolaataan hin qabu dhima nalaalchisuumiti
2. Iddoo konkoolaataa itti dhaaban daandii ala kan argamu /Ana hin galchu
3. Maxansaa oduu
4. Raadiyoo yokaan teeleviziyoona
5. Beeksisa iimayli kan magaalaa irraa
6. Beeksisa iimayli kan magaalan alaa
7. Bilbila magaalicha irra bilbilamun
8. Dhaamsa barruu bilbilaatin magalarraa dabartu
9. Dhaamsa Maxanfama Face book jedhamu kan magaalarraa dabru
10. Maxanfama Twitter jedhamu kan magalarraa dabru
11. Hiriyyaa fi maatii irra dhagahuf
12. Yaamu 348-SNOW
13. Madhamfama Magaalichaa irra laala
14. Yaamu 311

97. Kan biroo
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

16b. Odeeffannoo kamiti fayyadamta beekuuf seera haala hatatama hancabi fi idoo konkallaata kaayatu. [TOKKO FILADHU KEESSAA]

1. Konkolaataan hin qabu dhima nalaalchisuumiti
2. Iddoo konkoolaataa itti dhaaban daandii ala kan argamu /Ana hin galchu
3. Maxansaa oduu
4. Raadiyoo yokaan teeleviziyoona
5. Yaamu 348-SNOW
6. 311
7. Madhamfama magalaa Minneapolis irra laalu
8. Dhaamsa iimayli kan haala hatatama hancabi mallateessu
9. Dhaamsa Maxanfama Face book jedhamu kan magaalarraa dabru
10. Maxanfama Twitter jedhamu kan magalarraa dabru
11. Hiriyyaa fi maatii irra dhagahuf

97. Kan biroo
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

Tajaajila magaalichaatti garaa ciisuu

17. Amma immoo gaaffiilee tajaajila magaalicha wajjin walqabatan walitti aansine dhiyeesina…?

a. Kutaa balaa ibiddaa **[GARA GAAFFI 17A DABRII]**
b. Poolisii **[GARA GAAFFI 17B DABRII]**
c. Tajaajila 911**[GARA GAAFFI 17C DABRII]**
d. Ejantootaa 311 **[GARA GAAFII 17d DABRII]**

[SADARKA DEEBII DUBBIISAA]

1. EEYEE
2. LAKKI
98. HIN BEEKU **[HIN DUBBISIINA]**

99. MORMII **[HIN DUBBISIINA]**

17a. Kutaa balaa ibiddaa fi gahumsa ogummaa hojjatoota saatti hangam garaa isin cibseeraa? Baa'ee garaa na cibseera, garaa na cibseera, garaa na hin cibsine yookaan gonkumaa garaa na hin cibsine kan jedhan jechoota kanatti fayyadamudhan natti hima. [TOKKO QOFAA FILADHAA]

1. Baa'ee garaa na cibseera
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

17b. Kutaa poolisii fi gahumsa ogummaa raayyaa poolisichaatti hammam isin qubse jira? Baa'ee garaa na cibseeraa, garaa na cibseera, garaa na hin cibsine yookaan gonkuma garaa na hin cibsine jechoota jehan kanatti fayyadamudhan natti hima [TOKKO QOFAA FILADHAA]

1. Baa'ee garaa na cibseera
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

17c. Gahumsa ogummaa opireetar 911 tti hammam garaa isin gahe jira? Baa'ee garaa na cibseeraa, garaa na cibseera, garaa na hin cibsine yookaan gonkuma garaa na hin cibsine jechoota jehan kanatti fayyadamudhan natti hima [TOKKO QOFAA FILADHAA]

1. Baa'ee garaa na cibseera
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

17d. Gohummsa ogumma Ejantii 311 agarsiiseen hammam gaaraa isin gahe jira? Baayee garaa na cibseeraa, garaa na cibseeraa, garaa nah in cibsine yookaan gonkuma garaa nah in cibsine jetaa? [TOKKO QOFAA FILADHU]

1. Baa'ee garaa na cibseera
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

18. Amma immo tarreefama tajaajiloota bulchiinsa magaalaa miniiyaapoolisiidhan kennaman ni dubbiisa. Maaloo tokkoon tokkon tajaajilichaa garaa isin gahuu fi garaa isin gahu dhabu…? [TARREEFAMA SAA GEGGEDDARAA]

a. Qilleensa, bishaanii fi lafa kan hammate eegumsa naannoo
b. Balaaf qophaa'insa qabu
c. Misooma manneeni kan gatiidhan walgitu
d. Irra deebi'ani Daawun Taawun foyyeesuu
e. Naannoolee warra ollaa irra deebi'ani foyyeessuu
f. Suphaa daandilee
g. Suphaa daandille dhiphoo irra daddarban
h. Daandilee qulquullinaan eeguu
i. Suuraalee gidaara qulqulleessuu
j. Daldaloota seeraa alaa fi rakkiisaa to'achuu
k. Kosii walittiqabuu fi sagantaalee deebisani itti fayyadaman diririsuu
l. Tajaajila to'annoo beeyladaa
m. Tajaajila poolisii
n. Tajaajiloota balaa ibiddaa fi kununsa waldhaansa yeroo hatattamaa
o. Dhiyeesssaa bishaan qulquulliina qabu
p. Dhiyeessaa tajaajila dhangala'aa ittiin dhabamsisan
q. Fayyaa fi nageenya jiraatootaa eeguu
r. Tajaajila paarkii fi bashannaanaa dhiyeessuu
s. Deegarsa gatii manaa baasuu Dadhabaniif
t. Hancabii qulqullessu/ bakkaa kaasu

Waarra kanaa olitti caqasamaniif deebii isin qabdan… [AKKA BARBAACHISUMA SAATTI HANGA SAA IRRA DEEBI'AA]

1. Baa'ee garaa na cibseera
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

18a. Kabajaan nati hime akka itti gara si cibse yookaan gara si hin cibsine barmooni hawaasa (kutaa olmaa daa'imaa irraa egalee hanga kutaa 12 maati) akkam jetta mana barmoota kan haawasa Minneapolis [AKKA BARBAACHISUMA SAATTI HANGA SAA IRRA DEEBI'AA]

1. Baa'ee garaa na cibseera
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

18b. Waggoota laman dabran keessaati akkam jete qulqulinni/gaaruma barmoota hawaasa (Kutaa olmaa daa'ima irra egalee hanga kutaa 12 mati) Mani Barmoota kan hawaasa Minneapolis [AKKA BARBAACHISUMA SAATTI HANGA SAA IRRA DEEBI'AA]

1. Haalan jirjiirame
2. Suuta jirjiirame
3. Akkuma isaa
4. Suuta gadi bu’e
5. Haalan gadi bu’e
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

Tajaajiloota dursaa magaalaa

19. Miniiyaapoolisiin tajaajiloota magaala kennuf dabalaa kan dhufe rakkoon maallaqa mudateni jira. Maaloo faayida qabeessumaa tajaajiloota armaan gadi sadarkaa qabxii 5 itiin, 5iin "haalan baa'ee faayida qabeessa". akkasumas 1n qonkumaa kan hin faayadne sadarkaa jedhu baasaatii deebii keessan nutt hima. Maaloo kan …faayidaa qabeessuma sadarkasaa nutti hima? [TARREEFAMA SAA GEGGEDDARAA]

a. Qilleensa, bishaanii fi lafa kan hammate eegumsa naannoo
b. Balaaf qophaa'insa qabu
c. Misooma manneeni kan gatiidhan walgitu
d. Irra deebi'ani Daawun Taawun foyyeesuu
e. Naannoolee warra ollaa irra deebi'ani foyyeessuu
f. Suphaa daandilee
g. Suphaa daandille dhiphoo irra daddarban
h. Daandilee qulquullinaan eeguu
i. Suuraalee gidaara qulqulleessuu
j. Daldaloota seeraa alaa fi rakkiisaa to'achuu
k. Kosii walittiqabuu fi sagantaalee deebisani itti fayyadaman diririsuu
l. Tajaajila to'annoo beeyladaa
m. Tajaajila poolisii
n. Tajaajiloota balaa ibiddaa fi kununsa waldhaansa yeroo hatattamaa
o. Dhiyeesssaa bishaan qulquulliina qabu
p. Dhiyeessaa tajaajila dhangala'aa ittiin dhabamsisan
q. Fayyaa fi nageenya jiraatootaa eeguu
r. Tajaajila paarkii fi bashannaanaa dhiyeessuu
s. Deegarsa gatii manaa baasuu Dadhabaniif
t. Hancabii qulqullessu/ bakkaa kaasu
u. Tajaajila 311

Warra kanaa olitti caqasamaniif …[AKKA BARBAACHISUMA SAATTI DUBBISAA].. DEEBIIN KEESSAN:-

1. 1/ “GONOKUMAA FAYIDAA QABEESSA KAN HIN TAANE”
2. 2
3. 3
4. 4
5. 5/ “HAALAN BAA'EE FAAYIDAA QABEESSA”
98. HIN BEEKU/YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

20. Tajaajiloota magaala foyyeessuuf gibirri yookaan kafalti qabeenyaa guddachu qabu kan jedhu hammamin itti waliigaltuu yookaan itti walii hin galtanii?

…jettuu [TARREEFAMA SAA GEGGEDDARAA]

1. Baa'ee garaa na cib seera
2. Garaa na cibsine
3. Garaa na hin cibseera
4. Gonkumaa garaa na hin cibsine
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

20a. Filaanno Sadaasa bara 2013, dhufuutii bulchiinsa fii mana mare magaalaa fiilachuuf yookaan dhisuuf qophiinkee akkamii?

Anii…… [SKEELII AKKA BARBACHIISAA TAHETII DUBISII]

1. Fiilachuuf baayee kopha'eraa **[GARA GAAFII # 21 DEEMAA]**
2. hamma tahe Fiilachuuf kopha'eraa **[GARA GAAFII #21 DEEMAA]**
3. hamma tahe Feedhii Flachuu hin qabu **[GARA GAAFII #20B DEEMAA]**
4. Gonkuma Fedhii flachuu hin qabu **[GARA GAAFII #20B DEEMAA]**
98. HIN BEEKU/YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

[YOO GAAFII DARBEERATII HAMMA TAHE YOOKAAN GONKUMA FIILACHUUDHAAF FEDHII HIN QABU KAN JEDHU FIILANA ANII]

20b. Fiilannoo Sadaasa bara 2013 irratii bulchiinsaa fii mana mare magaalaa fiilachuuf fedhii xinaa qabachuun sababnii saa mal tahu danda'a? [TAREEFAMA HIN DUBBISIIN – BARBAACHIISA TAANAN YAALII QOFAA GODHII] [DEEBII TOKKO CAALAA AYAMII]

1. FEDHII MALEE
2. YERO HIN QABU
3. YAADNII NA GALEE/AKKATA WALAALEE
4. BU'AA SAA HIN JIJIIRU ITII HIN AMANUU
97. KAN BIROO
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

Hirmaanaa hawaasummaa

21. Kan isin tilmaama kennitan dhimma kamiyyuu ilaalchisee murtii bulchiinsi magaalichaa kenuu irratti dhiibbaa taasisuf jecha adeemsa armaan gadi hammam nama fayyaduu? …dhan ilaalchisee hoo?[TAREEFAMA SAA GEGGEDDARAA]

a. Aangaawootan filadhee qunnamuu
b. Garee miseensa marii magaalichaa tahuu
c. Garee koo warra ollaa argachuu
d. Walgahiiwwan hawaasaa irratti hirmaachuu
e. Hojjattoota magaalaa wajjin hariiroo uumuu

f. Garee hojiiwawwan hojii magaalicha wajjin walitti dhuufeenya hin qabne hojatu waliin hojjachuu

Dhimma kana olitti caqasamef… [TARREEFAMA SAA GEGGEDDARAA]

1. Baa'een fayyadama
2. Garaa na cibseera
3. Garaa na hin cibsine
4. Gonkumaa garaa na hin cibsine

98. Hin beeku /yaada hin qabu **[HIN DUBBISIINA]**
99. Mormii **[HIN DUBBISIINA]**

22. [GAAFFIIN KUN KAN GAAFATAMU GAAFFII DABREE IRRATTI DHIMOOTA 3 YOOKAAN KANAA OL WARRA TAHANIIF HAMMA KANA HIN FAYYADAMUU FI GONKUMA HIN FAYYADAMU JEDHANI WARRA DEEBISAN QOFAAF]. Murtiilee bulchiinsa magaalicha irratti kan irratti isin hin hirmanne yookaan hamma kan itti taataniif sababiin saa maali dha? [TARREEFAMA HIN DUBBIISA. YOO BARNAACHISE QOFAA GAD FAGEENYAAN QORADHU] [TOOKOO QOFAA FIILADHU]

1. FEDHII HIN QABU
2. YEROO HIN QABU
3. AKKA FILANNOON JIRU HIN BEEKU /AKKAM AKKA TAHE HIN BEEKU
4. BU'AA SAA JIJJIIRUF HIN DANDA'U
97. KAN BIROO
98. HIN BEEKU **[HIN DUBBISINA]**
99. MORMII **[HIN DUBBISINA]**

23. Amma immoo dandeetii bulchiinsa magaalichaa irratti waan isinitti dhagahamun isin gaafadha. Bulchiinsa Magaalaa Miniiyaapoolisii qixa haalawwan armaan gaditiin isin akkamitti ilaaltuu?… [TARREEFAMA SAA GEGGEDDARAA]?

a. Waa'ee dhimmoota muummee magaalaa Miniiyaapoolisii gama jiraattookaf oddeeffanno kenuudhan
b. Gama fedhi lammiiwwani guutuu fi lamiiwwan bakka bu'udhan
c. Gama gahumsan gara fuula duraf karooraa baasudhan
d. Gama gibira kafaltaniif gatii kennudhan
e. Dhimmoota fayyida qabeessa tahaniif wantoota gargaaaran kennuf jecha gama lammiiwwaniif carrra hikkaa qabu uumuudhan
f. Gama akeekaa waliigalaa magaalichi qabateen

Warra kanaa olitti tarreefaman ilaalchisee…[YOO BARBAACHISAA TAHE HANGA SAA DUBBISAA DEEBIIN KEESSAN]

1. Baa'ee gaarii dha
2. Gaarii dha
3. Hamma tokko
4. Gad aana dha
98. HIN BEEKU /YAADA HIN QABU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

Loogii

24. Jioota 12 dabran keessani isin mataa keessan loogiin isin mudate ni jira? [GAAFFII KANA KAN DHIYEESSU JECHA "LOOGII" JEDHU KAN HIIKKA ITTI KENNU NAMOOTA HAALA KEESSAN FAKKAATU QABAN GIDDUUDHAA ISIN QOFAA IRRATTI ADDA BAHE HAALI ADDA TAHE YOO ISIN IRRATTI RAAWWATAMU DHA.KUNIS EENYUUMMAA KEESSANIIF EEGUMIS AKKA TAASISAME ISINITTI AGARSISA. EEGUMSI KAN TAASISAMUF EENYUUMMAN KEESSAN JECHUUN SANYI, AMANTII, SAALA, HAALAWWAN WALITTI DHIHEENYA WAJJIN KAN WALQABATAN, HAALA HIRMAANAA HAWAASAA WAJJIN WALQABATE, HAALA MAATII, UMURII, MIIDHAA QAAMAA FI DHALOOTA DHA]

1. EEYYEE
2. NA HIN MUDATNE **[GARA GAAFFII 25 ITTI DABRAA]**
98. HIN BEEKU **[GARA GAAFFII 25 ITTI DABRAA]**
99. MORMII **[GARA GAAFFII 25 ITTI DABRAA]**

24a. Loogiin kan isin mudate haala akkamitiin dha? [TARREEFAMA HIN DUBBIISA]. BARBAACHISAA YOO TAHE QOFAA GAD FAGEENYAAN QORADHAA] [TOOKOO QOFAA FIILADHU]

1. HOJII BARBABAACH ARRATTI YOOKAAN IDDOO HOJIITTI
2. MANA BARBAACHURRATTI
3. YEROO MANA NAYAATAATTI YOOKAAN MADABIRA KEESSATTI TAJAAJILAMAN
4. YAMMUU BULCHIINSA MAGAALICHAA WAJJIN HAASAWAN **[GARA GAAFFII 24B FI 24C GAAFADHA]**
5. NAANNOO KOOF
6. IBSAWWAN UUMMATAA WALIIGALAAF
7. GEEJBAWWAN (AWUTOOBUUS) UUMMATAA IRRATTI

97. KAN BIROO
98. HIN BEEKU
99. MORMII

24b. [Gaafadhu yoo gaafi 24a tahe qofa "yoo ka magalaa waliin qunamti ka qabu taate"] Sababii maaliif loogiin kan isin irratti raawwate isinitti fakkaataa? [TARREEFAMA HIN DUBBIISA. WARRA FAAYIDARRA OOLU DANDA'AN HUNDA MIRKANEESSA]

1. SAALA
2. UMURII
3. HAALA DINAGDEE
4. HAALA GA'EELAA
5. HAALA HAWAASAA
6. SANYII YOOKAAN QALAMA
7. HAALAWWAN WALIIGALTEE WAJJIN WALQABATEN
8. MIIDHAA QAAMAA
9. HAALA SANYII, BIYYA DHALOOTA /IDDOO
10. AFAAN /HAALA ITTIN HAASAWAN
11. AMANTII

97. KAN BIROO
98. HIN BEEKU **[GARA GAAFFII 25 ITTI DABRAA]**
99. MORMII **[GARA GAAFFII 25 ITTI DABRAA]**

24c. [DEEBIIN GAAFFII LAKKOOFSA 24A TIIF ISINIIF KENNAME "MAGAALICHA WAJJIN HAASAWUDHAN"] kan jedhu yoo tahe qoofaa gaaffii kana gaafadha] Kutaa hojii magaalichaa keessaa hojii kana irratti kan hirmate isa kam akka tahe yaadachu ni dandeessuu? [TARREEFAMA HIN DUBBIISA. WARRA FAAYIDARRA OOLU DANDA'AN HUNDA MIRKANEESSA]

1. BIIROO SEERAA MAGAALICHAA
2. BALAA IBIDDAA
3. HUMNA NAMAA
4. TO'ANNO /HEEYYAMA
5. POOLISII
6. HOJIILEE UUMMATAA
7. KAROORA HAWAASAA FI GUDDIINA DINAGDEE (CPED)

97. KAN BIROO
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

Gaaffiilee baa'ina uummataa ilaalchisee

Gaaffiileen koo warri dhumaa waa'ee keessanii fi waa'ee maatii keessani hoggaa tahu bifa garee dhan kan fayyadamnu dha. Ragaa kana kan sasaabinu yaada namoota adda addaarraa akka fudhanne mirkaneessuf.

25.Mannii jireenyaa amma keessa jiraattan dhugumatti abbaa qabeenyaadha moo yookaanis kireeyfatanituu?

1. Abbaa qabeenyaa
2. Kiraayi
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

26. Maaloo waa'ee maatii keessani ibsi armaan gadi dhugaa yoo tahe nutti hima?... dhan ilaalchisee[TARREEFAMICHA GEGGADDARAA]

a. Ijooleen umuriin isaani waggaa 18 hin guunne jiru

b. Manguudootni umuriin isaani waggaa 70 fi kana ol kan tahan jiru

Isin maal jettuu…[HANGA SAA AKKA BARBAACHISUMMA SAATTI DUBBIISA]

1. EEYYEEN
2. HIN JIRU
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

27. Malli geejibaa inni bu'ura isa kamidha?

1. AWUTOBUSI
2. BISKILEETTII
3. KONKOOLAATAA
4. TAAKSII
5. MILLAAN DEEMUU
6. BAABURAA /BABURAA MAGAALAA
97. KAN BIROO
98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

28. Mana keessan keessattti afaan itti dubbatamu kan dusaan Ingiliffaadhaa?

1. EEYYEE
2. MITI
98. HIN BEEKU
99. MORMII

29. Maaloo yeroon ramaddii umurii keessan hammaturra gahu akkan dhaabu natti hima. [TARREEFAMA SAA DUBBIISA]

1. Waggaa 18 irraa hangaa 24
2. Waggaa 25 irraa hangaa 34
3. Waggaa 35 irraa hangaa 44
4. Waggaa 45 irraa hangaa 54
5. Waggaa 55 irraa hanga 64
6. Waggaa 65 fi kanaa ol

99. MORMII **[HIN DUBBISIINA]**

30. Maaloo yammuun ramaddii galii waggaa maatii keessan hammaturra gahu akkan dhaabu nati hima 2010 fi. [TARREEFAMA SAA DUBBIISA]

1. Doolaara 10,000 gad
2. Doolaara 10,000 irraa hanga 15,000 gad
3. Doolaara 15,000 irraa hanga 25,000 gad
4. Doolaara 25,000 irraa hanga 35,000 gad
5. Doolaara 35,000 irraa hanga 50,000 gad
6. Doolaara 50,000 irraa hanga 75,000 gad
7. Doolaara 75,000 irraa hanga 100,000 gad
8. Doolaara 100,000 irraa hanga 150,000 gad
9. Doolaara 150,000 irraa hanga 200,000 gad
10. Doolaara 200,000 fi kanaa ol

98. HIN BEEKU **[HIN DUBBISIINA]**
99. MORMII **[HIN DUBBISIINA]**

31. Tajaajila istaatisitiki qofaaf jecha maaloo sanyii Laatiin yookaan Hisipaaniiki yoo taatan mutti himu ni dandeessuu?

1. EEYEE
2. ANI MITI

98. HIN BEEKU **[HIN DUBBISINA]**
99. MORMII **[HIN DUBBISINA]**

32. Amma immoo sanyii keessan sirriitti natti himu ni dandeessu? [TARREEFAMA HIN DUBBIISA]

1. ADII
2. GURRAACHA, AFIROO AMEERIKAA YOOKAAN AFRIKKAA
3. HINDII AMEERIIKA (HINDOOTA AMEERIIKAA YOOKAAN ALAASKAA)
4. ISIYAA, DHALATAA HAWAAYI YOOKAAN KAN BIROO LAFA GALAANA PAASIFIIKIIN MARAAAME
5. HAMOONGII
6. SOMAALEE
7. VEETINAAM
8. LAA'OOTAA
9. ITOOPHIYAA/OROMOO
10. ISPAANISHII
11. SANYII LAMA YOOKAAN LAMAA OL
12. SANYI AYINAA BIRAA

99. MORMII **[DUBIISAA]**

33. Naannoo hunda magaalattiidhaa ragaa sasaabu keenya mirkaneessuuf akka nu gargaaruf teessoo daandii amma irratti argamtan naaf keennu ni dandeessuu? [RAGAAN KUN DEEBIIWWAN NRC MAGAALICHAF KENNU WAJJIN WAL HIN QABATU] [GALMEEN XUMRAMEE KAN HOJJATAMEF LOKKOOFSA MANAA FI MAQAA DAANDII QUBEE, KALATII SIRII TAHE QABAACHUUN MAAYE E BARBAACHISAADHA. QIXA MALCHISU QABACHU KEESSAN MIRKANEEFFADHA (KIBBA, KAABAA, BAHA, LIXA) AKKASUMAS TARREEFAMA BARBAACHISAA TAHE DAANDII, KARAA, DANDII IRRA DABRAN, KKF.] EEGA QABATTAN BOODA GARA GAAFFII LAKKOOFSA 37 ITTI CEHA.

98. HIN BEEKU **[GARA GAAFFII 34 TTI DABRAA]**
99. MORMII **[GARA GAAFFII 34 TTI DABRAA]**

[QUBEE, KALATII SIRII TAHE QABAACHUUN MAAYE E ARBAACHISAADHA]

34. Daandilee gara mana keessanitti deemanirraa maqaan daandilee lama mana keessaniif dhihoo kan tahan gaha dha?

[MAQAA DAANDILEE KANA NAAF KENNU NIDANDEESSUU? QIXA MALCHISU QABACHU KEESSAN MIRKANEEFFADHA (KIBBA, KAABAA, LIXA, BAHA) AKKASUMAS TARREEFAMA BARACHISAA TAHE DANDII, ADABAABAAYI, KARAA, DAANDII IRRA DABRAN KKF DEEBIIN YOO ISINIIF KENNAME GARA GAFII 37 DABRAA]

98. HIN BEEKU **[GARA GAAFFII 35 ITTI DABRAA]**
99. MORMII **[GARA GAAFFII 35 ITTI DABRAA]**

35. Safara Miniiyaapoolisii isa kam keessa jiratuu? [TOKKO FILADHAA GAD FAGEENYAAN HIN QORATINA]

1. AUDUBON PARK
2. BANCROFT
3. BELTRAMI
4. BOTTINEAU
5. BRYANT
6. BRYN-MAWR
7. CAMDEN/WEBER-CAMDEN
8. CARAG/CALHOUN AREA
9. CEDAR-ISLES-DEAN
10. CEDAR-RIVERSIDE
11. CENTRAL
12. CLEVELAND
13. COLUMBIA PARK
14. COMO
15. COOPER
16. CORCORAN
17. DIAMOND LAKE
18. DOWNTOWN EAST
19. DOWNTOWN WEST
20. EAST CALHOUN (ECCO)
21. EAST HARRIET FARMSTEAD
22. EAST ISLES

22_1. EAST PHILLIPS

23. ELLIOT PARK
24. ERICSSON
25. FIELD
26. FOLWELL
27. FULLER/TANGLETOWN
28. FULTON
29. HALE
30. HARRISON
31. HAWTHORNE
32. HIAWATHA
33. HOLLAND
34. HOWE
35. HUMBOLDT INDUST AREA
36. JORDAN
37. KEEWAYDIN
38. KENNY
39. KENWOOD
40. KING FIELD
41. LIND-BOHANON
42. LINDEN HILLS
43. LOGAN PARK
44. LONGFELLOW
45. LORING PARK
46. LOWRY HILL
47. LOWRY HILL EAST (WEDGE)
48. LYNDALE

49. LYNNHURST
50. MARCY-HOLMES
51. MARSHALL TERRACE
52. MCKINLEY
53. MINNEHAHA
54. MORRIS PARK
55. NEAR NORTH
56. NICOLLET ISLAND/EAST BANK
57. NOKOMIS
58. NORTH LOOP
59. NORTHEAST PARK
60. NORTHROP
61. PAGE
62. PHILLIPS

62_1. PHILLIPS WEST

63. POWDERHORN PARK
64. PROSPECT PARK E RIVER RD
65. REGINA
66. SEWARD
67. SHERIDAN
68. SHINGLE CREEK
69. ST. ANTHONY EAST
70. ST. ANTHONY WEST
71. STANDISH
72. STEVENS SQUARE
73. SUMNER-GLENWOOD
74. UNIVERSITY
75. VENTURA VILLAGE
76. VICTORY
77. WAITE PARK
78. WENONAH
79. WEST CALHOUN
80. WHITTIER
81. WILLARD-HAY
82. WINDOM
83. WINDOM PARK
84. UPTOWN
85. WAREHOUSE DISTRICT
97. KAN BIROO **[GARA GAAFFII 36 ITTI DABRAA]**
98. HIN BEEKU **[GARA GAAFFII 36 ITTI DABRAA]**
99. MORMII **[GARA GAAFFII 36 ITTI DABRAA]**

[GAAFFIIN 36 KAN GAAFATAMU GAAFFII 35 IIF DEEBIIN KENNAME "HIN BEEKU" YOOKAAN "KAN BIROO" KAN JEDHU YOOKAAN MORMII YOO TAASISAME DHA]

36. Maaloo maqaa paarikii yookaan mana barnootaa uummata dhihoo keessan jiru naaf kennu ni dandeessuu?

[DEEBII JECHA JECHAAN KENNAME GALMEESSA] [QUBEE, KALATII SIRII TAHE QABAACHUUN BAAYEE BARBAACHISAADHA]

_____

37. To'ataan koo akka tasaa yoo hojii koo mirkaneesse maqaa keessan isa jalqabaa qofaa natti himu ni dandeessuu?

[DEEBII JECHA JECHAAN KENNAME GALMEESSA] _____

Gaaffiileen koo warruma kana turan. Waan yeroo keessan naaf kennitaniif galatooma. Ragaan isin naaf kennitaniif Bulchiinsi Magaalaa Miniiyaapoolisii wantoota jiraattoota saaf dursa kennu qabu akka hubatuf gargaarsa guddaa godha

38. SAALA GALMEESSA [HIN GAAFATINA]

1. DHIIRA
2. DUBARTII

ແບບສຳຫລວດຜູ້ອາໄສຢູ່ໃນເມືອງມິນີແອໂປລິສປີ 2011

ຄຳນຳແລະຄຳຖາມຄັດເລືອກ

ຄຳນຳ

ສະບາຍດີ ຂ້າພະເຈົ້າຊື່ [ຊື່ຂອງຕົນເອງ] ແລະຂ້າພະເຈົ້າກຳລັງດຳເນີນການວິໄຈໃຫ້ເມືອງມິນີແອໂປລິສ
ເພື່ອຈະຮວບຮວມຄວາມຄິດເຫັນຂອງຜູ້ອາໄສຢູ່ໃນເມືອງມິນີແອໂປລິສ ແລ້ວພວກເຮົາສົນໃຈກັບຄວາມຄິດເຫັນຂອງທ່ານ.
ພວກເຮົາບໍ່ໄດ້ຂາຍຫຍັງ. ຂໍ້ມູນຈາກການວິໄຈຄົ້ນຄວ້ານີ້ ຈະນຳໃຊ້ໃນການວາງແຜນການຕ່າງໆ.
ຄຳສຳຫລວດຂອງທ່ານຈະຮັກສາເປັນຄວາມລັບແລະຈະລາຍງານໃນຮູບແບບຝູງຊົນ ເທົ່ານັ້ນ.

ເພື່ອຈະໃຫ້ການສຳຫລວດຂອງເຮົາມີລັກສະນະເປັນແບບຢ່າງ ຂ້າພະເຈົ້າຂໍເວົ້າກັບຜູ້ໃຫຍ່ໃນຄອບຄົວ ຂອງທ່ານ
ຄົນທີ່ໄດ້ຜ່ານວັນເກີດເມື່ອໄວໆມານີ້. [ຈະບໍ່ໄດ້ຄຳນຶງເຖິງປີເກີດ ຕາບໃດທີ່ຜູ້ກ່ຽວອາຍຸ 18 ປີຂຶ້ນໄປ] ຄົນນັ້ນເປັນທ່ານເອງບໍ?
[ຖ້າບໍ່ແມ່ນຜູ້ກ່ຽວ:] ຂໍເວົ້າກັບຄົນນັ້ນໄດ້ບໍ?

[ຖ້າຄົນທີ່ຜ່ານວັນເກີດບໍແມ່ນຄົນທີ່ໄດ້ຮັບໂທຣະສັບ ຈົ່ງອ່ານວັກທຳອິດຊ້ຳ. ຖ້າຄົນນັ້ນບໍ່ຢູ່ເຮືອນ
ຈົ່ງຖາມຊື່ຂອງຜູ້ກ່ຽວແລະກຳນົດການໂທຣຄືນ]

[ຫາກຜູ້ຖືກສຳຫລວດຖາມ ການສຳຫລວດຈະໃຊ້ເວລາປະມານຊາວນາທີ ແລ້ວແຕ່ຄຳສຳຫລວດຂອງ ຜູ້ກ່ຽວ]

A. ທ່ານອາໄສຢູ່ພາຍໃນເຂດແດນຂອງເມືອງມິນີແອໂປລິສບໍ?

1. ແມ່ນ
2. ບໍ່ແມ່ນ [ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]
98. ບໍ່ຮູ້ [ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]
99. ບໍ່ຍອມຕອບ [ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]

B. ທ່ານອາໄສຢູ່ໃນເມືອງມິນີແອໂປລິສເປັນເວລາດົນປານໃດ? [ຢ່າອ່ານລາຍການ]

1. ບໍ່ຮອດນຶ່ງປີ
2. ລະຫວ່າງ 1 - 4 ປີ
3. ລະຫວ່າງ 5 - 9 ປີ
4. ລະຫວ່າງ 10 - 19 ປີ
5. 20 ປີຂຶ້ນໄປ
98. ບໍ່ຮູ້ [ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]
99. ບໍ່ຍອມຕອບ [ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]

C. ລະຫັດໄປສະນີຂອງເຮືອນທ່ານຄືທໍ່ໃດ? [ຢ່າອ່ານລາຍການ]

1. 55111
2. 55401
3. 55402
4. 55403
5. 55404
6. 55405
7. 55406
8. 55407
9. 55408
10. 55409

11. 55410
12. 55411
13. 55412
14. 55413
15. 55414
16. 55415
17. 55416
18. 55417
19. 55418
20. 55419
21. 55421
22. 55422
23. 55423
24. 55424
25. 55429
26. 55430
27. 55435
28. 55450
29. 55454
30. 55455
31. 55487
32. 55488
97. ລະຫັດອື່ນ **[ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]**
98. ບໍ່ຮູ້ **[ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]**
99. ບໍ່ຍອມຕອບ **[ຂອບໃຈຜູ້ກ່ຽວແລ້ວຈົບ]**

D. **ຄຳຕອບດັ່ງຕໍ່ໄປນີ້ຂໍ້ໃດກ່ຽວຂ້ອງກັບສະພາບການໃຊ້ໂທລະສັບຂອງທ່ານ?** [**ຕ້ອງອ່ານໝົດທຸກຄຳຕອບ**] – [ໃຫ້ສັບປ່ຽນລາຍການ]

1. ຂ້ອຍມີພຽງແຕ່ໂທລະສັບມືຖື ຊຶ່ງແມ່ນໂທລະສັບທີ່ຂ້ອຍໃຊ້ເປັນຕົ້ນຕໍ
2. ຂ້ອຍມີພຽງແຕ່ໂທລະສັບເຮືອນ ຊຶ່ງແມ່ນໂທລະສັບທີ່ຂ້ອຍໃຊ້ເປັນຕົ້ນຕໍ
3. ຂ້ອຍມີໂທລະສັບມືຖື ແລະໂທລະສັບເຮືອນ ແຕ່ວ່າໂທລະສັບມືຖືແມ່ນໂທລະສັບທີ່ຂ້ອຍໃຊ້ເປັນຕົ້ນຕໍ
4. ຂ້ອຍມີໂທລະສັບເຮືອນ ແລະໂທລະສັບມືຖື ແຕ່ວ່າໂທລະສັບເຮືອນແມ່ນໂທລະສັບທີ່ຂ້ອຍໃຊ້ເປັນຕົ້ນຕໍ

ຄຸນນະພາບແຫ່ງຊີວິດ

1. ໂດຍທົ່ວໄປ ທ່ານຈະປະເມີນວ່າ ເມືອງມິນີແອໂປລິສ ໜ້າອາໄສຢູ່ຫລາຍໜ້ອຍສໍ່າໃດ? ທ່ານຈະບອກວ່າ…?

1. ດີຫລາຍ
2. ດີ
3. ພຽງແຕ່ປານກາງ
4. ບໍ່ດີປານໃດ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

2. ໂດຍທົ່ວໄປ ທ່ານປະເມີນວ່າ ຄຸ້ມບ້ານຂອງທ່ານໜ້າອາໄສຢູ່ຫລາຍໜ້ອຍສໍ່າໃດ? ທ່ານຈະບອກວ່າ…?

1. ດີຫລາຍ
2. ດີ

3. ພຽງແຕ່ປານກາງ
4. ບໍ່ດີປານໃດ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

3. ລະຫວ່າງສອງປີທີ່ຜ່ານມານີ້ ທ່ານຄິດວ່າ ເມືອງມິນີແອໂປລິສ ໄດ້ດີຂຶ້ນ ໄດ້ເສື່ອມລົງ ຫລືຍັງຄືເກົ່າ ໃນເລື່ອງຄວາມໜ້າອາໄສຢູ່?

1. ດີຂຶ້ນ
2. ຍັງຄືເກົ່າ
3. ເສື່ອມລົງ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

4. ຕາມຄວາມຄິດເຫັນຂອງທ່ານ ໃນຫ້າປີຕໍ່ໄປນີ້ ເມືອງມິນີແອໂປລິສຈະຜະເຊີນໜ້າກັບຂໍ້ທ້າທາຍ ສາມຂໍ້ໃຫຍ່ສຸດອັນໃດແດ່? [ຢ່າອ່ານລາຍການ]

1. ຄວາມປອດໄພສາທາລະນະ
2. ການປົກຄອງຊັ້ນເມືອງ
3. ປະເດັນທີ່ກ່ຽວດ້ວຍການຂົນສົ່ງ - ຮ່ວມເຖິງຄ□າຕອບທີ່ກ່ຽວຂ້ອງກັບຈະລາຈອນ (ລົດ)
4. ການສຶກສາ
5. ການພັດທະນາດ້ານເສດຖະກິດ
6. ເລື່ອງເຮືອນຊານ
7. ການເພີ່ມທະວີ
8. ໂອກາດຕ່າງໆດ້ານວຽກງານ
9. ຮັກສາໂຄງສ້າງພື້ນຖານສາທາລະນະ - ຮ່ວມເຖິງການຮັກສາຂົວແລະຫົນທາງຕ່າງໆ
10. ການຍຶດເອົາເຮືອນທີ່ມັດຈຳໄວ້
11. ຄ່າພາສີທີ່ດິນແລະເຮືອນ
97. ເລື່ອງອື່ນ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

4A. ຂໍໃຫ້ບອກຂ້າພະເຈົ້າວ່າ ທ່ານຕົກລົງແທ້ໆ ຕົກລົງ ບໍ່ຕົກລົງ ຫລືບໍ່ຕົກລົງແທ້ໆກັບຄຳກ່າວດັ່ງຕໍ່ໄປນີ້ແຕ່ລະຂໍ້. ຄຳກ່າວທີ່ວ່າ…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ຂ້ອຍພາກພູມໃຈທີ່ໄດ້ອາໄສຢູ່ໃນເມືອງ ມິນີແອໂປລິສ
B. ຂ້ອຍຈະແນະນຳໃຫ້ຄົນຊາບວ່າເມືອງ ມິນີແອໂປລິສ ເປັນເມືອງທີ່ໜ້າຢູ່ຫລາຍ

ທ່ານຈະບອກວ່າທ່ານ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ຕົກລົງແທ້ໆ
2. ຕົກລົງ
3. ບໍ່ຕົກລົງ
4. ບໍ່ຕົກລົງແທ້ໆ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

ມຸມມອງຕໍ່ຮູບລັກສະນະຂອງຄຸ້ມບ້ານ

5. ຕອນນີ້ຂ້າພະເຈົ້າຊີ້ອ່ານຄຳກ່າວບາງຂໍ້. ສຳລັບແຕ່ລະຂໍ້ ຂໍໃຫ້ບອກຂ້າພະເຈົ້າວ່າ ທ່ານຕົກລົງແທ້ໆ ຕົກລົງ ບໍ່ຕົກລົງ ຫລືບໍ່ຕົກລົງແທ້ໆກັບຄຳກ່າວແຕ່ລະຂໍ້. ໃນເລື່ອງ…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ຄົນໃນຄຸ້ມບ້ານຂອງຂ້ອຍເຫັນແກ່ປະໂຫຍດຂອງຊຶ່ງກັນແລະກັນ
B. ຄຸ້ມບ້ານຂອງຂ້ອຍແມ່ນບ່ອນຢູ່ທີ່ປອດໄພ
C. ຄຸ້ມບ້ານຂອງຂ້ອຍມີຮ້ານຄ້າແລະບໍລິການຕ່າງໆທີ່ສະໜອງຄວາມຕ້ອງການຂອງຂ້ອຍ
D. ຄຸ້ມບ້ານຂອງຂ້ອຍສະອາດດີແລະລຽບລ້ອຍ
E. ແສງໄຟປະຈຳຖະໜົນໃນຄຸ້ມບ້ານຂອງຂ້ອຍພໍສົມຄວນ

ທ່ານຈະບອກວ່າທ່ານ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ຕົກລົງແທ້ໆ
2. ຕົກລົງ
3. ບໍ່ຕົກລົງ
4. ບໍ່ຕົກລົງແທ້ໆ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

6. ຂໍ້ຕໍ່ໄປນີ້ຂໍ້ໃດທີ່ພັນລະນາຢ່າງດີທີ່ສຸດເຖິງຄວາມໃຫຍ່ຂອງທີ່ຢູ່ອາໄສປັດຈຸບັນຂອງທ່ານຖ້າເອົາ ຄວາມຕ້ອງການຂອງຄອບຄົວຂອງທ່ານເປັນພື້ນຖານ? ທ່ານຈະບອກວ່າ… [ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

A. ໃຫຍ່ໂພດຫລາຍ
B. ໃຫຍ່ໂພດ
C. ຂະໜາດພໍດີ
D. ນ້ອຍໂພດ
E. ນ້ອຍໂພດຫລາຍ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

7. ຂໍໃຫ້ລະບຸວ່າ ທ່ານຕົກລົງຫລືບໍ່ຕົກລົງຫລາຍໜ້ອຍສ່ຳໃດກັບຄຳກ່າວຕໍ່ໄປນີ້ແຕ່ລະຂໍ້ ເລື່ອງ ທີ່ຢູ່ອາໄສປັດຈຸບັນຂອງທ່ານ ໂດຍໃຊ້ລຳດັບທີ່ວ່າ ຕົກລົງແທ້ໆ ຕົກລົງ ບໍ່ຕົກລົງ ຫລືບໍ່ຕົກລົງແທ້ໆ: [ຈົ່ງອ່ານຄຳກ່າວ]. ແລ້ວຄຳກ່າວທີ່ວ່າ…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ຄ່າໃຊ້ຈ່າຍດ້ານເຮືອນຊານຂອງຂ້ອຍ [ເຊັ່ນ ຄ່າເຊົ່າເຮືອນຫລືຄ່າງວດ ບວກກັບຄ່າໄຟຟ້າ ຄ່າແກ້ສ ຄ່ານ້ຳປະປາ ເປັນຕົ້ນ] ຈ່າຍບໍ່ມີບັນຫາແລະບໍ່ເກີນງົບປະມານຂອງຄອບຄົວຂອງຂ້ອຍ
B. ສະຖານຢູ່ຂອງເຮືອນຫລືອາຜາດເມັນທ໌ຂອງຂ້ອຍສະດວກເພື່ອຄວາມຕ້ອງການຂອງຄອບຄົວ ຂອງຂ້ອຍ [ເຊັ່ນ ບ່ອນເຮັດວຽກຫລືໂຮງຮຽນ ເປັນຕົ້ນ]
C. ຄຸນນະພາບຂອງເຮືອນຂອງຂ້ອຍດີພໍເພື່ອສະໜອງຄວາມຕ້ອງການຂອງຄອບຄົວຂອງຂ້ອຍ
D. ຂ້ອຍຕັ້ງໃຈທີ່ຈະຍ້າຍເຮືອນພາຍໃນສອງປີໜ້າ [ຖ້າຜູ້ກ່ຽວຕອບຂໍ້ນີ້ວ່າ ຕົກລົງແທ້ໆ ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 7A]

ທ່ານຈະບອກວ່າທ່ານ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ຕົກລົງແທ້ໆ
2. ຕົກລົງ
3. ບໍ່ຕົກລົງ
4. ບໍ່ຕົກລົງແທ້ໆ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

[ຄຳຖາມທີ່ 7A ແລະ 7B ຈະຖາມແຕ່ຄົນທີ່ຕອບຄຳຖາມທີ່ 7D ວ່າ ຕົກລົງແທ້ໆ]

7A. ຂໍ້ຕໍ່ໄປນີ້ຂໍ້ໃດທີ່ພັນລະນາຢ່າງດີທີ່ສຸດເຖິງທີ່ຢູ່ອາໄສທີ່ທ່ານຕັ້ງໃຈຈະຍ້າຍໄປ?

1. ທີ່ຢູ່ໃໝ່ພາຍໃນຄຸ້ມບ້ານດຽວກັນ
2. ອີກຄຸ້ມບ້ານນຶ່ງໃນເມືອງມິນີແອໂປລິສ
3. ພາຍນອກເມືອງມິນີແອໂປລິສແຕ່ພາຍໃນເຂດນະຄອນບານ
4. ພາຍນອກເຂດນະຄອນບານຂອງເມືອງມິນີແອໂປລິສ
5. ຕ່າງລັດ
6. ບ່ອນອື່ນ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

7B. ຂໍ້ຕໍ່ໄປນີ້ຂໍ້ໃດທີ່ພັນລະນາຢ່າງດີທີ່ສຸດເຖິງສາເຫດທີ່ທ່ານຕັ້ງໃຈຈະຍ້າຍໄປ? [ຈົ່ງຍັ່ງຄວາມເຫັນຖ້າວ່າຈຳເປັນ; ຈົ່ງໝາຍແຕ່ຂໍ້ດຽວ.]

1. ວຽກການ
2. ຍາດຕິພີ່ນ້ອງ
3. ສາເຫດດ້ານການເງິນ
4. ມີແຕ່ຢາກຢູ່ບ່ອນອື່ນ
5. ລູກໃຫຍ່ແລ້ວ/ຍ້າຍອອກຈາກເຮືອນໄປ - ບໍ່ຕ້ອງການເຮືອນໃຫຍ່ອີກແລ້ວ
6. ຄ່າພາສີທີ່ດິນແລະເຮືອນດຽວນີ້ສູງໂພດ
7. ໂຮງຮຽນ - ຂ້ອຍຢາກໃຫ້ລູກຂ້ອຍເຂົ້າໂຮງຮຽນທີ່ດີກວ່າ
8. ສາເຫດອື່ນ
98. ບໍ່ຮູ້ [**ຢ່າອ່ານ**]
99. ບໍ່ຍອມຕອບ [**ຢ່າອ່ານ**]

ການເຂົ້າໄປບໍລິເວນກາງເມືອງ ແລະຮູບລັກສະນະຂອງບໍລິເວນກາງເມືອງ

8. ຕອນນີ້ຈະເວົ້າເລື່ອງບໍລິເວນກາງເມືອງມິນີແອໂປລິສ. ທ່ານອາໄສຢູ່ຫລືເຮັດວຽກໃນບໍລິເວນກາງເມືອງບໍ?

1. ອາໄສຢູ່ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
2. ເຮັດວຽກ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
3. ບໍ່ທັງສອງ
4. ທັງສອງ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

9. ລະຫວ່າງປີທີ່ຜ່ານມານີ້ ຫາກທ່ານເຄີຍໄປບໍລິເວນກາງເມືອງ ໄປຈັກເທື່ອ? [ຈົ່ງຍັ່ງຄວາມເຫັນຖ້າວ່າຈຳເປັນ; ຈົ່ງໝາຍແຕ່ຂໍ້ດຽວ.]

1. ນຶ່ງຫລືສອງເທື່ອ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 10]
2. ລະຫວ່າງ 3 - 12 ເທື່ອ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
3. ລະຫວ່າງ 13 - 26 ເທື່ອ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
4. 26 ເທື່ອ ຫລືຫລາຍກວ່າ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
5. ບໍ່ໄປຈັກເທື່ອ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 10]
98. ບໍ່ຮູ້ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]
99. ບໍ່ຍອມຕອບ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 11]

10. ມີເຫດຜົນເດັ່ນອັນໃດແດ່ທີ່ໃຫ້ທ່ານບໍ່ໃຊ້ເວລາຫລາຍກວ່າໃນບໍລິເວນກາງເມືອງ? [ຢ່າອ່ານລາຍການ ຈົ່ງໝາຍທຸກຂໍ້ທີ່ກ່ຽວຂ້ອງ.]

1. ການຂາດບ່ອນຈອດລົດ

2. ລາຄາຈອດລົດ
3. ຈະລາຈອນ (ລົດຕິດ ເສັ້ນທາງທີ່ໄປທາງດຽວໄດ້ທີ່ເປັນຕາລາງ ການແປງຖະໜົນ ເປັນຕົ້ນ)
4. ເລື່ອງຄວາມປອດໄພ
5. ມັກໄປຊື້ຂອງຢູ່ເຂດອື່ນໆຫລາຍກວ່າ
6. ບໍ່ມີວິທີໄປ
7. ແພງ
8. ບໍ່ມັກໂດຍທົ່ວໄປ
9. ເປື້ອນ
10. ຫລົງທາງ ຫາທາງຍາກຍ້ອນເສັ້ນທາງທີ່ໄປທາງດຽວ ເປັນຕົ້ນ]
11. ບໍ່ຢາກໄປບໍລິເວນກາງເມືອງ
97. ເຫດຜົນອື່ນ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

11. ໂດຍທົ່ວໄປ ທ່ານຮູ້ສຶກປອດໄພຫລາຍໜ້ອຍສ່ຳໃດໃນບໍລິເວນກາງເມືອງມິນີແອໂປລິສ? ທ່ານຈະບອກວ່າທ່ານຮູ້ສຶກ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ປອດໄພຫລາຍ
2. ປອດໄພແດ່
3. ບໍ່ປອດໄພປານໃດ
4. ບໍ່ປອດໄພເລີຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ
99. ບໍ່ຍອມຕອບ

ການຫາຂໍ້ມູນຕ່າງໆ

11A. ທ່ານລົ້ງເຄີຍຫລາຍໜ້ອຍສ່ຳໃດກັບບໍລິການສາຍໂທຣ 311 ຂອງເມືອງມິນີແອໂປລິສ? ທ່ານຈະບອກວ່າທ່ານ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ລົ້ງເຄີຍດີ
2. ລົ້ງເຄີຍແດ່
3. ບໍ່ລົ້ງເຄີຍເລີຍ
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

11B. ຂໍໃຫ້ລະບຸວ່າ ທ່ານສາມາດເຂົ້າໃຊ້ອິນເຕີເນັດໄດ້ຢູ່ສະຖານທີ່ດັ່ງຕໍ່ໄປນີ້ຫລືບໍ່. ຢູ່…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ເຮືອນ
B. ໂຮງຮຽນ
C. ບ່ອນເຮັດວຽກ
D. ໃນໂທລະສັບເຄື່ອນທີ່ ເຊັ່ນ Blackberry, iPhone ຫລື ໂທລະສັບມືຖືທຳມະດາ

ທ່ານຈະບອກວ່າ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ເຂົ້າໃຊ້ໄດ້
2. ເຂົ້າໃຊ້ບໍ່ໄດ້
98. ບໍ່ຮູ້/ບໍ່ລົ້ງຄວາມເຫັນ [**ຢ່າອ່ານ**]
99. ບໍ່ຍອມຕອບ [**ຢ່າອ່ານ**]

12. ລະຫວ່າງ 12 ເດືອນທີ່ຜ່ານມານີ້ ທ່ານເຄີຍຕິດຕໍ່ສ□ານັກງານເມືອງເພື່ອຈະໄດ້ຮັບຂໍ້ມູນ ຫລືບໍລິການບໍ?

1. ເຄີຍ
2. ບໍ່ເຄີຍ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 16A]
98. ບໍ່ຮູ້ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 16A]
99. ບໍ່ຍອມຕອບ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 16A]

[ຈົ່ງຖາມພຽງແຕ່ເມື່ອຕອບຂໍ້ 12 ວ່າ ເຄີຍ]

13. ທ່ານໄດ້ຕິດຕໍ່ກັບເມືອງໂດຍວິທີໃດ? (ເຊັ່ນ ເຂົ້າໄປສຳນັກງານ ໂທຣໄປ ໂດຍທາງໄປສະນີ ໂດຍທາງອີເມລ ຫລື ເຂົ້າໄປຫາເວັບໄຊທ໌ຂອງເມືອງ) [ຈົ່ງໝາຍທຸກຂໍ້ທີ່ກ່ຽວຂ້ອງ] [ຫາກຜູ້ກ່ຽວຕອບວ່າ ໂທຣໄປ ຈະຕ້ອງຍັ່ງຄວາມເຫັນວ່າ ໃຊ້ບໍລິການສາຍໂທຣ 311 ຫລືບໍ່]
    1. ເຂົ້າໄປສຳນັກງານ
    2. ໂທຣໄປ - ສາຍອື່ນໆ
    3. ໂທຣໄປ - ສາຍ 311
    4. ໂດຍທາງໄປສະນີ
    5. ໂດຍທາງອີເມລ
    6. ເຂົ້າໄປຫາເວັບໄຊຂອງເມືອງ [ຫາກໝາຍແຕ່ຂໍ້ທີ່ວ່າ “ເຂົ້າໄປຫາເວັບໄຊທ໌ຂອງເມືອງ” ຂໍ້ດຽວ ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 15]
    97. ວິທີອື່ນ
    98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
    99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

14. ເຊີນໃຫ້ທ່ານບອກຂ້າພະເຈົ້າວ່າ ທ່ານຈະປະເມີນຄຸນລັກສະນະຕໍ່ໄປນີ້ຂອງພະນັກງານຜູ້ຊຶ່ງທ່ານມີ ການຕິດຕໍ່ກັນເທື່ອທີ່ແລ້ວນີ້ ໂດຍໃຊ້ລຳດັບທີ່ວ່າ ດີຫລາຍ ດີ ພຽງແຕ່ປານກາງ ຫລືບໍ່ດີປານໃດ. ໃນເລື່ອງ…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]
    A. ຄວາມຮູ້
    B. ມີອັດທະຍາໄສດີ
    C. ການຕອບສະໜອງຢ່າງທັນເວລາຕ້ອງການ
    D. ຄວາມສະດວກສະບາຍໃນການຕິດຕໍ່ກັນກັບພະນັກງານ
    E. ສະແດງຄວາມນັບຖື
    F. ຄວາມເຕັມໃຈທີ່ຈະຊ່ວຍເຫລືອຫລືເຂົ້າໃຈ
    G. ຄວາມເຕັມໃຈທີ່ຈະຕອບສະໜອງຄວາມຕ້ອງການເລື່ອງການແປພາສາຕ່າງປະເທດຫລືພາສາກືກ

ທ່ານຈະບອກວ່າ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]
    1. ດີຫລາຍ
    2. ດີ
    3. ພຽງແຕ່ປານກາງ
    4. ບໍ່ດີປານໃດ
    98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
    99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

15. [ພຽງແຕ່ເມື່ອຜູ້ກ່ຽວໄດ້ຕອບຄຳຖາມທີ່ 13 ດ້ວຍຂໍ້ທີ່ 6 ຄື “ເຂົ້າໄປຫາເວັບໄຊທ໌ຂອງເມືອງ” ນັ້ນ ທີ່ຈົ່ງຖາມ] ເຊີນໃຫ້ທ່ານບອກຂ້າພະເຈົ້າວ່າ ທ່ານຈະປະເມີນລັກສະນະຕໍ່ໄປນີ້ຂອງເວັບໄຊທ໌ ຂອງເມືອງເປັນຈັ່ງໃດ. ໃນເລື່ອງ…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]
    A. ຄວາມເປັນປະໂຫຍດແຫ່ງຂໍ້ມູນຕ່າງໆ
    B. ຄວາມສະບາຍໃນການໃຊ້
    C. ການອອກແບບແລະຮູບ

ທ່ານຈະບອກວ່າ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ດີຫລາຍ
2. ດີ
3. ພຽງແຕ່ປານກາງ
4. ບໍ່ດີປານໃດ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

16A. **ຕາມປົກກະຕິ ທ່ານໄດ້ຍິນຂ່າວປະກາດພາວະສຸກເສີນໃນຍາມຫິມະຕົກໄດ້ຈັ່ງໃດ? [ໃຫ້ຍັ່ງຄວາມເຫັນຕາມທີ່ຈຳເປັນ: ໝາຍຄວາມວ່າ ໃນຍາມຫິມະຕົກ ທ່ານຮູ້ຈັກໄດ້ແນວໃດວ່າ ມີການປະກາດພາວະສຸກເສີນຫລືບໍ່]** [**ເລືອກເອົາຄຳຕອບຂໍ້ດຽວ**]

1. ຂ້ອຍບໍ່ມີລົດ ສະນັ້ນເຫດການນີ້ບໍ່ກ່ຽວຂ້ອງກັບຂ້ອຍ
2. ຂ້ອຍບໍ່ຈອດລົດຢູ່ຂ້າງຖະໜົນ ສະນັ້ນເຫດການນີ້ບໍ່ກ່ຽວຂ້ອງກັບຂ້ອຍ
3. ໜັງສືພິມ
4. ວິທະຍຸ ຫລື ໂທລະທັດ
5. ການແຈ້ງໃຫ້ຊາບທາງອີເມລຈາກທາງຫ້ອງການຂອງເມືອງ
6. ການແຈ້ງໃຫ້ຊາບທາງອີເມລຈາກທາງອື່ນນອກຈາກທາງຫ້ອງການຂອງເມືອງ
7. ສຽງໂທລະສັບທີ່ອັດໄວ້ຢ່າງອັດຕະໂນມັດຈາກທາງຫ້ອງການຂອງເມືອງ
8. ຂໍ້ຄວາມທີ່ສົ່ງຜ່ານໂທລະສັບຈາກທາງຫ້ອງການຂອງເມືອງ
9. ຂໍ້ຄວາມທີ່ສົ່ງຜ່ານ FACEBOOK ຈາກທາງຫ້ອງການຂອງເມືອງ
10. ຂ່າວທາງ TWITTER FEED ຈາກທາງຫ້ອງການຂອງເມືອງ
11. ຂ່າວທາງປາກເປົ່າ/ໝູ່ຄູ່/ຄອບຄົວເວົ້າສູ່ກັນຟັງ
12. ຂ້ອຍໂທໄປຫາສາຍດ່ວນ 348-SNOW
13. ຂ້ອຍກວດເບິ່ງເວັບໄຊຂອງຫ້ອງການຂອງເມືອງ
14. ຂ້ອຍໂທໄປຫາສາຍໂທ 311
97. ຮູ້ຂ່າວຈາກທາງອື່ນ
98. ບໍ່ຮູ້ [**ຢ່າອ່ານ**]
99. ບໍ່ລົງຄວາມເຫັນຫລືບໍ່ຍອມຕອບ [**ຢ່າອ່ານ**]

16B. ແຫລ່ງຂ່າວຂໍ້ມູນທີ່ທ່ານໃຊ້ເພື່ອຈະເຂົ້າໃຈກ່ຽວກັບກົດລະບຽບພາວະສຸກເສີນໃນຍາມຫິມະຕົກ ແລະເພື່ອຈະ**ຮູ້ຈັກວ່າຄວນຈອດລົດຢູ່ບ່ອນໃດນັ້ນ ແມ່ນມາຈາກໃສ? [ເລືອກເອົາຄຳຕອບຂໍ້ດຽວ]**

1. ຂ້ອຍບໍ່ມີລົດ ສະນັ້ນເຫດການນີ້ບໍ່ກ່ຽວຂ້ອງກັບຂ້ອຍ
2. ຂ້ອຍບໍ່ຈອດລົດຢູ່ຂ້າງຖະໜົນ ສະນັ້ນເຫດການນີ້ບໍ່ກ່ຽວຂ້ອງກັບຂ້ອຍ
3. ໜັງສືພິມ
4. ວິທະຍຸ ຫລື ໂທລະທັດ
5. ສາຍດ່ວນ 348-SNOW
6. ສາຍໂທ 311
7. ເວັບໄຊຂອງເມືອງມິນີແອໂປລິສ
8. ການຈອງຂ່າວທາງອີເມລເລື່ອງພາວະສຸກເສີນໃນຍາມຫິມະຕົກ
9. ຂໍ້ຄວາມທີ່ສົ່ງຜ່ານ FACEBOOK ຈາກທາງຫ້ອງການເມືອງ
10. ຂ່າວທາງ TWITTER FEED ຈາກທາງຫ້ອງການເມືອງ
11. ຂ່າວທາງປາກເປົ່າ/ໝູ່ຄູ່/ຄອບຄົວເວົ້າສູ່ກັນຟັງ
97. ຮູ້ຂ່າວຈາກທາງອື່ນ
98. ບໍ່ຮູ້ [**ຢ່າອ່ານ**]

99. ບໍ່ລົງຄວາມເຫັນຫລືບໍ່ຍອມຕອບ [**ຢ່າອ່ານ**]

ຄວາມພໍໃຈກັບບໍລິການປະຈຳເມືອງ

17. ຕອນນີ້ຂ້າພະເຈົ້າຢາກຖາມຊຸດຄຳຖາມທີ່ກ່ຽວດ້ວຍບໍລິການປະຈຳເມືອງ. ລະຫວ່າງສອງປີທີ່ຜ່ານມານີ້ ທ່ານເຄີຍມີການຕິດຕໍ່ກັນກັບ…ບໍ?

A. ໜ່ວຍດັບເພີງ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 17A]
B. ຕຳຫລວດ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 17B]
C. ພະນັກງານສາຍໂທຣ 911 [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 17C]
D. ສື່ສັນພັນສາຍໂທຣ 311 [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 17D]

[ຢ່າອ່ານລຳດັບຄຳຕອບ]

1. ເຄີຍ
2. ບໍ່ເຄີຍ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

17A. ທ່ານພໍໃຈຫລາຍໜ້ອຍສໍ່າໃດກັບຄວາມຊ່ຽວຊານຂອງໜ່ວຍດັບເພີງພ້ອມທັງເຈົ້າໜ້າທີ່ຄົນ ຕ່າງໆ? ທ່ານຈະບອກວ່າທ່ານພໍໃຈຫລາຍ ພໍໃຈ ບໍ່ພໍໃຈ ຫລືບໍ່ພໍໃຈຫລາຍ? [ຈົ່ງໝາຍແຕ່ຂໍ້ດຽວ]

1. ພໍໃຈຫລາຍ
2. ພໍໃຈ
3. ບໍ່ພໍໃຈ
4. ບໍ່ພໍໃຈຫລາຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

17B. ທ່ານພໍໃຈຫລາຍໜ້ອຍສໍ່າໃດກັບຄວາມຊ່ຽວຊານຂອງໜ່ວຍຕຳຫລວດພ້ອມທັງເຈົ້າໜ້າທີ່ ຄົນຕ່າງໆ? ທ່ານຈະບອກວ່າທ່ານພໍໃຈຫລາຍ ພໍໃຈ ບໍ່ພໍໃຈ ຫລືບໍ່ພໍໃຈຫລາຍ? [ຈົ່ງໝາຍແຕ່ຂໍ້ດຽວ]

1. ພໍໃຈຫລາຍ
2. ພໍໃຈ
3. ບໍ່ພໍໃຈ
4. ບໍ່ພໍໃຈຫລາຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

17C. ທ່ານພໍໃຈຫລາຍໜ້ອຍສໍ່າໃດກັບຄວາມຊ່ຽວຊານຂອງພະນັກງານສາຍໂທຣ 911? ທ່ານຈະບອກວ່າທ່ານພໍໃຈຫລາຍ ພໍໃຈ ບໍ່ພໍໃຈ ຫລືບໍ່ພໍໃຈຫລາຍ? [ຈົ່ງໝາຍແຕ່ຂໍ້ດຽວ]

1. ພໍໃຈຫລາຍ
2. ພໍໃຈ
3. ບໍ່ພໍໃຈ
4. ບໍ່ພໍໃຈຫລາຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

17D. ທ່ານພໍໃຈຫລາຍໜ້ອຍສໍ່າໃດກັບຄວາມຊ່ຽວຊານຂອງສາຍສັນພັນສາຍໂທຣ 311? ທ່ານຈະບອກວ່າທ່ານພໍໃຈຫລາຍ ພໍໃຈ ບໍ່ພໍໃຈ ຫລືບໍ່ພໍໃຈຫລາຍ? [ຈົ່ງໝາຍແຕ່ຂໍ້ດຽວ]

1. ພໍໃຈຫລາຍ
2. ພໍໃຈ
3. ບໍ່ພໍໃຈ
4. ບໍ່ພໍໃຈຫລາຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

18. ຕອນນີ້ຂ້າພະເຈົ້າຊິອ່ານລາຍການບໍລິການຕ່າງໆທີ່ຄະນະປົກຄອງເມືອງມິນີແອໂປລິສຈັດໃຫ້. ສໍາລັບແຕ່ລະຂໍ້ ເຊີນໃຫ້ທ່ານບອກຂ້າພະເຈົ້າວ່າ ທ່ານພໍໃຈຫລາຍໜ້ອຍສໍ່າໃດກັບວິທີທີ່ເມືອງ ຈັດຕັ້ງມບໍລິການນັ້ນ. ໃນເລື່ອງ…ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ການປົກປັກຮັກສາສິ່ງແວດລ້ອມ ຮ່ວມທັງອາກາດ ນໍ້າ ແລະດິນ
B. ການຕຽມໄວ້ກ່ອນເກີດໄພພິບັດ
C. ການພັດທະນາດ້ານເຮືອນຊານທີ່ຈ່າຍບໍ່ແພງ
D. ການຟື້ນຟູບໍລິເວນກາງເມືອງ
E. ການຟື້ນຟູຄຸ້ມບ້ານຕ່າງໆ
F. ການແປງຖະໜົນ
G. ການແປງທາງຮ່ອມ
H. ການຮັກສາຖະໜົນໃຫ້ສະອາດ
I. ການລົບລ້າງຂໍ້ຂຽນແຕ້ມເປັນທີ່ບໍ່ອະນຸຍາດ
J. ການຈັດການກັບທຸລະກິດທີ່ເປັນບັນຫາ ແລະບ່ອນທີ່ຮົກເປື້ອນ
K. ໂຄງການໝູນໃຊ້ຄືນໃໝ່ແລະເກັບມ້ຽນຂີ້ເຫຍື້ອ
L. ບໍລິການຄວບຄຸມສັດ
M. ບໍລິການຕ່າງໆແຫ່ງຕໍາຫລວດ
N. ການປ້ອງກັນດ້ານໄຟໄໝ້ ແລະການຕອບສະໜອງພາວະສຸກເສີນດ້ານສຸກຂະພາບ
O. ການຈັດໃຫ້ມີນໍ້າປະປາທີ່ມີຄຸນນະພາບດີ
P. ການຈັດລະບົບການລະບາຍນໍ້າເສຍ
Q. ການປ້ອງກັນສຸກຂະພາບແລະສະວັດດີພາບຂອງປະຊາຊົນ
R. ການຈັດໃຫ້ມີບໍລິການດ້ານນັນທະນາການແລະສວນສາທາລະນະ
S. ຄວາມຊ່ວຍເຫລືອກັບເລື່ອງການຍຶດເອົາເຮືອນທີ່ມັດຈໍາໄວ້
T. ການເກັບມ້ຽນຫິມະ

ທ່ານຈະບອກວ່າທ່ານ… [ຈົ່ງອ່ານຂໍ້ລໍາດັບຕາມທີ່ຈໍາເປັນ]

1. ພໍໃຈຫລາຍ
2. ພໍໃຈ
3. ບໍ່ພໍໃຈ
4. ບໍ່ພໍໃຈຫລາຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

18A. ຂໍໃຫ້ບອກຂ້າພະເຈົ້າວ່າທ່ານພໍໃຈ ຫລື ບໍ່ພໍໃຈຫລາຍປານໃດກັບການຮຽນການສອນຢູ່ໂຮງຮຽນຂອງຫລວງ (ໂຮງຮຽນອະນຸບານເຖິງ ຫ້ອງ 12) ຂອງເມືອງມິນີແອໂປລິສ. ທ່ານຈະບອກວ່າທ່ານ… [ຈົ່ງອ່ານຂໍ້ລໍາດັບຕາມທີ່ຈໍາເປັນ]

1. ພໍໃຈຫລາຍ

2. ພໍໃຈ
3. ບໍ່ພໍໃຈ
4. ບໍ່ພໍໃຈຫລາຍ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

18B. ໃນຊ່ວງໄລຍະສອງປີຜ່ານມາ ທ່ານຈະບອກว່າຄຸນນະພາບຂອງການຮຽນການສອນຢູ່ໂຮງຮຽນຂອງຫລວງ (ໂຮງຮຽນອະນຸບານເຖິງຫ້ອງ 12) ຢູ່ເມືອງມິນີແອໂປລິສ... [ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ດີຂຶ້ນຫລາຍ
2. ດີຂຶ້ນໜ້ອຍໜຶ່ງ
3. ຍັງຄືເກົ່າ
4. ຫລຸດຕ່ຳລົງໜ້ອຍໜຶ່ງ
5. ຫລຸດຕ່ຳລົງຫລາຍ
98. ບໍ່ຮູ້/ບໍ່ລົງຄວາມເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

ການຈັດບໍລິການປະຈຳເມືອງຕາມລະດັບຄວາມສຳຄັນ

19. ເມືອງມິນີແອໂປລິສ ພວມຜະເຊີນໜ້າຫລາຍຂຶ້ນເລື້ອຍໆກັບຂໍ້ທ້າທາຍໃນການຈັດໃຫ້ມີບໍລິການ ປະຈຳເມືອງຕ່າງໆ. ຂໍໃຫ້ປະເມີນຄວາມສຳຄັນຂອງບໍລິການຕໍ່ໄປນີ້ ຕາມລຳດັບທີ່ມີ 5 ຊັ້ນ ໂດຍຊັ້ນທີ່ 5 ຄື "ສຳຄັນຍິ່ງ" ແລະຊັ້ນທີ່ 1 ຄື "ບໍ່ສຳຄັນເລີຍ." ເຊີນໃຫ້ປະເມີນຄວາມສຳຄັນເລື່ອງ... [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ການປົກປັກຮັກສາສິ່ງແວດລ້ອມ ຮ່ວມທັງອາກາດ ນ້ຳ ແລະດິນ
B. ການຕຽມໄວ້ກ່ອນເກີດໄພພິບັດ
C. ການພັດທະນາດ້ານເຮືອນຊານທີ່ຈ່ຍບໍ່ແພງ
D. ການຟື້ນຟູບໍລິເວນກາງເມືອງ
E. ການຟື້ນຟູຄຸ້ມບ້ານຕ່າງໆ
F. ການແປງຖະໜົນ
G. ການແປງຮ່ອມ
H. ການຮັກສາຖະໜົນໃຫ້ສະອາດ
I. ການລົບລ້າງຂໍ້ຂຽນແຕ້ມເປັນທີ່ບໍ່ອະນຸຍາດ
J. ການຈັດການກັບທຸລະກິດທີ່ເປັນບັນຫາ ແລະບ່ອນທີ່ຮົກເປື້ອນ
K. ໂຄງການໝູນໃຊ້ຄືນໃໝ່ແລະເກັບມ້ຽນຂີ້ເຫຍື້ອ
L. ບໍລິການຄວບຄຸມສັດ
M. ບໍລິການຕ່າງໆແຫ່ງຕຳຫລວດ
N. ການປ້ອງກັນດ້ານໄຟໄໝ້ ແລະການຕອບສະໜອງພາວະສຸກເສີນດ້ານສຸກຂະພາບ
O. ການຈັດໃຫ້ມີນ້ຳປະປາທີ່ມີຄຸນນະພາບດີ
P. ການຈັດລະບົບການລະບາຍນ້ຳເສຍ
Q. ການປ້ອງກັນສຸກຂະພາບແລະສະວັດດີພາບຂອງປະຊາຊົນ
R. ການຈັດໃຫ້ມີບໍລິການດ້ານນັນທະນາການແລະສວນສາທາລະນະ
S. ຄວາມຊ່ວຍເຫລືອກັບເລື່ອງການຍຶດເອົາເຮືອນທີ່ມັດຈຳໄວ້
T. ການເກັບມ້ຽນຫິມະ
U. ບໍລິການສາຍໂທ 311

ທ່ານຈະບອກว່າ...[ຈົ່ງອ່ານຕາມທີ່ຈຳເປັນ]

1. 1 "ບໍ່ສຳຄັນເລີຍ"

2. 2
3. 3
4. 4
5. 5 “ສຳຄັນຍິ່ງ”
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

20. ທ່ານຕົກລົງຫລາຍໜ້ອຍສໍ່າໃດວ່າພາສີປະຈຳທີ່ຢູ່ຫລືຄ່າທຳນຽມຄວນຂຶ້ນໄປເພື່ອຮັກສາຫລືປັບປຸງ ບໍລິການປະຈຳເມືອງໃຫ້ດີຂຶ້ນ? ທ່ານຈະບອກວ່າທ່ານ… [ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ຕົກລົງແທ້ໆ
2. ຕົກລົງ
3. ບໍ່ຕົກລົງ
4. ບໍ່ຕົກລົງແທ້ໆ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

20A. ມີຄວາມເປັນໄປໄດ້ຫລາຍໜ້ອຍສໍ່າໃດວ່າ ທ່ານຈະລົງສຽງໃນການເລືອກຕັ້ງເຈົ້າເມືອງແລະຄະນະບໍລິຫານເມືອງເທື່ອຕໍ່ໄປໃນເດືອນ 11 (ພຶດສະຈິກາ) ປີ 2013?

ທ່ານຈະບອກວ່າທ່ານ… [ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ຄົງຈະລົງສຽງ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 21]
2. ອາດຈະລົງສຽງ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 21]
3. ອາດຈະບໍ່ລົງສຽງ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 20B]
4. ຄົງຈະບໍ່ລົງສຽງ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 20B]
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

[ຫາກຕອບຂໍ້ກ່ອນວ່າ ອາດຈະບໍ່ລົງສຽງ ຫຼື ຄົງຈະບໍ່ລົງສຽງ ໃຫ້ຖາມຂໍ້ຕໍ່ໄປນີ້]

20B. ມີເຫດຜົນອັນໃດແດ່ທີ່ທ່ານອາດຈະບໍ່ລົງສຽງໃນການເລືອກຕັ້ງເຈົ້າເມືອງແລະຄະນະບໍລິຫານເມືອງໃນເດືອນ 11 (ພຶດສະຈິກາ) ປີ 2013? [ຢ່າອ່ານລາຍການ – ຈົ່ງຍັ່ງຄວາມເຫັນແຕ່ເມື່ອຈ□າເປັນເທົ່ານັ້ນ] [ໃຫ້ເລືອກຫລາຍກວ່າຂໍ້ດຽວກໍໄດ້]

1. ບໍ່ສົນໃຈ
2. ເວລາບໍ່ພໍ - ຄາວຽກ
3. ບໍ່ຮັບຮູ້ທາງເລືອກ ຫລືບໍ່ຮູ້ວິທີເຮັດ
4. ຈະບໍ່ມີຜົນກະທົບ - ບໍ່ເຊື່ອຖື
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

ການເຂົ້າມີສ່ວນກ່ຽວພັນກັນໃນຊຸມຊົນ

21. ມີຄວາມເປັນໄປໄດ້ຫລາຍໜ້ອຍສໍ່າໃດວ່າ ທ່ານຈະໃຊ້ວິທີຕໍ່ໄປນີ້ເພື່ອພະຍາຍາມສົ່ງອິດທິພົນຕໍ່ການຕັດສິນໃຈຂອງເມືອງກ່ຽວກັບເລື່ອງທີ່ທ່ານສົນໃຈ? …ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ການຕິດຕໍ່ເຈົ້າໜ້າທີ່ທີ່ໄດ້ຮັບການເລືອກຕັ້ງໃນເຂດຂອງຂ້ອຍ
B. ການເຂົ້າເປັນສະມາຊິກຂອງຄະນະກຳມະການທີ່ແນະນຳເມືອງ
C. ການຕິດຕໍ່ກັບຄະນະປະຈຳຄຸ້ມບ້ານຂອງຂ້ອຍ
D. ການເຂົ້າປະຊຸມສາທາລະນະຊົນ
E. ການຕິດຕໍ່ພະນັກງານເມືອງ

F. ການຮ່ວມມືກັນກັບກຸ່ມຊົນທີ່ບໍ່ສັງກັດກັບເມືອງ

ທ່ານຈະບອກວ່າທ່ານ… [ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ຄົງຈະເຮັດ
2. ອາດຈະເຮັດ
3. ອາດຈະບໍ່ເຮັດ
4. ຄົງຈະບໍ່ເຮັດ
98. ບໍ່ຮູ້ຫລືບໍ່ມີຄວາມຄິດເຫັນ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

22. [ຫາກວ່າຜູ້ກ່ຽວໄດ້ຕອບຄຳຖາມຖັດມາສາມຂໍ້ຫລືຫລາຍກວ່າວ່າ ອາດຈະບໍ່ເຮັດ ຫລື ຄົງຈະບໍ່ເຮັດ ຈົ່ງຖາມຕໍ່] ມີເຫດຜົນຫຍັງແດ່ທີ່ທ່ານອາດຈະບໍ່ເຂົ້າສ່ວນໃນການຕັດສິນໃຈຂອງຄະນະບໍລິຫານ ຊັ້ນເມືອງ? [ຢ່າອ່ານລາຍການ – ຈົ່ງຍັ່ງຄວາມເຫັນແຕ່ເມື່ອຈຳເປັນເທົ່ານັ້ນ] [ໃຫ້ຫມາຍຄຳຕອບທຸກຂໍ້ທີ່ກ່ຽວຂ້ອງ]

1. ບໍ່ສົນໃຈ
2. ເວລາບໍ່ພໍ
3. ບໍ່ຮັບຮູ້ທາງເລືອກ ຫລືບໍ່ຮູ້ວິທີເຮັດ
4. ຈະບໍ່ມີຜົນກະທົບ
97. ເຫດຜົນອື່ນ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

23. ຕອນນີ້ຂ້າພະເຈົ້າຈະເຊີນທ່ານໃຫ້ອອກຄວາມຄິດເຫັນວ່າ ທ່ານຮູ້ສຶກວ່າຄະນະບໍລິຫານຊັ້ນເມືອງ ບໍລິຫານເປັນຈັ່ງໃດ. ທ່ານຈະປະເມີນຄະນະບໍລິຫານເມືອງມິນີແອໂປລິສ ຈັ່ງໃດໃນເລື່ອງ…? [ຈົ່ງສັບປ່ຽນລາຍການ]

A. ການແຈ້ງປະຊາຊົນໃຫ້ຮູ້ເຖິງປະເດັນທີ່ສຳຄັນໃນເມືອງມິນີແອໂປລິສ
B. ການໃຫ້ມີຕົວແທນແລະການສະໜອງຄວາມຕ້ອງການຕ່າງໆສຳລັບປະຊາຊົນທຸກຄົນ
C. ການວາງແຜນໄວ້ເພື່ອອະນາຄົດຢ່າງມີປະສິດທິພາບ
D. ການໃຫ້ຜົນສຳເລັດທີ່ຄຸ້ມຄ່າພາສີ
E. ການຈັດໂອກາດທີ່ມີຈຸດໝາຍໃຫ້ປະຊາຊົນອອກຂໍ້ສະເໜີເລື່ອງປະເດັນທີ່ສຳຄັນ
F. ທິດທາງທົ່ວໆໄປທີ່ເມືອງພວມກ້າວໄປ

ທ່ານຈະບອກວ່າ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]

1. ດີຫລາຍ
2. ດີ
3. ພຽງແຕ່ປານກາງ
4. ບໍ່ດີປານໃດ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

ຄວາມຈຳແນກ

24. ລະຫວ່າງ 12 ເດືອນທີ່ຜ່ານມານີ້ ທ່ານເອງເຄີຍປະສົບການຈຳແນກຊະນິດໃດໃນເມືອງ ມິນີແອໂປລິສ ບໍ? [ຄຳອະທິບາຍຄວາມໝາຍສັບ "ການຈຳແນກ" ສຳລັບຜູ້ດຳເນີນການສຳຫລວດ – ເມື່ອທ່ານ ຖືກປະຕິບັດຢ່າງທີ່ແຕກຕ່າງກັບອີກຄົນນຶ່ງຊຶ່ງຢູ່ຕຳແໜ່ງຄ້າຍຄືກັນກັບທ່ານ ແລະທ່ານເຊື່ອວ່າ ແມ່ນຍ້ອນທ່ານຢູ່ໃນຈຳພວກທີ່ຮັບປ້ອງກັນ. ຈຳພວກທີ່ຮັບປ້ອງກັນຮ່ວມເຖິງ ເຊື້ອຊາດ ສາສະໜາ ເພດ ເພດທີ່ມັກຮັກ ຖານະເລື່ອງສົງເຄາະສາທາລະນະ ສະພາບເລື່ອງຄອບຄົວ ອາຍຸ ການເສຍອົງຄະ ແລະຊາດກຳເນີດ.]

1. ເຄີຍ
2. ບໍ່ເຄີຍ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 25]
98. ບໍ່ຮູ້ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 25]
99. ບໍ່ຍອມຕອບ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 25]

24A. ໃນສະພາບການຊະນິດໃດທີ່ທ່ານໄດ້ຖືກການຈຳແນກ? [ຢ່າອ່ານລາຍການ; ຈົ່ງຍັ່ງຄວາມເຫັນແຕ່ເມື່ອຈຳເປັນເທົ່ານັ້ນ] [ໃຫ້ຫມາຍແຕ່ຂໍ້ດຽວ]

1. ຕອນຫາວຽກເຮັດຫລືຢູ່ບ່ອນເຮັດວຽກ
2. ຕອນຫາເຮືອນຊານ
3. ຕອນຮັບການເສີບຢູ່ຮ້ານອາຫານຫລືຕະຫລາດ
4. ຕອນທີ່ພົວພັນກັບຫ້ອງການຂອງເມືອງ [ຈົ່ງຖາມຂໍ້ 24B ແລະຂໍ້ 24C]
5. ຢູ່ຄຸ້ມບ້ານຂອງຂ້ອຍ
6. ຄຳເວົ້າທົ່ວໆໄປ
7. ຕອນຢູ່ລົດຂົນສົ່ງສາທາລະນະ (ລົດເມ)
97. ສະພາບການອື່ນ
98. ບໍ່ຮູ້
99. ບໍ່ຍອມຕອບ

24B. [ໃຫ້ຖາມເມື່ອຕອບຄຳຖາມທີ 24A ວ່າ "ຕອນທີ່ພົວພັນກັບທາງຫ້ອງການຂອງເມືອງ" ເທົ່ານັ້ນ] ຕາມທີ່ທ່ານຄິດ ມີເຫດຜົນອັນໃດແດ່ທີ່ທ່ານຖືກການຈຳແນກ? [ຢ່າອ່ານລາຍການ; ຈົ່ງໝາຍຄຳຕອບທຸກຂໍ້ທີ່ກ່ຽວຂ້ອງ]

1. ເພດ
2. ອາຍຸ
3. ສະພາບເສດຖະກິດ
4. ສະພາບສົມລົດ
5. ສະພາບໃນສັງຄົມ
6. ຊາດຫລືສີຜິວ
7. ເພດທີ່ມັກຮັກ
8. ການເສຍອົງຄະ
9. ເບື້ອງຫລັງດ້ານຊົນຊາດ ຫລືຊາດກຳເນີດ
10. ພາສາຫລືສຳນຽງ
11. ສາສະໜາ
97. ເຫດຜົນອື່ນ
98. ບໍ່ຮູ້ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 25]
99. ບໍ່ຍອມຕອບ [ຈົ່ງຂ້າມໄປຫາຄຳຖາມທີ່ 25]

24C. [ໃຫ້ຖາມເມື່ອຕອບຄຳຖາມທີ 24A ວ່າ "ຕອນທີ່ພົວພັນກັບທາງຫ້ອງການຂອງເມືອງ" ເທົ່ານັ້ນ] ທ່ານຈື່ໄດ້ບໍ ວ່າແມ່ນຜະແນກໃດທີ່ທ່ານມີການພົວພັນກັນ? [ຢ່າອ່ານລາຍການ; ຈົ່ງໝາຍທຸກຂໍ້ທີ່ກ່ຽວຂ້ອງ]

1. ທະນາຍຄວາມຂອງເມືອງ
2. ໜ່ວຍດັບເພີງ
3. ຊັບພະຍາກອນມະນຸດ
4. ຜະແນກການກວດສອບຫລືການໃຫ້ໃບອະນຸຍາດ
5. ຕຳຫລວດ
6. ບໍລິການສາທາລະນະ
7. ຜະແນກແຜນການຊຸມຊົນແລະການພັດທະນາດ້ານເສດທະກິດ (CPED)
97. ຜະແນກອື່ນ

98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

ຄຳຖາມເພື່ອຮວບຮວມສະຖິຕິປະຊາຊົນຕາມຈຳພວກ

ຊຸດຄຳຖາມສຸດທ້າຍນີ້ກ່ຽວດ້ວຍທ່ານກັບຄອບຄົວຂອງທ່ານ ແລະຈະໃຊ້ໃນຮູບແບບເປັນຝູງຊົນເທົ່ານັ້ນ. ພວກເຮົາເກັບຂໍ້ມູນນີ້ເພື່ອໃຫ້ແນ່ໃຈວ່າເຮົາໄດ້ຮວບຮວມຄວາມຄິດເຫັນຈາກຄົນຫລາຍແບບ.

25. ທີ່ຢູ່ອາໄສປັດຈຸບັນຂອງທ່ານຊື້ແລ້ວບໍ ຫລືພວມເຊົ່າຢູ່?
    1. ຊື້ແລ້ວ
    2. ເຊົ່າຢູ່
    98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
    99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

26. ເຊີນໃຫ້ທ່ານບອກຂ້າພະເຈົ້າວ່າ ຄຳຖ່າວຕໍ່ໄປນີ້ແຕ່ລະຂໍ້ກ່ຽວກັບຄອບຄົວຫລືສະມາຊິກໃນຄອບຄົວ ຂອງທ່ານ? …ແດ່? [ຈົ່ງສັບປ່ຽນລາຍການ]
    A. ມີເດັກຊຶ່ງອາຍຸບໍ່ຮອດ 18 ປີ
    B. ມີຜູ້ໃຫຍ່ຊຶ່ງອາຍຸ 70 ປີຂຶ້ນໄປ

ທ່ານຈະບອກວ່າ…[ຈົ່ງອ່ານຂໍ້ລຳດັບຕາມທີ່ຈຳເປັນ]
    1. ແມ່ນ
    2. ບໍ່ແມ່ນ
    98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
    99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

27. ອັນໃດເປັນວິທີຫລັກໃນການເດີນທາງຂອງທ່ານ?
    1. ລົດເມ
    2. ລົດຖີບ
    3. ລົດສ່ວນຕົວ
    4. ລົດຕັກຊີ
    5. ຍ່າງໄປ
    6. ລົດໄຟ
    97. ວິທີອື່ນ
    98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
    99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

28. ພາສາອັງກິດແມ່ນພາສາຫລັກທີ່ເວົ້າກັນໃນເຮືອນບໍ?
    1. ແມ່ນ
    2. ບໍ່ແມ່ນ
    98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
    99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

29. ເມື່ອຂ້າພະເຈົ້າຮອດລຳດັບທີ່ຮ່ວມເຖິງອາຍຸຂອງທ່ານ ຂໍໃຫ້ບອກຂ້າພະເຈົ້າໃຫ້ຢຸດ. [ຈົ່ງອ່ານລາຍການ]

1. ລະຫວ່າງ 18 - 24 ປີ
2. ລະຫວ່າງ 25 - 34 ປີ
3. ລະຫວ່າງ 35 - 44 ປີ
4. ລະຫວ່າງ 45 - 54 ປີ
5. ລະຫວ່າງ 55 - 64 ປີ
6. 65 ປີຂຶ້ນໄປ
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

30. ເມື່ອຂ້າພະເຈົ້າຮອດລຳດັບທີ່ຮ່ວມເຖິງລາຍໄດ້ຂອງຄອບຄົວຂອງທ່ານສຳລັບປີ 2010 ຂໍໃຫ້ບອກຂ້າພະເຈົ້າໃຫ້ຢຸດ. [ຈົ່ງອ່ານລາຍການ]

1. ບໍ່ເຖິງ 10,000 ດອນລ້າຕໍ່ປີ
2. ລະຫວ່າງ 10,000 - 15,000 ດອນລ້າຕໍ່ປີ
3. ລະຫວ່າງ 15,000 - 25,000 ດອນລ້າຕໍ່ປີ
4. ລະຫວ່າງ 25,000 - 35,000 ດອນລ້າຕໍ່ປີ
5. ລະຫວ່າງ 35,000 - 50,000 ດອນລ້າຕໍ່ປີ
6. ລະຫວ່າງ 50,000 - 75,000 ດອນລ້າຕໍ່ປີ
7. ລະຫວ່າງ 75,000 - 100,000 ດອນລ້າຕໍ່ປີ
8. ລະຫວ່າງ 100,000 - 150,000 ດອນລ້າຕໍ່ປີ
9. ລະຫວ່າງ 150,000 - 200,000 ດອນລ້າຕໍ່ປີ
10. 200,000 ດອນລ້າຕໍ່ປີ ຫລືຫລາຍກວ່າ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

31. ເພື່ອຈຸດປະສົງສະຖິຕິຢ່າງດຽວ ຂໍໃຫ້ທ່ານບອກຂ້າພະເຈົ້າວ່າ ທ່ານມີຕົ້ນກຳເນີດຊາວລາຕິນບໍ?

1. ແມ່ນ
2. ບໍ່ແມ່ນ
98. ບໍ່ຮູ້ **[ຢ່າອ່ານ]**
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

32. ແລ້ວກໍ່ ທ່ານບອກຂ້າພະເຈົ້າໄດ້ບໍ ວ່າຂໍ້ໃດພັນລະນາເຖິງເຊື້ອຊາດກຳເນີດຂອງທ່ານ? [ຢ່າອ່ານລາຍການ]

1. ຄົນຜິວຂາວ
2. ຄົນຜິວດຳ ຫລື ຊາວອາຟຣິກາ
3. ຊາວອິນເດຍແດງທະວີບອາເມລິກາ ຫລື ຊາວອາແລສກາ
4. ຊາວເອເຊຍ ຊາວຮາວາຍ ຫລື ຊາວເກາະປະຊິຟິກ
5. ຄົນມົ້ງ
6. ຄົນໂຊມາລີ
7. ຄົນວຽດນາມ
8. ຄົນຜູ້ກ່ຽວ
9. ຄົນເອທີໂອເປຍ/ຄົນໂອໂລໂມ
10. ຄົນລາຕິນ/ຄົນສະເປນ
11. ສອງຊາດຫລືຫລາຍກວ່າ
12. ອີກເຊື້ອຊາດນຶ່ງ
99. ບໍ່ຍອມຕອບ **[ຢ່າອ່ານ]**

33. ເພື່ອຊ່ວຍເຮົາໃຫ້ແນ່ໃຈວ່າ ເຮົາໄດ້ຮັບຜົນສຳຫລວດຈາກໝົດທຸກພື້ນທີ່ໃນເມືອງ ໃຫ້ທ່ານບອກ ທີ່ຢູ່ປັດຈຸບັນໄດ້ບໍ? [ຂໍ້ມູນນີ້ຈະບໍ່ຕິດກັບຜົນສຳຫລວດທີ່ບໍລິສັດ NRC ລາຍງານຕໍ່ເມືອງ] [ຈົ່ງບັນທຶກ ເລກເຮືອນແລະຊື່ຖະໜົນໃຫ້ເຕັມ ເປັນເລື່ອງສຳຄັນຫລາຍທີ່ຈະສະກົດຢ່າງຖືກຕ້ອງ ທັງຊື່ຖະໜົນ ທິດທາງ (N, S, E, W) ແລະປະເພດຂອງທາງ – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, ຫລື LANE ເປັນຕົ້ນ] ແລ້ວຈົ່ງໄປຫາຄຳຖາມທີ່ 37.

98. ບໍ່ຮູ້ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 34]
99. ບໍ່ຍອມຕອບ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 34]

[ເປັນເລື່ອງສຳຄັນຫລາຍທີ່ຜູ້ດຳເນີນການສຳຫລວດຈະກວດສອບທົບທວນທີ່ຢູ່ທັງໝົດ]

34. ຊື່ຖະໜົນສອງທາງຊຶ່ງປະກອບສີ່ແຍກທີ່ໃກ້ສຸດກັບເຮືອນຂອງທ່ານຈະພຽງພໍ. ຂໍໃຫ້ທ່ານບອກຊື່ຖະໜົນສອງທາງນັ້ນໄດ້ບໍ? [ຈົ່ງບັນທຶກກົງກັບຄຳເວົ້າເລີຍ ເປັນເລື່ອງສຳຄັນຫລາຍທີ່ຈະສະກົດຢ່າງຖືກຕ້ອງທັງຊື່ຖະໜົນ ທິດທາງ (N, S, E, W) ແລະປະເພດຂອງທາງ – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, ຫລື LANE ເປັນຕົ້ນ] [ຫາກໄດ້ໃຫ້ຄຳຕອບແລ້ວ ຈົ່ງໄປຫາຄຳຖາມທີ່ 37.]

98. ບໍ່ຮູ້ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 35]
99. ບໍ່ຍອມຕອບ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 35]

35. ທ່ານອາໄສຢູ່ໃນຄຸ້ມບ້ານອັນໃດໃນເມືອງມິນີແອໂປລິສ? [ຈົ່ງເລືອກເອົາຂໍ້ດຽວ ຢ່າຊັກຖາມຜູ້ກ່ຽວ]

1. AUDUBON PARK
2. BANCROFT
3. BELTRAMI
4. BOTTINEAU
5. BRYANT
6. BRYN-MAWR
7. CAMDEN/WEBER-CAMDEN
8. CARAG/CALHOUN AREA
9. CEDAR-ISLES-DEAN
10. CEDAR-RIVERSIDE
11. CENTRAL
12. CLEVELAND
13. COLUMBIA PARK
14. COMO
15. COOPER
16. CORCORAN
17. DIAMOND LAKE
18. DOWNTOWN EAST
19. DOWNTOWN WEST
20. EAST CALHOUN (ECCO)
21. EAST HARRIET FARMSTEAD
22. EAST ISLES

22_1.EAST PHILLIPS

23. ELLIOT PARK
24. ERICSSON
25. FIELD
26. FOLWELL

27. FULLER/TANGLETOWN
28. FULTON
29. HALE
30. HARRISON
31. HAWTHORNE
32. HIAWATHA
33. HOLLAND
34. HOWE
35. HUMBOLDT INDUST AREA
36. JORDAN
37. KEEWAYDIN
38. KENNY
39. KENWOOD
40. KING FIELD
41. LIND-BOHANON
42. LINDEN HILLS
43. LOGAN PARK
44. LONGFELLOW
45. LORING PARK
46. LOWRY HILL
47. LOWRY HILL EAST (WEDGE)
48. LYNDALE
49. LYNNHURST
50. MARCY-HOLMES
51. MARSHALL TERRACE
52. MCKINLEY
53. MINNEHAHA
54. MORRIS PARK
55. NEAR NORTH
56. NICOLLET ISLAND/EAST BANK
57. NOKOMIS
58. NORTH LOOP
59. NORTHEAST PARK
60. NORTHROP
61. PAGE
62. PHILLIPS

62_1.PHILLIPS WEST

63. POWDERHORN PARK
64. PROSPECT PARK E RIVER RD
65. REGINA
66. SEWARD
67. SHERIDAN
68. SHINGLE CREEK
69. ST. ANTHONY EAST
70. ST. ANTHONY WEST
71. STANDISH

72. STEVENS SQUARE
73. SUMNER-GLENWOOD
74. UNIVERSITY
75. VENTURA VILLAGE
76. VICTORY
77. WAITE PARK
78. WENONAH
79. WEST CALHOUN
80. WHITTIER
81. WILLARD-HAY
82. WINDOM
83. WINDOM PARK
84. UPTOWN
85. WAREHOUSE DISTRICT
97. ຄຸ້ມບ້ານອື່ນ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 36]
98. ບໍ່ຮູ້ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 36]
99. ບໍ່ຍອມຕອບ [ຈົ່ງໄປຫາຄຳຖາມທີ່ 36]

[ຈົ່ງຖາມຂໍ້ທີ່ 36 ພຽງແຕ່ເມື່ອຕອບຂໍ້ທີ່ 35 ວ່າ ບໍ່ຮູ້ ຫລືຄຸ້ມບ້ານອື່ນ ຫລືບໍ່ຍອມຕອບ]

36. ຂໍໃຫ້ທ່ານບອກຊື່ຂອງສວນສາທາລະນະຫລືໂຮງຮຽນທີ່ໃກ້ສຸດໄດ້ບໍ?

[ຈົ່ງບັນທຶກກົງກັບຄຳເວົ້າເລີຍ ເປັນເລື່ອງສຳຄັນຫລາຍທີ່ຈະສະກົດຊື່ຢ່າງຖືກຕ້ອງ]

_____

37. ໃນກໍລະນີທີ່ວ່າ ຫົວໜ້າຂອງຂ້າພະເຈົ້າຕ້ອງຢືນຢັນເສັນງານຂອງຂ້າພະເຈົ້າ ໃຫ້ທ່ານບອກຊື່ຂອງທ່ານ ໄດ້ບໍ? [ບໍ່ຕ້ອງບອກນາມສະກຸນ]

[ຈົ່ງບັນທຶກກົງກັບຄຳເວົ້າເລີຍ] _____

ຊຸດຄຳຖາມຂອງຂ້າພະເຈົ້າແລ້ວໆ. ຂອບໃຈທີ່ທ່ານໃຊ້ເວລາ. ຂໍ້ມູນທີ່ທ່ານໃຫ້ນັ້ນຈະຊ່ວຍໃຫ້ ເມືອງມິນີແອໂປລິສ ເຂົ້າໃຈຂໍ້ສຳຄັນໆຂອງປະຊາຊົນແລະເລື່ອງທີ່ຫ່ວງໄຍ.

38. ຈົ່ງບັນທຶເພດ [ຢ່າຖາມ]

1. ຊາຍ
2. ຍິງ

Lub Nroog Minneapolis 2011 Pej Xeem Kev Luj

Nthuav & Cov sob lus nug ntawm kev soj ntsuam

Nthuav Lus

Nyob zoo, kuv lub npe hu ua [KOJ LUB NPE] nrog rau Lub Nroog Minneapolis los rhiav cov kev xav ntawm cov pej xeem hauv Minneapolis es peb xav tau koj txoj kev xav thiab. Peb tsis yogh u tuaj muag khoom rau nej. Cov xov tau los ntawv kev tshawb fawb zaum no yuav coj los npaj rau kev siv rau yav tom ntej xwb. Tag nrho koj cov lus teb yuav ceev yam tsis pub leej twg paub thiab yuav nthuav ntawm koom ua ib pawg xwb.

Yuav kom peb daim ntawv nug no muaj neeg sawv cev, kuv xav nrog ib tug laus hauv tsev neeg uas nyuam qhuav muaj hnub nyoog (birthday) tham. [YUAV TSIS SUAV XYOO YUG TSUAV YOG HAIS TIAS TUS NEEG NTAWV MUAJ 18 XYOO ROV SAUV LAWM XWB] Tus ntawv puas yog koj? [YOG HAIS TIAS TSIS YOG:] Kuv thov nrog tus neeg ntawv tham puas tau?

[ROV HAIS NQE LUS IB YOG HAIS TIAS TUS NEEG UAS MUAJ HNUB NYOOG NTAWV TSIS YOG TUS NEEG UAS TEB XOV TOOJ. YOG HAIS TIAS TUS NEEG NTAWV TSIS NYOB HAUV TSEV LAWM, SAU TUS NEEG NTAWM LUB NPE THIAB TEEM IB LUB SIJ HAWM UAS YUAV HU ROV QAB]

[YOG HAIS TIAS TUS NEEG NTAWV NUG HAIS TIAS QHOV KEV NUG NO YUAV SIV SIJ HAWM LI NTAWM 20 FEEB NYOB NTAWM SEB LAWV TEB LI CAS]

A. Koj puas nyob hauv lub Nroog Minnepolis?

1. NYOB
2. TSIS NYOB **[HAIS UA TSAUG THIAB TSUM]**
98. TSIS PUAB **[HAIS UA TSAUG THIAB TSUM]**
99. TSIS KAM TEB **[HAIS UA TSAUG THIAB TSUM]**

B. Koj twb nyob hauv lub Nroog Minneapolis ntev li cas lawm? [TSIS TXHOB NYEEM COV NQE LUS NRAM NO]

1. TSAWG TSHAJ IB XYOOS
2. 1 MUS RAU 4 XYOOS
3. 5 MUS RAU 9 XYOOS
4. 10 MUS RAU 19 XYOOS
5. NTAU TSHAJ 20 XYOO
98. TSIS PAUB **[HAIS UA TSAUG THIAB TSUM]**
99. TSIS KAM TEB [**HAIS UA TSAUG THIAB TSUM]**

C. Koj tus zauv cheeb tsam (zip code) yog li cas? [TSIS TXHOB NYEEM COV NQE LUS NRAM NO]

1. 55111
2. 55401
3. 55402

4. 55403
5. 55404
6. 55405
7. 55406
8. 55407
9. 55408
10. 55409
11. 55410
12. 55411
13. 55412
14. 55413
15. 55414
16. 55415
17. 55416
18. 55417
19. 55418
20. 55419
21. 55421
22. 55422
23. 55423
24. 55424
25. 55429
26. 55430
27. 55435
28. 55450
29. 55454
30. 55455
31. 55487
32. 55488
97. LWM TUS **[HAIS UA TSAUG THIAB TSUM]**
98. TSIS PAUB **[HAIS UA TSAUG THIAB TSUM]**
99. TSIS KAM TEB **[HAIS UA TSAUG THIAB TSUM]**

D. Cov lus hauv qab no qhov twg yog koj txoj kev siv xov tooj? [YUAV TSUM NYEEM TAG NRHO LUS TEB] – [PIB SAUB PIB HAUV LOS TAU]

1. Kuv tsuas muaj lub xov tooj ntawm tes xwb uas yog lub kuv siv heev tshaj
2. Kuv tsuas muaj lub xov tooj hauv tsev xwb uas yog lub kuv siv heev tshaj
3. Kuv muaj lub xov tooj ntawm tes thiab hauv tsev thiab tabsis kuv siv lub xov tooj ntawm tes heev tshaj
4. Kuv muaj luv xov tooj hauv tsev thiab lub ntawm tes thiab tabsis kuv siv lub xov tooj hauv tsev tshaj

Lub Neej Zoo

1. Muab hais tag nrho los mus, koj xav tias Lub Nroog Minneapolis yog ib qho chaw nyob zoo li cas? Koj puas xav tias nws yog ib qho…?

1. Zoo heev
2. Zoo
3. Siv nyog
4. Tsis zoo li
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

2. Muab hais tag nrho los mus, koj xav tias qhov chaw koj nyob ib ncig (neighborhood) yog ib qho chaw nyob zoo li cas? Koj puas xav tias nws yog ib qho…?

1. Zoo heev
2. Zoo
3. Siv nyogr
4. Tsis zoo li
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

3. Ob xyoos dhau los, koj puas xav hais tias Minneapolis yog ib qho chaw nyob uas zoo zog lawm, phem zog lawm, los sis nyob li qub?

1. Zoo zog lawm
2. Nyob li qub
3. Phem zog lawm
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

4. Raws li koj xav, peb qho kev uas nyuaj uas loj tshaj uas Minneapolis yuav ntsib li ntawm tsib xyoos tom ntej no yog dab tsi? [TSIS TXHOB NYEEM COV NQE LUS]

1. KEV RUAJ NTSEG RAU PEJ XEEM
2. TSOOM FWV HAUV NROOG
3. TEEB MEEM TXOG KEV MUS LOS – SUAV COV NQE LUS TEB HAIS TXOG QHOV MUAJ TSHEB NTAU HEEV
4. KEV KAWM NTAWV
5. KEV TXHIM KHO RAU FAB NYIAJ TXIAG
6. VAJ TSE
7. KEV LOJ HLOB
8. HAUJ LWM
9. TSWJ TEJ KEV TSHEB MUS LOS – SUAV KEV KHO CHOJ THIAB KHO KEV
10. TSEV POOB ROV QAB RAU TUAM TXHAB TXAIS NYIAJ
11. SE RAU TSEV THIAB AV
97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

4a. Thov qhia saib koj pom zoo heev, pom zoo, tsis pom zoo, los yog tsis pom zoo li nrog rau cov nqe lus hauv qab no. (PIB SAUB PIB HAUV) Sim muab…?

a. Kuv yeej zoo siab nyib rau hauv Lub Nroog Minneapolis
b. Kuv yeej pom zoo rau lwm tus hais tias Lub Nroog Minneapolis yogi b qhov chaw zoo nyob.

Koj puas yuav hais tias…(NYEEM COV LUS TEB KOM TSIM NYOG)

1. Pom zoo heev
2. Pom zoo
3. Tsis pom zoo
4. Tsis pom zoo li
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Kev Xam Pom Hauv Qhov Chaw Nyob Ntawm Ib Ncig & Qhov Kev Pom

5. Tam sim no, kuv uav nyeem ib co nqe lus. Rau ib nqe twg thov qhia rau kuv seb koj pom zoo heev, pom zoo, tsis pom zoo los sis tsis pom zoo heev rau ib nqe lus twg. Hais txog li…[MUAB COV NQE LUS SIB PAUV]

a. Cov neeg nyob hauv cheeb tsam uas kuv nyob muaj kev sib saib ib tug mus rau ib tug.
b. Cheeb tsam kuv nyob yog ib qho chaw uas muaj kev ruaj tseg
c. Cheeb tsam kuv nyob muaj cov kiab khw thiab cov kev pab uas raws li kuv xav tau
d. Cheeb tsam kuv nyob nws huv thiab tu tau zoo heev
e. Cov teeb ntawm kev hauv cheeb tsam kuv nyob muaj tau tsim nyog

Koj puas hais tias … [NYEEM COV KEV QHIA (SCALE) THAUM TSIM NYOG]

1. Pom zoo heev
2. Pom zoo
3. Tsis pom zoo
4. Tsis pom zoo heev
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

6. Cov nram qab no qhov twg yog qhov uas qhia tau zoo tshaj hais txog qhov chaw koj nyob tam sim no raws li cov kev xav tau hauv koj tsev neeg? Koj puas xav hais tias nws …[ROV HAIS COV KEV QHIA (SCALE) DUA YOG TIAS TSIM NYOG]

a. Nws loj dhau hwv lawm
b. Nws loj heev
c. Nws haum nkaus xwb
d. Nws me heev
e. Nws me heev lawm
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

7. Thov qhia seb koj pom zoo los sis tsis pom zoo li cas hais txog cov nqe lus nram qab no hais txog koj qhov chaw nyob tam sim no uas siv qhov kev qhia pom zoo hev, pom zoo, tsis pom zoo los sis tsis pom zoo heev: [THOV NYEEM NQE LUS]. Hais txog …[MUAB COV LUS SIB PAUV]

a. Kuv cov nqi hauv tsev **[PIV TXWV LI, NQI TSEV XAUJ LOS SIS NQI TSEV YUAV NROG RAU NQI HLUAV TAWS XOB, NQI DEJ]** mas them taus thiab kuv tsev neeg cov nyiaj txaus them
b. Qhov chaw uas kuv lub tsev nyob mas nws yooj yim rau kuv tsev neeg cov kev xav tau **[PIV TXWV LI, HAUJ LWM, TSEV KAWM NTAWV, LWM YAM ZOO LI NO]**
c. Kuv lub tsev sab nrauv mas zoo tsim nyog rau kuv tsev neeg cov kev xav tau
d. Kuv npaj tsiv tsev li ntawm ob xyoos tom ntej no**[HLA MUS RAU NQE LUS NUG #7A YOG HAIS TIAS TUS NEEG TEB TIAS NWS POM ZOO HEEV TXOG NQE NO]**

Koj puas hais tias … [NYEEM COV KEV QHIA (SCALE) THAUM TSIM NYOG]

1. Pom zoo heev
2. Pom zoo
3. Tsis pom zoo
4. Tsis pom zoo heev
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

[TSUAS NUG NQE LUS NUG 7A THIAB 7B RAU COV NEEG UAS TEB TIAS NWS POM ZOO HEEV RAU NQE 7D]

7aa. Nqe twg nyob nram qab no yog nqe uas qhia tau meej tshaj tias koj yuav xav tsiv mus nyob rau?

1. Rau lwm qhov chaw hauv tib cheeb tsam qub
2. Rau lwm cheeb tsam hauv Minneapolis
3. Tawm sab nraum Minneapolis tiam sis nyob hauv cheeb tsam hauv nroog
4. Tawm sab nraum Minneapolis cheeb tsam hauv nroog
5. Tawm mus txawv xeev
6. Lwm qhov chaw
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

7bb. Nqe twg nram qab no yog ib nqe uas qhia tau zoo tshaj plaws hais tias yog vim li cas koj ho yuav tsiv mus? [TSHAWB NRHIAV NTXIV YOG HAIS TIAS TSIM NYOG; TSUAS PUB TEB IB NQE XWB.]

1. Hauj lwm
2. Tsev neeg
3. Vim nyiaj txiaj
4. Tsuas xav tsiv mus nyob rau lwm qhov
5. Cov menyuam hlob tag/tawm tsev lawm-tsis tas muaj lub tsev loj loj lawm
6. Nqi se rau vaj tse siab dhau hwv lawm
7. Tsev Kawm Ntawv-Kuv xav kom kev cov menyuam nkag tau cov tsev kawm ntawv zoo
8. Muaj lwm yam
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Kev Siv Hauv Plawv Zos & Kev Pom

8. Tam sim no yuav tham txog hauv Plawv Zos Minneapolis. Koj puas nyob los sis ua hauj lwm hauv Plawv Zos?

1. NYOB **[HLA MUS RAU Q11]**
2. UA HAUJ LWM **[HLA MUS RAU Q11]**
3. TSIS YOG OB QHO NTAWV LI
4. YOG OB QHO NTAWV **[HLA MUS RAU Q11]**
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

9. Tsaib no, koj mus hauv Plawv Zos pes tsawg zaus, yog mus? [NUG NTXIV YOG TIAS TSIM NYOG; KOS IB QHO XWB.]

1. Ib zaug los sis ob zaug **[MUS RAU Q10]**
2. 3 mus rau 12 zaug **[HLA MUS RAU Q11]**
3. 13-26 zaus **[HLA MUS RAU Q11]**
4. Ntau tshaj 26 zaus **[HLA MUS RAU Q11]**
5. YEEJ TSIS MUS LI **[MUS RAU Q10]**
98. TSIS PAUB **[HLA MUS RAU Q11]**
99. TSIS KAM TEB **[HLA MUS RAU Q11]**

10. Qhov uas ua rau koj tsis mus siv sij hawm kom ntau rau hauv Plawv Zos yog dab tsi? [TSIS TXHOB NYEEM COV NQE LUS, KOS TAG NRHO COV MUAJ FEEM.]

1. TSIS MUAJ CHAW NRES TSHEB
2. NQI NRES TSHEB
3. KEV MUS LOS (TSHEB NTAU HEEV/COV KEV MUS IB SAB XWB/KEV KHO TSEV, LWM YAM UAS ZOO LI NTAWV)
4. KEV RUAJ NTSEG
5. XUM MUS KAV KIAB KHW LWM QHOV CHAW
6. TSIS MUAJ CHAW MUS
7. KIM HEEV
8. TSIS NYIAM XWB
9. QIAS NEEG
10. POOB ZOO/NRHIAV KEV NYUAJ VIM MUAJ COV KEV MUS IB SAB NTAU HEEV, LWM YAM ZOO LI NO
11. TSIS XAV MUS HAUV PLAWV ZOS

97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

11. Hais dav dav, koj xav hais tias lub plawv zos Minneapolis muaj kev ruaj ntseg zoo npaum li cas? Koj puas xav tias nws…[NYEEM COV KEV QHIA YOG TSIM NYOG]

1. Muaj kev ruaj ntseg heev
2. Muaj kev ruaj ntseg me ntsis
3. Tsis tshua muaj kev ruaj ntseg
4. Tsis muaj kev ruaj ntseg kiag li

98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Muab Cov Lus Qhia

11a. Koj paub zoo los sis tsis paub zoo txog Minneapolis 311 npaum li cas? Koj puas xav hais tias koj…[NYEEM COV KEV QHIA (SCALE) THAUM TSIM NYOG

1. Paub zoo heev
2. Paub me ntsis
3. Tsis paub li

99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

11b. Thov qhia saib koj puastau siv internet rau cov chaw hauv qab no…[MUAB COV NQE LUS SIB PAUV]

a. Hauv tsev
b. Tom tsev kawm ntawv
c. Tom haujlwm
d. Siv cov khoom nqa tau xws li blackberry, iphone los yog xov tooj ntawm tes

Koj puas yuav hais tias…[NYEEM COV KEV QHIA (SCALE) THAUM TSIM NYOG

1. Yog
2. Tsis yog

98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

12. Li ntawm 12 lub hlis tas los no, koj puas tau mus nug lub Nroog es nrhiav cov kev qhia los sis cov kev pab?

1. TAU
2. TSIS TAU **[HLA MUS RAU Q16a]**
98. TSIS PAUB **[HLA MUS RAU Q16a]**
99. TSIS KAM TEB **[HLA MUS RAU Q16a]**

[TSUAS NUG YOG HAIS TIAS TEB TIAS "TAU" RAU NQE Q12]

13. Koj nug lub Nroog li cas (piv txwv li, tus kheej mus kiag, hu xov tooj, xa ntawv, xa email los sis mus saib hauv lub Nroog qhov Web site?) [KOS TAG NRHO COV UAS MUAJ FEEM] [YOG HAIS TIAS TUS NEEG TEB HAIS TIAS HU XOV TOOJ – YUAV TSUM TAU TSHAWB NRHIAV RAU 'KEV SIV COV KEV PAB LOS NTAWM 311']

1. TUS KHEEJ MUS KIAG
2. HU XOV TOOJ – LWM YAM
3. HU XOV TOOJ – 311
4. XA NTAWV
5. XA EMAIL
6. MUS SAIB HAUV LUB NROOG QHOV WEB SITE **[YOG HAIS TIAS TSUAS KOS "MUS SAIB HAUV LUB NROOG QHOV WEB SITE", HLA MUS RAU Q15]**
97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

14. Thov qhia rau kuv seb koj yuav ntaus nqi li cas (rate) rau cov cwj pwm nram qab no hais txog lub Nroog cov neeg ua hauj lwm uas koj nyuam qhuav ntsib tsis ntev los no, uas siv qhov kev qhia zoo heev, zoo, siv nyog los sis tsis zoo. Hais txog …[MUAB COV NQE LUS SIB PAUV]

a. Kev paub
b. Kev siab zoo
c. Teb raws sij hawm
d. Qhov uas nrog tus neeg ua hauj lwm tham tau
e. Kev hwm
f. Kev txaus siab hlo pab los sis nkag siab
g. Kev txaus siab hlo los nrhiav kev pab txhais lus thiab/los sis piav tes

Koj puas hais tias … [NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Zoo heev
2. Zoo
3. Siv nyog
4. Tsis zoo
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

15. [TSUAS NUG YOG TEB "6-MUS SAIB HAUV LUB NROOG QHOV WEB SITE"-RAU SOB LUS NUG 13] Thov qhia rau kuv seb koj ntaus nqi li cas (rate) li cas rau cov cwj pwm nram qab no hais txog lub Nroog Qhov Web site. Hais txog…[MUAB COV NQE LUS SIB PAUV]

a. Cov lus qhia siv tau zoo heev
b. Siv tau yooj yim
c. Tus qauv thiab cov duab

Koj puas hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Zoo heev
2. Zoo
3. Siv nyog

4. Tsis zoo
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

16a.Koj paub cov lus qhia txog tias yuav kaus daus thaum muaj xwm ceev (snow emergency) yam ceev heev li cas? [TSIS TXHOB NYEEM: KOS TAG NRHO COV UAS MUAJ FEEM] [XAIV IB QHO]

1. KUV TSIS MUAJ TSEHB ES TSIS RAUG KUV OS
2 KUV MUAJ CHAW NRES TSHEB YAM TSIS TAS NRES HAUV KEV LUV ES TSIS RAUG KUV OS
3. NTAWV XOV XWM
4. XOV TOOJ CUA LOS YOG TV
5. COV NTAWV XOV XWM
6. KEV CEEB TOOM HAUV EMAIL LOS NTAWM LUB NROOG
7. KEV CEEB TOOM HAUV EMAIL LOS NTAWM LWM TUS YAM TSIS YOG LOS NTAWM LUB NROOG
8. KAWS SUAB RAU HAUV XOV TOOJ LOS NTAWM LUB NROOG
9. CEEB TOOM HAUV FACEBOOK LOS NTAWM LUB NROOG
10. CEEB TOOM HAUV TWEETER LOS NTAWM LUB NROOG
11. SIB QHIA LOS NTAWM/ COV PHOOJ YWG/TSEV NEEG
12. KUV HU RAU 348-SNOW
13. KUV MUAS SAIB HAUV LUB NROOG QHOV CHAW NYOB HAUV COMPUTER
14. KUB HU RAU 311
97. LWM COV
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

16b.Koj siv cov kev qhia kom muaj kev to taub zoo txog cov kev cai tswj Snow Emergency thiab kom paub txog yuav nres tsheb rau qhov twg? [XAIV IB QHO]

1. KUV TSIS MUAJ TSEHB ES TSIS RAUG KUV OS
2. KUV MUAJ CHAW NRES TSHEB YAM TSIS TAS NRES HAUV KEV LUV ES TSIS RAUG KUV OS
3. NTAWV XOV XWM
4. XOV TOOJ CUA LOS YOG TV
5. 348-SNOW COV TOOJ
6. 311
7. LUB NROOG MINNEAPOLIS QHOV CHAW WEB
8. KEV XAV NTAWM HAUV COMPUTER TXOG SNOW EMERGENCY
9. CEEB TOOM HAUV FACEBOOK LOS NTAWM LUB NROOG
10. CEEB TOOM HAUV TWEETER LOS NTAWM LUB NROOG
11. SIB QHIA LOS NTAWM/ COV PHOOJ YWG/TSEV NEEG
97. LWM COV
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Kev Txaus Siab Nrog Nroog Cov Kev Pab

17. Tam sim no kuv xav nug ib co nqe lus nug hais txog Nroog cov kev pab. Li ntawm ob xyoos dhau los, koj puas tau muaj kev txuas lus nrog…?

a. Lub caj meem fai Tua Hluav Taws **[HLA MUS RAU Q17a]**
b. Tub ceev xwm **[HLA MUS RAU Q17b]**
c. Cov neeg teb xov tooj 911 **[HLA MUS RAU Q17c]**

d. Cov neeg ua hauj lwm hauv 311 **[HLA MUS RAU NQE Q17d]**

[KEV TEB RAU QHO KEV QHIA, TSIS TXHOB NYEEM]

1. TAU
2. TSIS TAU
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

17a. Koj txaus siab npaum li cas hais txog kev coj tau zoo uas cov neeg ua hauj lwm hauv Lub Caj Meem Fai Tua Hluav Taws nrog rau cov neeg tua hluav taws? Koj puas xav tias koj txaus siab heev, txaus siab, tsis txaus siab los sis tsis txaus siab kiag li? [KOS IB QHO XWB]

1. Txaus siab heev
2. Txaus siab
3. Tsis txaus siab
4. Tsis txaus siab kiag li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

17b. Koj txaus siab npaum li cas hais txog kev coj tau zoo uas cov neeg ua hauj lwm hauv Lub Caj Meem Fai Tub Ceev Xwm nrog rau cov tub ceev xwm? Koj puas xav tias koj txaus siab heev, txaus siab, tsis txaus siab los sis tsis txaus siab kiag li? [KOS IB QHO XWB]

1. Txaus siab heev
2. Txaus siab
3. Tsis txaus siab
4. Tsis txaus siab kiag li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

17c. Koj txaus siab npaum li cas hais txog kev coj tau zoo uas cov neeg teb xov tooj 911? Koj puas xav tias koj txaus siab heev, txaus siab, tsis txaus siab los sis tsis txaus siab kiag li? [KOS IB QHO XWB]

1. Txaus siab heev
2. Txaus siab
3. Tsis txaus siab
4. Tsis txaus siab kiag li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

17d. Koj txaus siab npaum li cas hais txog tus neeg ua hauj lwm hauv 311 txoj kev paub txoj hauj lwm zoo? Koj puas xav hais tias koj txaus siab heev, txaus siab, tsis txaus siab los sis tsis txaus siab kiag li? [TSUAS KOS IB NQE XWB]

1. Txaus siab heev
2. Txaus siab
3. Tsis txaus siab
4. Tsis txaus siab kiag li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS TEB **[TSIS TXHOB NYEEM]**

18. Tam sim no kuv yuav nyeem ib co kev pab uas tsoom fwv hauv lub Nroog Minneapolis muaj. Rau ib nqe twg thov qhia rau kuv seb koj txaus siab los sis tsis txaus siab npaum li cas hais txog qhov uas lub Nroog muab qhov kev pab ntawv. Hais txog li ntawm…? [MUAB COV LUS SIB PAUV]

a. Kev tiv thaiv ib ncig, nrog rau cov cua, dej thiab av
b. Npaj rau kev tsuaj liam (disaster)
c. Tsim cov vaj tse uas yuav taus
d. Kho Plawv Nroog
e. Kho Ib Ncig Uas Neeg Nyog (neighborhood)
f. Kho cov kev
g. cov kev me (alleys)
h. Tu kom cov kev du lug
i. Ntxuav cov duab sau ntawm tej (graffiti)
j. Hais cov teeb meem ntawm cov lag luam thiab cov vaj tse uas lawv tsis tu
k. Cov kev thauj seem txeej (khib nyiab) thiab kev rov muab cov khoom ua dua tshiab (recycling)
l. Cov kev saib xyuas tsiaj
m. Tub ceev xwm cov kev pab
n. Kev tiv thaiv hluav taws thiab kev pab thaum muaj xwm ceev
o. Muab cov dej haus uas huv
p. Muab cov kev pab txog cov dej siv hauv tsev (sewer)
q. Tiv thaiv cov neeg txoj kev kaj huv ntawm cev thiab kev noj qab haus huv
r. Cov kev pab rau cov chaw tsham zoov (park) thiab tej chaw ua si (recreation)
s. Kev pab hais txog qhov tsev yuav poob rov qab rau tuam txhab txais nyiaj
t. Kaus snow

Koj puas hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Txaus siab heev
2. Txaus siab
3. Tsis txaus siab
4. Tsis txaus siab kiag li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

18a. Thov qhia saib koj txaus siab los tsis txaus siab nrog rau kev kawm ntawv pub dawb rau txhuas tus (Kindergarten txog rau qib 12) ntawm lub nroog Minneapolis Public Schools, koj puas yuav hais tias koj…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Txaus siab heev
2. Txaus siab
3. Tsis txaus siab
4. Tsis txaus siab kiag
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

18b. Tau li ob xyoos tag los no, koj puas yuav hais tau hais tias txoj kev kawm ntawv dawb (Kindergarten txog rau qib 12) ntawm lub nroog Minneapolis Public Schools tau…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Kho tau zoo heev lawm

2. Kho tau zoo me ntsis
3. Nyob li qub xwb
4. Poob me ntsis lawm
5. Poob ntau heev lawm
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Qhov Tseem Ceeb Tshaj Ntawm Lub Nroog Cov Kev Pab

19. Minneapolis ntsib cov kev ntxhov siab hais txog nyiaj txiag zuj zus hauv Nroog cov kev pab. Thov ntaus nqi (rate) seb yog li cas rau qhov tseem ceeb ntawm cov kev pab nram qab no ntawm ib qho 5-paj xyeem (point) rau qhov kev qhia, uas muab 5 ua qhov "tseem ceeb tshaj plaws" thiab 1 ua qhov "tsis tseem ceeb li." Thov ntaus nqi rau qhov tseem ceeb ntawm…[MUAB COV NQE LUS SIB PAUV]

a. Tiv thaiv ib ncig, nrog rau cov cua, dej thiab av
b. Npaj rau kev tshuaj liam (disaster)
c. Tsim cov vaj tse uas yuav taus
d. Kho Plawv Nroog
e. Kho Ib Ncig Uas Neeg Nyog (neighborhood)
f. Kho cov kev
g. Kho cov kev me (alleys)
h. Tu kom cov kev du lug
i. Ntxhuav cov duab sau ntawm tej (graffiti)
j. Hais cov teeb meem ntawm cov lag luam thiab cov vaj tse uas lawv tsis tu
k. Cov kev thauj seem txeej (khib nyiab) thiab kev rov muab cov khoom ua dua tshiab (recycling)
l. Cov kev tswj tsiaj
m. Tub ceev xwm cov kev pab
n. Kev tiv thaiv hluav taws thiab kev pab thaum muaj xwm ceev
o. Muab cov dej haus uas huv
p. Muab cov kev pab txog cov dej siv hauv tsev (sewer)
q. Tiv thaiv cov neeg txoj kev kaj huv ntawm cev thiab kev noj qab nyob zoo
r. Cov kev pab rau cov chaw sab nraum zoo ua si (park) thiab tej chaw ua si (recreation)
s. Kev pab hais txog qhov tsev yuav poob rov qab rau tuam txhab txais nyiaj
t. Kaus snow
u. 311 cov kev pab

Koj puas hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. 1/ "TSIS TSEEM CEEB LI"
2. 2
3. 3
4. 4
5. 5/ "TSEEM CEEB TSHAJ PLAWS"
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

20. Koj pom zoo los sis tsis pom zoo txog qhov twg hais txog nce cov se rau vaj tse los sis cov nqi kom los tswj los sis kho tau Nroog cov kev pab?

Koj puas hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Pom zoo heev
2. Pom zoo

3. Tsis pom zoo
4. Tsis pom zoo kiag li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

20a. Qhov uas koj yuav xaiv tsa los sis tsis xaiv tsa tus tswv nroog (mayor) thiab tus tswv zos (City Council), rau lub 11 hlis xyoo 2013?

Koj puas xav hais tias koj… [NYEEM COV KEV QHIA (SCALE) THAUM TSIM NYOG]

1. Nyaj yuav xaiv **[MUS RAU NQE LUS NUG #21]**
2. Tej zaum yuav xaiv **[MUS RAU NQE LUS NUG #21]**
3. Tej zaum yuav tsis xaiv **[MUS RAU NQE LUS NUG #20B]**
4. Tej zaum yeej yuav tsis xaiv **[MUS RAU NQE LUS NUG #20B]**
98. TSIS PAUB/TSIS MUAJ KEV XAV LI CAS **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

[NUG YOG HAIS TIAS TEB TIAS TEJ ZAUM LOS SIS TEJ ZAUM YEEJ YUAV TSIS XAIV RAU NQE LUS NUG UA NTEJ NO].

20b. Yog vim li cas es tej zaum koj ho yuav tsis xaiv tsa tus tswv nroog (mayor) thiab tus tswv zos (City Council) rau thaum lub 11 hlis xyoo 2013? [TSIS TXHOB NYEEM COV LUS – TSUAS TSHAWB NRHIAV YOG HAIS TIAS TSIM NYOG] [PUB TEB TAU NTAU TSHAJ IB NQE LUS]

1. TSIS NYIAM TXOG
2. TSIS MUAJ SIJ HAWM-TSIS KHOOM LI
3. TSIS PAUB TXOG COV KEV XAIV / TSIS PAUB TIAS YUAV XAIV LI CAS
4. YUAV TSIS HLOOV QHOV KEV XAIV TSA (RESULT) – TSIS NTSEEG QHOV NTAWD
97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Kev Koom Hauv Lub Zej Zos

21. Koj puas siv los sis tsis siv cov kev nram qab no los ua kom ib lub Nroog txoj kev txiav txim hais txog ib qho teeb meem uas koj muaj kev txhawj txog? Hais txog…[MUAB COV NQE LUS SIB PAUV]

a. Hu rau kuv tus neeg uas xaiv tau
b. Koom hauv Nroog pawg neeg tawm tswm yim
c. Hu rau pab pawg hauv ib ncig uas kuv nyob (neighborhood)
d. Koom lub rooj sib tham hauv zej zos
e. Hu nrog ib tug neeg ua hauj lwm hauv lub Nroog tham
f. Ua hauj lwm nrog ib pab pawg uas tsis txuam nrog Lub Nroog

Koj puas hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Yuav siv heev
2. Tej zaum yuav siv
3. Tej zaum yuav tsis siv
4. Yuav tsis siv li
98. TSIS PAUB/TSIS MUAJ KEV XAV **[TSIS TXHOB NYEEM]**

99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

22. [YOG HAIS TIAS NTAUS NQI TIAS TEJ ZAUM YUAV SIV LOS SIS YUAV TSIS SIV LI RAU NTAU TSHAJ LI 3 NQE LUS NUG SAUV]. Yog vim li cas koj ho yuav tsis tshua los koom hauv Tsoom Fwv lub Nroog cov kev txiav txim? [TSIS TXHOB NYEEM COV NQE LUS – TSUAS NUG NTXIV XWB YOG HAIS TIAS TSIM NYOG] [KOS IB NQE XWB]

1. TSIS NYIAM TXOG
2. TSIS MUAJ SIJ HAWM
3. TSIS PAUB TXOG COV KEV XAIV / TSIS PAUB YUAV UA LI CAS
4. YUAV TSIS HLOOV QHOV UA TAU (RESULT)
97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

23. Tam sim no kuv xav tau koj cov kev xav txog seb koj xav li cas txog qhov Lub Nroog txoj kev tswj hwm. Koj muab ntaus nqi (rate) Lub Nroog Minneapolis Lub Tsoom Fwv li cas hais txog…[MUAB COV NQE LUS SIB PAUV]?

a. Qhia cov neeg nyob hauv zos txog cov teeb meem loj hauv lub Nroog Minneapolis
b. Sawv cev thiab muab kev pab rau tag nrho cov neeg pej xeem
c. Npaj kom zoo rau lub neej yav pem suab
d. Muab kev muaj nuj nqis rau koj cov nyiaj them rau se
e. Muab sij hawm muaj nqis rau cov pej xeem los muab tswv yim hais txog cov teeb meem tseem ceeb
f. Tag nrho txhua yam uas lub Nroog taug

Koj puas hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. Zoo heev li
2. Zoo
3. Siv tau
4. Tsis zoo
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Kev Saib Tsis Tau (Discrimination)

24. Li ntawm 12 lub hlis tas los, koj puas tau, ntawm koj tus kheej raug kev cais tshwj hauv lub nroog Minneapolis? [TUS NEEG NUG KEV TXHAIS LO LUS "KEV SAIB TSIS TAUS" –THAUM UAS KOJ TAU RAUG QHOV UAS LAWV COJ TXAWV LOS NTAWM LWM TUS NEEG THAUM NYOB RAU TIB QHO KEV TEEB MEEM UAS ZOO SIB XWS THIAB KOJ NTSEEG HAIS TIAS NWS YOG VIM KOJ QHOV KEV UAS MUAJ KEV TIV THAIV TXOG FEEM XYUAM. COV KEV TIV THAIV MUAJ RAWS LI: HAIV NEEG, KEV NTSEEG, POJ NIAM LOS SIS TXIV NEEJ, KEV NYIAM POJ NIAM LOS SIS TXIV NEEJ, KEV TAU KEV PAB CUAM LOS NTAWM TSOOM FWV, TSEV NEEG COOB NPAUM CAS, HNUB NYOOG, IB CE TSIS MEEJ XEEB (DISABILITY), KEV NTSEEG,CAJ CES.]

1. TAU
2. TSIS TAU **[HLA MUS RAU Q25]**
98. TSIS PAUB **[HLA MUS RAU Q25]**
99. TSIS KAM TEB **[HLA MUS RAU Q25]**

24a. Koj raug kev cais tshwj nyob rau lub sij hawm zoo li cas? [TSIS TXHOB NYEEM COV NQE LUS; TSUAS NUG NTXIV XWB YOG HAIS TIAS TSIM NYOG] [KOS IB NQE XWB]

1. THAUM TAU HAUJ LWM, LOS SIS TOM HAUJ LWM
2. THAUM TAU VAJ TSE
3. THAUM TAU KEV PAB HAUV KHW NOJ MOV LOS SIS TOM KHW
4. HAUV KEV SIB TXUAS LUS NROG LUB NROOG **[NUG Q24B THIAB Q24C]**
5. HAUV CHEEB TSAM KUV NYOB
6. COV NQE LUS NTAWM PEJ XEEM
7. HAUV KEV CAIJ TSHEB MUS LOS UAS PEJ XEEM SIV (NPAV)

97. LWM YAM
98. TSIS PAUB
99. TSIS KAM TEB

24b. [TSUAS NUG YOG HAIS TIAS TEB NQE LUS 24A "MUAJ FEEM XYUAM NROG RAU LUB NRROG"] Koj xav hais tias yog vim li cas koj raug saib tsis taus? [TSIS TXHOB NYEEM COV NQE LUS; KOS TAG NRHOV COV MUAJ FEEM]

1. POJ NIAM LOS SIS TXIV NEEJ
2. HNUB NYOOG
3. KEV TAU NYIAJ LI CAS
4. KEV TXIJ NKAWM
5. KEV COJ NOJ COJ UA
6. HAIV NEEG LOS SIS CEV NQAIJ DAIM TAWV
7. KEV NYIAM POJ NIAM LOS SIS TXIV NEEJ
8. KEV IB CE TSIS MEEJ XEEB (DISABILITY)
9. KEEB KWM CAJ CES LOS SIS LOS LUB TEB CHAWS TWG LOS
10. LUS LOS SIS HOM LUS
11. KEV NTSEEG

97. LWM YAM
98. TSIS PAUB **[HLA MUS RAU Q25]**
99. TSIS KAM TEB **[HLA MUS RAU Q25]**

24c. [TSUAS NUG YOG TIAS TEB RAU Q24A TAU "HAUV KEV SIB TXUAS LUS NROG LUB NROOG"] Koj puas nco tau tias yog lub caj meem fai twg hauv lub nroog uas muaj feem txuam nrog? [TSIS TXOB NYEEM COV NQE LUS; KOS TAG NRHO COV MUAJ FEEM]

1. LUB NROOG TUS KWS HAIS PLAUB (CITY ATTORNEY)
2. CAJ MEEM TUA HLUAV TAWS
3. CAJ MEEM SAIB XYUAS KEV TXAIS NEEG UA HAUJ LWM (HUMAN RESOURCES)
4. CAJ MEEM FAI SOJ NTSUAM/ MUAB KEV TSO CAI (INSPECTIONS/LICENSING)
5. CAJ MEEM FAI TUB CEEV XWM
6. CAJ MEEM UA HAUJ LWM RAU ZEJ ZOS (PUBLIC WORKS)
7. CAJ MEEM TAWM TSWV YIM RAU ZEJ ZOS THIAB CAJ MEEM RAU KEV TXHIM KHO (CPED)

97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

Cov Lus Nug Txog Cheeb Tsam thiab Cov Neeg/Kev Faib Ua Pab Pawg (Demographic/Classification)

Kuv cov nqe lus kawg no yog hais txog li ntawm koj thiab koj tsev neeg thiab tsuas yuav muab siv raws pab pawg xwb. Peb sau cov nqe lus no kom paub tseeb tias peb twb nrhiav tau cov kev xav los ntawm ntau hom neeg lawm.

25. Lub tsev no puas yog koj yuav lawm los yog koj tseem ntiav nyob xwb?

1. Yuav lawm
2. Ntiav nyob
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

26. Thov qhia rau kuv seb cov nqe lus hauv qab no puas muaj tseeb txog ntawm koj tsev neeg? Hais txog li…[MUAB COV NQE LUS SIB PAUV]

a. Muaj cov menyuam uas tsis tau muaj 18 xyoo
b. Muaj cov neeg laus uas hnub nyoog 70 xyoo los sis laus dua

Koj puas yuav hais tias…[NYEEM COV KEV QHIA THAUM TSIM NYOG]

1. MUAJ TSEEB
2. TSIS MUAJ TSEEB
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

27. Koj siv yam dab tsi rau kev mus los?

1. NPAV
2. TSHEB KAUJ VAB
3. TSHEB
4. TSHEB NTIAV
5. TAUG KO TAW
6. TSHEB CIAV HLAU/TSHEB TSHUAB HLAU
97. LWM YAM
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

28. Lus Mis Kas puas yog hom lus uas hais heev tshaj hauv tsev?

1. YOG
2. TSIS YOG
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

29. Thov cheem kuv thaum uas kuv hais txog pawg uas muaj koj lub hnub nyoog rau hauv. [NYEEM COV NQE LUS]

1. 18 txog 24 xyoos
2. 25 txog 34 xyoos
3. 35 txog 44 xyoos
4. 45 txog 54 xyoos
5. 55 txog 64 xyoo
6. 65 xyoos rov sauv
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

30. Thov cheem kuv thaum uas kuv hais txog pawg uas muaj koj tsev neeg cov nyiaj xyoo rau hauv rau xyoo 2010. [NYEEM COV NQE LUS]

1. Tsawg tshaj $10,000
2. $10,000 mus rau tsawg tshaj $15,000
3. $15,000 mus rau tsawg tshaj $25,000
4. $25,000 mus rau tsawg tshaj $35,000
5. $35,000 mus rau tsawg tshaj $50,000
6. $50,000 mus rau tsawg tshaj $75,000
7. $75,000 mus rau tsawg tshaj $100,000
8. $100,000 mus rau tsawg tshaj $150,000
9. $150,000 mus rau tsawg tshaj $200,000
10. $200,000 los sis ntau tshaj ntawv
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

31. Rau kev siv hauv kev suav (statistical), koj qhia puas tau rau kuv seb koj yog caj ces Latino los sis Hispanic?

1. TAU
2. TSIS TAU
98. TSIS PAUB **[TSIS TXHOB NYEEM]**
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

32. Tam sim no, koj qhia puas tau rau kuv seb koj yog haiv neeg dab tsi? [TSIS TXHOB NYEEM COV NQE LUS NRAM NO]

1. DAWB
2. DUB, NEEG DUB AFRICA LOS SIS NEEG AFRICAN
3. QHAB MIS KAS/ NATIVE AMERICAN LOS SIS ALASKAN NATIVE
4. ES XIAS, NATIVE HAWAIIAN LOS SIS LWM COV PACIFIC ISLANDER
5. HMOOB
6. SOMALIAN
7. NYAB LAJ
8. NPLOG
9. ETHIOPIAN/OROMO
10. HISPANIC/MEV
11. OB LOS SIS NTAU TSHAJ OB HOM NEEG
12. LWM HOM NEEG
99. TSIS KAM TEB **[TSIS TXHOB NYEEM]**

33. Yuav kom peb paub meej tias peb tau cov lus teb los ntawm tag nrho cov cheeb tsam hauv lub Nroog, thov kom koj muab koj qhov chaw nyob rau kuv puas tau? [QHOV UAS MUAB LOS NO YUAV TSIS TOM NROG COV LUS TEB UAS NRC MUAB RAU LUB NROOG] [NWS YOG IB QHO TSEEM CEEB UAS YUAV TSUM TAU SAU KOM RAUG RAUG, TUS NTAWV TAW KEV (N, S, E, W) THIAB QHOV UAS QHIA TIAS YOG TXOJ KEV DAB TSI – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE LWM YAM ZOO LI NO.] CES MUS RAU Q37.

98. TSIS PAUB **[MUS RAU Q34**]
99. TSIS KAM TEB **[MUS RAU Q34]**

[NWS YOG IB QHO TSEEM CEEB UAS TUS NEEG NUG NTAWD XYUAS KOM QHOV CHAW NYOB NWS YOG YOG]

34. Lub npe ntawm ob txoj kev tshuam uas ze tshaj rau koj lub tsev xwb los tau lawm. Koj muab puas tau ob txoj kev no lub npe rau kuv?

[KAW QHOV UAS HAIS: NWS YOG IB QHO TSEEM CEEB UAS YUAV TSUM TAU SAU KOM RAUG RAUG, TUS NTAWV TAW KEV (N, S, E, W) THIAB QHOV UAS QHIA TIAS YOG TXOJ KEV DAB TSI – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE LWM YAM ZOO LI NO.] [YOG HAIS TIAS TEB, MUS RAU Q37.]

98. TSIS PAUB **[MUS RAU Q35]**
99. TSIS KAM TEB **[MUS RAU Q35]**

35. Koj nyob cheeb tsam twg hauv Minneapolis? [XAIV IB QHO; TSIS TXHOB NUG NTXIV]

1. AUDUBON PARK
2. BANCROFT
3. BELTRAMI
4. BOTTINEAU
5. BRYANT
6. BRYN-MAWR
7. CAMDEN/WEBER-CAMDEN
8. CARAG/CALHOUN AREA
9. CEDAR-ISLES-DEAN
10. CEDAR-RIVERSIDE
11. CENTRAL
12. CLEVELAND
13. COLUMBIA PARK
14. COMO
15. COOPER
16. CORCORAN
17. DIAMOND LAKE
18. DOWNTOWN EAST
19. DOWNTOWN WEST
20. EAST CALHOUN (ECCO)
21. EAST HARRIET FARMSTEAD
22. EAST ISLES

22_1. EAST PHILLIPS

23. ELLIOT PARK
24. ERICSSON
25. FIELD
26. FOLWELL
27. FULLER/TANGLETOWN
28. FULTON
29. HALE
30. HARRISON
31. HAWTHORNE
32. HIAWATHA
33. HOLLAND

34. HOWE
35. HUMBOLDT INDUST AREA
36. JORDAN
37. KEEWAYDIN
38. KENNY
39. KENWOOD
40. KING FIELD
41. LIND-BOHANON
42. LINDEN HILLS
43. LOGAN PARK
44. LONGFELLOW
45. LORING PARK
46. LOWRY HILL
47. LOWRY HILL EAST (WEDGE)
48. LYNDALE
49. LYNNHURST
50. MARCY-HOLMES
51. MARSHALL TERRACE
52. MCKINLEY
53. MINNEHAHA
54. MORRIS PARK
55. NEAR NORTH
56. NICOLLET ISLAND/EAST BANK
57. NOKOMIS
58. NORTH LOOP
59. NORTHEAST PARK
60. NORTHROP
61. PAGE
62. PHILLIPS

62_1. PHILLIPS WEST

63. POWDERHORN PARK
64. PROSPECT PARK E RIVER RD
65. REGINA
66. SEWARD
67. SHERIDAN
68. SHINGLE CREEK
69. ST. ANTHONY EAST
70. ST. ANTHONY WEST
71. STANDISH
72. STEVENS SQUARE
73. SUMNER-GLENWOOD
74. UNIVERSITY
75. VENTURA VILLAGE
76. VICTORY
77. WAITE PARK
78. WENONAH
79. WEST CALHOUN
80. WHITTIER
81. WILLARD-HAY
82. WINDOM
83. WINDOM PARK
84. UPTOWN

85. WAREHOUSE DISTRICT
97. LWM YAM **[MUS RAU Q36]**
98. TSIS PAUB **[MUS RAU Q36]**
99. TSIS KAM TEB **[MUS RAU Q36]**

[TSUAS NUG Q36 XWB YOG HAIS TIAS Q35 YOG QHOV TSIS PAUB, TSIS KAM TEB LOS SIS LWM YAM]

36. Koj muab puas tau rau kuv lub npe ntawm lub Park los sis lub tsev kawm ntawv rau pej xeem uas nyob ze tshaj ntawm ko?

[KAW QHOV UAS HAIS; NWS YOG IB QHO TSEEM CEEB UAS YUAV TSUM TAU SAU KOM RAUG RAUG]

_____

37. Tsam ib pliag kuv tus neeg saib xyuas kuv yuav soj ntsuam kuv txoj hauj lwm koj muab puas tau koj lub npe rau kuv?

[KAW QHOV UAS HAIS] _____

Kuv tsuas muaj lus nug li no lawm xwb. Ua tsaug rau koj lub sij hawm. Cov lus uas koj muab no yuav pab lub Nroog Minneapolis los nkag siab txog qhov tseem ceeb tshaj thiab cov kev txhawj xeeb ntawm nws cov neeg.

38. KAW SEB YOG POJ NIAM LOS SIS TXIV NEEJ [TSIS TXHOB NUG]

1. TXIV NEEJ
2. POJ NIAM

City of Minneapolis 2011 Residents Survey

Bản Thăm Dò Cư Dân Thành Phố Minneapolis 2011

Các câu hỏi giới thiệu và chọn lọc

Giới thiệu

Kính chào quý vị , tôi tên là [TÊN HỌ QUÝ VỊ] và tôi đang thực hiện một cuộc nghiên cứu thay mặt cho chính quyền Thành Phố Minneapolis, để thu thập các ý kiến của nhiều thành phần cư dân Minneapolis và muốn có ý kiến của quý vị. Chúng tôi không buôn bán món gì cả. Các dữ kiện thu thập được từ cuộc nghiên cứu này sẽ được sử dụng cho các mục đích đặt kế hoạch. Tất cả các câu trả lời của quý vị sẽ được giữ kín và chỉ được phúc trình theo hình thức nhóm mà thôi.

Để giữ cho cuộc thăm dò của chúng tôi có tính cách đại diện, tôi muốn được nói chuyện với một người lớn trong nhà quý vị, người nào có ngày sinh nhật gần đây nhất. [NĂM SINH SẼ KHÔNG ĐƯỢC XÉT ĐẾN, MIỄN LÀ NGƯỜI NÀY TỪ 18 TUỔI TRỞ LÊN] Có phải là quý vị không? [NẾU KHÔNG:] Xin cho phép tôi nói chuyện với người đó được không?

[LẶP LẠI ĐOẠN VĂN ĐẦU TIÊN, NẾU NGƯỜI CÓ NGÀY SANH KHÔNG PHẢI LÀ NGƯỜI TRẢ LỜI ĐIỆN THOẠI. NẾU NGƯỜI ĐÓ KHÔNG CÓ Ở NHÀ, THÌ LẤY TÊN NGƯỜI NÀY VÀ LẤY HẸN GỌI LẠI]

[NẾU NGƯỜI TRẢ LỜI HỎI, THÌ CHO BIẾT CUỘC THĂM DÒ SẼ CẦN KHOẢNG 20 PHÚT TÙY THEO CÁC CÂU TRẢ LỜI CỦA HỌ]

A. Có phải quý vị sinh sống bên trong vòng đai Thành Phố Minneapolis?

1. CÓ
2. KHÔNG **[CÁM ƠN VÀ CHẤM DỨT]**
98. KHÔNG BIẾT **[CÁM ƠN VÀ CHẤM DỨT]**
99. TỪ CHỐI **[CÁM ƠN VÀ CHẤM DỨT]**

B. Quý vị sinh sống tại Thành Phố Minneapolis bao lâu? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ]

1. DƯỚI MỘT NĂM
2. 1 TỚI 4 NĂM
3. 5 TỚI 9 NĂM
4. 10 TỚI 19 NĂM
5. 20 NĂM TRỞ LÊN
98. KHÔNG BIẾT **[CÁM ƠN VÀ CHẤM DỨT]**
99. TỪ CHỐI **[CÁM ƠN VÀ CHẤM DỨT]**

C. Số zip code nơi quý vị cư ngụ là gì? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ]

1. 55111
2. 55401
3. 55402
4. 55403
5. 55404
6. 55405
7. 55406
8. 55407
9. 55408
10. 55409
11. 55410
12. 55411
13. 55412
14. 55413

15. 55414
16. 55415
17. 55416
18. 55417
19. 55418
20. 55419
21. 55421
22. 55422
23. 55423
24. 55424
25. 55429
26. 55430
27. 55435
28. 55450
29. 55454
30. 55455
31. 55487
32. 55488

97. SỐ KHÁC **[CÁM ƠN VÀ CHẤM DỨT]**
98. KHÔNG BIẾT **[CÁM ƠN VÀ CHẤM DỨT]**
99. TỪ CHỐI **[CÁM ƠN VÀ CHẤM DỨT]**

D. Những gì sau đây thích hợp với việc quý vị sử dụng điện thoại? [PHẢI ĐỌC MỌI CÂU TRẢ LỜI ĐỂ CHỌN LỰA] – LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

1. Tôi chỉ có một điện thoại di động là điện thoại chính của tôi
2. Tôi chỉ có một điện thoại cố định là điện thoại chính của tôi
3. Tôi có một điện thoại di động và một điện thoại cố định với điện thoại di động của tôi là điện thoại chính của tôi
4. Tôi có một điện thoại cố định và một điện thoại di động, với điện thoại cố định là điện thoại chính của tôi

Phẩm Chất Đời Sống

1. Tổng quát, quý vị xếp hạng như thế nào về Thành Phố Minneapolis là một nơi chốn sinh sống? Quý vị có sẽ nói là ...?

1. Rất tốt
2. Tốt
3. Chỉ trung bình
4. Kém
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

2. Tổng quát, quý vị xếp hạng như thế nào về khu xóm của mình là một nơi chốn sinh sống? Quý vị có sẽ nói là ...?

1. Rất tốt
2. Tốt
3. Chỉ trung bình
4. Kém
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

3. Trong hai năm qua, quý vị có nghĩ là Minneapolis đã khá hơn, tệ hơn, hay không có gì thay đổi như một nơi chốn sinh sống?

1. Khá hơn
2. Không có gì thay đổi
3. Tệ hơn

98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

4. Theo ý kiến của quý vị, ba thử thách lớn nhất mà Minneapolis sẽ phải đương đầu trong năm năm tới là gì? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ]

1. AN TOÀN CÔNG CỘNG
2. CHÍNH QUYỀN THÀNH PHỐ
3. CÁC VẤN ĐỀ LIÊN QUAN TỚI VẬN CHUYỂN – KỂ CẢ CÁC CÂU TRẢ LỜI LIÊN QUAN TỚI XE CỘ LƯU THÔNG
4. GIÁO DỤC
5. PHÁT TRIỂN KINH TẾ
6. GIA CƯ
7. PHÁT TRIỂN
8. CÁC CƠ HỘI CÓ VIỆC LÀM
9. BẢO TRÌ HẠ TẦNG CƠ SỞ CÔNG CỘNG – BAO GỒM BẢO TRÌ CẦU ĐƯỜNG
10. TỊCH BIÊN NHÀ CỬA

11. THUẾ ĐỊA ỐC
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Cảm Nhận về Khu Xóm và Hình Ảnh

5. Bây giờ tôi sẽ đọc một vài câu. Đối với mỗi câu, xin vui lòng cho tôi biết là quý vị rất đồng ý, đồng ý, không đồng ý, hoặc rất không đồng ý với mỗi câu sau đây. Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Những người tại khu xóm của tôi trông chừng cho lẫn nhau
b. Khu xóm của tôi là một nơi an toàn để sinh sống
c Khu xóm của tôi có nhiều lựa chọn về các cửa hàng và dịch vụ đáp ứng các nhu cầu của tôi
d. Khu xóm của tôi sạch sẽ và được giữ gìn tốt đẹp
e. Đường phố trong khu xóm của tôi được thắp đèn sáng đủ

Quý vị có sẽ nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]?

1. Rất đồng ý
2. Đồng ý
3. Không đồng ý
4. Rất không đồng ý
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

6. Điều nào sau đây mô tả đúng nhất kích thước nơi quý vị cư ngụ hiện nay, dựa trên các nhu cầu của gia đình quý vị? Quý vị có sẽ nói là ... [LẶP LẠI THƯỚC ĐO NẾU CẦN]

a. Nơi này rộng lớn quá mức

b. Nơi này quá lớn
c. Nơi này có kích thước vừa đúng
d. Nơi này quá nhỏ
e. Nơi này nhỏ quá mức
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

7. Xin cho biết mức độ quý vị đồng ý hay không đồng ý đối với mỗi câu sau đây, về nơi quý vị cư ngụ hiện nay qua việc sử dụng thước đo là rất đồng ý, đồng ý, không đồng ý hoặc rất không đồng ý: [ĐỌC CÁC CÂU]. Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Các chi phí về nhà cửa của tôi **[THÍ DỤ, TRẢ TIỀN THUÊ NHÀ HOẶC NỢ MUA NHÀ CỘNG VỚI ĐIỆN NƯỚC]** đều vừa túi tiền và hạp với ngân sách gia đình tôi.
b. Địa điểm căn nhà hoặc chung cư của tôi thuận tiện cho các nhu cầu của gia đình **[THÍ DỤ, SỞ LÀM, TRƯỜNG HỌC, V.V...]**
c. Tình trạng vật chất của nhà tôi đủ đáp ứng các nhu cầu trong gia đình tôi
d. Tôi có ý định dọn nhà trong vòng hai năm tới **[NHẢY QUA CÂU HỎI #7A NẾU NGƯỜI NÀO TRẢ LỜI LÀ RẤT ĐỒNG Ý PHẦN NÀY]**

Quý vị có sẽ nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]?

1. Rất đồng ý
2. Đồng ý
3. Không đồng ý
4. Rất không đồng ý
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

(CÂU HỎI 7A VÀ 7B CHỈ ĐỂ HỎI NHỮNG NGƯỜI NÀO TRẢ LỜI LÀ RẤT ĐỒNG Ý VỚI CÂU 7D)

7aa. Câu nào sau đây mô tả đúng nhất về nơi chốn nào quý vị có ý định di chuyển tới?

1. Tới một nơi khác trong cũng thuộc khu xóm này
2. Tới một khu xóm khác ở Minneapolis.
3. Bên ngoài Minneapolis nhưng trong phạm vi đô thị
4. Bên ngoài khu vực đô thị Minneapolis
5. Ngoài tiểu bang
6. Một nơi nào khác
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

7bb. <u>Một</u> câu nào sau đây mô tả đúng nhất về lý do tại sao quý vị có ý định di chuyển? [THĂM DÒ NẾU CẦN; CHỈ CHO ĐÁNH DẤU MỘT CÂU TRẢ LỜI.]

1. Việc làm
2. Gia đình
3. Các lý do tài chánh
4. Chỉ muốn sống ở nơi nào khác
5. Trẻ con đã trưởng thành/di chuyển ra ngoài – không còn cần căn nhà rộng lớn
6. Thuế Địa Ốc hiện thời quá cao
7. Trường học – Tôi muốn (các) con tôi được vào các trường học tốt hơn
8. Vài lý do khác
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Sử Dụng Khu Downtown & Hình Ảnh

8. Bây giờ dọn nhà tới khu phố Downtown Minneapolis. Quý vị có sinh sống hoặc làm việc tại trung tâm thành phố ở Downtown không?

1. SINH SỐNG **[NHẢY QUA Q11]**
2. LÀM VIỆC **[NHẢY QUA Q11]**
3. KHÔNG CÓ ĐIỀU NÀO
4. CẢ HAI **[NHẢY QUA Q11]**
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

9. Trong năm ngoái, nếu có, quý vị có thường xuyên xuống trung tâm thành phố ở Downtown không? [THĂM DÒ NẾU CẦN; CHỈ CHỌN MỘT CÂU]

1. Một hoặc hai lần **[NHẢY QUA Q10]**
2. 3 tới 12 lần **[NHẢY QUA Q11]**
3. 13 tới 26 lần **[NHẢY QUA Q11]**
4. 26 lần hoặc hơn **[NHẢY QUA Q11]**
5. KHÔNG BAO GIỜ **[NHẢY QUA Q10]**
98. KHÔNG BIẾT **[NHẢY QUA Q11]**
99. TỪ CHỐI **[NHẢY QUA Q11]**

10. Những lý do chính yếu nào khiến quý vị không muốn dành thêm thì giờ xuống trung tâm thành phố ở Downtown? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ, CHỌN NHỮNG CÂU NÀO THÍCH HỢP]

1. THIẾU CHỖ ĐẬU XE
2. PHÍ TỔN ĐẬU XE
3. XE CỘ (KẸT XE/ĐƯỜNG MỘT-CHIỀU/XÂY CẤT, V.V...)
4. TÌNH TRẠNG AN TOÀN
5. ƯA THÍCH CÁC KHU MUA SẮM KHÁC
6. KHÔNG CÓ NƠI NÀO ĐI
7. ĐẮT TIỀN
8. NÓI CHUNG LÀ KHÔNG THÍCH
9. BẨN THỈU
10. ĐI LẠC/KHÓ TÌM ĐƯỜNG ĐI VÒNG VÌ CÁC ĐƯỜNG MỘT-CHIỀU, V.V...
11. KHÔNG MUỐN XUỐNG PHỐ DOWNTOWN
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

11. Nói chung, quý vị có cảm thấy an toàn ở mức độ nào khi xuống phố downtown Minneapolis? Quý vị có sẽ nói là mình cảm thấy...[ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất an toàn
2. Khá an toàn
3. Không an toàn lắm
4. Không an toàn gì cả
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Tìm Biết Thông Tin

11a. Quý vị có quen thuộc hay không quen thuộc ở mức độ nào đối với khu Minneapolis 311? Quý vị có sẽ nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất quen thuộc
2. Khá quen thuộc
3. Không quen thuộc chút nào
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

11b. Xin cho biết là quý vị có nối vào Internet được không, tại bất cứ các địa điểm sau đây. Vậy thì ....[LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Ở nhà
b. Tại trường học
c. Tại sở làm
d. Trên một thiết bị di động như một máy blackberry, iphone hoặc điện thoại di động

Quý vị có sẽ nói là …[ĐỌC THƯỚC ĐO NẾU CẦN]

1. Có
2. Không
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

12. Trong 12 tháng qua, quý vị có liên lạc với Thành Phố để có thông tin hoặc dịch vụ hay không?

1. CÓ
2. KHÔNG **[NHẢY QUA Q16a]**
98. KHÔNG BIẾT **[NHẢY QUA Q16a]**
99. TỪ CHỐI **[NHẢY QUA Q16a]**

[CHỈ HỎI NẾU TRẢ LỜI LÀ "CÓ" VỚI CÂU 12]

13. Quý vị liên lạc với Thành Phố bằng cách nào (thí dụ, đến tận nơi, qua điện thoại, bằng thư từ, qua email hoặc đến trang Web của Thành Phố?) [CHỌN TẤT CẢ CÂU NÀO THÍCH ỨNG] [NẾU NGƯỜI TRẢ LỜI BẰNG ĐIỆN THOẠI – SẼ CẦN THĂM DÒ VỀ VIỆC 'DÙNG DỊCH VỤ 311']

1. ĐẾN TẬN NƠI
2. QUA ĐIỆN THOẠI – SỐ KHÁC
3. QUA ĐIỆN THOẠI – 311
4. BẰNG THƯ TỪ
5. QUA EMAIL
6. ĐẾN TRANG WEB CỦA THÀNH PHỐ **[NẾU CHỈ ĐÁNH DẤU "ĐẾN TRANG WEB CỦA THÀNH PHỐ", NHẢY QUA Q15]**
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

14. Xin cho tôi biết quý vị xếp hạng mỗi một trong các đặc điểm về nhân viên Thành Phố mà quý vị tiếp xúc gần đây nhất như thế nào, dùng thước đo rất tốt, tốt, chỉ trung bình hoặc kém. Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Hiểu biết
b. Lịch sự
c. Đáp ứng đúng lúc
d. Dễ dàng liên lạc với nhân viên
e. Tôn trọng
f. Sẵn sàng giúp đỡ hoặc thông cảm
g. Sẵn sàng đáp ứng nhu cầu cần thông dịch ngôn ngữ ngoại quốc và/hoặc ngôn ngữ ra dấu

Quý vị có sẽ nói là ... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất tốt
2. Tốt
3. Chỉ trung bình
4. Kém
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

15. [CHỈ HỎI NẾU TRẢ LỜI LÀ "6-ĐÃ GHÉ TRANG WEB CỦA THÀNH PHỐ"- TỚI CÂU HỎI 13] Xin cho tôi biết quý vị sẽ xếp hạng như thế nào cho mỗi đặc điểm sau đây về trang Web của Thành Phố. Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Thông tin hữu dụng
b. Dễ dàng sử dụng
c. Thiết kế và hình ảnh

Quý vị có sẽ nói là ... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất tốt
2. Tốt
3. Chỉ trung bình
4. Kém
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

16a. Một cách tiêu biểu, làm thế nào quý vị biết là có tuyên bố Snow Emergency (khẩn cấp về bão tuyết)? [THĂM DÒ NẾU CẦN THIẾT: nghĩa là, làm sao quý vị biết đang có Snow Emergency [CHỈ CHỌN MỘT CÂU]

1. TÔI KHÔNG CÓ XE CHO NÊN ĐIỀU NÀY KHÔNG ÁP DỤNG CHO TÔI
2. TÔI KHÔNG ĐẬU XE NGOÀI ĐƯỜNG NÊN ĐIỀU NÀY KHÔNG ÁP DỤNG CHO TÔI
3. BÁO CHÍ
4. RADIO HOẶC TRUYỀN HÌNH
5. E-MAIL THÔNG BÁO TỪ THÀNH PHỐ
6. E-MAIL THÔNG BÁO TỪ NƠI KHÔNG PHẢI LÀ THÀNH PHỐ
7. ĐIỆN THOẠI GỌI TỰ ĐỘNG TỪ THÀNH PHỐ
8. NHẮN TIN VÀO ĐIỆN THOẠI DI ĐỘNG (TEXT MESSAGE) TỪ THÀNH PHỐ
9. NHẮN TIN VÀO FACEBOOK TỪ THÀNH PHỐ
10. TWITTER CHUYỂN TIN TỪ THÀNH PHỐ
11. LỜI TRUYỀN MIỆNG/BẠN BÈ/GIA ĐÌNH
12. TÔI GỌI 348-SNOW
13. TÔI XEM TRANG WEB CỦA THÀNH PHỐ
14. TÔI GỌI 311
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

16b. Nguồn thông tin nào mà quý vị sử dụng để hiểu các quy luật về Snow Emergency và để biết nơi nào đậu xe? [CHỈ CHỌN MỘT CÂU]

1. TÔI KHÔNG CÓ XE, NÊN ĐIỀU NÀY KHÔNG ÁP DỤNG CHO TÔI
2. TÔI KHÔNG ĐẬU XE NGOÀI ĐƯỜNG, NÊN ĐIỀU NÀY KHÔNG ÁP DỤNG CHO TÔI
3. BÁO CHÍ
4. RADIO HOẶC TRUYỀN HÌNH
5. ĐƯỜNG DÂY NÓNG 348-SNOW
6. 311
7. TRANG WEB CỦA THÀNH PHỐ MINNEAPOLIS
8. GHI TÊN NHẬN EMAIL KHI TÌNH HÌNH KHẨN CẤP VÌ TUYẾT (SNOW EMERGENCY)
9. NHẮN TIN VÀO FACEBOOK TỪ THÀNH PHỐ
10. TWITTER CHUYỂN TIN TỪ THÀNH PHỐ
11. LỜI TRUYỀN MIỆNG/BẠN BÈ/GIA ĐÌNH
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Hài lòng với các Dịch vụ của Thành Phố

17. Bây giờ tôi muốn hỏi một loạt các câu có liên quan tới các dịch vụ Thành Phố. Trong hai năm qua, quý vị có từng liên lạc với ...?

a. Sở Cứu Hỏa **[NHẢY QUA Q17a]**
b. Cảnh sát **[NHẢY QUA Q17b]**
c. Tổng đài 911 **[NHẢY QUA Q17c]**
d. Tổng đài 311 **[NHẢY QUA Q17d]**

[THƯỚC ĐO TRẢ LỜI, ĐỪNG ĐỌC]

1. CÓ
2. KHÔNG
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

17a. Quý vị hài lòng đến mức nào về sự chuyên nghiệp thể hiện bởi ban điều hành Sở Cứu Hỏa, kể cả những lính cứu hỏa? Quý vị có sẽ nói là rất hài lòng, hài lòng, bất mãn hoặc rất bất mãn? [CHỈ CHỌN MỘT CÂU]

1. Rất hài lòng
2. Hài lòng
3. Bất mãn
4. Rất bất mãn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

17b. Quý vị hài lòng đến mức nào về sự chuyên nghiệp thể hiện bởi ban điều hành Sở Cảnh Sát kể cả những cảnh sát viên? Quý vị có sẽ nói là rất hài lòng, hài lòng, bất mãn hoặc rất bất mãn? [CHỈ CHỌN MỘT CÂU]

1. Rất hài lòng
2. Hài lòng
3. Bất mãn
4. Rất bất mãn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

17c. Quý vị hài lòng đến mức nào về sự chuyên nghiệp thể hiện bởi nhân viên tổng đài 911? Quý vị có sẽ nói là rất hài lòng, hài lòng, bất mãn hoặc rất bất mãn? [CHỈ CHỌN MỘT CÂU]

1. Rất hài lòng
2. Hài lòng
3. Bất mãn
4. Rất bất mãn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

17d. Quý vị hài lòng đến mức nào về sự chuyên nghiệp thể hiện bởi nhân viên 311 ? Quý vị có sẽ nói là rất hài lòng, hài lòng, bất mãn hoặc rất bất mãn? [CHỈ CHỌN MỘT CÂU]

1. Rất hài lòng
2. Hài lòng
3. Bất mãn
4. Rất bất mãn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

18. Tôi sẽ đọc một bản danh sách liệt kê các dịch vụ mà chính quyền Thành Phố Minneapolis đã cung cấp. Đối với mỗi dịch vụ xin cho tôi biết quý vị hài lòng hay bất mãn đến mức nào về cách thức Thành Phố cung cấp dịch vụ. Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Bảo vệ môi sinh, bao gồm không khí, nước và đất đai
b. Chuẩn bị đối phó các thiên tai
c. Phát triển nhà cửa vừa túi tiền
d. Năng động hóa Downtown
e. Năng động hóa các khu xóm
f. Sửa chữa đường phố
g. Sữa chữa các ngõ hẽm
h. Giữ đường phố sạch sẽ
i. Tẩy sạch sơn vẽ bậy
j. Đối phó với các cơ sở kinh doanh có vấn đề và các cơ sở không sạch sẽ
k. Các chương trình thu gom rác và tái chế
l. Các dịch vụ kiểm soát thú vật
m. Các dịch vụ cảnh sát
n. Chữa lửa và cấp cứu y tế
o. Cung cấp nước uống có phẩm chất
p. Cung cấp các dịch vụ cống rãnh
q. Bảo vệ sức khỏe và sự lành-mạnh của cư dân
r Cung cấp các dịch vụ công viên và giải trí
s. Trợ giúp khi bị tịch biên nhà cửa (forclosure)
t. Dọn dẹp tuyết

Quý vị có sẽ nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất hài lòng
2. Hài lòng
3. Bất mãn
4. Rất bất mãn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

18a. Xin cho tôi biết là quý vị vừa lòng hay bất mãn ở mức độ nào đối với nền giáo dục cộng đồng (từ lớp mẫu giáo tới lớp 12) tại các Trường Công Lập ở Minneapolis. Quý vị có sẽ nói là mình ...[ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất hài lòng
2. Hài lòng
3. Bất mãn
4. Rất bất mãn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

18b. Trong hai năm qua, quý vị có sẽ nói là phẩm chất nền giáo dục cộng đồng (từ lớp mẫu giáo tới lớp 12) tại các Trường Công Lập ở Minneapolis có… . ...[ĐỌC THƯỚC ĐO NẾU CẦN]?

1. Được cải tiến rất nhiều
2. Được cải tiến chút ít
3. Cũng y vậy
4. Tuột dốc chút ít
5. Tuột dốc rất nhiều
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Ưu tiên về dịch vụ của thành phố

19. Minneapolis hiện đương đầu với các khó khăn về tài chánh ngày càng tăng, trong việc cung cấp các dịch vụ của Thành Phố. Xin xếp hạng tầm quan trọng của các dịch vụ sau đây trên một thước đo 5-điểm, với điểm 5 là "cực kỳ quan trọng" và điểm 1 là "không quan trọng chút nào". Xin xếp hạng tầm quan trọng của ...[LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Bảo vệ môi sinh, bao gồm không khí, nước và đất đai
b. Chuẩn bị đối phó các thiên tai
c. Phát triển nhà cửa vừa túi tiền
d. Năng động hóa Downtown
e. Năng động hóa các khu xóm
f. Sửa chữa đường phố
g. Sữa chữa các ngõ hẽm
h. Giữ đường phố sạch sẽ
i. Tẩy sạch sơn vẽ bậy
j. Đối phó với các cơ sở kinh doanh có vấn đề và các cơ sở không sạch sẽ
k. Các chương trình thu gom rác và tái chế
l. Các dịch vụ kiểm soát thú vật
m. Các dịch vụ cảnh sát
n. Chữa lửa và cấp cứu y tế
o. Cung cấp nước uống có phẩm chất
p. Cung cấp các dịch vụ cống rãnh
q. Bảo vệ sức khỏe và sự lành-mạnh của cư dân
r Cung cấp các dịch vụ công viên và giải trí
s. Trợ giúp khi bị tịch biên nhà cửa (forclosure)
t. Dọn dẹp tuyết
u. Các dịch vụ 311

Quý vị có sẽ nói là ... [ĐỌC NẾU CẦN}

1. 1/ “KHÔNG QUAN TRỌNG CHÚT NÀO”
2. 2
3. 3
4. 4
5. 5/ “CỰC KỲ QUAN TRỌNG”
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

20. Quý vị đồng ý hay không đồng ý tới mức nào là cần phải tăng thuế bất động sản hoặc lệ phí, để duy trì hoặc cải thiện các dịch vụ của Thành Phố?

Quý vị có sẽ nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]?

1. Rất đồng ý
2. Đồng ý
3. Không đồng ý
4. Rất không đồng ý
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

20a. Quý vị có sẽ muốn hay không muốn bỏ phiếu trong cuộc bầu cử thị trưởng và Hội Đồng Thành Phố kỳ tới, vào tháng Mười Một, năm 2013?

Quý vị có sẽ nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất muốn [NHẢY QUA CÂU #21]
2. Hơi muốn [NHẢY QUA CÂU #21]
3. Hơi không muốn [NHẢY QUA CÂU #20B]
4. Rất không muốn [NHẢY QUA CÂU #20B]
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

[HỎI NẾU ĐƯỢC XẾP HẠNG LÀ HƠI MUỐN HOẶC RẤT KHÔNG MUỐN TRONG CÂU HỎI TRƯỚC].

20b. Những lý do gì khiến quý vị có thể sẽ không bỏ phiếu trong cuộc bầu cử thị trưởng và Hội Đồng Thành Phố vào tháng Mười Một, năm 2013? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ – CHỈ THĂM DÒ NẾU CẦN] [CHO PHÉP NHIỀU HƠN MỘT CÂU TRẢ LỜI]

1. KHÔNG LƯU TÂM
2. KHÔNG CÓ THÌ GIỜ - QUÁ BẬN RỘN
3. KHÔNG BIẾT VỀ CÁC LỰA CHỌN/KHÔNG BIẾT CÁCH
4. SẼ KHÔNG THAY ĐỔI KẾT QUẢ– KHÔNG TIN TƯỞNG CUỘC BẦU CỬ
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Tham gia cộng đồng

21. Quý vị muốn hoặc không muốn ở mức độ nào khi sử dụng mỗi một trong các cách thức sau đây để cố gắng ảnh hưởng đến quyết định của Thành Phố, về một vấn đề mà quý vị quan tâm? Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Liên lạc với viên chức dân cử của tôi
b. Gia nhập một nhóm cố vấn của Thành Phố
c. Liên lạc với nhóm cư dân ở khu xóm của tôi
d. Tham dự một buổi họp cộng đồng
e. Liên lạc với nhân viên Thành Phố
f. Làm việc với một nhóm không phụ thuộc Thành Phố

Quý vị có sẽ

nói là mình... [ĐỌC THƯỚC ĐO NẾU CẦN]?

1. Rất muốn
2. Hơi muốn
3. Hơi không muốn
4. Rất không muốn
98. KHÔNG BIẾT/KHÔNG Ý KIẾN **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

22. [HỎI NẾU ĐƯỢC XẾP HẠNG LÀ HƠI MUỐN HOẶC RẤT KHÔNG MUỐN ĐỐI VỚI 3 CÂU HỎI TRƯỚC ĐÂY HOẶC NHIỀU HƠN]. Những lý do gì mà quý vị không muốn tham gia vào các quyết định của Chính Quyền Thành Phố? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ – CHỈ THĂM DÒ NẾU CẦN] [CHỈ CHỌN MỘT CÂU]

1. KHÔNG LƯU TÂM
2. KHÔNG CÓ THÌ GIỜ
3. KHÔNG BIẾT VỀ CÁC LỰA CHỌN/KHÔNG BIẾT CÁCH
4. SẼ KHÔNG THAY ĐỔI KẾT QUẢ
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

23. Bây giờ tôi muốn biết ý kiến của quý vị xem quý vị cảm thấy Thành Phố cai quản như thế nào. Quý vị xếp hạng Chính Quyền Thành Phố Minneapolis như thế nào về... [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]?

a. Báo cho cư dân biết về các vấn đề chính yếu tại Thành Phố Minneapolis
b. Đại diện và cung cấp cho các nhu cầu của mọi công dân thành phố
c. Hoạch định tương lai có hiệu quả
d. Tạo giá trị cho đồng tiền quý vị đóng thuế
e. Cung cấp các cơ hội có ý nghĩa cho công dân, để đóng góp ý kiến về các vấn đề quan trọng
f. Đường hướng tổng quát mà Thành Phố đang thực hiện

Quý vị có sẽ nói là ... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. Rất tốt
2. Tốt
3. Chỉ trung bình
4. Kém
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Sự Phân Biệt Đối Xử

24. Trong 12 tháng qua, có bao giờ bản thân quý vị trải qua bất cứ tình trạng phân biệt đối xử nào tại Minneapolis hay không? [NGƯỜI PHỎNG VẤN GIẢI THÍCH VỀ "SỰ PHÂN BIỆT ĐỐI XỬ" – KHI QUÝ VỊ BỊ ĐỐI XỬ KHÁC BIỆT SO VỚI MỘT NGƯỜI Ở VỊ TRÍ TƯƠNG TỰ, VÀ QUÝ VỊ TIN RẰNG ĐÓ LÀ VÌ TÌNH TRẠNG ĐỊA VỊ XÃ HỘI CỦA MÌNH VỐN ĐƯỢC LUẬT PHÁP BẢO VỆ. CÁC ĐỊA VỊ XÃ HỘI ĐƯỢC LUẬT PHÁP BẢO VỆ BAO GỒM: CHỦNG TỘC, TÔN GIÁO, PHÁI TÍNH, TÌNH CẢM THIÊN VỊ, TÌNH TRẠNG TRỢ CẤP CỘNG ĐỒNG, TÌNH TRẠNG GIA ĐÌNH, TUỔI TÁC, SỰ TÀN PHẾ, TÔN GIÁO, NGUỒN GỐC QUỐC GIA.]

1. CÓ
2. KHÔNG **[NHẢY QUA Q25]**
98. KHÔNG BIẾT **[NHẢY QUA Q25]**
99. TỪ CHỐI **[NHẢY QUA Q25]**

24a. Trong hoàn cảnh nào mà quý vị cảm thấy bị phân biệt đối xử? **[ĐỪNG ĐỌC DANH SÁCH; CHỈ THĂM DÒ KHI CẦN] [CHỈ CHỌN MỘT CÂU]**

1. TÌM VIỆC LÀM, HOẶC ĐANG LÀM VIỆC
2. TÌM NHÀ Ở
3. TÌM VIỆC PHỤC VỤ TẠI MỘT NHÀ HÀNG HOẶC CỬA TIỆM
4. ĐỐI PHÓ VỚI THÀNH PHỐ **[HỎI Q24B VÀ Q24C]**
5. TẠI KHU XÓM CỦA TÔI
6. CÔNG BỐ CHO DÂN CHÚNG
7. VẬN CHUYỂN CÔNG CỘNG (XE BUÝT)
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

24b. [CHỈ HỎI KHI NÀO TRẢ LỜI CÂU Q24A LÀ "ĐỐI PHÓ VỚI THÀNH PHỐ"].Vì lý do hay các lý do nào quý vị cảm thấy là mình bị phân biệt đối xử?

1. PHÁI TÍNH
2. TUỔI
3. TÌNH TRẠNG KINH TẾ
4. TÌNH TRẠNG HÔN NHÂN
5. ĐỊA VỊ XÃ HỘI
6. CHỦNG TỘC HOẶC MÀU DA
7. TÌNH CẢM THIÊN VỊ
8. TÀN PHẾ
9. NGUỒN GỐC SẮC TỘC HOẶC QUỐC GIA
10. NGÔN NGỮ HOẶC GIỌNG
11. TÔN GIÁO

97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[NHẢY QUA Q25]**
99. TỪ CHỐI **[NHẢY QUA Q25]**

24c. [CHỈ HỎI NẾU CÂU TRẢ LỜI CHO Q24A LÀ "ĐỂ ĐỐI PHÓ VỚI THÀNH PHỐ"]. Quý vị có nhớ ban ngành nào của Thành Phố có liên quan hay không? [KHÔNG ĐỌC DANH SÁCH LIỆT KÊ; CHỌN TẤT CẢ CÂU NÀO THÍCH ỨNG]

1. LUẬT SƯ THÀNH PHỐ
2. CỨU HỎA
3. PHÒNG NHÂN VIÊN
4. KIỂM TRA/CẤP GIẤY PHÉP
5. CẢNH SÁT
6. CÔNG TRÌNH CÔNG CỘNG
7. HOẠT ĐỊNH CỘNG ĐỒNG VÀ PHÁT TRIỂN KINH TẾ (CPED)
97. ĐIỀU KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

Các Câu Hỏi về Dân Số/Phân Loại

Các câu hỏi sau cùng của tôi là về quý vị và gia đình quý vị và,chỉ sẽ được sử dụng dưới hình thức nhóm mà thôi. Chúng tôi thu thập thông tin này để biết chắc là chúng tôi thu thập ý kiến từ nhiều người khác nhau.

25. Quý vị hiện đang làm chủ hay thuê một căn nhà hiện nay?

1. Làm chủ
2. Thuê
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

26. Xin cho tôi biết là mỗi câu sau đây có đúng không đối với gia đình quý vị/các thành viên trong gia đình quý vị? Vậy thì ....? [LUÂN PHIÊN THAY ĐỔI DANH SÁCH LIỆT KÊ]

a. Có trẻ em dưới 18 tuổi
b. Có người lớn 70 tuổi trở lên

Quý vị có sẽ nói là ... [ĐỌC THƯỚC ĐO NẾU CẦN]

1. CÓ
2. KHÔNG
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

27. Phương tiện vận chuyển chính yếu của quý vị là gì?

1. XE BUÝT
2. XE ĐẠP
3. XE HƠI
4. XE TAXI
5. ĐI BỘ
6. XE LỬA/XE ĐIỆN
97. XE KHÁC
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

28. Có phải Anh Ngữ là ngôn ngữ chính được nói tại nhà này không?

1. CÓ
2. KHÔNG
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

29. Xin quý vị yêu cầu tôi ngừng lại khi tôi đọc đến mức tuổi nào của quý vị. [ĐỌC DANH SÁCH LIỆT KÊ]

1. 18 tới 24 tuổi
2. 25 tới 34 tuổi
3. 35 tới 44 tuổi
4. 45 tới 54 tuổi
5. 55 tới 64 tuổi
6. 65 tuổi trở lên
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

30. Xin quý vị yêu cầu tôi ngừng lại khi tôi đọc đến mức lợi tức hàng năm của gia đình quý vị trong năm 2010. [ĐỌC DANH SÁCH LIỆT KÊ]

1. Ít hơn $10,000
2. $10,000 tới dưới $15,000
3. $15,000 tới dưới $25,000
4. $25,000 tới dưới $35,000
5. $35,000 tới dưới $50,000
6. $50,000 tới dưới $75,000
7. $75,000 tới dưới $100,000
8. $100,000 tới dưới $150,000
9. $150,000 tới dưới $200,000
10. $200,000 trở lên
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

31. Chỉ dành cho các mục tiêu làm thống kê mà thôi, xin quý vị cho tôi biết có phải quý vị có gốc gác người La Tinh hay Tây Ban Nha?

1. CÓ
2. KHÔNG
98. KHÔNG BIẾT **[ĐỪNG ĐỌC]**
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

32. Bây giờ, quý vị có thể cho biết điều gì mô tả đúng nhất nguồn gốc chủng tộc của quý vị? [ĐỪNG ĐỌC DANH SÁCH LIỆT KÊ]

1. NGƯỜI DA TRẮNG
2. NGƯỜI DA ĐEN, NGƯỜI MỸ GỐC PHI CHÂU HOẶC NGƯỜI PHI CHÂU
3. NGƯỜI MỸ DA ĐỎ/NGƯỜI MỸ THỔ DÂN HOẶC NGƯỜI BẢN XỨ ALASKA
4. NGƯỜI Á CHÂU, NGƯỜI HAWAI BẢN XỨ HOẶC NGƯỜI ĐẢO THÁI BÌNH DƯƠNG
5. NGƯỜI HMONG
6. NGƯỜI SOMALI
7. NGƯỜI VIỆT
8. NGƯỜI LÀO
9. NGƯỜI ETHIOPA/OROMO
10. NGƯỜI GỐC TÂY BAN NHA/NGƯỜI TÂY BAN NHA
11. HAI CHỦNG TỘC HOẶC HƠN
12. MỘT SỐ CHỦNG TỘC KHÁC
99. TỪ CHỐI **[ĐỪNG ĐỌC]**

33. Để giúp chúng tôi bảo đảm là chúng tôi đã nhận được các câu trả lời thăm dò từ tất cả mọi khu vực của Thành Phố, xin quý vị vui lòng cho tôi biết địa chỉ hiện thời của quý vị? [DỮ KIỆN NÀY SẼ KHÔNG ĐƯỢC ĐÍNH KÈM THEO CÁC CÂU TRẢ LỜI MÀ NRC TRAO CHO THÀNH PHỐ] [GHI NHẬN SỐ NHÀ VÀ TÊN ĐƯỜNG: ĐIỀU QUAN TRỌNG LÀ VIẾT ĐÚNG CHÍNH TẢ, PHƯƠNG HƯỚNG (N, S, E, W) VÀ MÔ TẢ – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE V.V...] RỒI SAU ĐÓ NHẢY QUA Q37.

98. KHÔNG BIẾT **[NHẢY QUA Q34]**
99. TỪ CHỐI **[NHẢY QUA Q34]**

[ĐIỀU QUAN TRỌNG LÀ NGƯỜI PHỎNG VẤN PHẢI XÁC NHẬN ĐẦY ĐỦ ĐỊA CHỈ]

34. Ghi tên của hai con đường ở ngã tư gần nhà quý vị nhất là đủ. Xin quý vị cho tôi biết tên hai con đường này?

[GHI LẠI NGUYÊN VĂN: ĐIỀU QUAN TRỌNG LÀ VIẾT ĐÚNG CHÍNH TẢ, HƯỚNG ĐI (N, S, E, W) VÀ MÔ TẢ – STREET, AVENUE, BOULEVARD, DRIVE, CIRCLE, LANE V.V...] [TRONG CÂU TRẢ LỜI ĐÃ CUNG CẤP, ĐI ĐẾN Q37.]

98. KHÔNG BIẾT **[TỚI Q35]**
99. TỪ CHỐI **[TỚI Q35]**

35. Quý vị sinh sống tại khu xóm nào ở Minneapolis? [CHỌN MỘT CÂU; THĂM DÒ NẾU CẦN]

1. AUDUBON PARK
2. BANCROFT
3. BELTRAMI
4. BOTTINEAU
5. BRYANT
6. BRYN-MAWR
7. CAMDEN/WEBER-CAMDEN
8. CARAG/CALHOUN AREA
9. CEDAR-ISLES-DEAN
10. CEDAR-RIVERSIDE
11. CENTRAL
12. CLEVELAND
13. COLUMBIA PARK
14. COMO
15. COOPER
16. CORCORAN
17. DIAMOND LAKE
18. DOWNTOWN EAST
19. DOWNTOWN WEST
20. EAST CALHOUN (ECCO)
21. EAST HARRIET FARMSTEAD
22. EAST ISLES

22_1. EAST PHILLIPS

23. ELLIOT PARK
24. ERICSSON
25. FIELD
26. FOLWELL
27. FULLER/TANGLETOWN
28. FULTON
29. HALE
30. HARRISON
31. HAWTHORNE
32. HIAWATHA
33. HOLLAND
34. HOWE
35. HUMBOLDT INDUST AREA
36. JORDAN

37. KEEWAYDIN
38. KENNY
39. KENWOOD
40. KING FIELD
41. LIND-BOHANON
42. LINDEN HILLS
43. LOGAN PARK
44. LONGFELLOW
45. LORING PARK
46. LOWRY HILL
47. LOWRY HILL EAST (WEDGE)
48. LYNDALE
49. LYNNHURST
50. MARCY-HOLMES
51. MARSHALL TERRACE
52. MCKINLEY
53. MINNEHAHA
54. MORRIS PARK
55. NEAR NORTH
56. NICOLLET ISLAND/EAST BANK
57. NOKOMIS
58. NORTH LOOP
59. NORTHEAST PARK
60. NORTHROP
61. PAGE
62. PHILLIPS
62_1. PHILLIPS WEST
63. POWDERHORN PARK
64. PROSPECT PARK E RIVER RD
65. REGINA
66. SEWARD
67. SHERIDAN
68. SHINGLE CREEK
69. ST. ANTHONY EAST
70. ST. ANTHONY WEST
71. STANDISH
72. STEVENS SQUARE
73. SUMNER-GLENWOOD
74. UNIVERSITY
75. VENTURA VILLAGE
76. VICTORY
77. WAITE PARK
78. WENONAH
79. WEST CALHOUN
80. WHITTIER
81. WILLARD-HAY
82. WINDOM
83. WINDOM PARK
84. UPTOWN
85. WAREHOUSE DISTRICT
97. NƠI KHÁC **[NHẢY QUA Q36]**
98. KHÔNG BIẾT **[NHẢY QUA Q36]**
99. TỪ CHỐI **[NHẢY QUA Q36]**

[CHỈ HỎI CÂU Q36 NẾU CÂU Q35 ĐƯỢC TRẢ LỜI LÀ KHÔNG BIẾT, TỪ CHỐI HOẶC NƠI KHÁC]

36. Xin quý vị cho tôi biết tên Công Viên hoặc trường công lập gần quý vị nhất?

[GHI LẠI NGUYÊN VĂN; ĐIỀU QUAN TRỌNG LÀ VIẾT ĐÚNG CHÍNH TẢ]

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37. Trong trường hợp nhân viên cấp trên của tôi cần xác nhận công việc của tôi, quý vị có thể cho tôi biết tên của quý vị được không?

[GHI LẠI NGUYÊN VĂN] _____

Tôi chỉ có bấy nhiêu câu hỏi đó thôi. Cám ơn thì giờ của quý vị. Dữ kiện thông tin mà quý vị đã cung cấp sẽ giúp chính quyền Thành Phố Minneapolis hiểu biết các ưu tiên và quan tâm của cư dân thành phố.

38. GHI LẠI PHÁI TÍNH [ĐỪNG HỎI]

1. NAM
2. NỮ