

How to install alternate browsers

This article explains how to install Google Chrome and Mozilla Firefox. Should you encounter problems or desire assistance with the installation, please contact the Service Desk and we will be able to assist with this process.

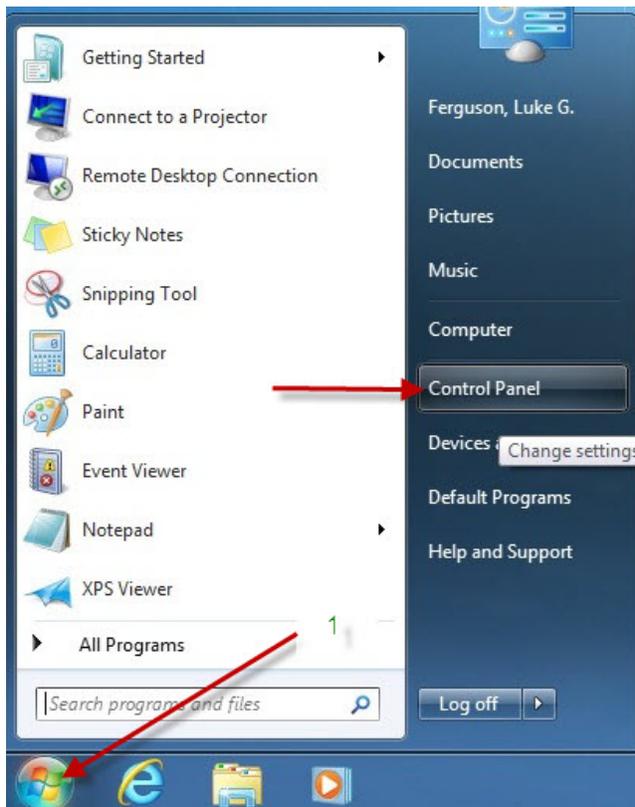
Description

The City of Minneapolis is making alternate browsers Mozilla Firefox and Google Chrome available to anyone who would like to install and use them. Users will not need to submit a request or have approval to install or use them. While the City officially supports Internet Explorer as the primary browser for City websites and web-based applications, we also recognize that many people and entities that we interact with may be best supported by other browsers. IT recommends you continue to use Internet Explorer as your default browser and to use the alternate browsers as needed. Some applications and sites will not function as intended when accessed through certain browsers.

Note: Depending on the user's unique needs, setting one of these alternate browsers as the Default Browser may not be recommended.

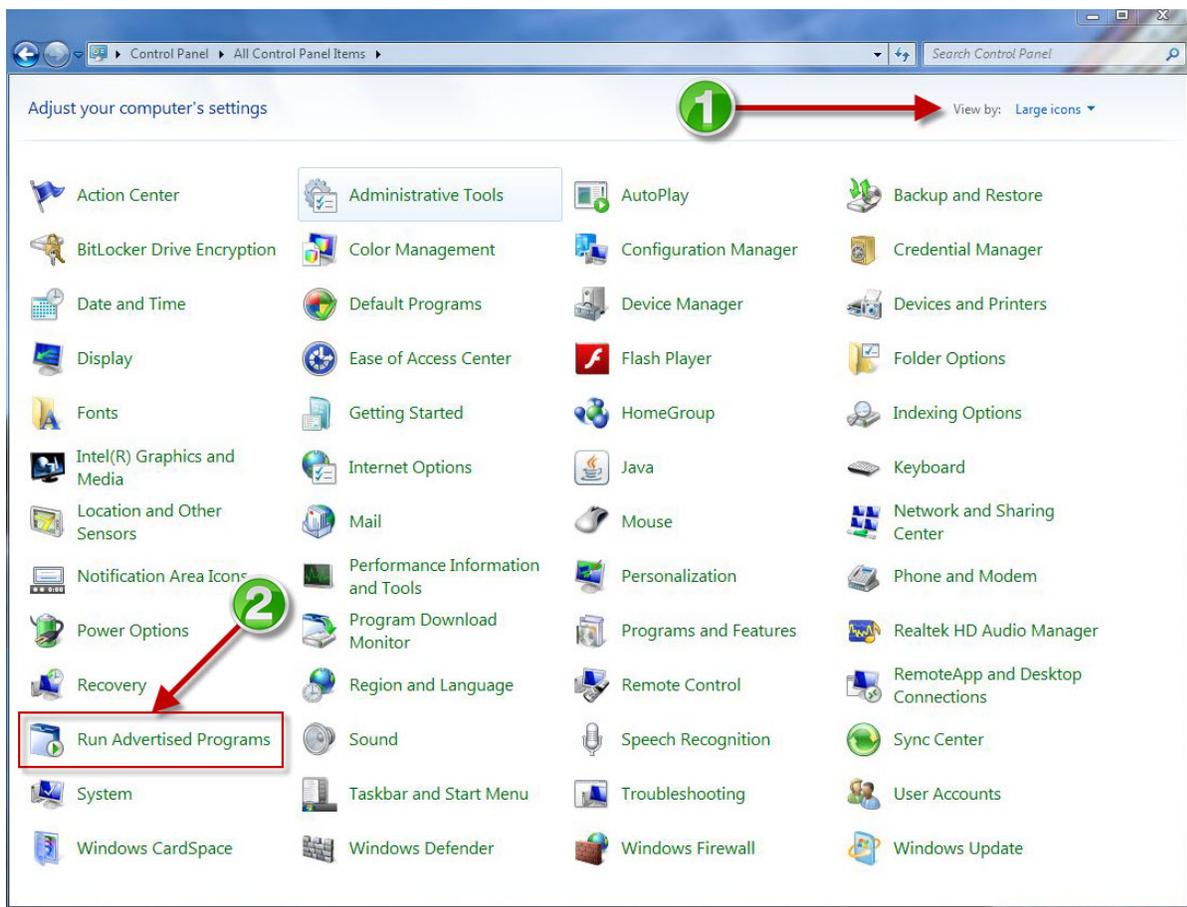
How to steps

1. Click Start and click to open the Control Panel.

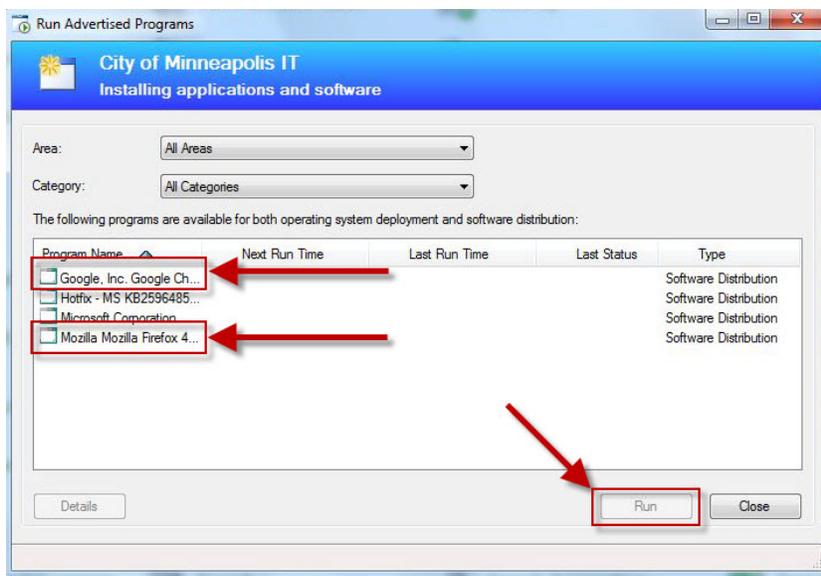


2. In the upper right corner of the Control Panel window, there is a drop-down menu labeled View By:. Click and select Large icons.

3. Locate the icon labeled Run Advertised Programs.

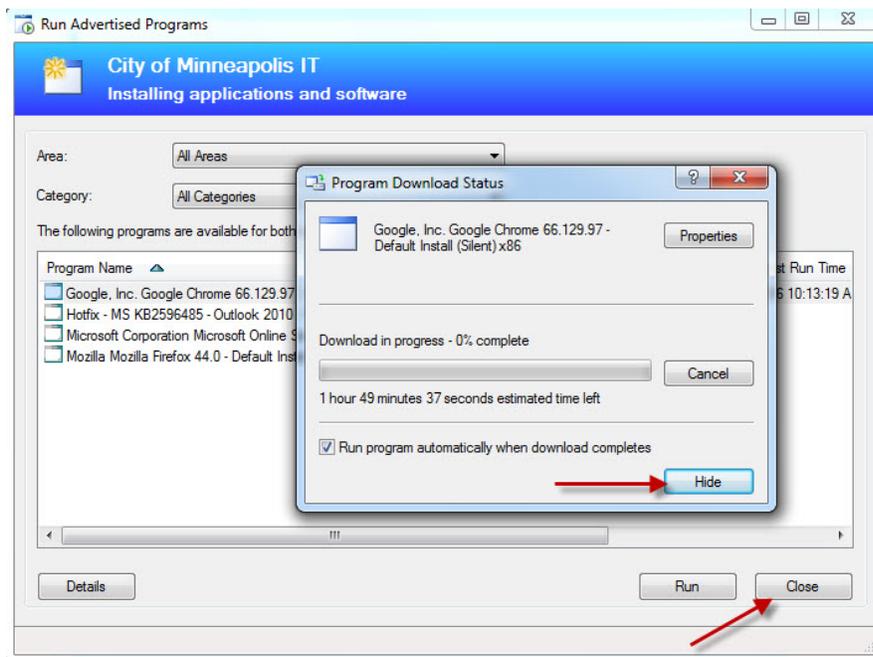


4. The Run Advertised Programs application box will appear. Google Chrome and Mozilla Firefox should appear as options. Click on the browser you would like to install, and then click Run. Each browser must be installed separately.



6. If the Program Download Status window opens up, click the check-box next to Run program automatically when download completes, then click the Download button.

7. After the program download begins, you can click Hide to close the download Window. Then click Close to exit Run Advertised Programs.



8. The selected browser will install silently in the background, there will not be a progress bar, or any more windows to click through. Once installation is complete, the program will appear in **All programs** menu under **Start**.

NOTE: It is advised that you sign in to the browsers with a user account in order to back-up your bookmarks and settings. This also allows you to sign in with other computers and have access to the same bookmarks and settings. These accounts are free and you may already have a Google account if you use Gmail.

Google Chrome: Google Account (Gmail)

Mozilla Firefox: Firefox Account

NOTE: As a reminder, all work-related documents should be stored in accordance with the City Electronics Communications policies. Google, Firefox, and/or other accounts should never be used for off-site cloud storage or work-related documents.

Additional resources

For help with installing alternate browsers, please contact the Service Desk.

If a program needs to be uninstalled, please contact the Service Desk.

Use the web browser best suited or recommended for individual apps or sites. IT cannot change how an app or site is displayed by a particular browser and most City apps are designed for use on Internet Explorer.