

## Minneapolis Community Engagement Survey

**I. To what extent do you Agree or Disagree with the following statements:** (Leave the response blank if you “Don’t Know” or have “No Opinion”)

	<b>Agree Strongly</b>	<b>Agree Somewhat</b>	<b>Disagree Somewhat</b>	<b>Disagree Strongly</b>
1. It is important to me that I be involved in government decision-making.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. I feel that I can influence decisions made by the City Government.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. I understand the current organizational structure of the City.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. The City's decision-making processes are clear and open.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The City's decision-making processes are predictable and consistent.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. City elected officials are held accountable for their decisions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. City staff are held accountable for their decisions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Communication about City decision-making is open and two way.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. The materials and information that the City provides me on pending issues is clear, complete and understandable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Anyone who wants to participate has access to the decision-making processes of the City.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. A community engagement system should seek out and facilitate the involvement of those who are potentially affected by or interested in a decision.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. The City should seek input from participants in designing how they participate in the City's decision-making processes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. The community engagement system should provide participants with the information they need to participate in a meaningful way.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The community engagement system should communicate to participants how their input affected the decision.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. When I offer input, receiving information on the final decision is important to me.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. The elected officials of the City usually consider my opinion.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. The City is truly interested in my involvement involved in the City decision-making processes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. More voices in a decision-making process result in better decisions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. I can accept the outcome or final decision if I was given the opportunity to participate in the decision-making process.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20. I feel I can best influence City decisions by being involved with:				
a. City elected officials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. City staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. My neighborhood association/organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. My local business association/organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. My ethnic or cultural organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. My faith-based group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Agree Strongly	Agree Somewhat	Disagree Somewhat	Disagree Strongly
g. My issue-based advocacy group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. My block club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. My apartment or homeowners group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. My community development organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

21. My input to the following groups is valued and influences their decisions:

a. City elected officials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. City staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. My neighborhood association/organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. My local business association/organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. My ethnic or cultural organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. My faith-based group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. My issue-based advocacy group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. My block club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. My apartment or homeowners group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. My community development organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Other _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**II. Please tell us whether you agree or disagree with these observations about the City's current community engagement system.** (Leave the response blank if you "Don't Know" or have "No Opinion")

	Agree Strongly	Agree Somewhat	Disagree Somewhat	Disagree Strongly
1. City decision-making processes are complex, confusing, inaccessible and hard to predict.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. There is a lot of confusion about who has the authority to make different types of City decisions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. City communication is not accessible or consistent, and tends to be "one-way" communication of information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. It is important to ensure representative participation in community engagement.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. All participants in the community engagement system must be held accountable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Genuine engagement (not just input) is essential.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Planning by government jurisdictions and at the neighborhood-level should be coordinated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Change must occur to build trust and participation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**III. Please respond to the next questions by checking all of the options that apply to you.**

1. What sources do you use to get information about City decisions? (Check all that apply)

- |                                                                |                                                     |                                                            |
|----------------------------------------------------------------|-----------------------------------------------------|------------------------------------------------------------|
| <input type="checkbox"/> Family                                | <input type="checkbox"/> Neighborhood organizations |                                                            |
| <input type="checkbox"/> Mass media (TV/radio/major newspaper) | <input type="checkbox"/> Faith based groups         | <input type="checkbox"/> US Mail                           |
| <input type="checkbox"/> Neighborhood newsletters              | <input type="checkbox"/> City employees             | <input type="checkbox"/> Block Clubs                       |
| <input type="checkbox"/> City website                          | <input type="checkbox"/> Telephone system/311       | <input type="checkbox"/> Employer Groups                   |
| <input type="checkbox"/> Government sponsored cable TV         | <input type="checkbox"/> Elected officials          | <input type="checkbox"/> Ethnic and cultural organizations |
| <input type="checkbox"/> Friends and neighbors                 | <input type="checkbox"/> Electronic e-mail          | <input type="checkbox"/> Other (Please describe) _____     |

2. What methods do you use to participate in or give your opinion to City decision-makers? (Check all that apply)

- |                                                                           |                                                              |
|---------------------------------------------------------------------------|--------------------------------------------------------------|
| <input type="checkbox"/> Attend public hearings                           | <input type="checkbox"/> Organize or participate in protests |
| <input type="checkbox"/> Serve on a City Board or Commission              | <input type="checkbox"/> Call the media                      |
| <input type="checkbox"/> Participate in blogs or e-mail groups            | <input type="checkbox"/> Send letters to the editor          |
| <input type="checkbox"/> Write a letter to neighbors                      | <input type="checkbox"/> Join a group                        |
| <input type="checkbox"/> Organize a block                                 | <input type="checkbox"/> Get together with my neighbors      |
| <input type="checkbox"/> Attend meetings dealing with specific issues     | <input type="checkbox"/> Go to the City website              |
| <input type="checkbox"/> Attend ethnic or cultural community meetings     | <input type="checkbox"/> Contact elected officials           |
| <input type="checkbox"/> Attend regularly scheduled neighborhood meetings | <input type="checkbox"/> Other _____                         |
| <input type="checkbox"/> Attend a City Council Committee meeting          |                                                              |

**IV. The following recommendations were proposed in the City Community Engagement report. How involved do you think the community should be in:**

	Very Involved	Somewhat Involved	Not Involved
1. Clarifying the roles and responsibilities of all official advisory groups.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Establishing predictable, base-line community engagement expectations for each type of decision.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Developing accessible, consistent, two-way communication systems.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**V. The City will need to clarify which groups it relies on to engage the community in different decisions. For each type of City decision described below, please tell us which groups should engage the community. (Check as many as you want.)**

<p><b>Citywide Decisions:</b> Such as:</p> <ul style="list-style-type: none"> <li>• Setting the City's five-year goals and strategic plans</li> <li>• Developing Citywide plans and zoning codes</li> <li>• Developing Citywide projects (i.e. wireless internet access project or the 311 phone information system)</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> City boards and commissions</li> <li><input type="checkbox"/> City appointed short-term advisory committees</li> <li><input type="checkbox"/> block, neighborhood or business organizations</li> <li><input type="checkbox"/> cultural, ethnic or issue-specific organizations</li> </ul>
<p><b>Community Decisions:</b> Such as:</p> <ul style="list-style-type: none"> <li>• Developing small-area, multi-neighborhood or corridor plans and projects (i.e. Midtown Exchange or 35W access project)</li> <li>• Approving community-specific zoning and regulations</li> <li>• Approving community-specific policies or programs (i.e. those affecting youth, seniors or immigrants)</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> City boards and commissions</li> <li><input type="checkbox"/> City appointed short-term advisory committees</li> <li><input type="checkbox"/> block, neighborhood or business organizations</li> <li><input type="checkbox"/> cultural, ethnic or issue-specific organizations</li> </ul>
<p><b>Local Decisions:</b> Such as:</p> <ul style="list-style-type: none"> <li>• Site-specific zoning and development approvals</li> <li>• Neighborhood planning activities, including development and approval of Neighborhood Revitalization Program (NRP) action plans</li> <li>• Approval of block or neighborhood projects or program funding</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> City boards and commissions</li> <li><input type="checkbox"/> City appointed short-term advisory committees</li> <li><input type="checkbox"/> block, neighborhood or business organizations</li> <li><input type="checkbox"/> cultural, ethnic or issue-specific organizations</li> </ul>

**VI. Please tell us a little about yourself by responding to the following questions. (These questions are optional)**

Which neighborhood do you live in? \_\_\_\_\_

How long have you lived (to the nearest year) in Minneapolis? \_\_\_\_\_ yrs.

How long have you lived in your present neighborhood? \_\_\_\_\_ yrs.

What is your gender? \_\_\_\_\_

What is your current age in years? \_\_\_\_\_ yrs

What is your ethnicity? \_\_\_\_\_

In the last year I have attended at least one:

- |                                                                             |                                                                        |
|-----------------------------------------------------------------------------|------------------------------------------------------------------------|
| <input type="checkbox"/> a. City sponsored public hearing                   | <input type="checkbox"/> g. Block club meeting                         |
| <input type="checkbox"/> b. Meeting with City staff                         | <input type="checkbox"/> h. Apartment or homeowners group meeting      |
| <input type="checkbox"/> c. Neighborhood association/organization meeting   | <input type="checkbox"/> i. Community development organization meeting |
| <input type="checkbox"/> d. Local business association/organization meeting | <input type="checkbox"/> j. Issue-based advocacy group meeting         |
| <input type="checkbox"/> e. Ethnic or cultural organization meeting         | <input type="checkbox"/> k. Other _____                                |
| <input type="checkbox"/> f. Faith-based group meeting                       |                                                                        |

**Thank you for taking the time to help us improve the community engagement system in Minneapolis! The results of this survey will be posted online at [www.nrp.org](http://www.nrp.org).**



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105 5TH AVE S STE 425  
MINNEAPOLIS MN 55401-9821

Attention: Barb Lickness



**IMPORTANT SURVEY ABOUT COMMUNITY ENGAGEMENT**

The City of Minneapolis recently summarized and reported several years of observations and recommendations about how the City engages residents and other community members in the City's decision-making processes. You can find this report – and information about upcoming public meetings – at: [www.nrp.org](http://www.nrp.org) or [www.ci.minneapolis.mn.us/news/20061121CE\\_Report.asp](http://www.ci.minneapolis.mn.us/news/20061121CE_Report.asp) or by calling Clara Perrin, Community Engagement Coordinator, at (612) 673-3163.

The Minneapolis Neighborhood Revitalization Program (NRP) and the City of Minneapolis want to know what you think about this important topic. Your responses to the following questions will help us improve the City's community engagement processes. Please mail your completed survey to the NRP at the return address above, or fax it to (612) 673-5138. We need to receive your response by no later than February 8, 2007.

Thank you for your interest and assistance.

Sincerely,

Robert D. Miller  
Director, NRP

Steven Bosacker  
City Coordinator

*This survey is available online as a pdf at: [www.nrp.org](http://www.nrp.org).*

