



City of Minneapolis
Licenses and Consumer Services Division

350 South Fifth Street Room 1-C City Hall
Minneapolis, Minnesota 55415
www.minneapolismn.gov



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MILAN HOSPITALITY GROUP LLC
DBA: AQUA CITY MOTEL
5739 LYNDAL AVE S
MINNEAPOLIS, MN 55419

28-JAN-16

Request Number: 16-1158465

BUSINESS LICENSE OPERATING CONDITIONS

Re: L080 38934 AQUA CITY MOTEL
for HOTEL/MOTEL

1. All administrative citations issued to Mian Hospitality Group LLC will be reduced to violation notices in lieu of this settlement.
2. Mian Hospitality Group LLC agrees to pay a \$500 sanction, with \$500 stayed pending no further substantial and serious violations for a period of two years.
3. The Division may impose a five day suspension of the hotel license of Mian with *five* days stayed and not enforced, for the next two year period unless there are serious and substantial violations of licensing requirements or laws, or blatant disregard of the terms of these recommendations, that are beyond control of licensee and not timely corrected or after notice of deficiencies are given to Mian and a Due Process Hearing is conducted as to the failure to correct any such deficiencies.
4. Mian Hospitality Group LLC shall maintain its current complement of security cameras in areas of the interior and exterior of the building, as approved by the Minneapolis Police Department 5th Precinct.
5. Mian Hospitality Group LLC agrees to maintain twenty four hour per day on-site personnel or management. The on-site management shall report all suspected criminal behavior to the Minneapolis Police Department in a timely manner.
6. Mian Hospitality Group LLC agrees to training all employees through existing law enforcement training program to recognize signs of sex trafficking and report such related activities at their premises to Minneapolis Police Department.

7. Mian Hospitality Group LLC agrees to continue its policy of not accepting Hennepin County vouchers or referrals from homeless shelters.
8. Mian Hospitality Group LLC agrees to perform criminal background checks on all employees of the Metro Inn Motel, which can be obtained from the Minnesota Bureau of Criminal Apprehension.
9. Mian Hospitality Group LLC agrees to require identification for every unaccompanied individual over the age of 14 either renting or residing in the hotel, except for spouses or minors staying with family members, provided that identification shall be required for at least one responsible adult in each unit. All parties letting a room shall be identified in the computerized system and persons who are not related or are not lawful permitted guests shall be removed upon discovery.
10. Mian Hospitality Group LLC agrees to maintain a red flag/do not rent notation system in their computerized check in system to refuse customers previously involved in nuisance activity from staying at the motel.
11. Mian Hospitality Group LLC agrees to only let to persons under the age of 18 with written parental consent.
12. Mian Hospitality Group LLC agrees to use a behavioral notice to be prominently displayed in the check-in area and acknowledged by all persons getting a room upon check-in. The Metro Inn shall remove any individual or group that fails to conform to the behavior agreement.
13. Mian Hospitality Group LLC agrees to not permit a tenancy by any person using Aqua City Motel as transient or temporary occupancy, that a portion of units not to exceed 12 may be made available from time-to-time for tenants who have legitimate, long-term temporary needs, such as construction workers, those visiting students or individuals in hospitals or other institutions, or people who need lodging because of an emergency at their current residence. Otherwise, long-term stays (typically over one month) will not be permitted.
14. The License and Consumer Services Division reserves the right to require on-site security. Aqua City Motel agrees to hire approved security officers two nights each week, which shall be a minimum of 4 hours on Friday and Saturday nights between 8:00 p.m. – 2:00 a.m. (or such other hours as are determined by the officer), in full uniform and marked vehicle. Security officers will provide foot beats, roving patrols and shall be proactive in enforcement and provide a high visibility presence. The licensee will maintain a schedule of hours and name of personnel performing security and will make the schedule available to City staff. The security officers may divide their time and duties between Aqua City Motel and the adjacent Metro Inn Motel.
15. During the time a security officer is not present, motel staff shall make periodic rounds between 7:00 a.m. and 11:00 p.m. weekdays and 7:00 a.m. and 1:00 a.m. weekends.
16. Mian Hospitality Group LLC agrees to monitor parking areas. All vehicles parked must be registered to a room, except for guests present for a short-term legitimate reason. Any unregistered vehicles must be towed. A log will be kept of vehicles towed.
17. Mian Hospitality Group LLC agrees to cleaning litter from parking areas and business at least four times daily. A log will be kept of daily litter schedule.
18. Mian Hospitality Group LLC agrees to not allow any room rental for less than a 24-hour period, or charge hourly rates for occupancy.

19. Mian Hospitality Group LLC agrees to at all times maintain all rooms and entire premises in compliance with all Housing, Health, Fire and Safety codes in the City of Minneapolis and permit safety inspections at reasonable times upon prior notice. Due to the history of poor maintenance, the principals of the Aqua City Motel understand that any further failure to promptly correct any Housing, Health, Fire and Safety violations may result in revocation or denial of the Hotel license. Further, the City of Minneapolis may close individual rooms for lack of cleanliness and maintenance, if management is given notice and does not correct the problem within a reasonable time, until at such time the room is deemed in compliance with Minneapolis codes.)

20. Mian Hospitality Group LLC agrees guests shall not be allowed to cook in their rooms unless equipped with kitchens.

21. Mian Hospitality Group LLC agrees to participate in meetings with a liaison of neighborhood residents on an informal basis at least every six months, or more often, if feasible. The licensee will keep a log of the meetings that they have attended.

22. Mian Hospitality Group LLC agrees to provide the Community with contact information to receive complaints or concerns and will address those concerns if received. The licensee will keep a log of these complaints and the resolution of them.

I have read the conditions listed above. I agree with the conditions and understand that failure on our part or on the part of my company or employees to adhere to these conditions, may be cause for future adverse license action, including the suspension, revocation, or denial of the renewal of the L080 38934 AQUA CITY MOTEL license. These conditions will be effective for the duration the license operates at these premises, unless otherwise amended by the City Council of Minneapolis.

Based upon the foregoing, this agreement is freely & voluntarily entered into in good faith:

Licensee

Signature

Print Name

Title

Date: _____

City of Minneapolis

By: _____

Print Name

Dated: _____