

City of Minneapolis
Request for Committee Action

To: Ways & Means
Date: 2/22/2016
From: Information Technology
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Presented by: Otto Doll, Chief Information Officer
File type: Action
Subcategory: RFP

Subject:

Issuance of a Request for Proposal (RFP) for Citation Issuance and Management System

Description:

Authorizing a Request for Proposal for Citation Issuance and Management System for the replacement of the current system used by the City's Regulatory Services Division Traffic Control Unit.

Previous Actions:

None.

Ward/Address:

Not Applicable

Background/Analysis:

The City is soliciting proposals from qualified companies for the replacement of the Citation Issuance and Management System currently used by the City's Regulatory Services Division Traffic Control Unit. Traffic Control has been using automated handheld ticketing devices since 1992 in a near real time environment. The 54 employees of Traffic Control oversee all on-street parking enforcement and traffic control services and generate in excess of 200,000 citations per year.

The City of Minneapolis is planning for a migration from its legacy combined Citation Issuance and Management system to a system that demonstrates comprehensive ease of use, situational speed, field durability, interface with other systems and preferably supported on common platforms. The City is looking to improve its prowess in the real time on-street parking operation. As envisioned, the proposed strategies, methods, and tools will enhance the ability to issue, record, store, process and report on citations in an efficient, effective, timely manner. In addition, the City is looking for innovative solutions and ideas for current pain points as well as for future enhancements and integrations.

Information technology (IT) requests authorization to issue a Request for Proposal (RFP) for the Citation Issuance and Management System.

Financial Review:

No additional appropriation required, amount included in current budget.