



Minneapolis
City of Lakes

Finance Department

Risk Management & Claims
330 2nd Avenue South - Room 550
Minneapolis, MN 55401-2213

Office 612 673-2023

Fax 612 673-2775

TTY 612 673-7295

May 15, 2015

Muriel Jorvig
4223 Highland Road
Minnetonka, MN 55345

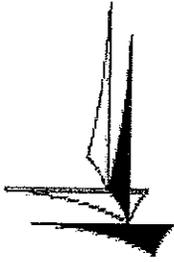
Dear: Ms. Jorvig

Your claim against the City of Minneapolis has been reviewed by the Staff Claims Committee. We have found no evidence of negligence with respect to the City or its staff. In the absence of negligence, we are unable to recommend payment of your claim. If you dispute this finding, you may request an appeal to the Council Claims Committee by calling Bonnie at (612) 673-2061 or you may file a court action depending on the nature of your claim.

Sincerely,

A handwritten signature in cursive script that reads "Bonnie J".

Bonnie J
Claims Specialist



Minneapolis
City of Lakes

Finance and Property Services
Risk Management & Claims
330 2nd Avenue South – Room 550
Minneapolis, MN 55401-2213

Office 612 673-2023
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February 6, 2015

MURIEL JORVIG
4223 HIGHLAND RD
MINNETONKA MN 55345

RE: City of Minneapolis

Date/Incident: 10/31/2014
Our File No.: GC2014043055

Dear MURIEL JORVIG

We have concluded our investigation of your claim against the City of Minneapolis. The City of Minneapolis Staff Claims Committee has determined no negligence rests with the City of Minneapolis or its staff.

If you dispute this finding, you may appeal directly to the City of Minneapolis Staff Claims Committee. Please contact the City of Minneapolis Risk Management & Claims Division at (612) 673-2061 if you wish to schedule a time for an appeal.

Sincerely,

A handwritten signature in cursive script that reads "Rico".

Rico

Investigator: Rico Rogers

Claimant: Muriel Jorvig
4223 Highland Road
Minnetonka, MN 55345

Date of Loss: 10/31/14

Date Filed: 11/17/14

Date Recommended: 12/8/14

Department: PW - Sidewalks

Cause: Personal Injury

Amount claimed: \$18,239.60

Evaluation: The claimant (Muriel Jorvig) has filed a claim for personal injury. On 10/31/14 the claimant fell after her foot got caught on an uneven sidewalk panel. The fall resulted in damage to her four front teeth. This incident happened at 5009 Beard Ave S. I contacted the PW – Sidewalk Inspections division. There were no sidewalk complaints for 5009 Beard Ave S. The property was last inspected over ten years ago. The sidewalk Department will request an asphalt patch.

Notes: Pictures of the deviation are available. She was leaving her grandson's Halloween party at Lake Harriet Child Care Center. She indicated the gap measured almost 2 inches.

Is the city liable: No

Recommendation: Deny

Claim for Injury on Minneapolis Sidewalk

After tripping over a very uneven sidewalk just south of 5009 Beard Avenue South Minneapolis, I severely damaged my four front teeth and am asking the city to pay for the expenses I will incur from this accident. I also would like to put in a formal request for the sidewalk to be repaired as I don't want anyone else to fall due the uneven ground as I did.

Here are the details of what happened:

I was leaving my grandson's Halloween party at Lake Harriet Child Care Center on Oct. 31, 2014. I was walking south from the center when I caught my foot on an uneven sidewalk section and fell. The sidewalk section is approximately 2 sections south of the church's driveway and before the first house on that side of the block (see attached photos). When I took pictures of the place where I caught my foot and fell the gap measured almost 2 inches. When I fell I hit my mouth on the sidewalk and damaged my four front teeth. My right center tooth fell out on impact and my tooth right of that tooth chipped leaving a small part of the tooth by my gum line. The left center tooth and the tooth to the left of it were pushed back into the roof of my mouth.

My daughter was getting her child in the car when this happened. When she saw me she immediately called our dentist. The dentist office was closed and the person on call for emergencies was not able to help us. We then called Dr. Sands, an endodontist who works with my dental office, and he met us at his office. He tried pushing the two teeth that had been pushed back in the roof of my mouth back in place. He then started a root canal on the broken tooth. He told me he would contact an oral surgeon to get the root out of the front tooth that was missing. He prescribed an antibiotic to prevent infection.

The following Monday (Nov. 3) I met with the oral surgeon. He took the root out of the missing front tooth. After meeting with him I went to my dentist to have him check out

the rest of my mouth. My dentist found the root of the tooth next to my left center was broken and that tooth would need to be extracted by an oral surgeon. He got an appointment with the oral surgeon he works with to get that tooth out and to do bone grafts in the area of the two missing teeth to prepare them for implants.

I went back to the endodontist, Dr. Sands, on Tuesday (Nov. 4) to finish the root canal. Dr. Sands put a post in the tooth as there was not enough tooth left to put a crown on it. The post will give the remaining part of the tooth more structure for a crown.

On Wednesday (Nov. 5) I went to my dentist to get an impression of my mouth so they could make a type of retainer with two teeth on it for me to have until my mouth is healed enough for implants.

The one remaining front tooth has a 10% chance of remaining healthy. My dentist says to keep a watch on this tooth as it will more than likely die because of the trauma it endured. Time will tell if I need a root canal and crown on this tooth.

I do not have an estimate of the costs at this time. It may take a year to 18 months to get the work completed. Per the above, I am asking the city of Minneapolis to pay for all expenses related to the treatment of my injuries that incurred from the accident due to the severity of the uneven sidewalk and the danger it poses. I would also like to put in a request for it to be fixed so it isn't a danger for the kids of the center who take walks on it or the neighbors.

Thank you for addressing this matter.

Muriel Jean Jorvig
4223 Highland Road
Minnetonka, MN 55345
tjorvig@comcast.net
(952) 406-2020

Muriel Jean Jorvig
4223 Highland Road
Minnetonka, MN 55345
tjorvig@comcast.net
952-406-2020

3-18-15

City of Minneapolis
330 2nd Avenue South
Minneapolis, MN 55401

Claim #GC2014043055
Summary of Dental Costs
Bills and estimates are attached.

Dr. Stephen Sands (Endodontist)

Nov. 3, 1014

Oral Exam Tooth #7

Amt. Charged \$100	Insurance paid \$53.00	Balance \$47.00
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X-ray Tooth #7

Amt. Charged \$50.00	Insurance paid \$9.00	Balance \$41.00
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Root Canal Tooth #7

Amt. Charged \$800.00	Insurance paid \$307.20	Balance \$492.80
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Composite Filling Tooth #7

Amt. Charged \$100.00	Insurance paid \$60.00	Balance \$40.00
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Estimate of the root canal needed on Tooth #9 due to trauma it
endured from the accident is \$1050.00.

Total cost of both root canals \$2100.00

Dr. James Block

Affiliated Oral & Maxillofacial Surgeons

Nov. 8, 2014

Root extraction for Tooth #8

Total Cost \$185.00	Insurance paid \$166.00	Balance \$0.00
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RECEIVED

MAR 20 2015

CITY MPLS RISK MGMT

Dr. Timothy Bergstedt

Tonka Smiles, P.A.

11-3-14

X-ray and exam of Tooth 7 and Tooth 10

Impression and Temporary Partial Tooth 8 **Cost \$461.00**

\$461.00 paid to Dr. Bergstedt by me.

2-9-15

New Partial made because the first one made no longer fit correctly and implants will not be complete for at least 6 months.

Cost \$330.00

Estimate of future care needed due to the accident

Crowns for Teeth #s 7,8,9,10 **Cost \$5,800**

Dr. Bergstedt's Total Cost \$6,591.00

Dr. Brett Kurtsman

Oral & Maxillofacial Surgical Consultants, P.A.

11-3-14

Office visit, exam, extraction Tooth #10, preserve graft

Cost \$810.90

Insurance paid \$290.70

I paid \$520.20

Estimate for implants for Teeth #8 & #10

Fee for implant treatment **Cost \$5492.70**

Final abutment and temporary crowns **Cost \$3060.00**

Total Cost \$9363.60

My dental insurance is with Cigna and my health insurance is with United Health Care.

Total Costs listed for each dentist:

Dr. Sands _____ **\$2,100.00**

Dr. Block _____ **\$185.00**

Dr. Bergstedt _____ **\$6,591.00**

Dr. Kurtsman _____ **\$9,363.60**

Total Cost: \$18,239.60

12-10-14

Muriel Jean Jorvig
4223 Highland Road
Minnetonka, MN 55345

RE: City of Minneapolis
Date of Loss: 10/31/14
Claim #GC2014043055

Enclosed are the forms you requested from me.

Dr. Bergstedt is my primary dentist. He was out of town the day of the accident and Dr. Sands was the first Dr. to see me. I saw the other 3 dentists the following Monday to continue necessary treatments.

Sincerely,



Muriel Jean Jorvig



201404052

RJR

2014043055

CITY OF MINNEAPOLIS CLAIM FORM

COMPLETE APPLICABLE ITEMS ON THIS FORM AND SEND TO:

Send Claims against the City to Risk Management & Claims, 330 2nd Avenue South, Suite 550, Minneapolis, MN 55401
Send Claims against the Park Board to the Minneapolis Park & Recreation Board, 2117 West River Road, Minneapolis, MN 55411-2227

INSTRUCTIONS

- 1. The claim must be filed within 180 days of the occurrence.
2. Your claims must be based on the fault or liability of the City or its employees.
3. Attach copies of bills, estimates or other documents.
4. Your claim will be investigated by Risk Management & Claims Division
5. If more space is needed use reverse side.
6. For further information, call 673-2969

NAME: Muriel Jean Jorvig, WORK PHONE NUMBER: None, HOME PHONE NUMBER: 952-406-2020
STREET ADDRESS: 4223 Highland Road, CITY: Minnetonka, STATE: MN, ZIP CODE: 55345

CLAIM IS FOR TOWING, CLAIM IS FOR VEHICLE OR PROPERTY DAMAGE, CLAIM IS FOR INJURY
DATE, TIME, AM/PM, LICENSE PLATE NUMBER, ATTACH TWO ESTIMATES OF THE COST OF THE REPAIRS, TYPE OF INJURY, COMPENSATION REQUESTED

LOCATION OF INCIDENT
Be specific. Give street address, intersection, direction traveling, side of street, number of feet, direction from curb, etc.
Sidewalk south of 5009 Beard Ave, South Minneapolis - Approximately 2 sections south of the church's driveway

CIRCUMSTANCES (DETAILS OF HOW THE INCIDENT OCCURRED AND HOW THE CITY IS INVOLVED)
The attached paper explains the incident. I also attached photos of the sidewalk where the incident happened.

WITNESSES
NAME: Kira Bork, ADDRESS: 4223 Highland RD Mtka. MN 55345, TELEPHONE NUMBER: 612-839-1250

MN Statutes 60A.955 "A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime."

Signature: Muriel Jean Jorvig, Date: 11-12-14

If you need this form in another format it is available on the City of Minneapolis Risk Management webpage at http://www.minneapolismn.gov/finance/risk/claims

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