

Request for Committee Action

To: Ways & Means
Date: 9/8/2015
From: Information Technology
Prepared by: Mary Meyer
Presented by: Otto Doll, Chief Information Officer
File type: Action
Subcategory: Contracts & Agreements

Subject:

RiskMaster software contract amendment with Computer Science Corporation

Description:

Authorizing a contract extension, Contract No. C-28807, with Computer Science Corporation for four (4) additional years, through March 14, 2020, increasing the contract \$198,238.72 for a new not-to-exceed total of \$747,554.72 over the life of the contract and updating the Terms and Conditions to reflect the City's current standards. Computer Science Corporation provides, installs, maintains and updates the RiskMaster software currently used by the Risk Management Department to provide event-based reporting covering general liability, subrogation, workers' compensation claims, electronic downloads and uploads of state forms, claims data, and federal Medicare reporting, as well as providing various other support mechanisms for a variety of other departmental needs.

Previous Actions:

April 13, 2012 - Committee, having under consideration the Risk Management Information and Claims Processing System, now recommends that the proper City officers be authorized to amend the current contract C-28807 with Computer Sciences Corporation to reflect pricing changes for services and support for the RiskMaster software to allow for an increase in one-time costs of \$31,678 to be offset by a decrease in annual maintenance costs for the remainder of the contract, through March 14, 2016. No additional appropriation required.

November 19, 2010 - Committee having under consideration the Risk Management Information & Claims Processing System, now recommends authorizing the proper City officers to negotiate and execute a contract with Computer Sciences Corporation (CSC) for a perpetual-use license of \$313,000. Web Services maintenance and hosting fee is at an annual cost of \$48,584 for years one (1) through three (3). Year four (4) and five (5) is at the annual fee subject to the annual CPI increases or up to 4 percent whichever is lower. This five (5) year contract shall be effective approximately on December.

Ward/Neighborhood/Address:

Not Applicable

Background/Analysis:

In 2010, Finance and Information Technology (IT) worked together to research solutions and complete the Request for Proposal process to implement a new Risk Management Information & Claims Processing System. The RiskMaster software, provided by Computer Sciences Corporation was selected as the best system to meet the city's needs. The current contract expires March 14, 2016 and has a total value of \$549,316.00.

The current system eliminates other standalone systems and paper reports that the city maintains; provides event-based reporting, covering general liability, subrogation, as well as workers' compensation claims, electronic downloads and uploads of state forms, claims data, and federal Medicare reporting. It also offers the opportunity to support other departmental needs such as property management and a separate liability and workers' compensation claims tracking for declared emergency needs; and sets up the potential for the city to offer claims services to similar public entities at a cost-savings.

The Risk Management Department would like to continue working with Computer Science Corporation. The financial investment and company relationship that has been built between Computer Science Corporation and the City is very valuable for the Department's success. At this time, the Division is undergoing an upgrade with the RiskMaster software system. The system has already been adapted to the impending ICD-10 code changes from Medicare, bill code changes with our bill Review Company, and scripts with Compass and HRIS. It is not cost effective to locate a new service provider. Therefore, it is our recommendation that pursuing an RFP would not be financially valuable or efficient to their department or to the City.

Information Technology requests proper City officials to

- a) Extend the contract for Computer Science Corporation, C-28807 four additional years, through March 14, 2020
- b) Increase the contract \$198,238.72 for a new not to exceed total of \$747,554.72 over the life of the contract
- c) Update Terms and Conditions to reflect the City's current standards

Financial Review:

No additional appropriation required, amount included in current budget.

Future budget impact anticipated.

Approved by the Permanent Review Committee. August 20, 2015.

Meets Small and Underutilized Business Program goals.