

**LICENSES AND CONSUMER SERVICES  
LICENSE INSPECTOR'S REPORT  
Extended Hours License  
L317-50051**

**Purpose of Application:** The applicants are applying for an Extended Hours license to be able to operate from 6:00 a.m. - 3:00 a.m., Sunday through Wednesday, and from 6:00 a.m. - 4:00 a.m., Thursday through Saturday.

**Applicant's Name (Legal Entity):** Twins Café Inc.  
**DBA/Trade Name:** Pizza La Vista  
**Complete Address:** 504 1<sup>st</sup> Ave. N  
**Telephone Number:** 612-208-1182  
**Current License:** Restaurant  
**Zoning:** B4S-1 (Downtown Service District)  
**Current Authorized Hours:** 2:00 a.m. daily  
**Neighborhood/Ward:** Downtown West/ Ward 3  
**Date of Application:** November 21, 2014  
**Inspector:** Leanne Selander

**Public Hearing Requirement:** A public hearing is required for this license application. On Jan. 26, 2015, 43 notices were mailed to residents and property owners within 300 feet of the premises. A neighboring multi-tenant building at 430 1<sup>st</sup> Ave N was posted. A hearing notice was e-mailed to Council Member Jacob Frey, the Warehouse District Business Association, and the Downtown Minneapolis and North Loop Neighborhood Associations. The public hearing is scheduled for Tuesday, Feb. 17, 2015, at the Community Development & Regulatory Services Committee meeting. No responses have been received.

**Background:** Pizza La Vista is a fast food restaurant serving mainly pizzas. It is located about a ½ block from the Warehouse light rail stop. It has seating for about 35, but much of the pizza, especially late night, is served to-go by the slice. This location has operated as a restaurant since 2010; the current owners took over operations this September. The previous owner was granted a conditional use permit in 2010 to remain open daily until 2:00 a.m. The applicants propose to extend those closing hours to 3:00 a.m., Sunday through Wednesday, and 4:00 a.m., Thursday, Friday, and Saturday.

### **Findings as Required by the Minneapolis Licensing Code:**

The Licenses and Consumer Services Division has analyzed the application and concludes that the application has answered the following:

### **A security plan that describes the security features, including personnel and equipment, that the applicant will employ and how they will be utilized:**

The 1st Precinct of the Minneapolis Police Department, as well as Minneapolis Licensing, have met with, reviewed, and approved Pizza La Vista's security plan. In addition, the owners have signed Operating Conditions. The highlights from their security plan and Conditions are as follows:

1. Pizza La Vista will provide sufficient staff devoted exclusively to security related duties. Security will consist of an on-site, professional, uniformed security guard who may be armed. If this type of security is not sufficient to maintain a safe and orderly premise, the owners will hire off-duty officers.
2. The hours of operation for security are from 1:00 a.m. to 4:30 a.m. on Friday, Saturday and Sunday. If these hours and days are not sufficient to adequately protect customers and staff, the licensee shall, after consulting with police, increase security presence.
3. Pizza La Vista management and staff are trained in security principles and one of their main duties is to maintain customer safety. There will always be a Manager on Duty who is also assigned the responsibility of being in charge of security. If unable to control a situation, management or staff will promptly call police.
4. Security cameras currently monitor the counter and entrance, but one will also be installed to monitor the long hallway leading to the restroom and back exit.
5. The unisex restroom is kept locked at all times. Patrons requesting to use it are personally escorted to the restroom and are not given the key. Only one person at a time may use the restroom.
6. A large storage booth by the front door is being removed to create a clear line of site from the pizza counter to the front door. This will immediately enhance the overall security of the restaurant for several reasons: Persons waiting in line to order and customers leaving with their purchase can now be directed into orderly lines roped off by stanchions; staff behind the counter will now be able to easily see what is occurring near the front entrance; and, lastly, a greater number of customers can be accommodated in line, thereby decreasing the number standing on the outside stairs and sidewalk. If the need arises, and with approval of Public Works, stanchions will also be employed outside.
7. Security will monitor both inside and outside the restaurant to ensure orderly customer behavior and the removal of loiterers from the immediate area.
8. Pizza La Vista agrees to collect a prepaid food charge or "cover charge" that will be applied toward the purchase of food and beverage inside the restaurant from those patrons waiting outside whenever the customer queue line extends outside the restaurant.
9. Pizza La Vista agrees to post their business hours on their front entrance glass door in professionally done lettering.
10. If requested, Pizza La Vista management will meet with the MPD to address any security or operational concerns.

**Description of how the applicant will maintain the orderly appearance and operation of the premises with respect to litter and noise:**

The only entertainment is a TV and recorded music. There are no outdoor speakers or sidewalk café. Perimeter litter removal is done twice a day, 8:00 a.m. and 10:00 p.m.

**Conformance with applicable zoning regulations, including but not limited to use, yards, gross floor area and specific development standards.**

The business is categorized as a restaurant which is a permitted use in the B4 zoning district.

**History of complaints related to the use.**

There are no significant police calls for service at this location. There are no outstanding Fire or Health issues. And, since obtaining their license, the operators have not received any violation notices for operating outside their hours of operation.

**LICENSE CONDITIONS**

Conditions have been placed on the Extended Hours license.

**RECOMMENDATIONS:**

**The Licenses and Consumer Services Division make the following recommendation:**

Grant the license applicants an Extended Hours license with Conditions to operate their restaurant from 6:00 a.m. - 3:00 a.m., Sunday through Wednesday, and from 6:00 a.m. - 4:00 a.m., Thursday through Saturday.

This is an annually reviewed license. These hours will be reviewed at the next license renewal period. It will be possible to restrict the hours further if there are violations related to the Extended Hours license.



**City of Minneapolis  
Licenses and Consumer Services Division**

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**English- Attention.** If you need this material in an alternate format, have questions, are deaf or hard-of-hearing, please call 612-673-3000.  
TTY: 612-673-2626 or 612-673-2157

TWINS CAFE INC  
DBA: PIZZA LA VISTA  
ATTN: YOUSSEF ELBAZ & HANI ELBAZ  
504 1ST AVE N  
MINNEAPOLIS, MN 55403

05-FEB-15

Request Number: 15-1094688

**BUSINESS LICENSE OPERATING CONDITIONS**

Re: L317 50051 PIZZA LA VISTA  
for EXTENDED HOURS

In conjunction with being granted an Extended Hours license, Pizza La Vista agrees to the following:

1. Pizza La Vista agrees to provide sufficient staff devoted exclusively to security related duties during certain specified hours and days. Security will consist of one or more on-site, professional, uniformed security guards who may be armed. If this type of security is not sufficient to maintain a safe and orderly premise, the owners agree to hire off-duty officers.
2. Pizza La Vista agrees to have the aforementioned security on duty from 1:00 a.m. to 4:30 a.m. on Friday, Saturday and Sunday. If these hours and days are not sufficient to adequately protect customers and staff, the licensee agrees to increase security hours and/or days.
3. Pizza La Vista agrees to always have a Manager on Duty who will also be in charge of security. If uniformed security or the Manager on Duty is unable to control a dangerous situation, management agrees to call police immediately.
4. Pizza La Vista agrees to install a security camera to monitor the hallway that leads to the restroom and back exit.
5. Pizza La Vista agrees to keep the restroom locked at all times, personally escort customers requesting to use it, and not provide customers with a key. Management shall monitor the restroom to assure that only one customer at a time uses it.
6. Pizza La Vista agrees to remove the large storage booth by the front door to create a clear line of site from the pizza counter to the front door, and in that space, place stanchions for customers waiting to order and exit.
7. Pizza La Vista agrees that their security personnel will monitor both inside and outside the restaurant to keep customers orderly and to remove loiterers from the immediate area.
8. Pizza La Vista agrees to collect a prepaid food charge or "cover charge" that will be applied toward the purchase of food and beverages inside the restaurant from those patrons waiting outside whenever the customer queue line extends outside the restaurant.

