



Request for City Council Committee Action from the Office of the City Coordinator

Date: June 11, 2014

To: The Honorable Council Vice President Elizabeth Glidden, Chair,
Committee of the Whole

Subject: Resolution stating the City of Minneapolis uses and is committed to the reporting out and usage of performance measures and a performance management system as developed by State of Minnesota Council on Local Results and Innovation

Recommendation: Approve a resolution declaring the City of Minneapolis' commitment to: (1) using and reporting out to the public the 10 city performance measures created by the State of Minnesota Council on Local Results and Innovation; (2) continued usage of a performance measurement system; and (3) continued surveying of our residents on key services as defined by the State of Minnesota Council on Local Results and Innovation

Department Information

Prepared by: Trudy Kjenstad, Manager, Administrative Services

Approved by: Jay Stroebel, Interim City Coordinator

Presenters in Committee: Jay Stroebel, Interim City Coordinator

Financial Impact

Action provides increased revenue for appropriation increase

Dept Name: General Revenues

Fund Name: General Fund

Amount: \$ 25,000

Supporting Information In 2010, the Legislature established the Council on Local Results and Innovation as a guiding body to act upon legislation with the purpose of encouraging and financially incenting cities and counties throughout Minnesota to use performance measures in the management of their work and reporting to residents. As a first step, in February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that if used and shared with the public will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services, and measure residents' opinions of those services. Counties and cities that choose to participate in the standard measures program must officially adopt ten of the performance benchmarks developed by the Council, and

implement them annually. **The City of Minneapolis fulfilled this commitment in 2011, 2012 and 2013.**

Demonstration of continued commitment for this program requires cities and counties to file a report with the Office of the State Auditor by July 1, 2014 that includes two parts. First, a resolution approved by the city council declaring that:

-The city has adopted and implemented the minimum 10 performance measures developed by the State of Minnesota Council on Local Results and Innovation,

-The city has implemented or is in the process of implementing a local performance measurement system as developed by the State of Minnesota Council on Local Results and Innovation,

-The city has or will report the results of the 10 adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the website or through a public hearing

-The city has or will survey its residents by the end of the calendar year on the services included in the performance benchmarks

Second, the actual results of the performance measures adopted by the City.

A county or city that elects to participate in the standard measures program is eligible for an annual reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000. Participation in the standard measures program by a city or a county is voluntary. The ten performance measures identified for Minneapolis are:

- 1) Rating of the overall quality of services provided by your city (Resident Survey)
- 2) Percent change in the taxable property market value (Finance and City Assessor)
- 3) Citizens' rating of the overall appearance of the city (Resident Survey)
- 4) Part I and II crime rates (Police)
- 5) Citizens' rating of the quality of fire protection services (Resident Survey)
- 6) Average city street pavement condition rating (Public Works)
- 7) Citizens' rating the quality of snowplowing on city streets (Public Works)
- 8) Citizens' rating of the dependability and quality of city water supply (Resident Survey)
- 9) Citizens' rating of the dependability and quality of city sanitary sewer service (Resident Survey)
- 10) Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (Resident Survey)

The City of Minneapolis currently tracks and reports on each of these measures.