



Request for City Council Committee Action from the Department of Emergency Communications (911)

Date: 05/08/2014

To: The Honorable Blong Yang, Chair, Public Safety, Civil Rights and Emergency Management

Subject: Shared/Hosted Next-Generation 911 Call Handling System

Referral to: Full Council

Recommendation: Authorize staff, on behalf of the city, to sign the Master Cooperative Agreement, Ancillary Agreement, and Purchase Agreement for a five-agency consortium shared/hosted next generation 911 call handling system solution.

• Previous Directives:

- 02/12/14: Receive and file an update on the status of the shared/hosted Next-Generation 911 (NG911) Call Handling System Request for Proposal (RFP). Authorize staff to participate in the finalization of a cooperative agreement for the parties of shared/hosted system consortium, as an alternative to individual purchase.
- 12/07/2012, Resolution 2012-R631 endorsing the Metropolitan Emergency Services Board (MESB) plan to solicit firm pricing and technical designs for suitable shared/hosted 9-1-1 call handling system application solutions capable of serving our PSAP and agencies needs and transmits this confirmation to the MESB with a request that the organization facilitate the RFP process and report results of the RFP process back to the City of Minneapolis.

Department Information

Prepared by: Heather Hunt Approved by: Paul Aasen Presenters in Committee: Heather Hunt

Reviews

- Permanent Review Committee (PRC): Approval Y Date _
- Civil Rights Approval Approval NA____
- Policy Review Group (PRG): Approval NA__

Financial Impact

- Action is within the Business Plan
- Funding is budgeted in CLIC
- Increased general fund operating costs of \$65,000 per year maintenance and connectivity

Community Impact

City Goals: Minneapolis is Safe and Livable and

Supporting Information

Council passed Resolution 2012-R631 endorsing the Metropolitan Emergency Services Board (MESB) plan to solicit firm pricing and technical designs for suitable shared/hosted 9-1-1 call handling system application solutions capable of serving our Public Safety Answering Point (PSAP) and agencies' needs and transmits this confirmation to the MESB with a request that the organization facilitate the Request for Proposal (RFP) process and report results of the RFP process back to the City of Minneapolis.

The RFP was issued and responses received. The participants of the Shared/Hosted consortium, with the assistance of MESB Staff, have evaluated the responses and are ready to select the product and vendor that provides the best solution to meet the needs of the participants and their stakeholders.

Of the 9 consortium members, five are ready to move forward immediately with a system purchase as a consortium:

- **City of Minneapolis**
- **Hennepin County**
- **City of Edina**
- **Hennepin County Emergency Medical Services**
- **Allina Health Systems**

Future phases may include Ramsey, Dakota and Carver counties, and Ridgeview Emergency Medical Services.

The MESB as contract manager and fiscal agent for the parties facilitated contract negotiations on behalf of the consortium members for the system purchase agreements and to assist in working out the final details of the cooperative agreements.

The consortium has received updated pricing for both individual and shared systems, and staff recommends we move forward with the shared system.

The project is funded through CLIC for the system purchase and installation.

The project has reached the point where next steps are to execute the cooperative master, ancillary, and procurement agreements between the City, the MESB, and the vendor, Independent Emergency Services, Inc.

Heather M. Hunt,

Director of Emergency Communications

Supporting Documentation:

- **Master Cooperative Agreement – Rights and responsibilities of the parties in the consortium to procure a shared/hosted 911 call handling system**
- **Purchase Agreement – The MESB, the Buyers (including City) and the Contractor agree on terms and conditions of the purchase of the common and individual equipment**
 - **Ancillary Agreement 01 – The initial 5 participants agree to go forward with a joint purchase (found on page 14 of the Purchase Agreement)**
- **Pricing Estimate Sheet**