



# Request for City Council Committee Action from the Department of Information Technology

**Date:** March 24, 2014

**To:** The Honorable John Quincy, Chair, Ways and Means Committee

**Referral to:** Committee of the Whole

**Subject:** Execute a Contract for support, maintenance and enhancement of the City's Solid Waste Information System (SWIS) application software

**Recommendation:** Authorize proper City officials to:

- a) Execute all necessary contract documents for the support, maintenance and enhancement of the City's Solid Waste Information System (SWIS) application software with Ardent Technologies, Inc. for three years with a not-to-exceed amount of \$450,000
- b) Include option to renew up to two additional years

**Previous Directives:** None.

### Department Information:

Prepared by: Barbara Malinski, Contract Administrator, IT  
 Submitted by: Otto Doll, CIO  
 Approved by: Paul Aasen, City Coordinator  
 Presenter(s) in Committee: Otto Doll, CIO

Reviews	Approval	Date	Not Applicable
Permanent Review Committee (PRC):	<input checked="" type="checkbox"/>	December 12, 2013	<input type="checkbox"/>
Civil Rights Approval:	<input type="checkbox"/>	Pending	<input type="checkbox"/>
Policy Review Group (PRG):	<input type="checkbox"/>	_____	<input checked="" type="checkbox"/>

### Financial Impact

None.

### Supporting Information

The City of Minneapolis used SWIS as an application that integrates customer information, route information, tonnage information and inventory information to provide customer service, billing, rule enforcement, and route efficiency and management tools. Multiple screens portray specific information about a customer's complaint and compliance history for all services, but are single-keystroke accessible from each other.

The City released a Request for Proposals (RFP) on January 6, 2014 for support, maintenance and enhancement of the City's Solid Waste Information System (SWIS) application software. A total of 2 vendors responded to the RFP. Following the evaluation team's review of the proposals, IT recommends Ardent Technologies, Inc. to provide support, maintenance and enhancement of the City's Solid Waste Information System (SWIS) application software.