



**Request for City Council Committee Action
from the Department of Information Technology**

- Date:** February 11, 2014
- To:** Council Member Elizabeth Glidden, Chair, Committee of the Whole
- Referral to:** Full Council
- Subject:** Request for Proposal (RFP) Issuance for Outsourced Information Technology (IT) Services
- Recommendation:** Authorize Proper City Officials to Issue an RFP for Outsourced IT Services in early March 2014
- Previous Directives:**
- June 7, 2002: Authorized issuance of request for proposals for outsourcing ITS Technology Operations.
 - December 30, 2002: Authorized to negotiate and execute a managed services contract with Unisys.
 - December 21, 2007: Authorized to renegotiate a five-year Managed Services contract with Unisys Corporation for the City's technology operations, effective January 1, 2008, with two optional two-year extensions for a contract total of \$49,000,000.
 - August 6, 2010: Authorized a) Execute a single three (3) year extension instead of two (2) two-year extensions; and b) Amend the language contained in the contract for a change in the scope of services offered, and increase the contract by \$33,900,000.
 - November 12, 2013: Authorized to issue Request for Proposals, pending Permanent Review Committee approval.
 - January 22, 2014: Presentation to Committee of the Whole regarding Request for Proposal (RFP) for outsourcing Information Technology services including replacing the current Unisys contract set to expire at the end of 2015.

Department Information:

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 Approved by: Paul Aasen, City Coordinator
 Presenters in Committee: Otto Doll, CIO, IT — 612-673-3633

Reviews

- Permanent Review Committee (PRC): Approval Date February 11, 2014
- Civil Rights Approval: **Not applicable** Approval Date _____
- Policy Review Group (PRG): **Not applicable** Approval Date _____

Financial Impact

- No financial impact

Community Impact

- Other - IT infrastructure and services enable City departments to serve the community.

Supporting Information

The City's Information Technology Department (IT) is currently engaged in a managed services outsourcing arrangement with Unisys Corporation for the majority of IT services and functions. This contract, which terminates at the end of 2015, originated in 2003. The original drivers that led to IT outsourcing revolved around cost savings, disaster recovery capabilities, expanded support and challenges in attracting IT talent. Two renegotiations of the contract, which resulted in extensions, have been implemented since the original execution (as stated above in 'Prior Directives' - December 2007, and August 2010).

Today's drivers, in addition to some of the original drivers for IT services, center around the City's need for flexible, fast, agile, and quality IT services. IT took this opportunity to strategize and re-align IT services to department goals, objectives and business drivers to achieve the most favorable sourcing structure for the City. As a result of this work, the City's IT Department has crafted an RFP and is seeking approvals to release by March 2014.