

Your utility bill 2014

Find your 2014 utility rates at
www.minneapolismn.gov/utilitybilling
or call 311.

With your Minneapolis utilities, you get efficient, high quality services for a **great value**. Your **tap water** is clean and safe and has won taste tests against bottled water. Your **garbage and recycling pickup** comes with extras; for instance, Minneapolis collects your electronics, appliances and mattresses.

And you might not be aware of how much we have underground, but the City is constantly maintaining and improving more than **1,300 miles of systems** that help control flooding and manage more than 60 million gallons of wastewater a day.



Your tap water is a great value and a valuable resource. Find out ways to conserve this resource and **save money** on your utility bill.

www.minneapolismn.gov/publicworks/water/water_conservation-resources



Minneapolis Treasury Operations
Call 311 or visit
www.minneapolismn.gov

If you have questions about your utility bill, call 311.

If you need this material translated or in an alternative format, please call 673-2919.



Sign up to get your utility bill online

Once you **sign up**, you won't get your paper bill in the mail anymore; you will get an email showing you how to see your bill online.

Options to pay your utility bill

Also sign up to **pay your bill automatically**. Save time and postage and avoid late payments by paying automatically from your checking account, savings account or credit card. Direct payment is a safe and convenient way to pay recurring bills.

Find more information at 612-673-1114 or
www.minneapolismn.gov/utilitybilling.

Other payment options:

- ◆ **Your bank:** Use your bank's online bill paying service to pay your City of Minneapolis utility bill.
- ◆ **Pay online:** Visit www.minneapolismn.gov/utilitybilling anytime to pay by credit card or check.
- ◆ Pay by **telephone** anytime with a credit card or check at 612-673-1114.
- ◆ **Mail** payments to Minneapolis Finance Department, PO Box 77028, Minneapolis MN 55480-7728.
- ◆ Pay **in person** 8 a.m.-4 p.m. Monday through Friday (*except national holidays*) at Room 200, Public Service Center, 250 S. Fourth St.

www.minneapolismn.gov/utilitybilling
is **24-hour service** for

- ◆ Account billing.
- ◆ Payment and use history.
- ◆ Requesting service.
- ◆ And more.