



Request for City Council Committee Action from the Information Technology Department

Date December 3, 2013

To: The Honorable Betsy Hodges, Chair, Ways and Means Committee

Subject: Execute contracts for Enterprise Land Management System

Recommendation: Authorize proper City officials to execute all necessary contract documents with the following three vendors to provide the Enterprise Land Management System:

1. Sierra Systems Group, Inc.
 - a. Term through 2016 and a not-to-exceed amount of \$3,950,000
 - b. Customize indemnification terms
2. Infor Public Sector, Inc.
 - a. Term through 2020 and a not-to-exceed amount of \$2,275,323
 - b. Customize indemnification terms
 - c. Include three one-year options to extend the contract
 - d. Execute escrow agreement
3. Avolve Software Corporation
 - a. Term through 2020 and a not-to-exceed amount of \$618,488
 - b. Customize indemnification terms
 - c. Include three one-year options to extend the contract
 - d. Execute escrow agreement

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Submitted by Otto Doll _____, 673-3633
Chief Information Officer

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Executive Director, Community Planning
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Approved by Paul Aasen _____
City Coordinator

Presenter in Committee Otto Doll

Permanent Review Committee (PRC) X Not Applicable

Prior Related Directives:

- November 2, 2012 Council authorized to issue a Request for Proposal (RFP) for an enterprise land management system to replace Kiva and consolidate the functionality of other existing systems related to the process of land management in the City.

Financial Impact: Funding for implementation services is covered through the Enterprise Land Management System project. Appropriations for the system’s ongoing support and maintenance costs will be submitted as part of the 2015 budget process.

<p>Financial Impact (Check those that apply)</p> <p><input type="checkbox"/> No financial impact (If checked, go directly to Background/Supporting Information)</p> <p><input type="checkbox"/> Action requires an appropriation increase to the Capital Budget</p> <p><input checked="" type="checkbox"/> Action requires an appropriation increase to the Operating Budget</p> <p><input type="checkbox"/> Action provides increased revenue for appropriation increase</p> <p><input checked="" type="checkbox"/> Request provided to department’s finance contact prior to the Committee Coordinator</p>

Background/Supporting Information

The desired outcome of this project is to acquire and implement an Enterprise Land Management System to replace Kiva (the City’s inspection, licensing and permitting system) and to consolidate the functionality of other existing systems related to the process of Land Management in the City.

Enterprise Land Management functionality is primarily required by process owners in 10 City Departments including: Regulatory Services, 911, Office of Emergency Management, Community Planning and Economic Development (CPED), Public Works, Assessors Office, Finance, Fire Department, Police Department and 311. In addition, the system will be used by City executives, elected officials and the public.

Implementation and Ongoing Costs

The project implementation costs will be distributed throughout 2014 – 2016 based on the project activities and schedule. System support and maintenance costs begin in 2014. The first year’s support cost is included as part of the project costs. Support costs are shown below for years two through seven.

Project Costs		Ongoing System Support Costs						
		Year 2 2015	Year 3 2016	Year 4 2017	Year 5 2018	Year 6 2019	Year 7 2020	Total
Sierra Systems Group	\$3,950,000	0	0	0	0	0	0	\$3,950,000
Infor Public Sector	\$1,118,640	\$186,440	\$186,440	\$190,169	\$193,973	\$197,852	\$201,809	\$2,275,323
Avolve Corporation	\$350,873	\$53,523	\$53,523	\$53,523	\$53,523	\$53,523	\$53,523	\$618,488

The sponsoring departments would like to establish the system support and maintenance contracts for seven years, and include three one-year options for extensions.

Request for Approval

1. Sierra Systems Group Inc. will serve as the main systems integrator for the Enterprise Land Management Project and provide a majority of the professional services for implementation, integration and customization of the system. The sponsoring departments request authorization for proper City officials to:

- a) Execute all necessary contract documents for the Enterprise Land Management System to establish a contract with Sierra Systems Group, Inc. through 2016, with a not-to-exceed amount of \$3,950,000.
 - b) Customize indemnification terms: The limitation of liability is the actual fees paid to Sierra Systems during the 12 month period preceding the event giving rise to the claim.
2. Infor Public Sector Inc. will provide the base information system software for permitting and the community development and regulatory services solution. The sponsoring departments request authorization for proper City officials to:
 - a) Execute all necessary contract documents for the Enterprise Land Management System to establish a contract with Infor Public Sector Inc. through 2020, with a not-to-exceed amount of \$2,275,323
 - b) Customize indemnification terms: The limitation of liability related to the software license is the actual fee paid to Infor Public Sector Inc. for the component system giving rise to the liability. The limitation for support and maintenance is the actual fee paid for support for the 12 month period in which the liability first arose.
 - c) Include three one-year options to extend the contract.
 - d) Execute one or more multi-party escrow agreements for the Enterprise Land Management System source and/or object code.
3. Avolve Software Corporation will provide automated electronic plan submission, review and tracking software (ProjectDox). The sponsoring departments request authorization for proper City officials to:
 - a) Execute all necessary contract documents for the Enterprise Land Management System to establish a contract with Avolve Software Corporation through 2020, with a not-to-exceed amount of \$618,488
 - b) Customize indemnification terms: The limitation of liability is the fees paid or owed in the 12 months immediately preceding the event giving rise to the claim.
 - c) Include three one-year options to extend the contract.
 - d) Execute one or more multi-party escrow agreements for the Enterprise Land Management System source and/or object code.