



Request for City Council Committee Action from the Department of Civil Rights

Date: August 8, 2012

To: Council Member Don Samuels, CHAIR
Public Safety, Civil Rights, and Health

Subject: Complaint Investigations Unit (CIU) Mid-Year Report for
January 1, 2012 – June 30, 2012

Recommendation: The Minneapolis Department of Civil Rights respectfully
requests that the City Council receive and file the CIU
Mid-Year Report for January 1, 2012 - June30, 2012.

Previous Directives: None

Department Information

Prepared by: Lee Zutz, Administrative Analyst II (612) 673-2091

Approved by: Velma J. Korbelt, Director (612) 673-3027

Presenters in Committee: Michael K. Browne, Assistant Director (612) 673-2426

Financial Impact: None

Supporting Information:

The Minneapolis Department of Civil Rights (MDCR) submits its mid-year report to the Minneapolis City Council summarizing the results of its outreach activities, investigations and resolution of civil rights complaints during the period of January 1, 2012 through June 30, 2012.

Highlights of outreach activities are as follows:

- The CIU staff members attended seven outreach meetings.
- Attended four outreach events in the community.
- Conducted four presentations to local businesses, colleges, and a senior center.

Highlights of complaint activity are as follows:

- The number of new charges filed increased 64% from the previous six-month period.
- MDCR closed 57 cases during the six month period.
- The average time from filing a charge to issuing a determination was 12.7 months, which decreased by a 22 month average during the previous six-month period.
- On June 30, 2012 there were 4 cases in the inventory older than 1 year.

Highlights of alternative dispute resolution (ADR) are as follows:

- The number of cases referred to mediation increased by 123% from the previous six month period.
- Mediations were conducted for 10 cases, 50% of the cases settled with a total of \$36,915.52 distributed to the complaints.
- Of the cases settled in conciliation, a total of \$78,000 was distributed to the complainants.
- Currently, there are 3 cases pending in conciliation.