



Request for City Council Committee Action from the Office of the City Coordinator

Date: June 25, 2012

To: Council Vice-President Lilligren, Committee of the Whole

Subject: Resolution stating the City of Minneapolis uses and is committed to the reporting out and usage of performance measures and a performance management system as developed by State of Minnesota Council on Local Results and Innovation

Recommendation: Approve a resolution declaring the City of Minneapolis' commitment to: (1) using and reporting out to the public the 10 city performance measures created by the State of Minnesota Council on Local Results and Innovation; (2) continued usage of a performance measurement system; and (3) continued surveying of our residents on key services as defined by the State of Minnesota Council on Local Results and Innovation

Department Information

Prepared by: Jay Stroebel, Deputy City Coordinator 612-673-3241 Approved by: Paul Aasen, City Coordinator, 612-673-3992 Presenters in Committee: Jay Stroebel

Financial Impact

- Action provides increased revenue for appropriation increase
Dept Name: General Revenues
Fund Name: General Fund
Amount: \$ 25,000
- Other financial impact
- Exemption from levy limits under sections [275.70](#) to [275.74](#) for taxes payable in 2013, if levy limits are in effect.

Supporting Information

In 2010, the Legislature established the Council on Local Results and Innovation as a guiding body to act upon legislation with the purpose of encouraging and financially incenting cities and counties throughout Minnesota to use performance measures in the management of their work and reporting to residents. As a first step, in February 2011, the Council released a standard set of ten performance measures for counties and ten performance measures for cities that if used and shared with the public will aid residents, taxpayers, and state and local elected officials in determining the efficacy of counties and cities in providing services, and measure residents' opinions of those services.

Counties and cities that choose to participate in the standard measures program must officially adopt the corresponding 10 performance benchmarks developed by the Council, and implement them in 2011. **The City of Minneapolis fulfilled this commitment in 2011.**

Demonstration of continued commitment for this program requires cities and counties to file a report with the Office of the State Auditor by July 1, 2012 that includes two parts. First, a resolution approved by the city council declaring that:

-The city has adopted and implemented the minimum 10 performance measures developed by the State of Minnesota Council on Local Results and Innovation,

-The city has implemented or is in the process of implementing a local performance measurement system as developed by the State of Minnesota Council on Local Results and Innovation,

-The city has or will report the results of the 10 adopted measures to its residents before the end of the calendar year through publication, direct mailing, posting on the website or through a public hearing

-The city has or will survey its residents by the end of the calendar year on the services included in the performance benchmarks

Second, the actual results of the performance measures adopted by the City in 2011.

A county or city that elects to participate in the standard measures program for 2011, 2012 and 2013 is eligible for an annual reimbursement of \$0.14 per capita in local government aid, not to exceed \$25,000 and is also exempt from levy limits under sections [275.70](#) to [275.74](#) for taxes payable the following year, if levy limits are in effect. Participation in the standard measures program by a city or a county is voluntary. The ten performance measures identified for cities are:

- 1) Rating of the overall quality of services provided by your city (Resident Survey)
- 2) Percent change in the taxable property market value (Finance and City Assessor)
- 3) Citizens' rating of the overall appearance of the city (Resident Survey)
- 4) Part I and II crime rates (Police)
- 5) Citizens' rating of the quality of fire protection services (Resident Survey)
- 6) Average city street pavement condition rating (Public Works)
- 7) Citizens' rating the quality of snowplowing on city streets (Public Works)
- 8) Citizens' rating of the dependability and quality of city water supply (Resident Survey)
- 9) Citizens' rating of the dependability and quality of city sanitary sewer service (Resident Survey)
- 10) Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings) (Resident Survey)

The City of Minneapolis currently tracks and reports on each of these measures.

RESOLUTION
Of the
City of Minneapolis

By Lilligren

Adopting continued commitment to a performance measurement system that collects and reports the performance measures developed by the State of Minnesota Council on Local Results and Innovation.

Whereas, the City of Minneapolis has previously adopted the Performance Measures developed by the State of Minnesota Council on Local Improvements and Innovation in Resolution 2011R-297; and

Whereas, the Council on Local Improvements and Innovation has created a comprehensive performance measurement system for cities to implement in 2012;

Now, Therefore, Be It Resolved by The City Council of The City of Minneapolis:

- That it has implemented a local performance measurement system (*Results Minneapolis*) as developed by the State of Minnesota Council on Local Results and Innovation,

That it has historically and will survey its residents by the end of the calendar year on the services included in the performance benchmarks,

That the City has adopted, implemented and will report the results of the 10 performance measures developed by the State of Minnesota Council on Local Results and Innovation before the end of the year via the City's website :

General

1. Rating of the overall quality of services provided by your city
2. Percent change in the taxable property market value
3. Citizens' rating of the overall appearance of the city

Police Services

4. Part I and II crime rates

Fire Services

5. Citizens' rating of the quality of fire protection services

Streets

6. Average city street pavement condition rating
7. Citizens' rating the quality of snowplowing on city streets

Water

8. Citizens' rating of the dependability and quality of city water supply

Sanitary Sewer

9. Citizens' rating of the dependability and quality of city sanitary sewer service

Parks and Recreation

10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings).